# 2017–2018 Annual Report





# Vision and Mission

#### VISION

An engaged network of family physicians driving quality primary care reflective of our community.

#### **MISSION**

To foster physician well-being and engagement, to increase local influence and build partnerships in the delivery of patient care.

# Contents

| Report from the Chair              | . 4 |
|------------------------------------|-----|
| Report from the Executive Director | . 5 |
| 2017–2018 Division Initiatives     | . 6 |
| Financial Statements               | . 9 |
| Contact                            | 12  |

# Report from the Chair



Dr. Angela Logan, Chair

#### Dearest Esteemed Colleagues,

It is an honour to write my inaugural Report From The Chair for the 2018 AGM. We've had a year of change, introducing non-physician voices at the Board level as well as continuing on the journey towards making team-based care a reality through patient medical homes (PMHs) and primary care networks (PCNs).

The B.C. Societies Act comes into practice for all notfor-profits as of November 2018. For our Division, this has meant adding non-physician members to our Board table. David Kruyt, a local chartered professional accountant, held the position of Treasurer this past year. A second non-physician member will be welcomed to the Board this upcoming year. Including non-physician members allows our Division to comply with the stringent requirements of the B.C. Societies Act. Board composition will now include three physicians, two family medicine residents and two non-physicians.

The Board was keen to ensure the physician voice was heard among the Division leadership. The Physician Advisory Committee was formed to work in close coordination with the Board

to maintain a cross section of on-the-ground physician voices for all decisions made through the Division. This brings the number of physician leads at a strategic and governance level to eight.

Additional physician leaders are involved in the Residential Care Initiative, In-patient Working Groups and projects such as the Patient Medical Home Working Groups. The Division's Leadership is always looking for new voices to speak out with a passion around a particular area of interest, as we need your ideas to continue to improve family medicine in Campbell River.

The Board's focus this past year has been creating the foundations for team-based care through patient medical homes and primary care networks. The provincial groundwork was laid to create a community-wide plan for improving the coordination and delivery of primary care across Campbell River and the outlining areas of our Division. I truly believe that through team-based care we can all work to our full potential and work smarter, not harder, benefiting patients and doctors alike. We are not starting a revolution. This is simply an evolution to improve the medicine we already deliver.

These are exciting days in the Division as we embark on embracing the changes that team-based care brings. Keep your eyes open for upcoming sessions where you can contribute to informing the changes and feel free to stop me in the hall to let me know your ideas on how we should go about making these exciting changes.

I look forward to hearing from you.

Angela Jogan

Angela Logan

# Report from the Division Executive Director

Like birthdays, these AGMs come up quicker each year! And like birthdays, it is a time to reflect, celebrate and eat cake.

In addition to our yearly events like *Walk with your Doc* (I was sure it was *Dog*), with the help of great staff members, we hosted quite a few learning events (17) and continued with various projects and initiatives with the intention of supporting you as you take care of our community.

In general, from my perspective, the most significant development this past year was the increase in engagement of our physicians in projects, initiatives and strategic development. The unfolding GP leadership and the convergence of passions has been quite remarkable. With this came more collaboration to improve how physicians are supported in their work and towards the quest for optimal patient care. Together, the Division, Department of Family Practice, the Facility Engagement Initiative (MSA) along with Island Health and community partners, are in a good position to make a significant impact towards continuing quality care.

The following section on *Division Activities* presents a picture of the leadership and partnerships that aim to support Division members, patients and community.

We love hearing from you and take great pride in taking your suggestions and ideas and trying to find ways to make things happen. Come by the office any time... there might even be cake.

Warmly,

Christine Colbert



Christine Colbert, Executive Director

## 2017–2018 Division Initiatives

#### **Projects and Ongoing Programs**

- Shared Care funded ERAS project resulting in a Patient Passport (GPs, 3 SPs, Wellness Centre and IH staff, Patient Voice, MOA GPs-SPs)
- Implementation of Pathways (GP lead, GP-SP MOAs)
- Shared Care funding MHSU Northern Gulf Islands and Gold River – a 3-Division partnership to improve MHSU referral pathways and community capacity (GP from each community, CR physiatrists, MHSU team, PSP, community partners)
- Support of gaining additional funding and QI for Doc of the Day and MRP in-patient care
- Residential Care Initiative (3 GP leads, facility staff, IH pharmacy)

- Patient Medical Home Advisory Committees (2 GPs, Community Health Services/IH staff, Public Health, Patient Voice, MOA, PSP, FNHA)
- GPSC Leadership and Management Development Program (2 GPs enrolled for 2018-2019)
- FETCH and Division webpage, e-bulletin
- Child Youth MHSU referral tool

#### **LOOKING AHEAD:**

- Seniors Care Network Shared Care
- Chronic Pain Spread Network Shared Care
- Primary Care Network Working Group

ERAS forum 2018





## BOARD OF DIRECTORS

3 Physicians
2 Medical Residents
2 Non-physicians
2018–19 (accountant,
analyst)

### COLLABORATIVE SERVICES COMMITTEE

Division Director (Chair),
Executive Director

IH Directors (Ex Med Director MHSU,
Integrated Health, Medical Director)

Dept of Family Practice

Facilitiy Engagement Initiative (MSA)

First Nations Health Authority

Practice Support Program

Public Health

GPSC Community Liaison

## PHYSICIAN ADVISORY COMMITTEE

5 Physician Leads
Division Executive
Director
Project Manager/

Consultants

### **Leadership Tables**

#### **BOARD OF DIRECTORS**

- Ongoing leadership in director meetings and steering committees
- Co-chairing the Collaborative Services
   Committee
- Participation in island-wide Interdivisional Committee (IH, FNHA, MOH, Divisions, PSP).
- Participation in Division Provincial Summits, RCCbc and other provincial bodies

#### PHYSICIAN ADVISORY COMMITTEE

- Review current projects/initiatives
- Monitor and enhance member engagement
- Provide members' perspectives to the Board on primary care issues to inform strategic direction
- Engage in opportunities for collaborative efforts with the Medical Staff Association and Department of Family Practice

#### **COLLABORATIVE SERVICES COMMITTEE**

- Maintain relationship with local Island Health and FNHA partners
- Co-determine local priorities; co-design solutions to local issues
- Maintain relationship with regional IH representatives
- Represent Campbell River and District and the small/rural division perspective



Be Active Every Day 2018

### **Community Tables, Events**

- Community Action Team Opioid Response
- Cultural Safety Committee
- Foundry Youth Hub
- CR Seniors Health Network
- Strathcona Regional Community Health Network
- Walk with your Doc
- Be Active Every Day

# Financial Statements

#### **Statement of Financial Position**

| March 31, 2018                    | 2018          | 2017          |
|-----------------------------------|---------------|---------------|
| ASSETS                            |               |               |
| CURRENT ASSETS                    |               |               |
| Cash                              | \$<br>175,188 | \$<br>66,612  |
| Accounts Receivable               | 119,862       | 9,478         |
| Government Remittances Receivable | 2,478         | 5,296         |
| Prepaid Expenses                  | 950           | 1,300         |
| Short Term Investments            | 101,816       | 100,540       |
|                                   | \$<br>400,294 | \$<br>183,226 |
|                                   |               |               |
| LIABILITIES                       |               |               |
| CURRENT LIABILITIES               |               |               |
| Accounts Payable                  | \$<br>52,792  | \$<br>22,803  |
| Government Remittances Payable    | 6,562         | 6,350         |
| Deferred Revenue                  | 335,827       | 149,059       |
|                                   | 395,181       | 178,212       |
| NET ASSETS                        | 5,113         | 5,014         |
|                                   | \$<br>400,294 | \$<br>183,226 |

### **Statement of Operations and Changes in Net Assets**

| Year Ended March 31, 2018                 | 2018       | 2017       |
|---|------------|------------|
| REVENUE                                   |            |            |
| Infrastructure                            | \$ 286,459 | \$ 247,881 |
| Doctor of the Day                         | 181,811    | 181,276    |
| Residential Care Initiative               | 127,620    | 23,394     |
| Shared Care (ERAS/Rapid Access)           | 64,043     | 9,213      |
| Patient Medical Home                      | 52,255     | _          |
| Shared Care (CYMHSU)                      | 29,999     | 150,891    |
| A GP for Me                               | _          | 62,593     |
| Impact Project                            | _          | 47,238     |
|   | 742,187    | 722,486    |
| Interest                                  | 3,285      | 540        |
|   | 745,472    | 723,026    |
| EXPENDITURES                              |            |            |
| Advertising                               | 1,221      | 16,482     |
| Bank Charges and Interest                 | 1,393      | 914        |
| Events                                    | 15,907     | 9,412      |
| Insurance                                 | 650        | 1,293      |
| Licenses and Dues                         | 782        | 488        |
| Meeting                                   | 10,634     | 5,488      |
| Office                                    | 9,883      | 13,017     |
| Professional Fees                         | 11,621     | 5,613      |
| Salaries and Wages – Physicians and Staff | 424,316    | 317,977    |
| Salaries and Wages – Doctor of the Day    | 178,850    | 178,850    |
| Subcontracts                              | 73,834     | 129,409    |
| Supplies                                  | 55         | 5,040      |
| Telephone                                 | 2,311      | 2,472      |
| Training                                  | 680        | 20,971     |
| Travel                                    | 13,236     | 10,586     |
|   | 745,373    | 718,012    |
| EXCESS OF REVENUE OVER EXPENDITURE        | 99         | 5,014      |
| NET ASSETS – BEGINNING OF YEAR            | 5,014      |            |
| NET ASSETS – END OF YEAR                  | \$ 5,113   | \$ 5,014   |

### **Statement of Cash Flows**

| Year Ended March 31, 2018  | 2018                       | 2017                       |
|--|----------------------------|----------------------------|
| CASH FLOWS FROM OPERATING ACTIVITIES                               |                            |                            |
| Cash Received from Funding<br>Cash Paid to Suppliers and Employees | \$<br>824,698<br>(716,122) | \$<br>581,415<br>(716,953) |
|  | \$<br>108,576              | \$<br>(135,538)            |
| Purchase of Investments  | -                          | (100,540)                  |
| INCREASE IN CASH FLOW  | 108,576                    | (236,078)                  |
| CASH – BEGINNING OF YEAR   | 66,612                     | 302,690                    |
|  | / -                        | 002,000                    |



### Contact us:

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Cover and back cover photos: Julie Collis All other photos: Campbell River and District DFP

The Divisions of Family Practice Initiative is sponsored by the General Practice Services Committee, a joint committee of the BC Ministry of Health and Doctors of BC.

www.divisionsbc.ca/campbell-river-district





