

Update – Highlights of Victoria Division Work, November 2018

For comprehensive information, to register for events/meetings or to get involved with Division work, please contact us at

victoria@divisionsbc.ca or 1-877-790-8492

Newest Developments & Highlighted Calls to Action

- **December 13th - GPSC Patient Medical Home self-assessment event – 5:45 pm-8:00 pm** – This event is for full service family physicians and their MOAs and office managers. Focus will be on completing the PMH Self-Assessment and to discuss the results. This is your opportunity to influence a shared vision for the future of primary care in Victoria. GPs and staff will receive the standard sessional rates for participation. Space is limited so register soon.

Upcoming events :

- **December 2nd – Annual Family Holiday Social – Windsor Park Pavilion – 11:00 am-2:00 pm** – Join us for food, face painting and fun activities at this drop-in event for Victoria Division members and their families.

- Patient Medical Home (PMH) and Primary Care Network (PCN) Update:
The Victoria Division is focusing on patient medical homes/family practices and increasing support systems for GPs. Meetings are currently underway to get your input on how we can help PMHs deal with the ongoing administrative burden, care for complex patients, and implement team-based care. At the same time, the Victoria Collaborative Services Committee is developing a plan for participation in the provincial PCN initiative. The target date for submission is early 2019. We have formed a PMH Steering Committee of member physicians to provide direction and oversight for PMH activities. If you are interested in joining the steering committee or would like more information about how else you can get involved, please contact *Helen Welch Project Manager, PMH* at hwelch@divisionsbc.ca
- Pathways: Use this online tool developed by GPs that provides up to date information about specialist wait times, referral processes, and contact methods. Email victoria@pathwaysbc.ca for more information or support.
- RACE (Rapid Access to Consultative Expertise): Use this tool to connect with specialists for quick advice. Email siRACE@sidfp.com for more information or support.
- [Check out the calendar to see all of the events we have in store!](#)

Recruitment, Retention and Practice Coverage

- Helen Welch is available to facilitate coverage placements for both locums and regular GPs, and to help with MOA placements. *Use our website to advertise and secure coverage.*

Care of the Elderly

- Victoria's Residential Care Initiative (RCI) has grown: *attend* the Learning Series, or contact jcizman@divisionsbc.ca to *learn more about new RCI programs* to increase quality of care, provide after-hours coverage, and develop innovative practice models such as TORCH and CORE (Coordination & Coverage for Residential Excellence).

Transitions in Care

- We are pleased to announce the next phase of our Patient Summaries work. After the previous round, we successfully secured a central fax number in Island Health and Island Health has created a process for scanning the summaries. This means your longitudinal patient information will be in PowerChart for hospital clinicians to consult during inpatient treatment. We also now have the ability to send in our summaries proactively for high-risk complex and frail patients who are likely to require emergency services or inpatient care in the near future. The summary will be scanned and sit in the Primary Care Provider Patient Summary folder so admitting clinicians can benefit from our knowledge immediately.

Additionally, TiC has been working with Emergency physicians to improve communication and follow up related to high volume ED users at RJH ("Familiar Faces"), with two FP Residents leading the work to ensure that ED staff are aware of what community supports are in place for these vulnerable patients.

We are always happy to answer questions about our work, which can be directed to Project Manager Kristin Atwood at katwood@divisionsbc.ca

Mental Health & Substance Use

- CBT Group Medical Visits: Patients in these groups show significant clinical improvement. *Refer your patients today!*

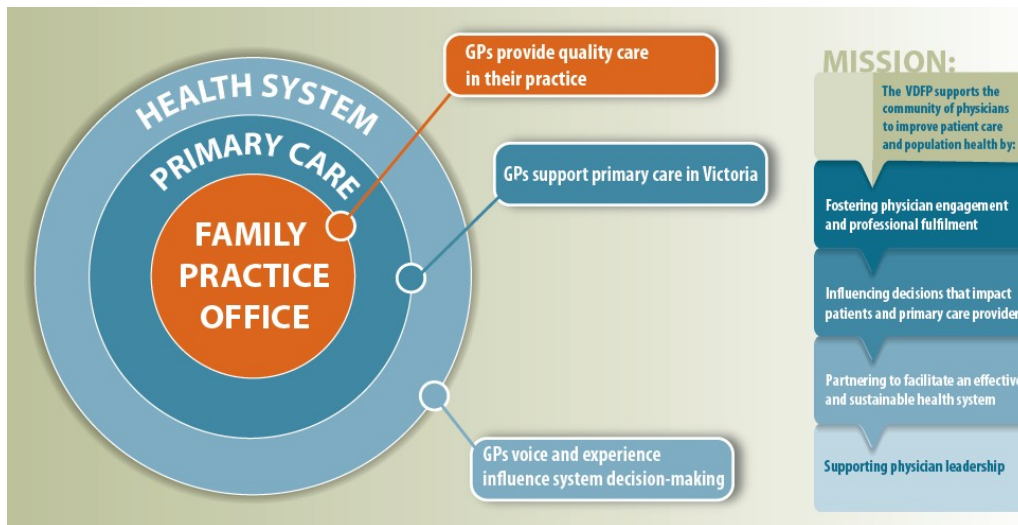
Board of Directors

- *Curious about what the Division's board does?* Board meeting minutes and monthly project reports are available on the Division's website (log in to view), and members are encouraged to attend board meetings as guests.

Strategic Plan 2016-19



The VDFP is committed to building collaborative, respectful relationships with members, partners and stakeholders. We respond to local concerns through grassroots democratic action. Our work is driven by members' needs, which we identify through ongoing and meaningful engagement, and exploration of both practice- and research-based evidence. We strive to affect needed changes in our community and health system, and to demonstrate responsible stewardship of public resources.



Please contact us with your questions, comments and feedback! For inquiries about the strategic plan, please email Catriona Park, Interim Executive Director at victoria@divisionsbc.ca.