

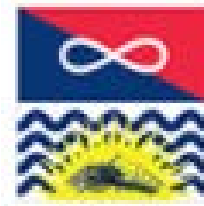


12TH AGM REPORT

September 2022-2023



Matsqui
First Nation



MÉTIS NATION
BRITISH COLUMBIA

We are conducting our business today on the traditional ancestral unceded and shared territories of the Kwantlen (kwant-len), Matsqui (mats-sqwee), Katzie (kate-zee) and Métis First Nations.

Mission

XÁ:YTEM Longhouse
Interpretive Centre

Matsqui First Nation

Tara-Lynn
Kozma-Perrin

Sumas First Nation

Agenda

- 1) Welcome**
- 2) AGM - Governance & Financials**
- 3) A Year in Review**
- 4) PCN & What is to Come**

Dr Carolyn Van Schagen called the AGM to order

Minutes from the 2021-2022 AGM were approved by Dr Gita Gupta and moved by Dr Anita Wong



2022-2023 LD FP Board



Dr. Carolyn Van Schagen

Dr. David Chapman

Dr. Prab Chahal

Dr. Randy Mourh

Dr. Anita Wong

Dr. Brian Morgan

Valerie Moshchenko, NP

Dr. Jenna Darani - Resident

Dr. Leo Wong - PCN Lead

Dr. Jeff Plante - Dept Head of FP

Governance: Elect LDFP Board

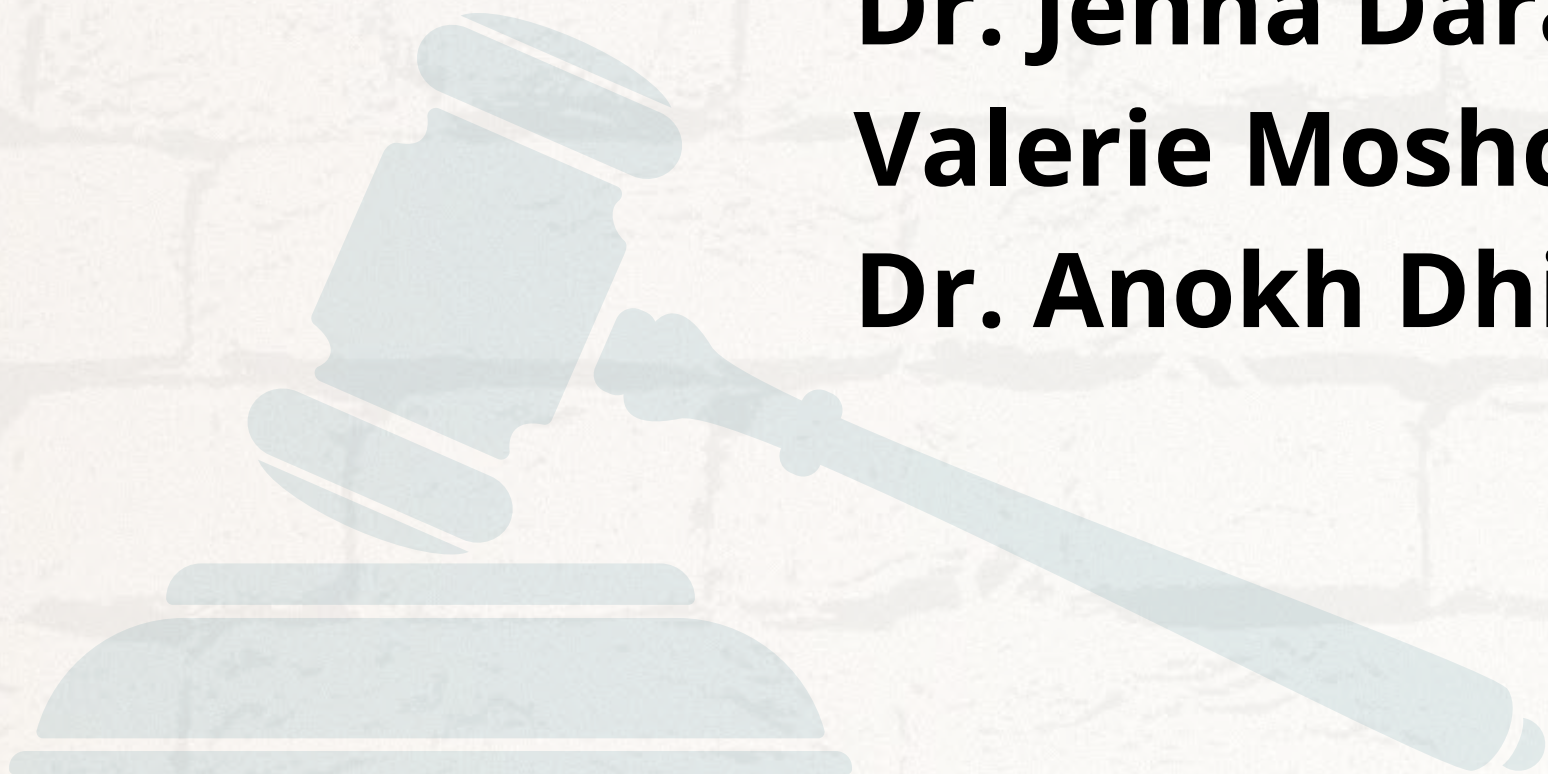
The nominations were nominated as a slate and approved by
Dr Steve Shore and moved by
Dr Gita Gupta

Dr. Anita Wong - 2 year term

Dr. Jenna Darani - 2 year term

Valerie Moshchenko, NP - 2 year term

Dr. Anokh Dhillon, Resident Representative - 1 year term



LDFP Financial Report



Statement of Operations

	2023	2022
Revenues	2,055,942	1,397,078
Expenses	2,052,048	1,371,815
NET	3,894	25,263
Other Income	39,679	6,053
NET INCOME	\$ 43,573	\$ 31,316

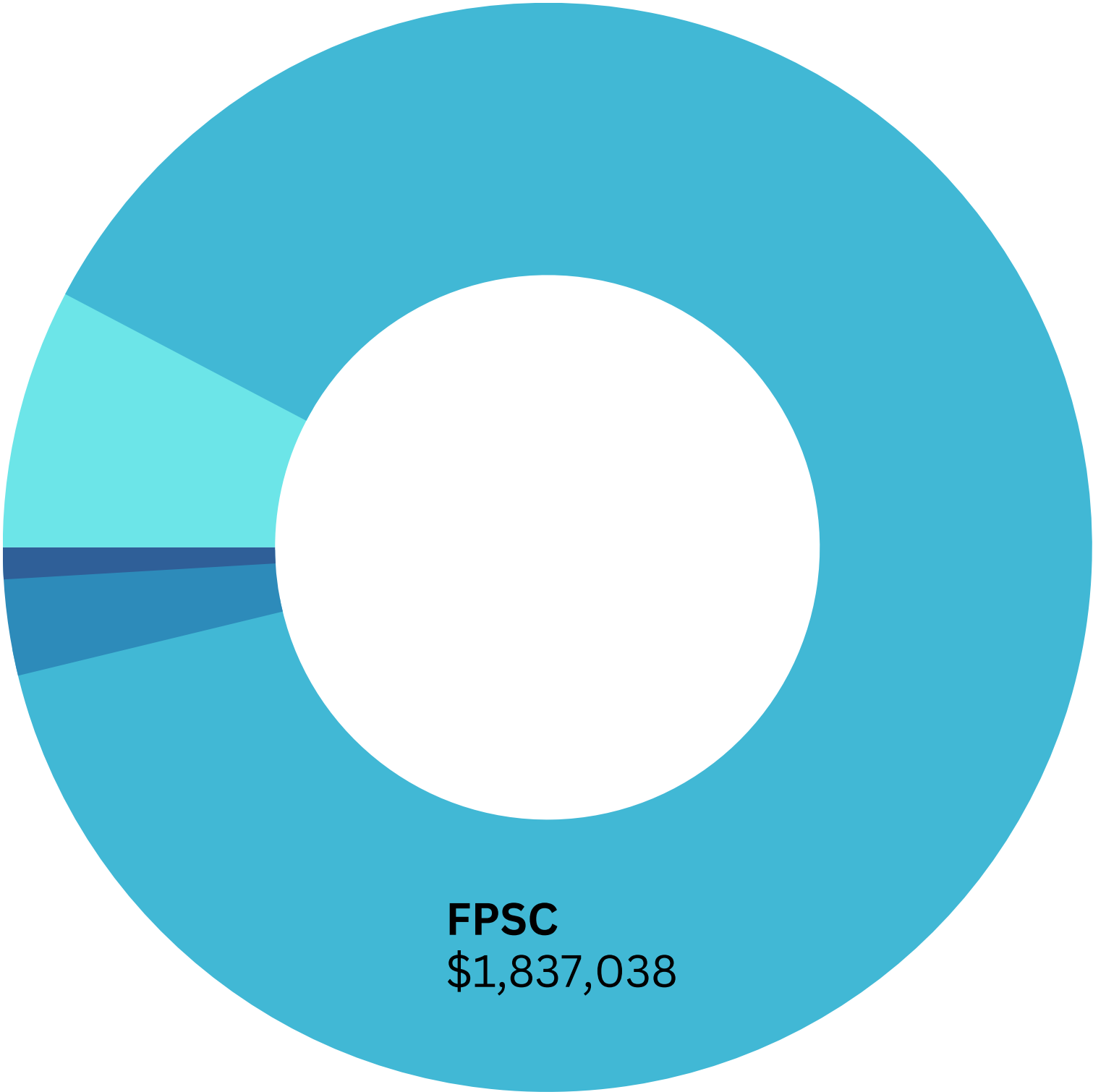
Revenues

\$2,055,942

SharedCare
\$159,799

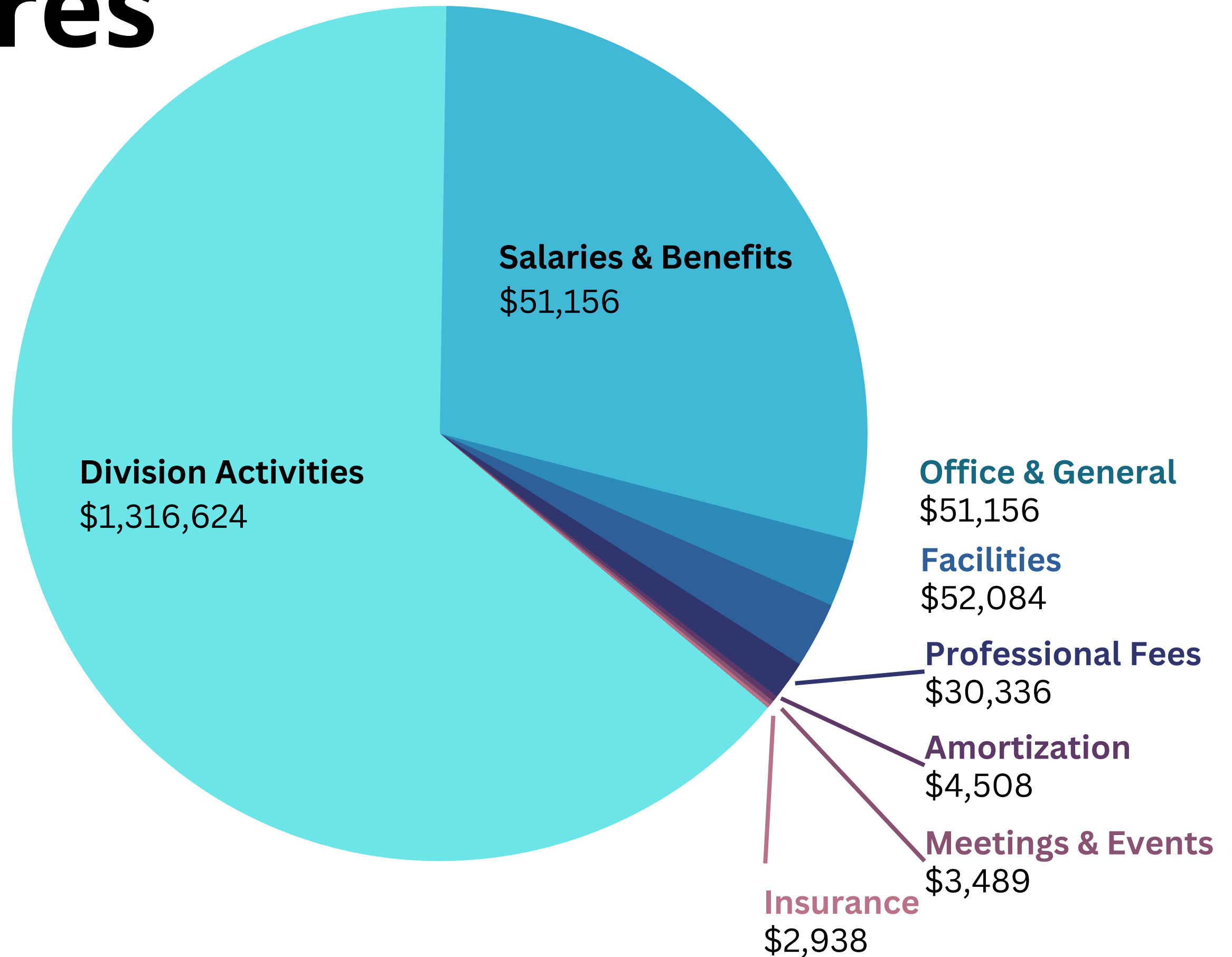
NNPBC
\$19,407

Other
\$39,702



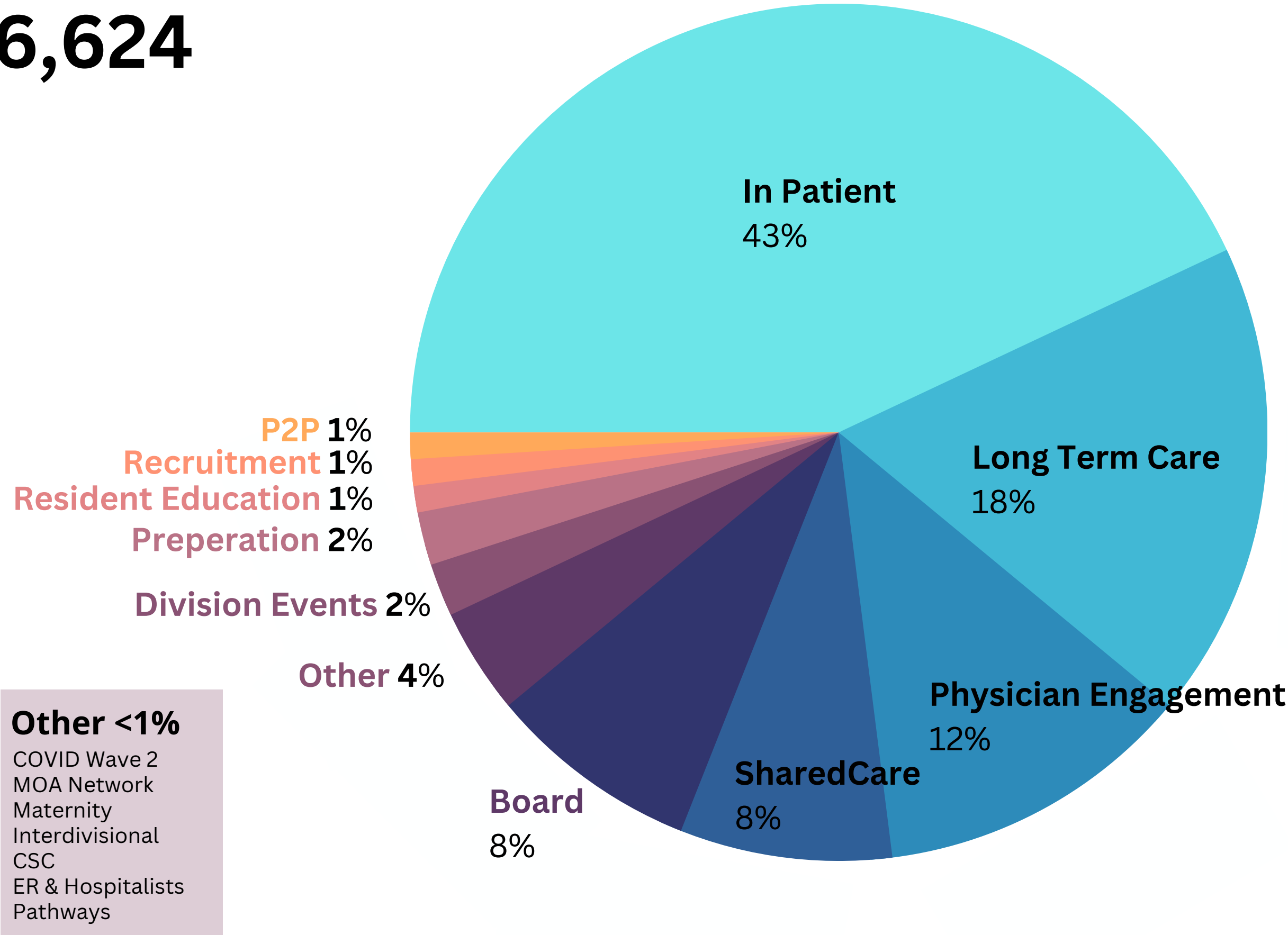
Expenditures

\$2,052,048



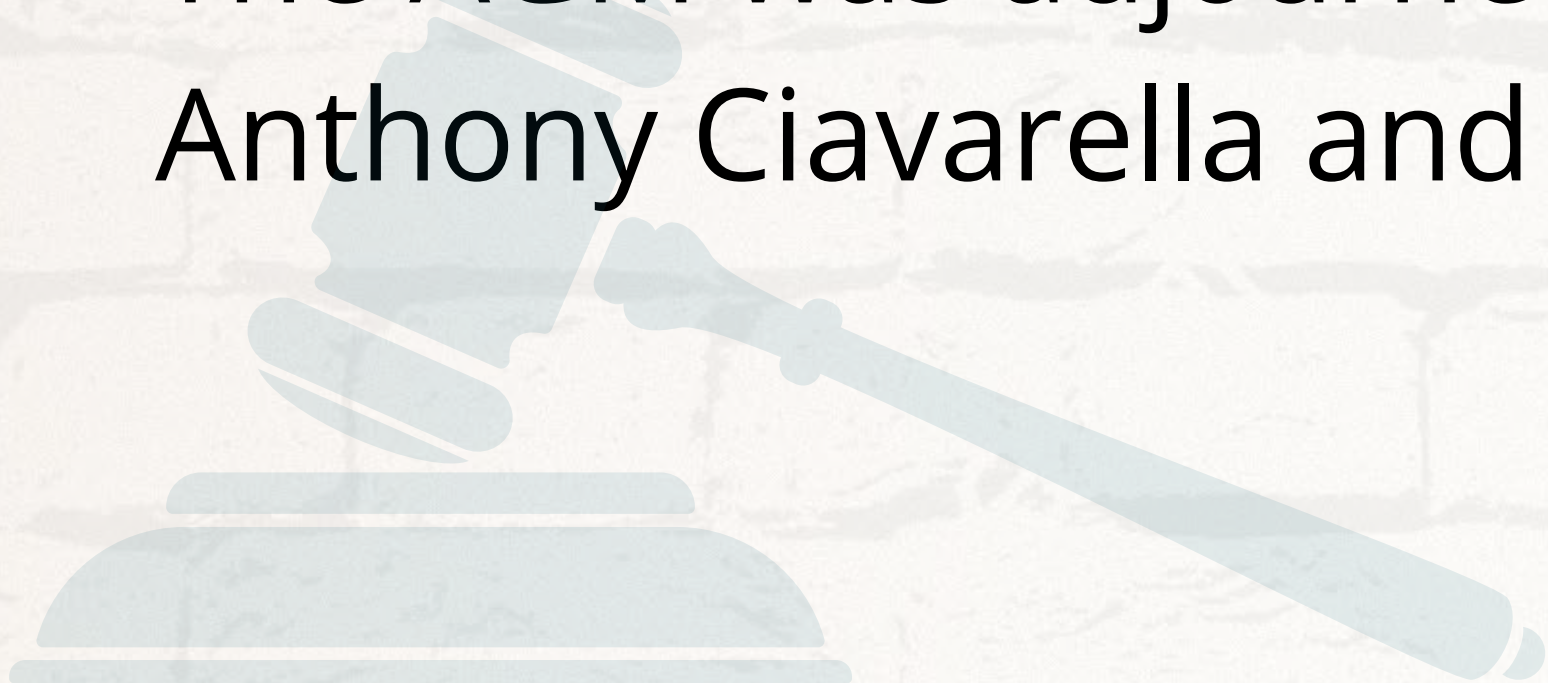
Division Activities

\$1,316,624



D'Abadie Moody Chartered Accountants were appointed as auditors for 2023-2024. This was approved by Dr David Chapman and moved by Dr Windy Brown

The AGM was adjourned. This was approved by Dr Anthony Ciavarella and moved Dr Jenna Darani



HIGHLIGHTS 2022-2023

building a stronger community of care



Langley

Division of Family Practice

An FPSC initiative

Member Priorities

- 1) Recruitment
- 2) Mental Health Substance Use & Psychiatry
- 3) After hours through Primary Medical Home networking



Recruitment:

- **Engagement**
 - **Regional Recruitment Fair**
 - **Setting up your clinic for Recruitment**
 - **NP Recruitment Welcome**
- **IMG ROS Tours**
- **Clinic tours - full-time & locum candidates**
- **Recruitment Committee**
 - **Drs Anita Wong, Sara Shahram, Matthew Parsons, Valerie Moshchenko, NP**



30 **New Candidates**

11 **New FPs in Langley**
3500 attached & building

6 **New Locum FPs**
Contact Simone to schedule

5 **New NP Candidates**

1 **New NP**

New Clinics

3



CARVOLTH



For You Medical Clinic



Urban Care Medical

Welcome to All:

Aggarwal, Vibhuti - FP
Alpachachy, Sadik - FP
Attalla, Magdy - FP
Barber, Julie - NP
Basanti, Sandeep - FP
Bawa, Jaskamal - Resident
Bhana, Renee, FP
Chandraratne, Samitha - FP
Cheema, Gulzar - FP
Gill, Gagandeep - FP
Gill, Jagpreet - FP
Gill, Navreen - FP
Grewal, Jasmine - Resident

Dhatt, Karman - FP
Drusano, Michael - FP
D'Sa, Heathcliff - FP
Durante-Forbes, Cristina - NP
Farag, Maria - Resident
Garg, Arina - FP
Henry, Sarah - Resident
Hooi, Kevin Charles - Resident
Jeffery, Tristan - Resident
Khan, Sharlyn - FP
Khan, Zubair - FP
Kim, Ho Seung - FP
Kooner, Pravnit - Resident
Kumar, Neil - FP
Kung, Salina - Resident

Lee, Tae Young - FP
Lim, Jonathan - Resident
Mander, Jagveer - FP
Masood, Aima - Resident
Panesar, Hardesh - FP
Pinter, Ashley - Resident
Sahota, Preena - FP
Sandhu, Jagdeep - FP
Sem, Geoffrey - Resident
Toor, Sharon - FP
Wohlleben, Mikayla - FP
XU, Yuchen Cathy - Resident
Zhang, Kevin - Resident
Zhou, Ina - FP



Patient Attachment

Patients Attached:

3500

** September 2022-2023

Mental Health Substance Use & Psychiatry Access:

- **Increased access for patients 12+ years**
 - **Langley Mental Wellness Clinic & Foundry**
- **Increased referral eligibility**
- **Recruit additional psychiatrists and clinical counsellors**
 - **private and PCN draw down**

Langley Mental Health Wellness Clinic



Joint initiative of Langley Psychiatrists and Family Physicians

Referred:

250

Patients Seen:

155

Waitlist:

**2-3
weeks**

** September 2022-2023

Network Support

LTC Network

- Healthcare Aid Day
- But I Don't Do Long Term Care
- Capacity Assessments
- Behavioral Challenges in Older Adults
- Long Term Care only call group

In-Patient Care Network

- Support LMH Emergency through crisis response & Decision Treatment Unit
- 2 physicians renewed their privileges in time of need
- 2 new In-Patient FPs: 1 current, 1 joining end of year

Maternity Network

- Attachment when available
- Patient Feedback mechanism
- Website updates coming soon...



Teaching Network

- Resources, tools, partnerships & support
- Learn & Teach Sessions
 - a. Preparing the Office, the Practice, & the Learner
 - b. Competency Standards & Learning Goals
 - c. Active Learning, Assessment, & Feedback
 - d. Learner Difficulty & Support For Preceptors
- Resident Support
- Why I Love Primary Care

Teaching Practices

10

2021



17

2023





Residents

- **Wellness & Balance activities**
- **Education and engagement**
- **Langley & Surrey UBC Scholarly Day**
- **Resident Welcome**
- **Resident Grad**



MOA Network

- MOA Appreciation Day
- Hiring, Practicum & Locum Support
- MOAs & Teaching Network
- News Bulletin
- Education Opportunities
- Peer Support & Basecamp Tools





Peer to Peer

- A Walk To Remember
- Financial Planning
- Blended Practice support
- ER Group 1 Physician Support
- BC Family Doctor's Day
- Diagnostics & Imaging
- Member Wellness



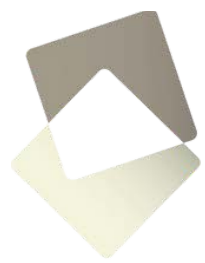
SharedCare Projects: Completed

- **MHSU: Navigation Resources in Langley**

- Resources & patient navigation tools
- Patient resources, anti-stigma communications
- Ask an Expert & learning opportunities

- **Indigenous: Creating Safe Space in Primary Care**

- Ask an Expert & learning
- Artwork: Rain Pierre & Lisa Sheppard
- Indigenous Peer Group & Voices
- Building relationships with local & Urban Indigenous



SharedCare
Partners for Patients

A collage of four images related to SharedCare projects. Top left: A QR code with the text 'Mental Health & Wellness RESOURCES FOR YOUTH & ADULTS' and logos for 'Langley Division of Family Practice' and 'SharedCare Partners for Patients'. Top right: A close-up of a woman's face with the subtitle 'Like I felt like I had already done one on one therapy for years.' Bottom left: A list titled 'PROTECTIVE FACTORS' including 'Strong connections to family and community support', 'Skills in problem solving, coping and conflict resolution', 'Sense of belonging, sense of identity, and good self-esteem', 'Cultural, spiritual, and religious connections and beliefs', 'Identification of future goals', and 'Constructive use of leisure time (enjoyable activities)'. Bottom right: A screenshot of a video conference with five participants and a photo of a woman and a child looking at a display board with various posters.

Primary Care Networks (PCN) & Patient Medical Homes

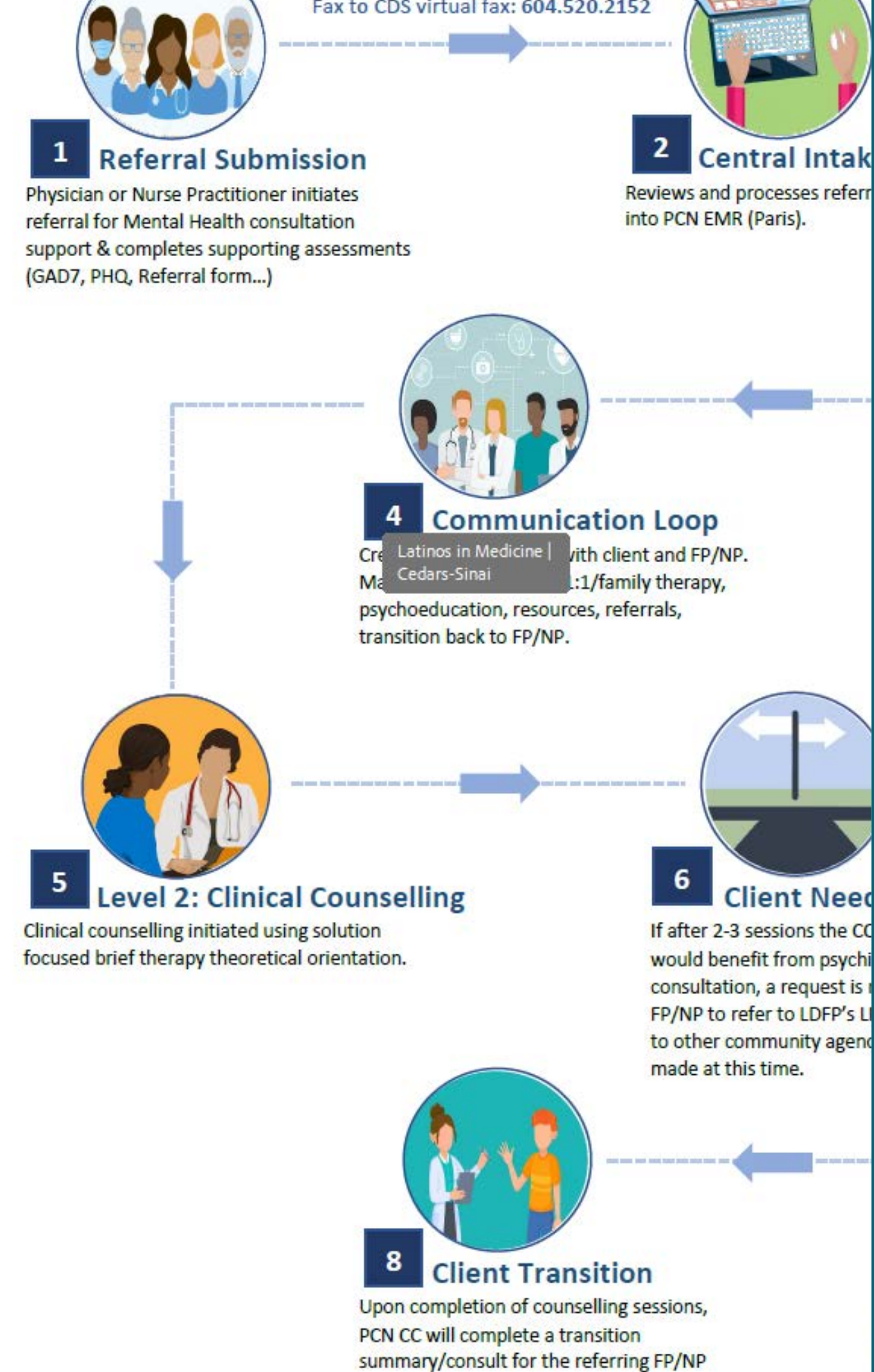
- Funding has been approved
- Nurse Practitioner Draw downs
- Foundry
- After Hours Care Program
- Clinical Counsellor Draw downs
- Steering Committee
 - Think Tank, MHSU, Frail & Elderly...



Thank You

Dr Leo Wong, PCN Lead





Langley PCN Clinical Counselors

Referred: **1500+**

Transitioned back to
referring FP/NP: **400+**

Foundry (PCN)

- **PCN Draw Down**
- **Physician recruitment (11)**
 - Drs A. Wong, J. Plante, G. Gupta, L. Hansma, W. Brown, R. Wilson, J. Kliiger, K. Thillairajan, S. Chandraratne, C. Fowler, K. Fung
- **Physician LGBTQIA+ education support**
- **Referral & communication support**
- **Launched Primary Care Team (May)**
- **Launched Youth Mental Wellness Access (August)**

Primary Care Patients Seen:

157

Youth Psychiatry Patients Seen:

16

After Hours Call Program

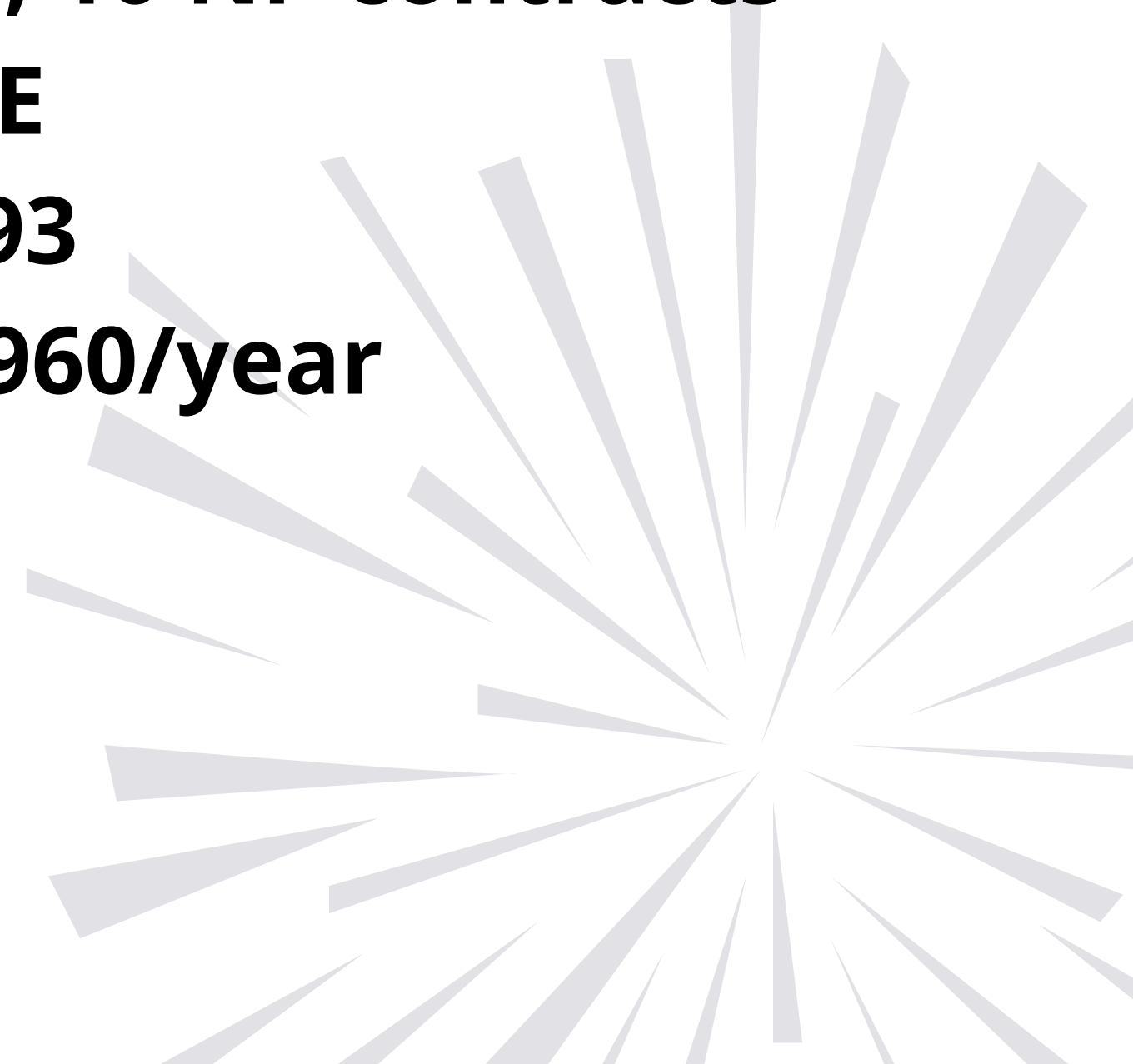


- **69 Physicians and Nurse Practitioners signed up to sign out to the service**
- **29 Physicians signed up to staff the service**
- **Launched Sept 19, 2023**

PCN - What is Next?

Langley's Approval Summary

- **Attachment: 30,555, 10 FP contracts, 10 NP contracts**
- **Clinical resources approved: 47.5 FTE**
- **Approved annual budget: \$11,679,193**
- **Change management budget: \$583,960/year**
- **One-time funding: \$47,000**



Indigenous Engagement & Learning



My Commitment to Cultural Safety and Humility:

Continue our learning journey and building relationships with our local Indigenous community

NAME ORGANIZATION

First Nations Health Authority
Health through wellness

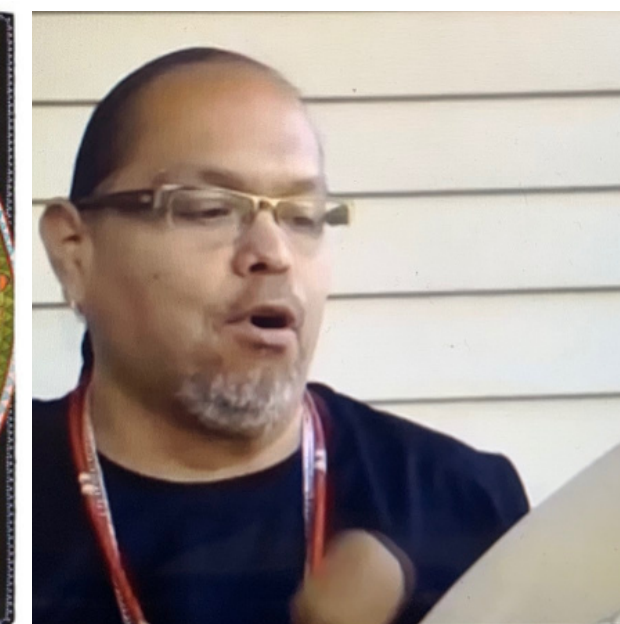
www.fnha.ca @fnha #itstartswithme #culturalhumility

- **Ask an Expert - Jody Jones & Len Pierre Consulting**
- **Commitment to continued learning & growth**
- **Cultural safety in primary care**
- **Local engagement and voices**
- **Trauma Informed Practice**
- **Partnership with Lower Fraser Valley Aboriginal Society**
- **Attachment when available**
- **San'yas**

" I don't like to use the word *reconciliation*, because there were never any friendly relations to begin with. Our journeys moving forward are about learning and building relationships."

“We will only know care is culturally safe when indigenous people tell us it is”

September 30: **Orange Shirt Day**, National Day for Truth and Reconciliation



What is Culturally Committed?

Our Vision: Connecting Indigenous Peoples with providers who demonstrate a commitment to improving the cultural safety of their practice.

**Join Us October 19
Launch Culturally Committed**



**Daniel Elliott
Stz'uminus
First Nation**



**George Harris Jr.
Stz'uminus
First Nation**



**Emily White
Tla'amin and
Klahoose
First Nations**



**Jenn Smith
Tlowitis
First Nation**

Retired & Admired 2023

cheers!



Ray Simkus



**Shiv
Ambulgekar**



**Stephen
Shore**

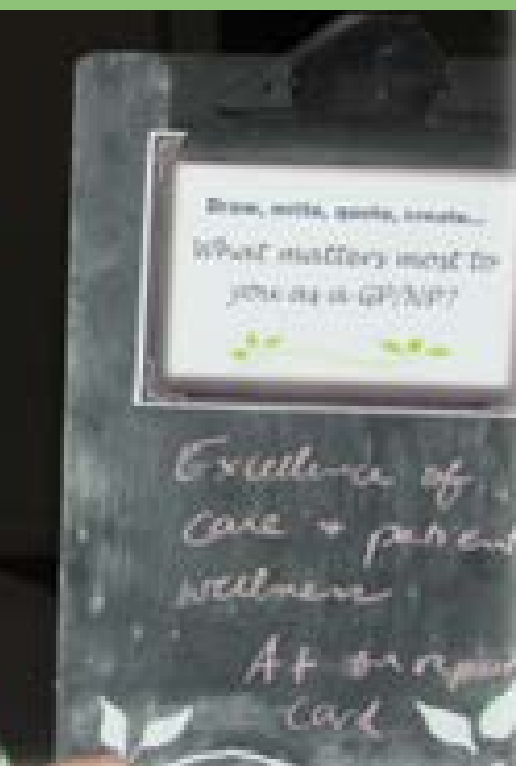


**John
Brynjolfson**



Thank you

for your leadership and contributions on the Board for the last 6 years





Carolyn





Closing Remarks

We appreciate YOU!

