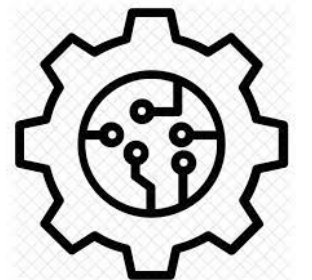


Dr. Vanessa Young (Keeler Young Mclurg) and Joyce Brown (MHSU Health Consultant)

Working Together in the PCN

Context:

- Three family physicians
- ~4000 patients attached to the practice
- Estimated 20-30% of patients presenting with mental health and/or substance use



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Process:

- PCN process of identifying need, expressing interest, and submitting a request for MHSU clinical support to join the Keeler/Young/Mclurg care team
- Establishing an interview panel and conducting two rounds of social worker interviews
- Redirection from a social work position, to an MHSU Health Consultant role
- Hiring of Joyce, planning for onboarding, and then orientation process



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Integration into Team Based Care:

- Developing workflows
- Identifying patient types
- Developing a referral and EMR process
- Determining how to schedule
- Closing the loop



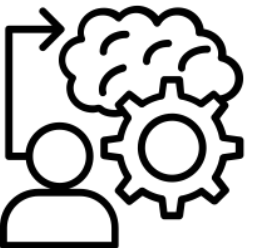
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So, how is it all going?:

- Family physician perspective
- MHSU Health Consultant perspective
- Wrapping in continuous quality improvement
- What's next?

Questions?



Share your success stories!