

# Saanich Peninsula Primary Care Network

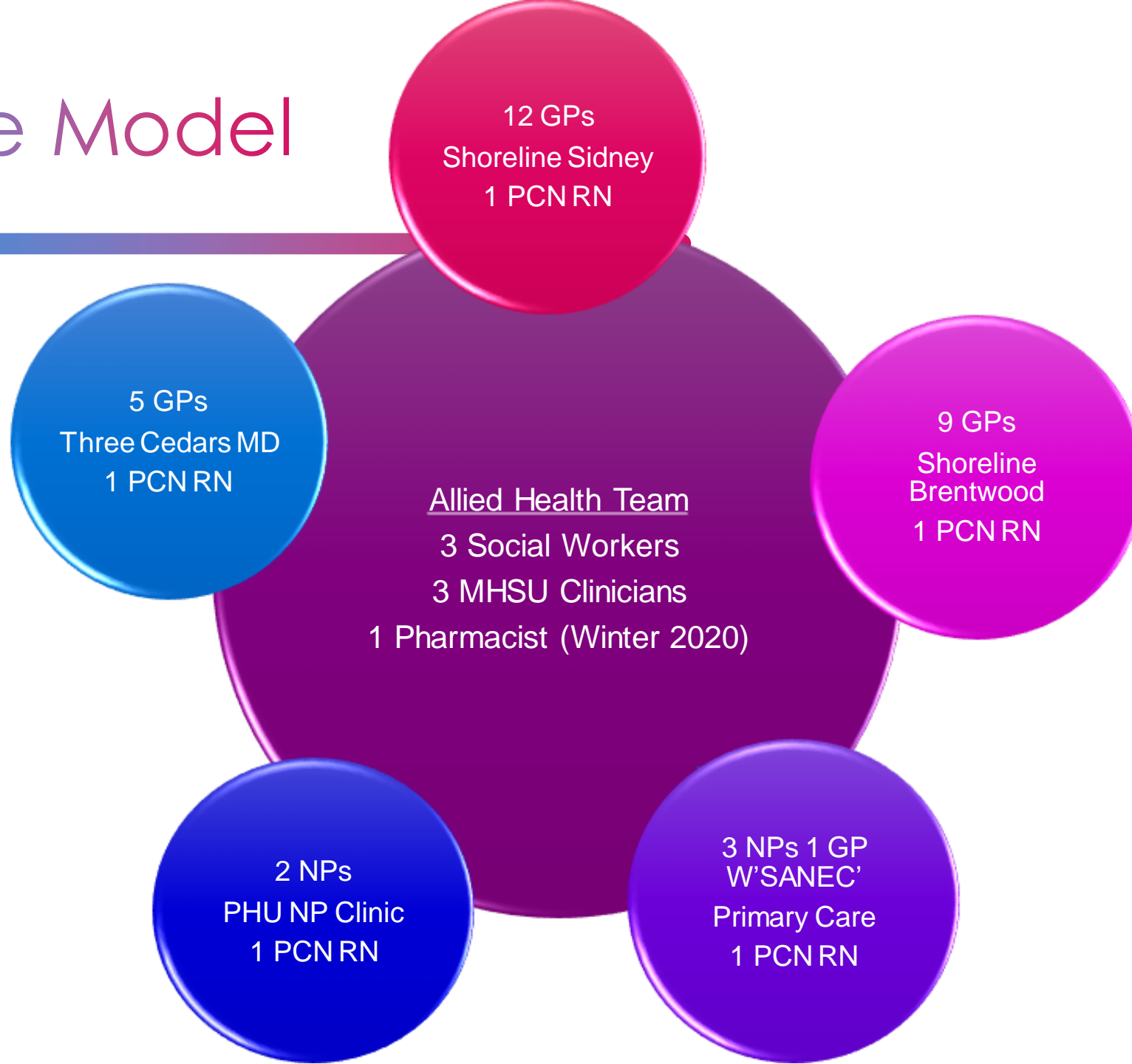
Hub and Spoke  
Model – Allied Health

January 2021



First Nations Health Authority  
Health through wellness

# Service Model





# Saan Pen PCN Allied Health Referral Form

PATIENT INFORMATION LABEL HERE

For Primary Care Providers participating in the Saanich Peninsula PCN

PATIENT INFORMATION		SEND RESULTS TO	
Last name	Ordering practitioner		
First name	MSP #		
Date of birth <small>Year Month Day</small>	Clinic Name		
PHN / MRN	Street Address	STAMP	
Primary contact number	Phone		
Email	Fax		
Family/Friend Caregiver Name	Primary Care Provider		
Family/Friend Caregiver Phone #	<input type="checkbox"/> Same as ordering practitioner		
	Copy to (Full name)		

## REFERRAL INFORMATION

**Pertinent Diagnoses:**

**REFERRAL NEED** (Urgent or severe mental illness or addiction should be referred to MHGU, Emergency, or Crisis Services)

Moderate  Low

**PRIMARY CARE TEAM MEMBER REQUESTED**

SOCIAL WORKER / MENTAL HEALTH/SUBSTANCE USE CONSULTANT  PHARMACIST

## CLINICAL PATIENT INFORMATION

**REASON: DESCRIBE THE PROBLEM (Physician):**

**PLEASE PROVIDE BACKGROUND OF PROBLEM (Physician):**

**BRIEF ASSESSMENT AND PLAN FOR CONTACT (PCN Clinician):** **DATE OF RESPONSE:**

Clinician Name: \_\_\_\_\_ Clinician Contact Information: \_\_\_\_\_

## ROUTING

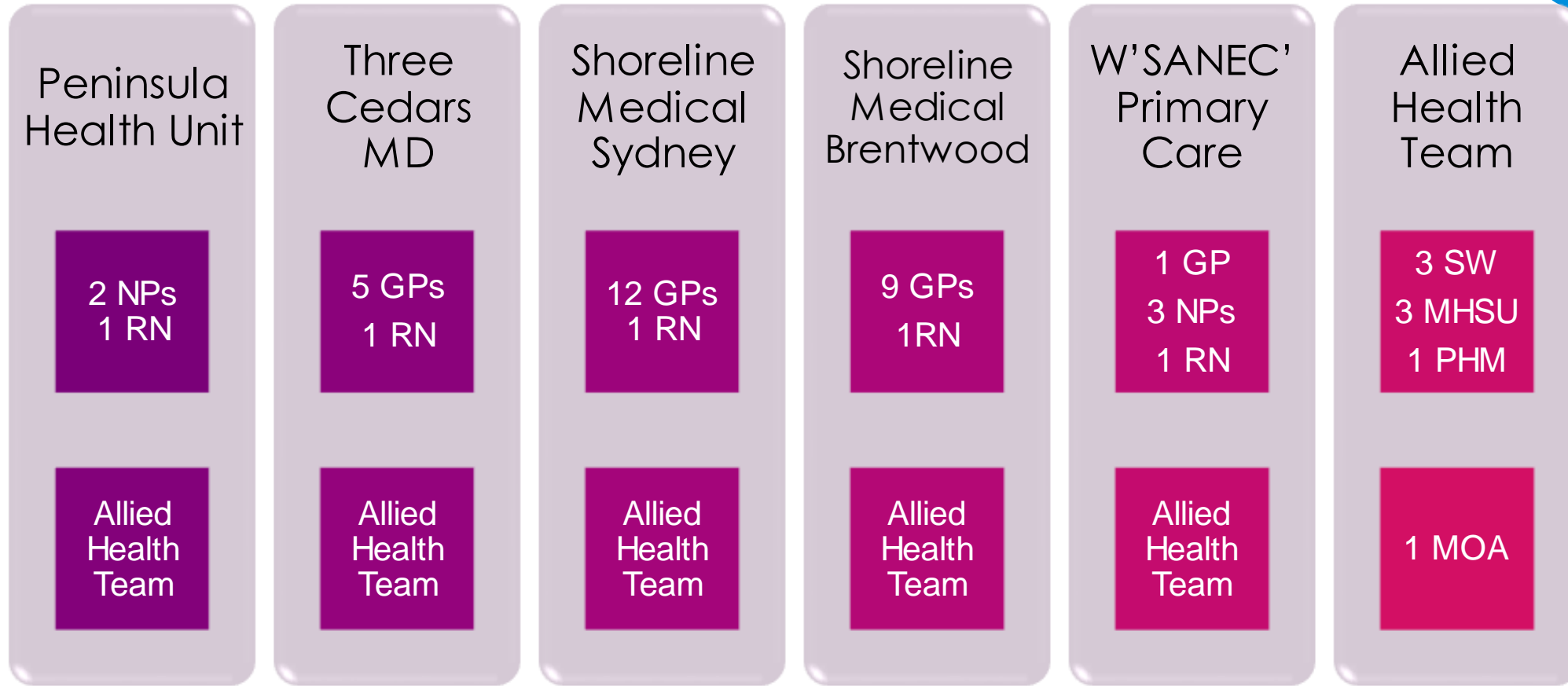
Fax to: 250.652.7597	Date of Provider referral <small>Year Month Day</small>	Total # of pages faxed
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## ACKNOWLEDGEMENT- CLINIC USE ONLY

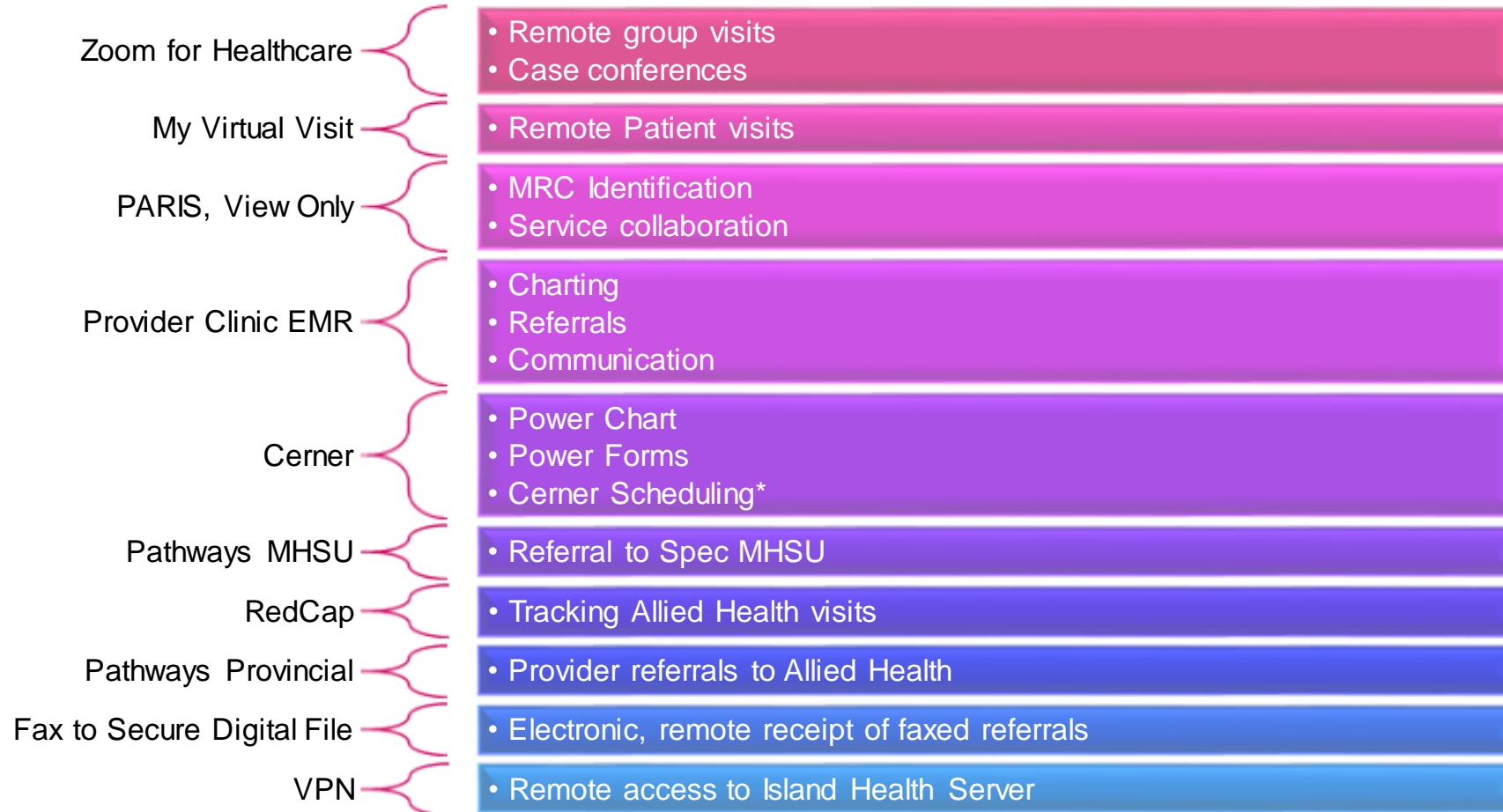
Clinic to acknowledge receipt of referral by faxing this form back to ordering practitioner <input type="checkbox"/> Received by Clinic	Clinic to inform patient of appointments. Clinic will also inform ordering practitioner with reply fax: Date: _____ Time: _____
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January 2021

# Care Teams



# Technology



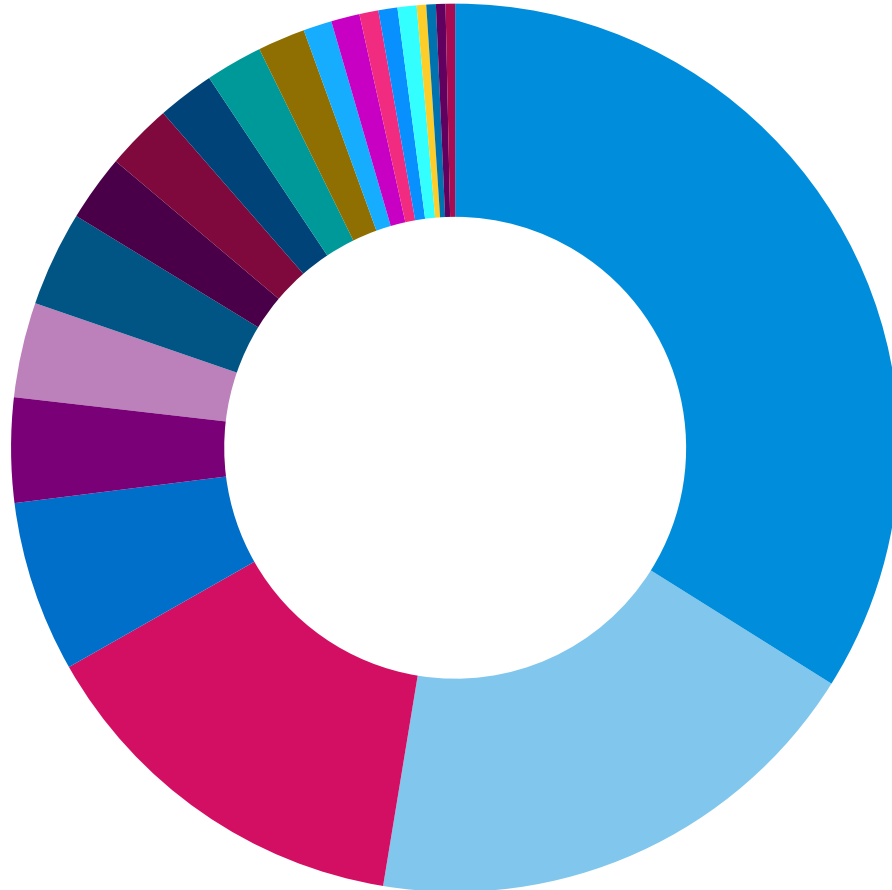
# Shadowing and Mentoring



- MHSU and SW are on one collaborative team
- The manager actively supports the team to integrate and develop relationships with one another and other care teams both in and out of Island Health
- No one clinician unless fully experienced in Primary Care will have enough breadth of skill and experience to take on anything birth to death that might be referred.
- A secondary clinician model was developed so that clinicians can mentor and shadow each other.
- Clinicians support one another as a team to increase skill level and confidence
- Manager monitors training needs and arranges for training in single session counselling, cognitive behavioral therapy, adult guardianship or other training supports.

# Allied Health

Most frequent referrals to the PCN Social Work and MHSU Consultants out of their first 310 referrals.



34%  
Anxiety

19%  
Situational  
Problem

14%  
Depression

6%  
Adjustment  
Disorder

4%  
Domestic  
Disturbance

4%  
Grief

4%  
Substance  
Dependence

4%  
Medical Issues

2%  
PTSD

# THANK YOU!

Questions?

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