

# PCN Change Management Team

## Joanne Meyrick, CIRD PCN Manager



The Primary Care Network Manager works with the Health Authority PCN Manager to operationalize the PCN goals and objectives determined by the Steering Committee. The PCN Manager oversees Evaluation and Communication activities, and chairs the Operations Committee which meets to work through operational issues and is attended by the Steering Committee co-chairs and PCN Managers. In addition, the PCN Manager is responsible for and coordinates the different project leads responsible for BCVC, Integration, Navigation and Support and Cultural Safety.

## Shaylene Gulliman, IH PCN Manager



The Interior Health PCN Manager is responsible for hiring and managing all IH employed PCN resources. The IH PCN Manager works closely with the Division PCN Manager, the Steering Committee and sits on the Operations Committee to work through operational issues.

## Tanya Kielpinski, ISN Lead



The Integration, Support and Navigation Lead supports physician clinics and new PCN clinical resources with integration, assisting with workflow, referral processes, and role clarity. The Division's ISN Lead, also works with newly arrived GP's and supports integration with students, residents, and locums.



## **Allie Grey, BCVC & Attachment Lead**

The Bridge Care Virtual Clinic and Attachment Lead integrates newly hired Allied Health professionals into BCVC and manages the clinics daily operations. The BCVC & Attachment Lead also works with the Health Connect Registry to facilitate patient attachment to providers who identify they have capacity.



## **Hannah Diether, Cultural Safety & Humility Lead & Communications**

The Cultural Safety and Humility lead partners with the Health Authority, Division and First Nation representatives to develop the CIR Primary Care Network Cultural Safety & Humility toolkit and website. She also facilitates ongoing CS&H work by sharing new resources each month in the PCN newsletter.



## **Melissa Klassen, PCN Coordinator**

The Primary Care Network Coordinator works with the PCN Manager to complete PCN implementation activities and support the PCN Steering Committee. The PCN Coordinator supports PCN resources and NPs in the Central Interior.



## **Sheena Raffle, Secwepemc Nation**

Sheena is the Primary Care Network Coordinator for the Secwepemc Health Caucus. Sheena supports the Secwepemc communities in the PCN by providing capacity and relaying information and important decisions to the health directors so that they may provide feedback and input for their communities.



## **Nicola Terbasket, FNHA Project Manager**

The FNHA Project Manager regularly attends CIR PCN/CSC meetings at the direction of the Nations to provide technical and administrative support to the 11 Tsilhqot'in, Secwepemc, and Dakelh Dene Nation communities. Their primary role with the FNHA regional team is to support Interior Nations to participate as full, equal, and meaningful partners in Primary Care Networks and other Primary Care Transformation work rolling out provincially.



## **Lisa Demers, Evaluation Consultant**

The Evaluation Consultant from Reichert and Associates supports the CIR PCN Evaluation. In collaboration with the PCN Manager and Change Management team, the Evaluation Consultant supports the development of data collection tools, data analysis, and compiling summary reports. These reports provide valuable information to guide ongoing decision-making regarding PCN implementation.