

The following billing information has been provided to Doctors of BC Fee Guide Advisors from the MSP Payment Schedule Advisor

Q: How do these changes apply to physicians providing care to patients in Long Term Care facilities and Palliative Care facilities?

A: If the patient is able to independently use a phone and the physician feels that the encounter could be appropriately provided by Telehealth (video or telephone), then physicians will bill their face to face Long Term Care facility fee 00114 or Palliative care patient facility visit 00127 and include the claim note record "service provided via Telehealth".

If the patient cannot independently use a phone (e.g.: due to dementia, hearing loss etc.), or does not have their own phone, the physician may review the patient's medical status and any problems by telephone with an RN/LPN at the LTC or Palliative care facility, and bill the visit using 00114 or 00127 and include the claim note record "Service provided via Telehealth with RN/LPN."

00114 and 00127 are not time-based fees. When providing services via video technology or telephone in lieu of attending the patient in-person, regardless of the time spent delivering the visit by telephone or video, you bill it as 00114 or 00127.

13334 LTC First visit of the day bonus is not billable with 00114 provided via Telehealth.
13338 First visit of the day bonus is not billable with 00127 provided via Telehealth.

14077 GP Allied Care Provider Conference Fee - per 15 minutes or greater portion thereof; is for a two-way case conference with at least one other physician or allied care provider.

The billing rules have not changed, 14077 cannot be billed for conversations with patients. Conversations to provide brief advice or update about a patient between GP and ACP is considered part of the normal work flow as is a conversation that would be part of "routine rounds".

When speaking with a patient's family member/medical representative, 14076 GP Patient Telephone Management Fee is to be billed.

Please be sure to check for updates to billing information:

- [Doctors of BC Covid-19 Updates](#)
- BC Family Doctors website: <https://bcfamilydocs.ca/>
 - [COVID-19 Resources for Doctors](#)
 - [BC Family Docs FAQ](#)
- BCCDC COVID-19 Care [For Health Professionals](#)
- Information for your patients [For the public](#)