

BECOMING AN ADDICTIONS E-MENTOR

Developed by the Nanaimo Division of Family Practice, the E-Mentor text line is available to your colleagues to contact a local addictions medicine Physician via text for real-time advice for any addictions related questions. The support is currently available to Nanaimo, Oceanside, Cowichan, and West Vancouver Island physicians.

THE PROCESS

TEXTING A QUESTION

When a physician has an addictions related question, they will text the central number and include their name and preferred contact method for a response.

Questions may range from interpreting UDT results, OAT options, local resources, to general concerns.

E-MENTOR RESPONSE

You will be alerted of the question via a text to your personal phone number. Queries can be responded to as soon as received, or up to four hours after. Any questions received after 1500 hrs. can be responded to the following day if you wish.



MENTOR ROTATIONS

CURRENT MENTORS

Dr. Marcus Barron
Dr. Paddy Marc
Dr. Ric Roe
Dr. Paul Harris

ROTATION

E-Mentors are assigned a weekly rotation; rota frequency may decrease based on number of mentors joining the network.

Monday - Friday,
0900 - 1700 hrs.

E-Mentor commitment is very flexible and coverage can be arranged for holiday/sick leave.



BILLING CODES

G14021 - \$60

GP with Specialty
Training Telephone
Advice.

Conversations must take place **within two hours** of the initiating physician's request.

G14022 - \$40

GP with Specialty
Training Telephone
Advice.

Use when response time is **longer than two hours** after the initiating physician's request.



NEXT STEPS

CONTACT US

Beccy Robson,
Project Manager
E: brobson@divisionsbc.ca
T: 250.591.1200



JOINING

Upon confirmation of joining the E-Mentor network, we will collect your personal information to include in the call rota.

You will also be 'e-introduced' to the other mentors and be informed of your position within the rotation.

"[E-Mentors] took the time to listen to my questions and gave excellent and timely advice that not only was of great help to the patient in question, but, also to myself"

- Physician after accessing E-Mentor (2017)

E-Mentor Text Line 450-990-6200