

**The Division**  
***E-bulletin - February 27, 2020***



***Enjoying Winter***

**Beautiful Vancouver Island, where you can enjoy four seasons in one day - skiing the mountains, fishing, golfing, biking or hiking our main trails. This picture, *Skiing in Strathcona Park*, was taken by Dr. Andrew Schissler. If you have taken a photo of our area and would like it share it, please contact Julie Collis.**

**DIVISION NEWS ~ UPDATES**

**Division Dispatch**  
**February 21, 2020**

**PATHWAYS**

**GPSC - NEWS**

**Acute and Community Care**

We are working on making inpatient care a wee bit easier!

The Division, hospital and community care VIHA leads have been working together to help improve communication and remove some of the barriers to care. Through engagement sessions and the

formation of an acute care working group, pain points for family physicians around acute and community care have been clearly identified. Hospital administrators have prioritized improving how and when their teams engage with MRPs to discuss patients plans and much work is a-foot around streamlining work processes and communication flow.

The Division and the Department of Family Practice are committed to gathering physician input and in working with our partners to continue this work. Please reach out to us at anytime.



### Highlights from the February 7 Division Dispatch

- Clinical Cybersecurity - support and best practices for clinical systems in order to lower the risk of cyberattack.
- Doctors Technology Office (DTO) resources for Windows 7 operating system support

Full details regarding the above is available on the [Division Dispatch](#)

### Highlights from the January 27 Division Dispatch

- Free hypertension prevention program from Heart and Stoke
- Important reminders regarding billing codes

Full details about the above and other news is available on the [Division Dispatch](#)

## Do You Have An Amazing Colleague?

The BC College of Family Physicians (BCCFP) has issued the call for nominations for this year's BCCFP awards. BCCFP offers a number of peer-nominated awards as well as an award nominated by the public.

Extraordinary family physicians deserve to be recognized. If you know somebody who makes a positive difference to family medicine – whether it's inspiring colleagues, leading community initiatives, pursuing research, or something else that makes them special – nominate them today for a [BCCFP award](#).

Nominations for all of awards listed below are due **March 31**.

There are three **peer-nominated awards** for 2020:

- New this year, the [Family Medicine Advocate Award](#) recognizes a BCCFP member who has demonstrated a strong commitment to advocating for the importance of longitudinal, comprehensive family practice. This is a new award in 2020.
- The [BC Family Physician of the Year Award](#) recognizes a family physician who provides exemplary care to patients and takes part in activities that contribute to excellence in family medicine.
- The [First Five Years of Practice Award](#) recognizes an exceptional family physician in the early stage of their career.

## Doctors Technology Office

The Doctors Technology Office is asking for your feedback on how to better support you. They are also sharing and reflecting on services that the DTO currently offers.

To provide your feedback in their survey and to see engagement opportunities and webinars for physicians, medical office staff - click [here](#).

## OPEN OSP SERVICE COOPERATIVE LAUNCHED FEB 20, 2020

There's something new in the OSCAR world:  
Open OSP Service Cooperative.

Open OSP provides services and support to the OSCAR electronic medical record. We're a cooperative. That means we're a little different from all other EMR support providers. Open OSP will provide high-quality EMR support and innovation to members of our cooperative. Read more about us and our cooperative memberships in our new website: <http://openosp.ca/>

## Transitioning Patients with a Mental Health Disorder

Is your patient with a mental health disorder ready to transition into adult mental health services?

The BC Pediatric Society has developed resources to support your planning. Please [click here](#) to check them out! Have a comment? Contact us at [brian.evoy@cw.bc.ca](mailto:brian.evoy@cw.bc.ca).

Thanks to the Specialist Services Committee for supporting this work. And thanks to the many physicians, HA staff, service providers, and Advisory Committee members for their work on these resources.

## SGP Changes Name

As of February 14, 2020 the Society of General Practitioners of BC (SGP) will change its name to **BC Family Doctors**. For more information click [here](#) or visit their website at: [bcfamilydocs.ca](http://bcfamilydocs.ca)

## Virtual Care - Billing Fee Codes

[This guide](#) provides an overview of the virtual care fees and incentive payments available to BC family physicians for patient videoconference visits and patient clinical discussions conducted over the phone, through email or instant messaging.

## What Is RACE?

RACE is an innovative model of shared care where primary care providers can call one phone number and choose from a selection of specialty services, including psychiatry, for real-time telephone advice.

<http://www.raceconnect.ca/>. Sexual assault services has been newly added.

- **App-only specialties: Addictions, Ob/Gyn, Endocrinology, Ophthalmology, Infectious Diseases -Adult, Urology, Neurology, Radiology, Child & Youth Psychiatry, Ear Nose Throat** (go to [www.raceapp.ca](http://www.raceapp.ca) or download 'RACEapp+' for [iOS](#) or [Android](#)).
- **eCASE** (electronic Consultative Access to Specialist Expertise) is a novel strategy to enhance patient care, currently in the prototype phase. If your question is non-urgent, consider signing up for eCASE. [Click here for more information](#) and see the new specialties that have been added!

## Need Help Finding a Locum?

If you need help finding a Locum, the Division is here to help. Please contact either [Sadie Mack](#) or [Julie Collis](#).

## UpToDate - How To Tip Sheet

UpToDate is accessed through the Division of Family Practice's website. [Attached](#) is an UpToDate Login, Registration, and Mobile Access Tip Sheet which may provide assistance when you need it most

*Be sure to check the "What's Up Doc" Division Board in the Physician's Lounge for current news and events including contact and photo list for physicians and residents.*

## PHYSICIAN QUALITY IMPROVEMENT ~ PROJECT HIGHLIGHTS

There are a number of our members who are engaging in Physician Quality Improvement work and we would like to spread the word! Please contact us if you wish to share information about your PQI work.

### Quality Improvement 101 ~ One Day Workshop for Physicians

Would you like to get involved in improving the quality of care in your area - but aren't sure how to get started? Join the Physician Quality Improvement team to learn skills, tools and strategies from the experts. Bring your ideas - and we will help you take them to the next level!

For more information on this event and registration please see attached [Poster](#).

## LOCAL TRAININGS ~ CMEs ~ WORKSHOPS

**Do you have an idea for a training or workshop that would be of interest to Division Members? Please let [Julie Collis](#) know**

**Oscar - Tips and Treats:** Watch for details in your email and on the bulletin board in the physicians lounge for this quarterly event lead by Dr. Gunther Klien

## REGIONAL/PROVINCIAL TRAINING ~ CMEs ~ CONFERENCES

### BC Rural Health Conference - Penticton, May 29-31, 2020

[Registration](#) is now open for the popular BC Rural Health Conference (RHC) is coming back to Penticton for 2020. Bring your family and join rural colleagues from across the province for small group discussions, engaging plenaries, and hands-on-skills enhancement workshops that are taught by rural and regional faculty.

The nominations for the 2020 BC Rural Health Awards have opened! We encourage you and your local physicians to read through the [awards criteria](#) and consider nominating a deserving healthcare team, community and/or provider from your region for this award! [Nomination form](#)

Recipients of the 2020 BC Rural Health Awards will receive a plaque as well as \$2,500 which may be used

to support a local healthcare organization, a learning resource, or a community celebration. In the past recipients have donated the monies to a local healthcare organization, hosted a community celebration, or both! Award recipients will be honoured at a brief ceremony at the upcoming BC Rural Health Conference.

## New Rural Physician CME Program

Rural Education Action Plan's (REAP) New Rural Physician CME Program makes funding available for new rural physicians to attend rurally-relevant events. Physicians must be in their first two years of practice in BC and have a formal commitment to practice in an RSA Community. This program provides funding for events such as the upcoming RCCbc Rural Health Conferences and courses including ACLS, CARE, HOUSE and many more.

To learn more about this new program and to see a full list of approved events, please visit the [RCCbc Website](#) or email the REAP Senior Program Assistant at: [REAPPhysicians@familymed.ubc.ca](mailto:REAPPhysicians@familymed.ubc.ca)

## UBC COURSES

For all UBC Courses, visit their [Website](#)

### Update on Pharmacologic Management of Alcohol Use Disorder

**Date:** March 12, 2020 | 19:00-20:00  
**Online Module** for Family Physicians  
**Accreditation:** 1 Mainpro+

[Information & Registration](#)

### FPON Webinar - Immunization in Childhood Cancer

**Date:** March 19, 2020 | 8:00-9:00 AM  
**Online Webinar** for Family Physicians  
**Accreditation:** 1 Mainpro+

[Information & Registration](#)

## CME ON THE RUN - 2019 - 2020

- **April 3, 2020** - Infectious Disease & Travel
- **May 1, 2020** - Prenatal, Pediatrics & Adolescents
- **June 5, 2020** - Internal Medicine

**Locations:** **Vancouver General Hospital**, 899 West 12th Avenue, Vancouver, BC  
Via Videoconference: **Nanaimo Regional General Hospital** | 1200 Dufferin Crescent, Room 2050, Nanaimo, BC

**Who should attend:** Family Physicians, Nurse Practitioners, Residents and Students  
**Accreditation:** 21.0 Mainpro+

[Information & Registration](#)

### 8th Annual BC Obesity Summit (2020)

**Date:** April 4, 2020  
**Location:** Morris J. Wosk Centre for Dialogue,

### BC Cancer Primary Care Learning Sessions: Colorectal Cancer

**Online Module** for Family Physicians  
**Accreditation:** 1 Mainpro+

580 West Hastings Street, Vancouver

**Target Audience:** Family physicians, residents, others with an interest in caring for the obese patient

**Accreditation:** 6.0 Mainpro+ | 6.0 MOC Section 1

[Information & Registration](#)

This module will explore best practices in screening, diagnosis, treatment, survivorship, surveillance, and late effects.

[Information & Registration](#)

### FPON Webinar - Prostate Cancer

**Date:** April 16, 2020 | 800-9:00 AM  
**Online Webinar** for Family Physicians  
**Accreditation:** 1 Mainpro+

[Information & Registration](#)

### BC Virtual Health Grand Rounds

**Date:** April 17, 2020 | 8:00-9:00 AM  
**Online Webinar:** Bringing Primary, Emergency & Specialized Healthcare to the People through Technology: **What's Working in Remote BC?**  
**Accreditation:** 1 Mainpro +

[Information & Registration](#)

## PHYSICIAN WELLNESS CORNER

### Wellness in the Workplace ~ Exploring Options for Physician Support

Join the Physician Health and Wellness Working Group on Wednesday, March 18, 2020 at 6:00pm for dinner and discussions at: **50th Parallel Restaurant**  
428 South Island Highway, Campbell River

Please RSVP by March 10th to [Julie Collis](#)



## COMMUNITY & PARTNERS NEWS AND RESOURCES

### How to Navigate through the Disaster Recovery Process & Build a Recovery Plan

A FREE information session is being offered at the Maritime Heritage Centre ~ 621 Island Hwy Campbell River on Monday March 9th, 2020 from 5:30 to 7:30pm. Doors open at 4:45pm – light refreshments provided.

For more information, click [here](#).

### Practice Guide to Emergency Preparedness Planning

The Victoria Division produced a [Practical Guide to Emergency Planning](#) as well as a [Practice Continuity Workbook](#) for clinics in case of disasters.

Please consider reviewing with your clinic team and should you want any support from our Division to do a more fulsome planning, contact [Julie Collis](#).

## Early Years Family Navigator

Do you have a patient needing timely support around post-partum depression? Campbell River Family Network has an **Early Years Family Navigator** that provides one-on-one support ~ 250-202-6083 (text only number), or email Leslie Ross at: [leslie.ross@crfs.ca](mailto:leslie.ross@crfs.ca)

Additional supports are:

- Family Place Baby Time with Joyce McMann  
<http://crfamilynetwork.ca/baby-time-robron-centre>  
<http://crfamilynetwork.ca/baby-time-family-place>
- Babies Best Chance  
<http://crfamilynetwork.ca/babies-best-chance-program>

### **Universal Baby Bed Program for Central and North Island**

Island Health is expanding their Baby Bed Program to all Central and North Island communities. This universal program is available to all families who are expecting or recently had a baby, and the beds are offered at no cost. Please let your expectant parents know about this program.

Click [here](#) for more information.

### **ACEs 101 Webinar: An Introduction to Adverse Childhood Experiences in Primary Care**

Brought to you by the [Child and Youth Mental Health and Substance Use \(CYMHSU\) Community of Practice](#), the ACEs 101 webinar, presented on January 17 by family physician, Dr. Linda Uyeda, is available for viewing [here](#) (password: aces)

### **BC Patient Safety & Quality Council**

Click [here](#) to read their latest newsletter which highlights Cultural Safety & Humility Journey | Work With Us as a Research Fellow.

### **First Nations Health Authority - News Bulletin**

See the attached for the [January 31, 2020](#) edition.

### **Questions About the Work of the Division?**

If you have questions or suggestions, we would be happy to connect with you to review what is in the works and hear about how we can better support our physicians and clinics.

Please contact [Christine Colbert](#) by email or Cell: **250-897-2358**



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