

Purpose

This directory lists the knowledge resources available to Family Physicians, Nurse Practitioners and their staff on the Provincial Attachment System (PAS). Knowledge resources include:

- User Guides
- FAQs
- Release Announcements
- Infographics
- Additional Resources

PAS Log in Page: <https://bchealthprovider.ca>

User Guides

Note: All links below require access to the Provincial Attachment System.

User Guide with Link	Description
Access the Provincial Attachment System	How to access the Provincial Attachment System (PAS) from the OneHealthID portal and Provincial Attachment System log in page.
Add and Remove Users for a Clinic	How Directors and Facility Managers can add, remove and re-add providers & other PAS users to a clinic.
Add and Update Other Clinical & Admin Staff	How to add and update other clinical and admin staff information for a clinic.
Complete Endorsements to Access PAS	How to complete endorsements to allow non-licensed users to access the PAS.
Designate a Facility Manager	How Directors can designate other members of the clinic to have Director permissions.
Designate a Panel Manager	How providers can designate other members of the clinic access to their panel, panel capacity and potential attachments.
How Nurse Practitioners and Family Physicians Get a Facility Number for Their Clinic	How to obtain, find, transfer and use Facility Numbers.
Log In to the OneHealthID Portal	How to log in to the OneHealth ID portal using the BC Services card app.
Navigate the Clinic & Provider Registry	How to navigate and access different features on the PAS.
Register for Your BC Provider Account	How to register for your BCProvider account in OneHealth ID to access the PAS.
Review and Select Potential Patient Matches as a Clinic Staff Member	How clinic staff can review and action potential patient matches sent by an Attachment Coordinator.
Review and Select Potential Patient Matches as a Family Physician or Nurse Practitioner	How providers can review and action potential patient matches sent by an Attachment Coordinator.
Update a Patient Panel as a Clinic Staff Member	How clinic staff can update and maintain a provider's panel.
Update Clinic Details	How Directors and Facility managers can update a clinic's details including phone, fax, address etc.
Update Panel Capacity	How providers can update their panel capacity to indicate whether they are accepting new patients.
Update Panel Capacity as a Clinic Staff Member	How clinic staff can update a provider's panel capacity to indicate whether they are accepting new patients.
Update Your Panel	How providers can update and maintain their panel in PAS.
Update Your Profile	How providers can update their gender identity and add any additional languages they speak.



Using MRP Status and Removing Duplication in PAS	How to review, understand and action the PAS MRP status for patients on a panel.
Update Staff Information	How to update a staff member's profile information.
Patient Panel Transfer Requests	How to send, receive, accept and decline patient panel transfer requests
Update Email at Clinic	How Directors and Facility Managers can update a provider's email at clinic field.

FAQs

Note: All links below require access to the Provincial Attachment System.

FAQ Document with Link	Description
Attachment FAQs	FAQs include: Steps for Attachment being taken by the Ministry; Priority for Attachment; Patient complexity criteria; and Panel Capacity.
Facility Number and Panel Attachment Codes FAQs	FAQs include: How to get a facility number; How and when to use the \$0 attachment fee code; and How to remove patients from a panel.
Most Responsible Provider (MRP) FAQs	FAQs include: Process to determine MRP; Changes in PAS; and Not the MRP status.
OneHealthID FAQs	FAQs include: How to log in; How to endorse clinic staff; and How to add/remove endorsements.

Release Announcements

Note: All links below require access to the Provincial Attachment System.

Release Announcement with Link	Description
New Features in PAS Release Guide (May 8, 2024)	Release announcement covering updates to the My Panel page and Patients without a Clinic page.
New Features in PAS Release Guide (May 29, 2024)	Release announcement covering the MRP Status and Panel Confirmation functionalities.
New Features in PAS Release Guide (July 10, 2024)	Release announcement covering the introduction to the Panel summary tab and the pending attachments functionality.
New Features in PAS Release Guide (August 20, 2024)	Release announcement covering panel capacity - monthly capacity rate, desired panel size, current capacity and future capacity
New Features in PAS Release Guide (September 10, 2024)	Release announcement covering the Panel Capacity Save functionality.
New Features in PAS Release Guide (October 1, 2024)	Release announcement covering Patient Panel Transfer functionality.



Infographics

Infographic	Description
PAS Attachment System Process Infographic	An overview of the PAS Attachment System Process beginning with the patient registering for the Health Connect Registry and ending with attachment to a Family Physician or Nurse Practitioner.
PAS Capacity Management Infographic	How to update and manage panel capacity in PAS.
PAS MRP Status Infographic	Checking MRP status in PAS and associated actions.
Patient Attachment Workflow Infographic	Infographic detailing the end-to-end attachment process.

Additional Resources

Resource	Link
Doctors of BC Information page on PAS	Provincial Attachment System Doctors of BC
Nurse and Nurse Practitioners of BC Information page on PAS	Provincial Attachment System Information – NNPBC
BC Government Information Page on PAS	https://www2.gov.bc.ca/gov/content/health/provincial-attachment-system
Health Link BC Information & Registration Page on Health Connect Registry	https://www.healthlinkbc.ca/health-connect-registry

Contact Support

For support with the Provincial Attachment System, you can reach out:

- Via Zoom (Live, On-Demand Support) - Monday to Friday 9am-7pm, excluding stat holidays
 - Join Zoom Via Web: <https://zoom.us/j/93003034945?pwd=L3lkL0VqdEJvTjZ2cWMxelB3R3ppdz09>
 - Join Zoom Via Phone:
 - Dial: +1778-907-2071
 - Meeting ID: 930 0303 4945
 - Passcode: 548989
- Via Email: HealthBcSupport@phsa.ca

