

# LANGLEY DIVISION OF FAMILY PRACTICE Annual Report

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2017 – 2018



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## LEADERSHIP



Dr. Beth Watt  
Board Chair



Ellen Peterson  
Executive Director

**VISION** Bringing our community together for better health

**MISSION** Bring together physicians, resources and patients to improve their health care journey

### VALUES



## BOARD OF DIRECTORS 2017 - 2018

Dr. Beth Watt, Chair

Dr. Willem De Vynk, Vice Chair

Dr. Alister Frayne, Vice Chair

Carrie Murphy (NP), Secretary/Treasurer

Dr. Jeff Plante, Dept of Family Practice

Dr. Yvonne Sin, Resident

Dr. Carolyn Van Schagen, Director

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## ELECTION 2018

### Re-elect

Dr. Alister Frayne (1 Year Term)  
Dr. Beth Watt (1 Year Term)

### Elect

Ranbir Atwal, NP (2 Year Term)  
Dr. David Chapman (2 Year Term)  
Dr. Ron Matthews (2 Year Term)  
Dr. Suhani Thakore (1 Year Term)

## Board Recognition 2018

### Dr. Yvonne Sin, Resident & Director



On behalf of the Members & Board we would like to thank you for your service, dedication, leadership and commitment as a Board Member.  
2017 – 2018 LDFP Board of Directors

### Dr. Willem De Vynk, ER Physician & Director



On behalf of the Members & Board, we would like to thank you for your dedication, leadership and commitment as a Vice Chair & Board Member.  
LDFP Board of Directors 2013 – 2018

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## MEMBER RETIREMENT RECOGNITION 2018



### Dr. Dan MacIntosh

Dr. MacIntosh has practiced for over 35 years after graduation from UBC in 1983. He has been instrumental in Murrayville Family Practice including leadership, a mentor, preceptor, recruiter, team based care, in hospital and residential care and blended model innovator. From one of his patients: "The important thing is that Dr. MacIntosh knows his stuff, and cares sincerely for each patient."



### Dr. Cheryl Mason

Dr. Mason has practiced for over 34 years after graduating from UBC in 1984. She has been involved in community and division events, Physician Wellness, and was a LINC pilot project. From a patient: "I have known her for about 17 years and just love her. She is a wonderful doctor and a lovely person."



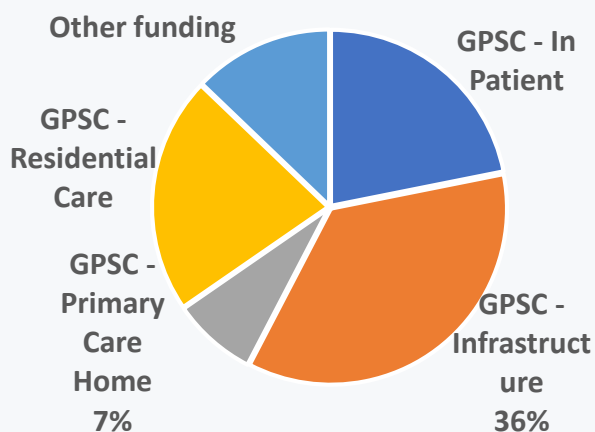
### Dr. Ron Matthews

Dr. Matthews has practiced for 41 years after graduating from Queens University. He has spent time in ER leadership, was on the Langley Division of Family Practice Board and was the lead physician in Glover piloting the triage system and nurses in practice. From his patient "he is very friendly, thorough, knowledgeable and always helpful. I feel very comfortable being in his care."

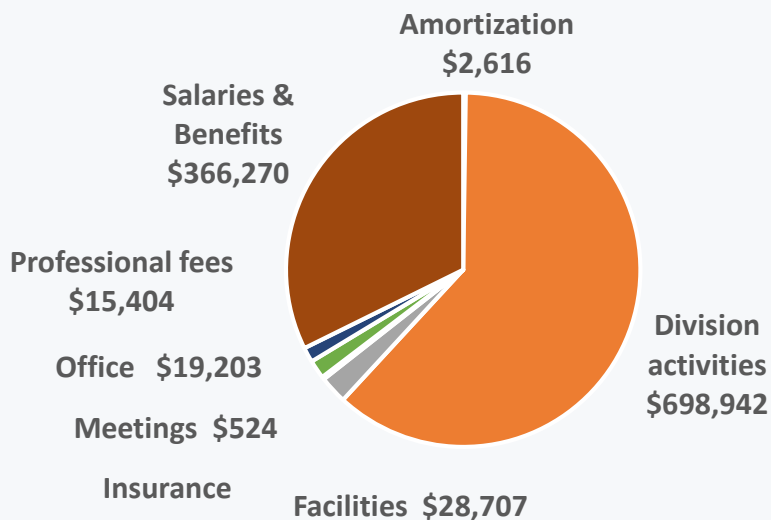
## STATEMENT OF OPERATIONS

	2018	2017
Revenue	1,162,356	1,567,875
Expenses	1,133,911	1,544,416
NET REVENUE	28,445	23,459
Interest	7,475	7,994
NET INCOME	<u>\$ 35,920</u>	<u>\$ 31,453</u>

### Revenue sources

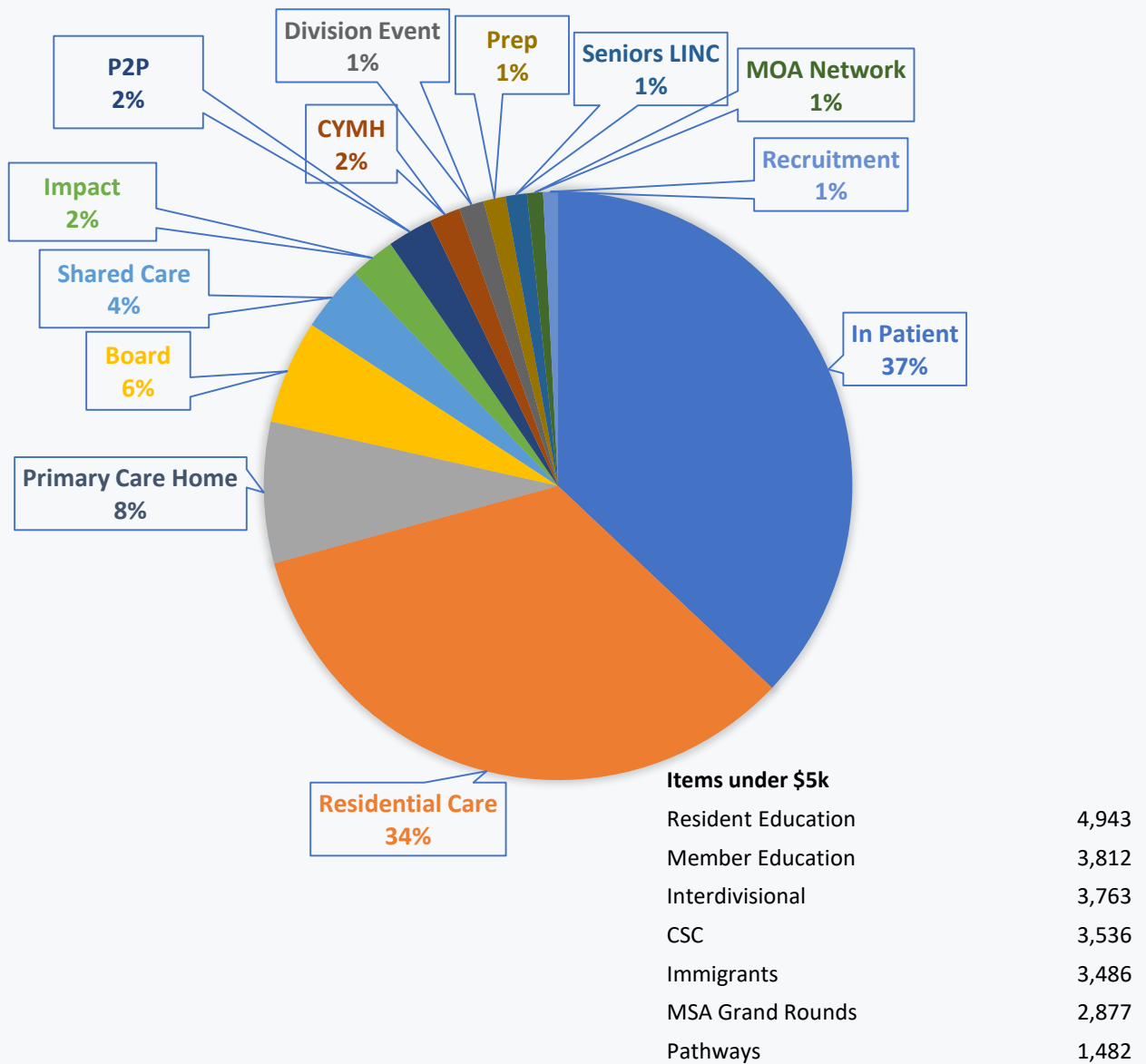


### What do we spend it on?



## DIVISION ACTIVITIES \$698,942

2017 - 2018



\*Excludes program staff wages

D'Abadie Moody Chartered Accountants were appointed as our auditors for 2018 – 2019.  
2017-2018 Audited Financial Statements are available.

## LDFP Highlights 2017 – 2018

### *Strategic Goals:*

*Member Engagement*  
*Improve Quality of  
Care*  
*Build Capacity*



# Member Engagement

'Peer 2 Peer'

*The patient and Doctor/NP relationship is the heart of family medicine*



Happy 1<sup>st</sup>  
BC Family Doctor Day  
May 19<sup>th</sup> 2018



Nov 2017

Retirement Planning, the Right Insurance  
& Impact of Tax Changes

Walk With the Doc  
May 2018

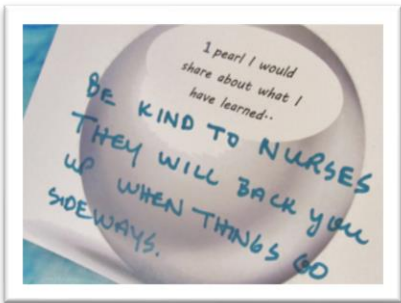




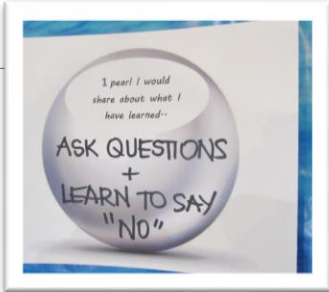
# Member Engagement

‘Peer to Peer’

*Remember the person is more important than the illness -*



Pearls of Wisdom



Mar 2018

‘Education’



May 2018

**PSP -Small Group Learning  
Dementia Education  
Oct 2017**

**Adult Mental Health  
Dec 2017**

21 Attended First Aid Recertification



# Member Engagement

## 'Community of Teachers'

*I enjoyed the series tremendously.  
It will be a positive factor in future teaching decisions.*  
-Dr. Andre Van Wyk



## McMaster Teaching Series

Facilitated by: Dr. Beth Watt and Dr. Anita Wong

### Education Sessions

IMG- Orienting, teaching and connecting

Conflict Management

Working Together

Developing Professionalism in our team

## 2017 AGM

PMH Practice Survey Results

Langley Community Profile

Retirement Celebration honoring 18 members



## Quality of Care

'Mental Health and Primary Care'



'Mental Health Supports'

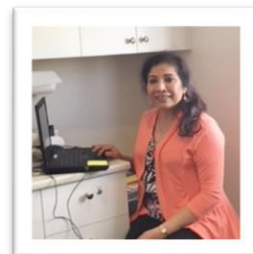


## New Youth Resource Centre



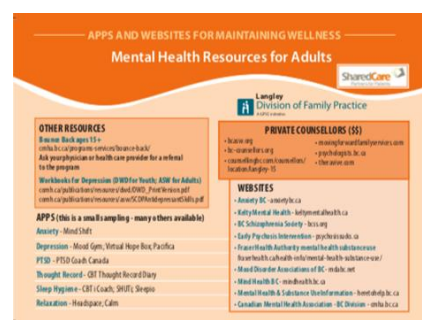
Mar 2018

Youth Hub Primary Care Team  
Dr. Geeta Gupta  
Dr. Anita Wong



## Shared Care - Youth to Adult Transitions in Care MHSU

Community Resources  
developed in partnership



Langley Mental Health Re-Design





## Quality of Care

### 'Overdose Epidemic'



Memorial for those lost to OD

## Shared Care - Youth to Adult Transitions in Care MHSU

Opioid Agonist Training (OAT)  
Aug 2017 – **21** GPs/NPs

OAT Training  
Oct 2017 – **15** GPs



Community Overdose Response  
Steering Committee Monthly Meetings

### 'Immigrant Workshop'



Navigating Primary Care  
Session

Feb 2018



## Quality of Care

'Seniors'



### Shared Care – Complex Seniors

Mar 2018



### Seniors Event Emma's Story



'Residential Care'

40 RCI GP/ NPs caring for  
Langley's 669 patients



RCI Leads –  
Carrie Murphy NP  
Dr. Peter Methven



13% less patients taking  
9+ meds since Aug 2015

# Quality of Care

## 'In Patient Care'



26 LDFP members seeing their patients while in care at Langley Memorial

## 'Advance Care Planning'



Jason Hodge – Township Firefighter



Dave Skidmore – City Firefighter

## MedWatch Program

All 40 Langley practices participating

Reaching over 2000 Seniors per year



New Website:  
[www.MedWatch911.ca](http://www.MedWatch911.ca)



## Build Capacity

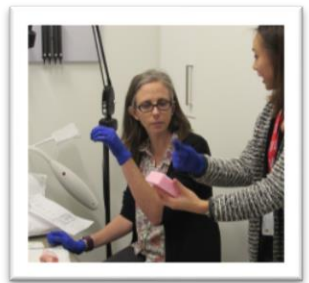
‘Residents’

I feel privileged to be part  
of Langley Division.  
I hope we together will  
make a difference for our  
community.

- Langley Resident

Procedures Night

Nov 2017



Resident Welcome

Jul 2018

‘MOA Network’

Over 125 MOAs in 40 practices



Dec 2017

## Build Capacity

### 'MOA Network'

**15** MOAs trained in  
Mental Health First Aid



T.E.A.M. = Together  
Everyone Achieves More!

MOA Locum Pool



**24** MOAs - Trained in Naloxone

### 'Community'



### **2017-2018** Community Work

Housing  
Seniors  
Homeless  
Low Income

Poverty Reduction Task Force

Township of Langley's Social  
Sustainability Committee

Overdose Epidemic





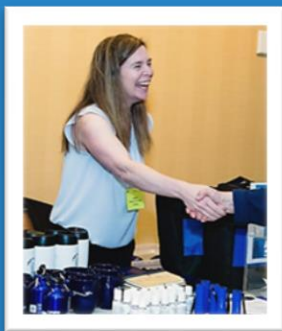
## Build Capacity

### 'Community Partners'



FHA – Seniors LINC  
Langley Seniors Community Action Table  
Meals on Wheels  
Langley Senior Resources Society  
UVIC Self Management  
Encompass Support Services  
Langley Stepping Stone Society  
Family Smart  
Township and City of Langley

### 'Recruitment'



#### BCCFP Event

*LDFP welcomed the following GP members*

*(Aug 2017 – Sep 2018):*

Dr. Michelle Ceniza  
Dr. Prabhjot Chahal  
Dr. Rae Dalzell  
Dr. Sukhdev Gill  
Dr. Ali Mohammad  
Dr. Randeep Mourh  
Dr. Mei Loke  
Dr. Amrish Ramiah  
Dr. Samuel Vijayan

## Build Capacity

### 'Recruitment'



Seniors Event Mar 2018  
Tasenska Kushner

### *LDFP welcomed the following NP members this year:*

Paula Cabot, NP

Tasenska Kushner, NP

Valerie Moschchenko, NP

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Lucy Shorthouse, NP

### *LDFP welcomed the following Resident members this year:*

Dr. Varun Bajaj

Dr. Svetlana Bortnik

Dr. Anna Chong

Dr. Vincent Fung

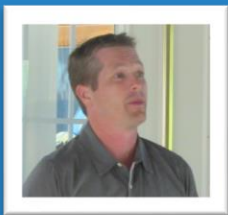
Dr. Larysa Makhovska

Dr. Mandeep Minhas

Dr. Ryan Uy

Dr. Kendric Wang

Dr. Lisa Wang



**Dr. Jeff Plante**  
**Resident Welcome**  
**Jul 2018**

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## IN MEMORIUM DR. FRED CERESNEY



Dr. Fred Ceresney, 91, died peacefully at Langley Memorial Hospital June 26, 2018, surrounded by his family.

In 1959, Fred and Ina moved their family to Langley, where he opened his medical practice. Over the next 42 years, in his office and at Langley Memorial Hospital, he cared for the people of Langley. After open-heart surgery in 2001, he closed his own office; however, after a 4-month 'retirement', he returned to medicine as a locum until 2007, at age 81.

Fred will always be remembered for his acts of love, care, and devotion to his community. In his honour, the family asks that you perform a random act of kindness to continue his legacy.