



has partnered with



Island Health has been happy to partner with Canadian-based Perkopolis since October 2020.

Perkopolis is one of Canada's leading providers of fully-managed perk programs offering discounts from local and national brands, companies and attractions. These benefits are accessible by all Island Health employees, physicians, volunteers and Auxiliary members.

Just a small sample of offers include the following:

- Mayfair Optometric Clinic – Save 30% off the price of frames with purchase of complete eyewear package
- IRIS Advantage – Save \$150 on prescription glasses and prescription sunglasses plus more offers for contacts and sunglasses
- WestJet – Savings of up to 15% off the base fare of your flight
- Harbour Air – 10% off all flights
- Cineplex - \$2 discount for children; \$3.85 discount for adults; discounts on packages
- ENDY - \$75 off your ENDY mattress at endy.com
- Crocs at Work – 30% off
- SKECHERS Direct – 30% off
- Access to exclusive phone and internet plans
- Exclusive deals on computers, laptops, and tablets
- Discounts on car rentals like up to 35% off Budget Car Rentals

Here's how to register:

1. Go to: Perkopolis.com and click 'register' on the right side (or scan code below).
2. Submit your @islandhealth.ca email address.
3. Await the confirmation email that will come to your inbox.
4. Click on the 'complete my profile' link in that above email (the link might need to be copied and pasted into Chrome for optimal performance).



****Perkopolis is compatible with Chrome.**

You must use Chrome as your browser when registering, completing your profile and logging in**



Registration process

Question: I am an employee, how do I register?

Answer: Right-mouse click to copy this link – www.perkopolis.com – and open in a Chrome browser. Click ‘Register’ in the top right hand corner. You will require your *islandhealth.ca* email address to register.

Question: I am a volunteer, how do I register?

Answer: As a volunteer, you will register with your personal email address. Contact your Volunteer Consultant to receive a step-by-step guide to assist you with registration. Your Volunteer Consultant will provide you with a Member ID Code to complete your registration.

Question: I am an Auxiliary member, how do I register?

Answer: As an Auxiliary member, you will register with your personal email address. Contact your Auxiliary Presidents to receive a step-by-step guide to assist you with registration. Your Auxiliary President will provide you with a Member ID Code to complete your registration.

Question: I’m an employee or physician, can I register with my personal email?

Answer: No, you cannot. You must register with your *islandhealth.ca* email address in order to gain access to the discounts. E.g. firstname.lastname@islandhealth.ca

Register for Perkopolis to get perks

Enter your work email to get started.

Don't have a work email?

Use your personal email and verify your account another way.*

firstname.lastname@islandhealth.ca

Submit

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Question: I've entered my email and clicked 'Submit' but nothing has happened.

Answer: Please check your inbox. You will receive a confirmation email shortly.

Question: I'm an employee or physician, and I'm being asked for a Member ID Code – what is this?

Answer: If you see this prompt, it could mean that you tried to register with your personal email address. As an employee or physician, you must register with your *islandhealth.ca* email address.

Question: I'm an employee or physician, I'm being asked for a Member ID Code – but I DID use my islandhealth.ca work email address.

Answer: Please email epp@islandhealth.ca with the details so we can assist you.

Question: How long does it take for the confirmation email to appear in my inbox?

Answer: Typically, within 5 minutes but it could take 1-2 hours.

Question: I've received the confirmation email but when I click on the 'Complete my profile' link in that email, nothing happens.

Answer: Right-mouse click the 'Complete my profile' text/link and copy the hyperlink. Open a Chrome browser and paste the link into the address bar.

Question: Who should I contact if I have questions on how to register?

Answer: The Perkopolis registration site indicates to contact HR or the benefits department but this is not accurate. Please reach out to the Recognition & Retention team at epp@islandhealth.ca.

Question: Which postal code do I enter upon completing my profile? Home or work?

Answer: Ideally, your home postal code to avoid having to change it (if you order something directly from Perkopolis) but your work postal code will suffice too.

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Question: Does my password have to be the same as my Island Health login password?

Answer: No, your password does not have to be the same as your Island Health login password. It's smart to use different passwords for different programs.

Question: Do I need to enter my credit card details in order to register?

Answer: No, you do not need to enter your credit card details to register. There is an option to store your credit card details once you are registered but this is not required.

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Question: I registered with my @viha.ca email address prior to the transition to @islandhealth.ca. Should I re-register with this new address or login with my new @islandhealth.ca address?

Answer: Quite simply, no. Please continue to login with the email you originally registered with (that is, your @viha.ca address). An automated transition to @islandhealth.ca addresses will occur in 2022 at which time you will be notified.



Password resets

Question: I'm trying to reset my password but I'm not getting an email.

Answer: You probably need to safe-list the customerservice@perkopolis.com email address.

Question: How do I safelist an address?

Answer: Follow these steps below:

- a. Visit <https://antispam.viha.ca/euweb/login>
- b. Use your Island Health username and password (what you use to login into an Island Health computer).
- c. On the bottom left hand corners, you will see a 'Lists' folder. Click on this.
- d. Then go to the top left and click 'New'.
- e. Type in the address customerservice@perkopolis.com and click 'Save'.

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Customer service

Question: I have questions about products/services offered or my account in general. Who do I contact?

Answer: Please contact Perkopolis at customerservice@perkopolis.com or by toll-free phone 1-800-761-7523, Monday to Friday, 6am to 2pm PST. They are closed on weekends and on all statutory holidays.



Technical-related

Question: Which web browser should I use?

Answer: Please use Chrome as your web browser.

Question: I can't see all the pictures in the emails that I receive from Perkopolis – what do I do?

Answer: In the email you receive, click on 'Download all pictures'.



Vendors

Question: How do vendors get added to Perkopolis?

Answer: Interested vendors can visit: <http://corporate.perkopolis.com/providers> to register their interest and details. The team at Perkopolis will follow-up with the business.

Question: I want to see more Vancouver Island vendors. Where can I send my recommendations?

Answer: We love to hear from you with your suggestions as we slowly build up the local list. You can send suggestions to epp@islandhealth.ca. If you have a specific vendor in mind and are in contact with them – have them email us directly with their offer at epp@islandhealth.ca.

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Question: Where are all the local businesses?

Answer: Local businesses are mixed in with national businesses. However, you can search through local businesses by find this icon on the homepage. Scroll down to find it under 'Perks that are trending'.



Local Perks
Shop local perks for Island Health
[Shop Now >](#)

Question: Didn't there used to be many more local businesses available on the old EPP?

Answer: The past EPP was not up-to-date and many of those businesses listed no longer existed. During the pandemic, some of the vendors sadly went out of business and others determined offering a discount did not align with their business model anymore. Perkopolis is actively acquiring more local perks to join the program.