

# **Residential Care House Physician Team Model**

Penticton Summerland 58 Physicians / 657 beds = avg 11 residents each

| THE HAMLETS 98 Residents |                    |       |
|--------------------------|--------------------|-------|
| 1                        | Dr. Jennifer Begin | max # |
|                          | Physician Champion |       |
| 2                        | Dr. Laura Hodgson  |       |
| 3                        | Dr. Leona Harries  |       |
| 4                        | Dr. Johan De Kock  |       |
| 5                        | Dr. Robin Masson   |       |
| 6                        |                    |       |
| 7                        |                    |       |
| 8 +                      |                    |       |

| TRINITY CARE CENTRE 75 Residents |                        |       |
|----------------------------------|------------------------|-------|
| 1                                | Dr. Richard Tatham     | max # |
|                                  | Physician Champion     |       |
| 2                                | Dr. Christopher Toneff |       |
| 3                                | Dr. James Robertson    |       |
| 4                                | Dr. Greg Selinger      |       |
| 5                                | Dr. Marius Snyman      |       |
| 6                                | Dr. Leona Harries      |       |
| 7 +                              |                        |       |

#### WESTVIEW PLACE 102 Residents

| 1   | Dr. Elizabeth Watters | max # |
|-----|-----------------------|-------|
|     | Physician Champion    |       |
| 2   | Dr. Wendy Richardson  |       |
| 3   | Dr. Ron Gans          |       |
| 4   | Dr. Robin Masson      |       |
| 5   |                       |       |
| 6   |                       |       |
| 7   |                       |       |
| 8   |                       |       |
| 9 + |                       |       |

| HAVE   | HAVEN HILL Retirement Centre |       |  |
|--------|------------------------------|-------|--|
| 152 Re | 152 Residents                |       |  |
| 1      | Dr. Mark Lawrie              | max # |  |
|        | Physician Champion           |       |  |
| 2      | Dr. Ron Gans                 |       |  |
| 3      | Dr. Robin Masson             |       |  |
| 4      | Dr. Perold Louw              |       |  |
| 5      | Dr. Izak Van Der             |       |  |
|        | Westhuizen                   |       |  |
| 6      | Dr. Richard Tatham           |       |  |
| 7      | Dr. Wendy Richardson         |       |  |
| 8      | Dr. Barb Main                |       |  |
| 9      | Dr. John Surkan              |       |  |
| 10     |                              |       |  |
| 11     |                              |       |  |
| 12     |                              |       |  |
| 13 +   |                              |       |  |

| VILLAGE BY THE STATION<br>100 Residents |                        |       |
|---|------------------------|-------|
| 1                                       | Dr. Richard Tatham     | max # |
|   | Physician Champion     |       |
| 2                                       | Dr. Jennifer Begin     |       |
| 3                                       | Dr. Perold Louw        |       |
| 4                                       | Dr. Timothy Phillips   |       |
| 5                                       | Dr. Greg Selinger      |       |
| 6                                       | Dr. David Van Den Berg |       |
| 7                                       |                        |       |
| 8                                       |                        |       |
| 9 +                                     |                        |       |

| DR   | DR ANDREW PAVILLION and        |       |  |
|------|--------------------------------|-------|--|
| SUN  | SUMMERLAND SENIORS VILLAGE     |       |  |
| 50 - | 50 + 80 = <b>130 Residents</b> |       |  |
| 1    | Dr. Peter Bennett              | max # |  |
|      | Physician Champion             |       |  |
| 2    | Dr. Murali Venkataraman        |       |  |
| 3    | Dr. Marjorie Krabbe            |       |  |
| 4    | Dr. Wendy Richardson           |       |  |
| 5    | Dr. Catherine Harrold          |       |  |
| 6    | Dr. Kyle Stevens               |       |  |
| 7    | Dr. Driaan Van der Vyver       |       |  |
| 8    | Dr. Elizabeth Allen            |       |  |
| 9    | Dr. Alistair Bannerman         |       |  |
| 10   | Dr. Peter Bull                 |       |  |
| +    | Dr. Tom Irvine                 |       |  |
| +    | Dr. Danielle Weisgarber        |       |  |
| +    | Dr. Kevin Wilson               |       |  |

# To qualify for the House Physician Incentive, contact us to:

- Join a facility team, if you haven't already done so.
- Tell us your current <u>self-determined</u> maximum total number of residents (so that once you are at your ideal number, you are not called on to take more residents).
- Identify if you have patients elsewhere that you wish to transfer.

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# SOS Residential Care Initiative (RCI)

Our Vision: Every care home has a core group of house physicians who work to provide proactive care and improve overall quality of care.



#### **House Physicians:**

- 1) Care for at least 5 residents at their preferred home(s).
- Share taking on residents in need of an MRP (up to a <u>self-determined</u> maximum number).
- Proactively arrange regular rounds with the care home and respond to requests as necessary.
- 4) Attend Care Conferences and discuss Medication Reviews with the Pharmacist.
- 5) Collaborate with care home staff and colleagues to identify issues and make improvements where possible.

## Why join a House Physician Team?

- Better use of your time working with fewer care homes
- > Patients and families appreciate the care
- Better relationships with staff and pharmacists to minimize challenges
- Catch medical problems early, reduce ER transfers, and reduce afterhours call
- > Share the residential care client load
- Create small physician communities within our larger centre. (Penticton care homes are served by 35+ different physicians making efficient proactive care challenging.)
- It's fun to work as part of a team

### **Contact us to:**

- Get support with the logistics of clustering (ie: coordinating patient exchanges) or your improvement focus.
- Organize team meet ups if requested.
- Ask questions about incentives etc.
- Make suggestions for improvements or communicate challenges.
- Find out what another facility may be doing related to your focus.

Project Lead Lisa.Needoba@sosdivision.ca

# **DIVISION RCI INCENTIVES**

Available until at least March 2019 to support the transition to more team-based residential care.

#### 1.) House Physician Incentive:

To reward physicians for being part of a team, having 5 or more patients in 1-2 facilities, <u>and</u> contributing to positive change in their care home(s).

\$500 for 5+ patients per care home

\$1000 for 10+ patients per home

\$1500 for 15+ patients per home

Depending on your personal and house team goals, your improvement focus may be working to cluster your patients, prearrange visits, or strengthen med reviews with the pharmacist.

### 2.) MRP Bonus:

\$75 for each resident you have proactively visited 2 or more times in 6 months.

**To submit:** SOS Division will contact your office June 30<sup>th</sup> & Dec 30<sup>th</sup> 2018 to request MRP and House Physician bonus submissions.

**3.) Residential Care New Patient Bonus:** \$200 for taking on residents in need of an MRP (including patient transfers to support clustering), temporarily replacing the Complex Care Code 14074.

#### To submit:

Fax the SOS Division (778-476-5992) on your office letter head with the patient initials, date assumed care, and where/who the patient was transferred from.

The SOS Residential Care Initiative is a partnership between the SOS Division of Family Practice and the Interior Health Authority.

Funded by the General Practictioners Services Committee (GPSC).