

Turning A New Leaf



2019 AGM - 10 Years Strong!

A great morning meeting - not possible but true! Twenty-five members gathered for breakfast, the Business Meeting and a Q&A around items facing the Board and membership.

During the business portion of the meeting, Treasurer Ann Harper reported on the good financial position of the Division and members acclaimed new Directors Drs. Jennifer Chen, Sanja Vukičević and Holden Chow and the return of Dr. Caroline Cook. Additionally, Dr. Kara Aiton, Co-Chair for the past two years and director for six, was thanked for her exceptional leadership, dedication supporting members, and for being a voice for the vulnerable.

Members submitted questions in advance regarding the PMH, PCN and UPCC. Director Presley Moodley outlined the work the Division will continue to do to support members' optimization of their Patient Medical Homes including the exploration of Medical Scribes and Fee for Service Nursing. Riaan Windt relayed that while the Ministry of Health has announced no new dates for Primary Care Service Plan submission, the Division with its Fraser partners will continue to work on the development of a three PCN framework for Abbotsford. This work will be based on other PCN work already approved in the province.

Second term Director and ER Doc Eddie de Jager updated members on the Ministry's mandate of an Urgent and Primary Care Centre to be open in March 2020. Fraser Health owned and operated, he stressed that the Division is required to approve the plan submitted to the Ministry. An all member meeting to learn more about the UPCC will be held Oct 1 at the Division. Member involvement in its design will be critical.

Members also provided their feedback on what they wanted the Board to focus on. These included: community health literacy and patient involvement in health system redesign; the consideration of the diversity of member practices through-out their careers; involvement in community planning to complement demand; and culturally sensitive patient design systems that support navigation of the system. This led to additional conversations around Pathways E-Referral and team-based care overhead cost recovery. The Board will review members feedback and incorporate it into their work.

It was a new format this year with members only. Member feedback was that while it was early, it was a concise, well run meeting that allowed for great discussion. Look for a fun Fall family event this October. To get a copy of the annual report distributed at the AGM contact Marnie at the Division, 604.746.3302 ext 1.

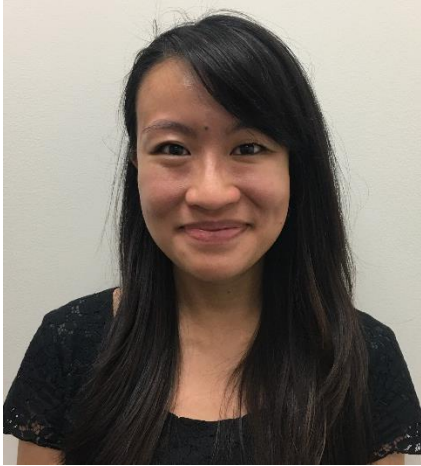


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Introducing Dr. Alex Choi – Medical Health Officer



Meet Fraser Health's new Medical Health Officer Dr. Alex Choi. Dr. Choi is assuming geographic responsibility for Abbotsford, Mission, Chilliwack, Agassiz/Harrison, Hope and School Districts 33, 34, 75 and 78. She will also be the regional lead for Aboriginal Health and climate change.

Dr. Choi is a Public Health and Family Physician with experience working in both rural and urban settings at the local, provincial, and international level.

She completed her medical degree at McMaster University, and both her residency training and master's degree at the University of British Columbia.

Alongside her clinical duties, Dr. Choi is also a researcher with particular interests in communicable diseases, primary care, and the uses of administrative data sources. Active in her community, Dr. Choi is a longtime volunteer with Big Brothers Big Sisters.

"For last year's words belong to last year's language. And next year's words await another voice. And to make an end is to make a beginning." – TS Eliot

MOST & ACP Clinical Policy Change

Medical Orders for Scope of Treatment and Advance Care Planning - Clinical Policy

Due to legislative scope of practice changes under the Health Professions Act and subsequently Nurses (Registered) and Nurse Practitioners Regulation, Nurse Practitioners are now permitted to sign the MOST form. New form coming in the fall.

For questions related to this Medical Orders for Scope of Treatment and Advance Care Planning Regional Policy please contact:

Cari Hoffmann
Cari.Hoffmann@fraserhealth.ca
604-613-5810

OSCAR miniCONS Sep 28, Abbotsford | Oct 19, Langley

Whether you're a beginner or advanced OSCAR EMR user, physician, nurse, midwife, or MOA, you'll find lots to learn at OSCAR miniCON! Two 1-day conferences for OSCAR EMR users. Same event, with 2 dates & locations to choose from.

TOPICS

- * Making it Work: OSCAR for All Levels of Experience
- * Meet WELL Health and hear about their OSP Services & Data Security
- * Learn about The Integrator and CareConnect EMR Interoperability
- * Doctors of BC: Doctors Technology Office & the PSP Panel Dashboard
- * Health Data Coalition: Dashboard & More

AGENDAS

Agendas are available on oscarbc.ca/events; updates will be uploaded, as available.

CONFERENCE PASS RATES

- \$100 Members Early Bird (Abbotsford to Sep 15 | Langley to Oct 10)
- \$125 Members (Abbotsford as of Sep 16 | Langley as of Oct 11)
- \$150 Non-Members* of OSCAR BC

*Non-Members: Email membership@oscarbc.ca to inquire about becoming an OSCAR BC member and paying Member conference rates.

REGISTER NOW oscarbc.ca/events

- OSCAR miniCON - Fraser Valley (Abbotsford, Sep 28)
- OSCAR miniCON - Lower Mainland (Langley, Oct 19)

OSCAR BC thanks the following organizations for partnering with us on these 1-day OSCAR miniCON events:

- ✦ Fraser East Divisions of Family Practice
- ✦ Health Data Coalition
- ✦ Doctors of BC
- ✦ Provincial Health Services Authority

QUESTIONS?

Email info@oscarbc.ca

Health Authority Engagement Survey

The results of Doctors of BC's fourth annual Health Authority Engagement Survey are now available. The survey seeks to measure members' level of engagement with their respective health authority. Click here to download 2019 reports:

<https://www.doctorsofbc.ca/member-area/physician-engagement/member-surveys>

The full report includes a detailed breakdown of the questions asked, as well as comparisons across regions and physician practice types. A supplemental report which includes a detailed breakdown of the questions with regards to divisions, facilities, and medical leadership will be available in the coming weeks. Please note that this survey is about how physicians feel about engagement with their health authority, not about how physicians feel about engagement with their respective Division.

The results provide Doctors of BC with important insights into how the association can better advocate for its members, not only within their health authorities but also more broadly in their communities. It also helps inform and support ongoing collaborative efforts among physician members, health authorities, the Ministry of Health, and other health-sector stakeholders.

If you have any questions or would like to arrange a presentation of the results to your Division please contact Ms. Ranique Sekhon, Senior Analyst at rsekhon@doctorsofbc.ca

Quality Improvement PSP Compensation

New PSP compensation policy better recognizes doctors and practice teams

PSP understands family doctors and team members invest significant time in ensuring that practices run as smoothly and efficiently as possible.

Family practice teams have expanded, and family physicians and other team members are increasingly focused on quality improvement (QI) activities. In recognition of this, PSP has updated how it compensates family physicians and team members for these activities.

Effective June 15, 2019, PSP's updated compensation policy entitles each eligible practice team member to receive compensation for up to 15 hours of work for participating in a QI activity. Activities include participation in eligible small group learning sessions and in deeper dives to plan and action improvements. Team members can include MOAs, AHPs in private practice, and AHPs employed by a GP practice.

GPSC Increases to Maternity and in-Hospital Fees

The GPSC has increased fees for obstetric deliveries and hospital first visit bonus by 30% to recognize the role of family doctors in providing maternity care and in-patient care in hospitals.

Effective retroactively to April 1, 2019, the increases are for the following fees:

- G14004/5 & G14008/9: Obstetric delivery incentives for full service family physicians for maximum of 25 deliveries per year
- P13338: Community based GP, first visit of the day bonus

The fee increases are part of the GPSC's long-term strategy to support longitudinal care for patients, and in response to feedback from doctors who say they experience significant challenges in providing these services in addition to their community-based family practice

For questions or more information, contact gpssc.billing@doctorsofbc.ca



Webinar series: learn more about billing GPSC fees

Family doctors and their MOAs are encouraged to participate in upcoming four-part webinar series about GPSC incentive fees to:

- Increase confidence when billing GPSC incentives.
- Better support appropriate billing.
- Improve understanding about fee rules.
- Not miss billing for additional services.

Based on physician feedback, the GPSC and SGP are expanding their series from new-to-practice to all family doctors and their MOAs. The webinars were first presented to new-to-practice GPs in winter 2018 and spring 2019.

Led by physician educators, each 90-minute webinar will be cumulative and content specific.

Space is limited, register here:

<https://tinyurl.com/y4m9t9qm>

1. Introduction to MSP Billing for Family Practice:
September 17 at 6pm
2. GPSC Billing Part 1:
October 1 at 6pm
3. GPSC Billing Part 2:
October 24 at 6pm
4. GPSC Billing Part 3:
November 20 at 6pm

Abbotsford Division of Family Practice

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Healthy & happy physicians providing fun & innovative healthcare

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www.divisionsbc.ca/abbotsford



Self-Management Health Coach Program

Self-Management British Columbia has a 1 to 1 Telephone Program called the **Self-Management Health Coach Program**. It is a telephone support program for individuals needing the extra support to achieve health goals. Each individual is paired with a coach and receives a weekly, 30-minute phone call for 3 to 6 months. Coaches are volunteers who may be living with chronic health conditions, and are passionate to help others to achieve wellness.

For more information visit www.selfmanagementbc.ca/healthcoachprogram. Brochures for your office can be ordered through selfmgmt@uvic.ca.

Abbotsford Hospice New Palliative Day Program

Have you heard the news? A new program will launch in November 2019, for caregivers and those continuing to live at home with a life-threatening or life-limiting illness. Neither patients nor caregivers will need to be in palliative care to access this programming. The aim is to offer access to a range of therapies, activities and learning, providing an extra layer of supportive care and relief from stress of serious illness, thus enhancing quality of life. The program will be available at Holmberg House in Abbotsford. Stay tuned next month for more details regarding easy patient and caregiver referrals to this hallmark program from Abbotsford Hospice Society.

Upcoming Events

Panel Workbook Night

September 24: 5:30 – 6pm Dinner; 6 – 8pm Workbook @ Abbotsford Division

Complete the last bit of work documenting your action plan to give you that final push over the finish line. It's worth \$1000 & 75 CME Credits for you! Call Marnie at the Division, 604.746.3302 ext 1 to book your seat or register on Eventbrite <https://panel-workbook-completion.eventbrite.ca>

Urgent & Primary Care Centre Member Meeting

October 1: 5:30 – 8pm @ Abbotsford Division

All Member Meeting on the upcoming Urgent and Primary Care Centre. Fraser Health will present first, followed by a member-only discussion. Register on Eventbrite <https://upcc-update.eventbrite.ca> or call Marnie.

First 5 Years of Practice; Getting Your Financial House in Order

October 3: 5:30 – 8pm @ Quality Inn Hotel & Conference Centre

Presented by MD Management and Doctors of BC. Details to follow.

Fee for Service Nurse in Practice; Scopes of Practice

October 24: 5:30 – 8pm @ Abbotsford Division

Join us for a presentation from the BC College of Nursing Professionals to learn about the new scopes and additional certifications for nursing professionals in primary care. Call Marnie to register.

Tax Planning for Physicians

October 22: 5:30 – 8pm @ Quality Inn Hotel & Conference Centre

Presented by MD Management and Doctors of BC. Details to follow.

Retirement Planning for Physicians

November 14: 5:30 – 8pm @ Quality Inn Hotel & Conference Centre

Presented by MD Management and Doctors of BC. Details to follow.

Dementia & Depression in the Elderly Event

November 20: 5:30 – 8:15pm @ Quality Inn Hotel & Conference Centre

Part of the Division Shared Care project; Geriatrician and Psychiatrist Speakers plus Practice Support Program will speak about opportunities to receive funding for QI work.

Call Marnie or go to Eventbrite <https://older-adults-dementia-depression-event.eventbrite.ca> to register.

Board of Directors

Dr. Caroline Cook (Co-Chair)
Dr. Presley Moodley (Co-Chair)
Ann Harper, CA (Treasurer)
Dr. Adriaan Windt (Secretary)
Mark Evered (Patient Partner)
Dr. Eddie de Jager
Dr. Holden Chow
Dr. Sanja Vukičević
Dr. Jennifer Chen

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