



HAVE A QUICK QUESTION? RACE TO A SPECIALIST!

Welcome to RACE - the “electronic Doctor’s Lounge” where you can connect with a specialist and have a general question answered quickly and reliably.

RACE (Rapid Access to Consultative Expertise) is a structured network, connecting family physicians to available specialists who are ready and able to give you a speedy reply.

WHAT RACE IS:

- RACE helps FPs better manage patients in your own office.
- It’s a quick, easy and convenient way to connect with a specialist for general guidance and advice about patient assessment, management and treatment.
- And it’s all done through your Smartphone, tablet, Android, Blackberry, and computer.

WHAT RACE ISN’T:

- Don’t use RACE to book appointments or expedite patient referrals.
- Don’t use RACE to review results of diagnostic investigations with the referring physician.
- Don’t use RACE to arrange patient transfers, lab or diagnostic investigations, or hospital beds.

HOW RACE WORKS

- When you’d like to ask a specialist a quick, general question about a patient, think through the question you want to ask the specialist. Suggestion: a protocol like SBAR can be helpful.
- Open the RACE app. Follow the prompts, and if the specialist is available, you’ll get through to him or her by phone immediately.
- Ask your question, listen to the reply, and get back to the patient then and there.
- If the specialist is not immediately available, he or she will get back to you within two hours.
- Afterwards, note the standard required data elements for billing purposes (Code G14018).

Not only will you get some general guidance around your patient, you will also gain a bit more medical knowledge for next time.

HOW TO SIGN UP

It’s easy. Visit the SIDFP website to register and download the app or www.raceapp.ca. RACE works on Apple, Android and Blackberry devices.

Technical questions?

Contact:

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