Doctors Technology Office – Virtual Care Support Response

Effective primary care coverage is essential during the COVID-19 outbreak and expanding virtual care will allow physicians to provide care remotely and limit the possibility of transmission.

To accommodate increasing requests for immediate support, the Doctors Technology Office (DTO) will be holding webinars, publishing resources and providing direct supports including:

- <u>Doctors Technology Office Virtual Care Resources -</u>To help clinics quickly ramp up with virtual care, DTO will regularly be publishing/updating new resources including:
 - o DTO Virtual Care Quick Start Guide
 - o DTO Virtual Care Toolkit
 - Patient Virtual Care Frequently Asked Questions Shareable PDF
- *New* DTO Weekly Physician Virtual Care Sessions DTO will be holding weekly peer-led drop in sessions for physicians to participate in live Q&A around virtual care and treating patients remotely. Sessions will be held every Thursday morning, from 7:15 am to 8:00 a.m. Sessions and recordings are open to both GPs and specialists. More information and registration links will be posted here. You can also find a recording of our recent March 19th webinar on Quick Start to Virtual Care here.
- <u>DTO Virtual Care Support Network</u> DTO is coordinating a network of physicians, MOAs, and Practice Support Program (PSP) Regional Support Team members to provide clinics with in-clinic/virtual coaching and one-on-one support with implementing virtual care in their practice. To request support or more info, please email <u>DTOinfo@doctorsofbc.ca</u>
- <u>Doctors of BC's COVID-19 updates A central source for general COVID-19 Response</u> News, Billing & Updates from Doctors of BC.
- Other Health Technology Supports Doctors Technology Office also provides one-on-one support via phone (604-638-5418) or email, as well as various health technology resources to help navigate clinic privacy & security, EMR troubleshooting, billing and other related items.

DTO's resource list will continuously be updated as more information become available, so please check back to our <u>Virtual Care Resource</u> page regularly.

For more information and direct one-on-one support with implementing virtual care or health technology, please contact Doctors Technology Office directly at:

Main Line: 604-638-5841 Email: dtoinfo@doctorsofbc.ca

Webpage: https://www.doctorsofbc.ca/dto