NEW Vascular Surgery Centralized Referral/Triage starting December 2nd, 2019

The Division of Vascular Surgery has been working together to improve access and decrease wait times to vascular surgery consult. **This initiative is supported by a grant from the** <u>Specialist Services</u> <u>Committee</u> (SSC) to improve patient access to specialists.

What will Centralized Referral and Triage for Vascular Surgery mean to me and my patients?

- ✓ A single fax number for referrals to all four surgeons 250-298-6186
- ✓ Referrals will be centrally triaged and assigned to the next available surgeon
- ✓ Clear requirements of what satisfies the referral criteria for vascular surgery referral
- ✓ Acknowledgement of all referrals back to the referring MD
- Direct communication with patients to expedite appointments and any required diagnostic testing

IMPORTANT CHANGES

- 1. In order to expedite referrals; you will need to **include** the following:
 - Completed appropriate diagnostic study
 - Consult Note (less than 1 yr) or Discharge Summary (less than 1 yr)
- 2. Upon receipt of the referral you will receive an acknowledgement letter within 5 business days
- 3. In the event that required information is not provided, the referral will be put on Hold
- 4. We will directly contact your patient to book an appointment and any required tests

Please refer to your Pathways site for more detailed information: "Vascular Surgery"

If you have any questions, please feel free to reach out to sheena@surgicalassociates.ca or gillyfbean@gmail.com