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Martin Ray
Lead Physician

I am honored to represent you as the lead physician for the Delta Division of Family Practice. The Delta Division, one of 31 divisions in British Columbia, provides us with an opportunity to have renewed influence in health care issues. During 2012, the division has sponsored successful social and educational events, plus represented our interests both regionally and provincially. We have charted and begun to work on our strategic direction based on your direct input.

In 2013, I look forward to a closer medical community, working together on common interest projects focused on protecting and enhancing quality health care for our patients. Equally important, is that we foster a rewarding quality of life for ourselves, our families, staff, patients and community.

On behalf of the Delta Division board and staff, I wish you and your families a most enjoyable and fulfilling holiday season.

Welcome to our New Staff



Our HR committee is pleased to announce the appointment of our new Coordinator, Gord Collings and our new Administrative Assistant, Diane Harper. Both are long-time South Delta residents and bring a wealth of experience in human relations and community service to our organization.



Strategic Plans

Our working groups are in various stages of development and will be holding meetings to address issues that have been identified as the four areas of focus:

1. Physician recruitment and retention (Martin Ray)
2. Mental health and drug addiction services (Ruth Turnbull)
3. Community care (Calvin Cheng)
4. Orthopaedic care. (Ljiljana Kordic)

Board Meetings

January 15

February 5

March 5

To access your member's only portion of the website

Click on *member login* at the top right hand corner of the home page screen.

- Enter your user name, unless you have the set the name for yourself, it is your first initial and surname - no spaces.
- You will be asked for your password.
- If you do not know your password, click *forgot password*. The system will ask for your e-mail address and will send you a new one.
- Keep your new password safe so that you can have easy access in the future.

Note that the Delta Division has no access to your confidential log-in information.

If you are interested in working with one of the groups, please contact the group leader or Gord Collings at delta@divisionsbc.ca.

Recruitment Update

In support of one of the membership's key priorities, the Delta Division has partnered with the Langley and Surrey/North Delta Divisions to develop a comprehensive recruitment project. Led by Consultant Jennifer Scrubb, who has a wealth of experience leading other successful, high profile division projects, the project received approval and substantial funding through the GPSC. The focus of the first phase of the recruitment and retention program will be to assess the community's present and future needs. The second phase will be to develop effective recruitment strategies and look at innovative ways to support and retain physicians who currently provide full service family practice.

UpToDate - a free service for members

UpToDate™ is available *free of charge* for members. Each member has access through the member portal of the Delta Division's website.

Click on *Member Login* and follow the steps on *UpToDate*.

www.divisionsbc.ca/delta.

CHARD - your feedback is requested

Family physicians and their medical office staff are invited to participate in a needs assessment for a provincial referral resources directory. The initiative includes an evaluation of users' needs for the CHARD (Community Healthcare and Resources Directory) system. You are invited to participate in this consultation process, whether you are currently using CHARD or not. You may respond by:

Phone interviews (30 min; compensation provided) or an Online survey (5-10 min; no compensation)

Phone Interviews: available from 7:00am to 8:00pm between December 5th and December 21st.

Online Survey: <http://fluidsurveys.com/surveys/ambit/referral-resources-directory/>

Responses are anonymous, unless you wish to indicate your name.

RSVP: please contact **Terri LaPorte** at AMBiT Consulting Inc.

Email: terri.laporte@ambit-consulting.com, Telephone: 604-662-3130

Fax: 604-662-3133

Compensation: will be provided at BCMA standard rates.

AGM

Twenty four members and guests attended our 2011 Annual General Meeting on November 14 at the Beach Grove Golf Course and enjoyed music provided by *Ice Jam*. A short meeting and discussion was followed by a great meal and an opportunity to socialize.

The 2011 Annual Report is available on our website.

Divisions of Family Practice

The Divisions of Family Practice initiative is comprised of community-based affiliations of family physicians working together to achieve common health care goals.

Contact Us

Website

www.divisionsbc.ca/delta

email

delta@divisionsbc.ca

Physician Data Collaborative

Delta Division has provided support for the Physician Data Collaborative. This exciting new project is conceived, developed and operated by physicians. Its data collection is not influenced by pharmaceuticals, government or any organization which may have a real or perceived self interest. If you are interested in being a representative on the committee, please contact Gord.

CME

On October 23, Dr. Charlie Chen gave an entertaining presentation to our division on *Advance Care Planning – Making the MOST of Conversations (Medical Orders for Scope of Treatment)*. Detailed handouts were provided and are available upon request.

Join the Division

We hope that you are becoming more familiar with our Division's goals and initiatives and invite you to join your colleagues if you have not already done so to:

- Ensure that you are in the communication loop with the Division
- Ensure that your voice is heard when primary care is being discussed
- Be a part of the growing supportive community of practice
- Access member benefits

It's easy – go to www.divisionsbc.ca/delta and click on *apply online*.

The current board of directors volunteered when the Division of Family Practice was being formed as a non-profit society. Their job has been to coordinate and guide the Division as it becomes more established. To date, they have worked on policies, financial processes, and are currently engaged in strategic planning.

Billing Tip

Did you know that you can bill for a quick telephone consult with a specialist? There are MSP billing codes for both you and the specialist to be compensated.

Family practitioner – G14022 \$40

Specialist – G14021 \$60

Please let your specialist colleagues know about this option when you call them.

