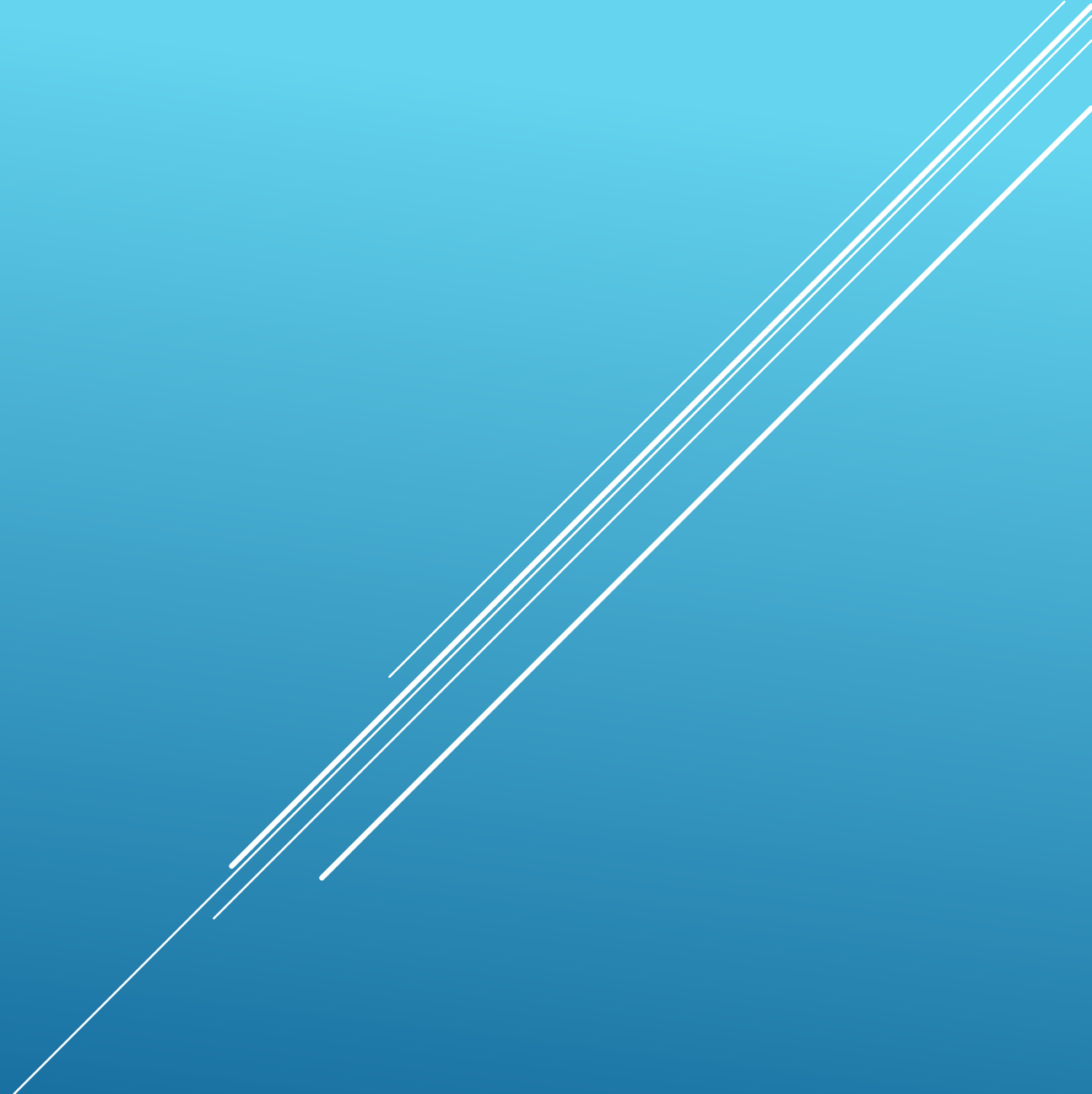


INTEGRATED PCN WORKFLOW

Physician Forum

Jan 11, 2020



- ▶ Initiates at interest in submitting an EOI to Ongoing monitoring post implementation
- ▶ You will know what to expect –
 - ▶ Provides a standardized approach to integrating a clinician into practice. Modified as needed for each practice
 - ▶ Support Resources Available and resources required within your practice
 - ▶ Will give you an understanding of who is doing what and what you need to do
 - ▶ Timelines involved
 - ▶ Checklist of activities to achieve success

OVERVIEW

- ▶ Assumptions built into the workflow:
 - ▶ Some physician change funding to participate i.e. Role development, recruitment, site preparation, monitoring
 - ▶ PSP QI cycles to be utilized whenever possible for workflow development
 - ▶ Onboarding in clinic –Office Managers and MOAS are critical
 - ▶ Going over policies, EMR, etc.
 - ▶ What would be helpful to support you? Backfill for MOA? MOE Trainer for the EMR for smaller practices?

ASSUMPTIONS/QUESTIONS FOR DISCUSSION

- ▶ Assumptions built into the workflow:
 - ▶ EMR modifications –
 - ▶ what would be most helpful? Can practices with similar EMRs share forms or staff to help make these etc.?
 - ▶ Can there be one physician lead or Office manager identified to support ongoing monitoring monthly with HA manager and others?
 - ▶ Is this reasonable? How frequently would you see needing to connect?
 - ▶ Proposing creation of a PCN Office Manager/MOA community of practice to share learnings and troubleshoot issues

ASSUMPTIONS/QUESTIONS FOR DISCUSSION