

# Langley Division of Family Practice

## 11<sup>th</sup> Annual General Meeting

September 23, 2021

*“A year like no other”*



# AGM Agenda

- Approve Agenda & 2020 AGM Minutes
- Elect Board
- Appoint Auditors
  - Financials
- Board Governance
- 2020-2021 Highlights
- Recognition
- Explore & Visit PMH/PCN Attributes and Networks
  - LDFP Members' priorities

Call the AGM to order



LD FP

**Motion:**

Approve the minutes of the 2019-2020 AGM

*Approved*



# Langley Division of Family Practice

## Annual Report

### 2020 - 2021





Message from LD FP:  
Board Chair  
**Dr. Carolyn Van Schagen**  
Executive Director  
**Ellen Peterson**

# **Your LDFP Board 2020-2021**

**Dr. Carolyn Van Schagen**

**Dr. Ron Matthews**

**Dr. David Chapman**

**Dr. Prab Chahal**

**Valerie Moshchenko, NP**

**Dr. Daniel Raff – Resident Representative**

**Dr. Jeff Plante – Dept Head of Family Practice**

**Dr. Leo Wong – PCN Lead**



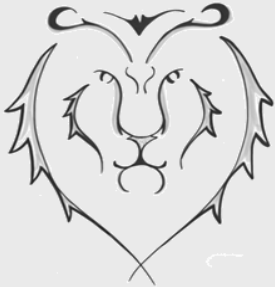
# Governance:



## Re-Elect LDFP Board

Dr. Carolyn Van Schagen – 1 year term

Valerie Moshchenko, NP – 2 year term



## Elect LDFP Board

Dr. Randy Mourh – 2 year term

Dr. Anita Wong – 2 year term

Dr. Brian Morgan – 1 year term

Dr. Kanika Rai – 1 year term Resident Representative





**Motion:**

To elect nominations as a slate -

*Approved*



# Financial Report

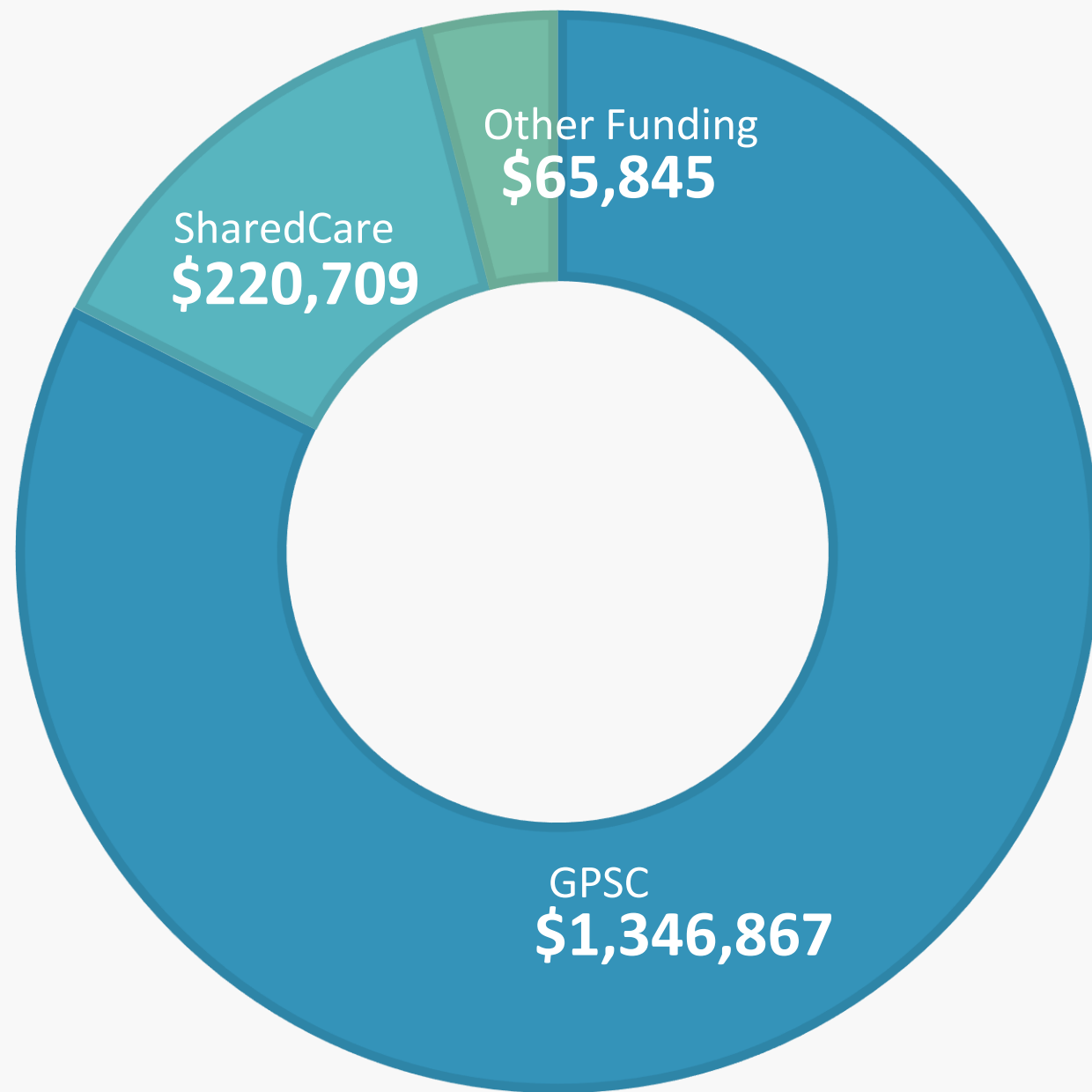


# Statement of Operations

	2021	2020
Revenues	1,633,421	1,480,279
Expenses	1,549,294	1,502,885
NET	84,127	- 22,606
Other Income	22,317	21,623
NET Income	\$ 106,444	-\$ 983

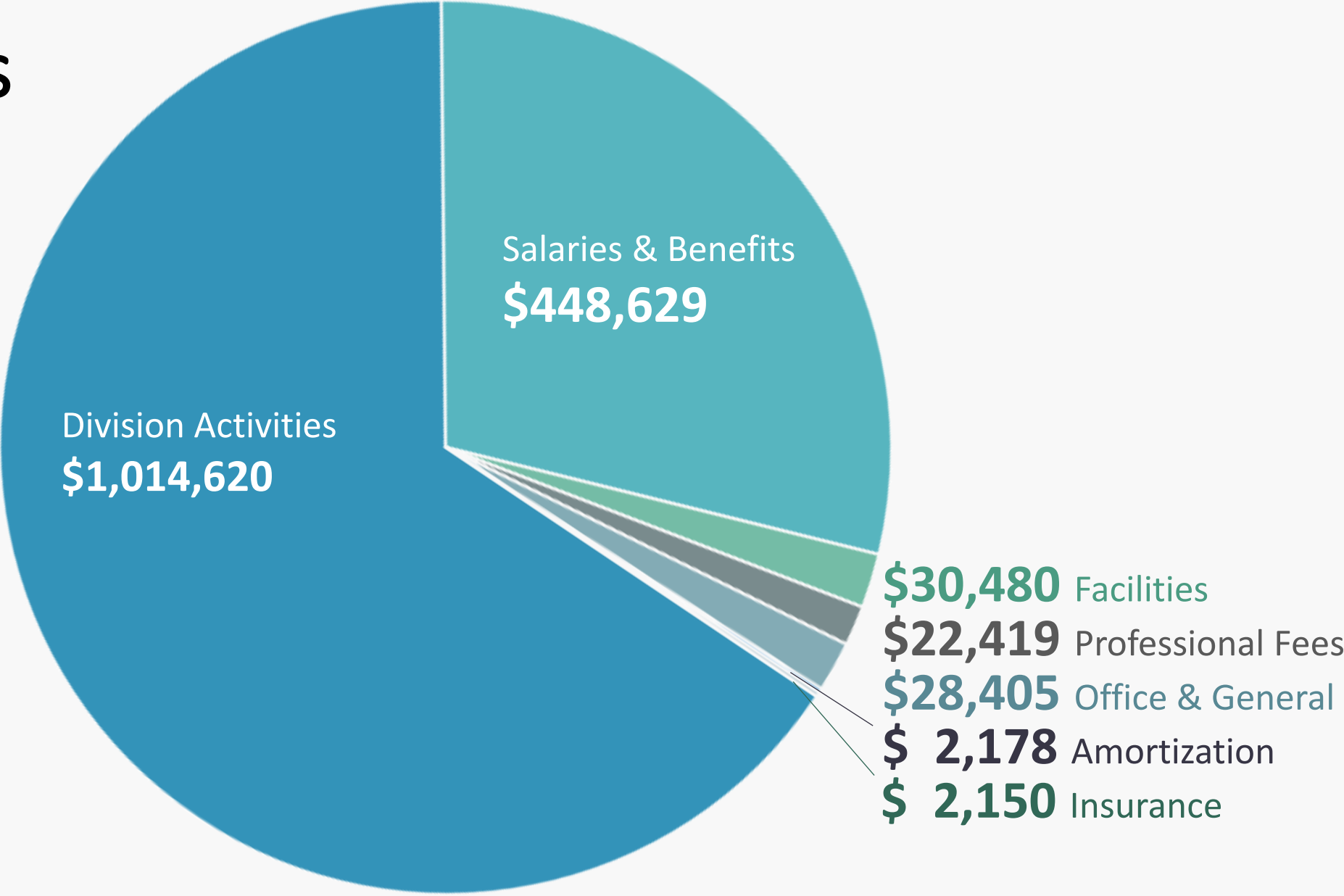
# Revenues

\$1,633,421



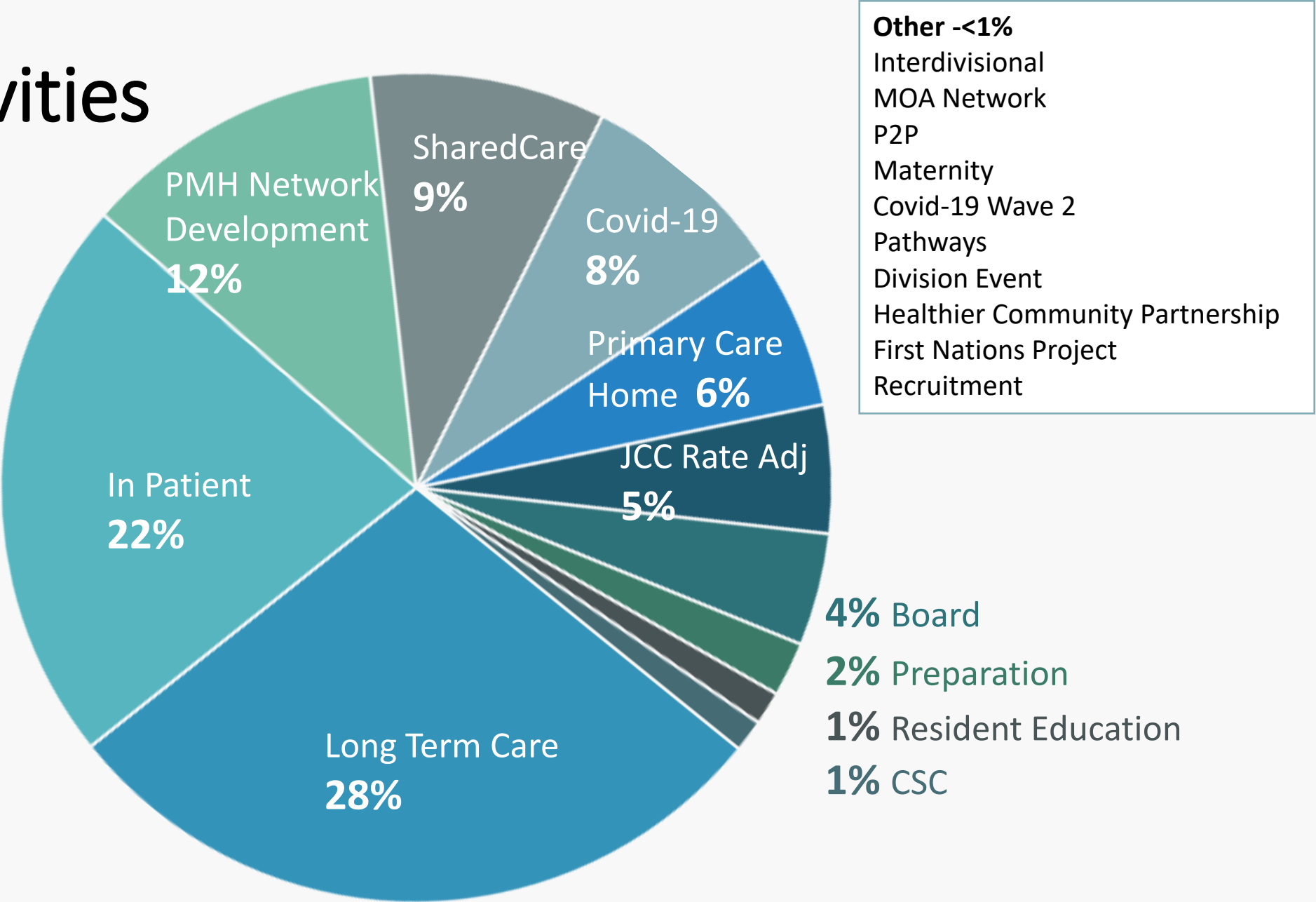
# Expenditures

\$1,549,294



# Division Activities

\$1,014,620



# Motion:

Appoint D'Abadie Moody Chartered Accountants  
as auditor for 2021-2022

*Approved*



**Motion:**

To adjourn the AGM

*Approved*





Highlights

*Shining a light on*

# A year like no other

2020 - 2021



**Dr. Ron Matthews**

Vice Chair 2019-2020, Co Chair 2020-2021

**Dr. Daniel Raff**

Resident Representative 2020-2021



# Retirees 2021

*Thank you*

for all your contributions and dedication to patient care in Langley



Dr. Alister Frayne



Dr. Robin Wilson



Dr. Grace Brouwer



Carrie Murphy, NP

Langley Division of Family Practice

# Welcomes our New Members

**Manpreet Bajwa, GP**  
**Mohit Bansal, GP**  
**Yvonne Bone, NP**  
**Brianna Cameron, Resident**  
**LiHong Chen, Resident**  
**Donald Cheng, Resident**  
**Agnes Cheung, Resident**  
**Robin Craven, Resident**  
**Gurpal Dhanjal, GP**  
**Ramneek Dhanoa, GP**  
**Hermeen Dhillon, Resident**

**Oludare Samuel Fadeyi, SP**  
**Edward Fang, Resident**  
**Michelle Gerber, GP**  
**Tanjit Ghag, GP**  
**Lila Gottenbos, NP**  
**Savannah Grodecki, Resident**  
**Vahan Hakobyan, Resident**  
**Lydia Hansma, GP**  
**Jason Kliiger, GP**  
**Alden Ling, GP**  
**Simone Loch, GP**  
**Stephanie Luongo, Resident**

**Grace MacEwan, Resident**  
**Jay Martens, GP**  
**Meadow McLaughlin, Locum**  
**Richard Mithen, GP**  
**Vishesh Oberoi, Resident**  
**Ezinne Okpara, Resident**  
**Jasdeep Pandher, Resident**  
**Ashley Song, GP**  
**Shiva Thillairajan, GP**  
**Sanya Thobani, SP**  
**Juan Valle-Rivera, Locum**  
**Jeff Van Huizen, GP**

# Board Strategic Planning Priorities

(Oct 2020)

- Mental Health
- Covid & Flu 2020
- Prioritize FHA asks
- PMH – focus on the practices
- MOA Network support
- Recruitment
- Teachers and Learners





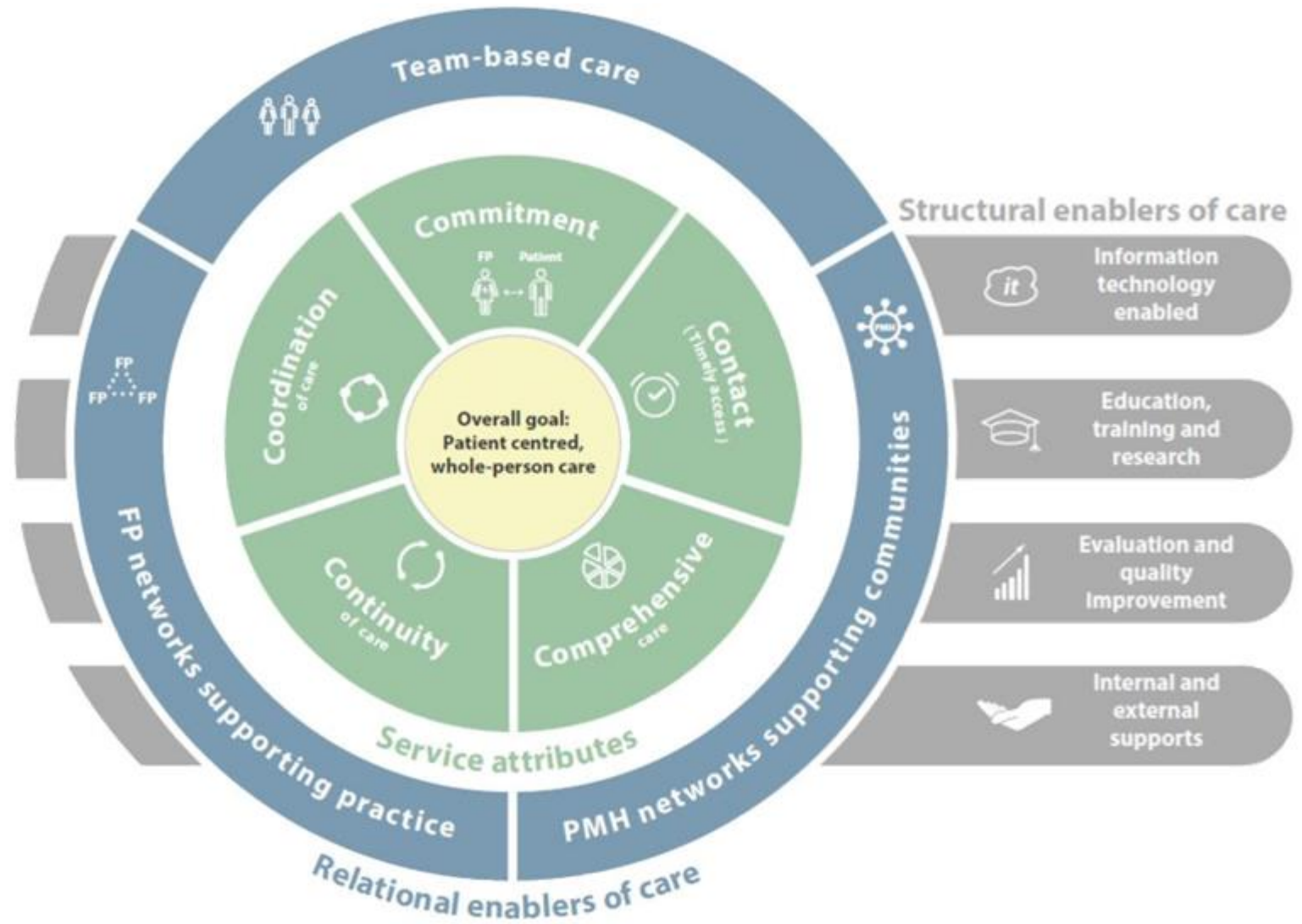
# Primary Care Networks & Patient Medical Homes

lighting the way for the future of community practice



# PCN Attributes

- Access & attachment to quality primary care
- Extended hours
- Same day access to urgent care
- Advice & information
- Comprehensive primary care
- Culturally safe care
- Coordinated care
- Clear communication



# LDFP Member Priorities

- **GP/NP Recruitment**, locums & incentives
- **MHSU and Psychiatry**
- **EHR**

*PMH/PCN Event – Jul 2018*

Members felt that the attributes that Langley's PCN should focus on were;

- **Access** to primary care,
- **Extended hours** of care and
- **Comprehensive primary care services** through networking of PMH's.

*UPCC Dialogue - Mar 2020*





# Strengthening the Patient Medical Home (PMH)

- Recruitment
- Attachment - Over **2,000** patients attached through LDFP
- Indigenous Engagement

Cultural Safety & Humility, Kwantlen vaccination support/PPE, Ask an Expert Miniseries

- Team Based Care Expansion

Teachers & Learners Network

MOA Network expansion to include SP MOAs

LMWC Mental Health – Virtual

3 Clinical Counsellors





# Recruitment

**15 New Candidates Toured**

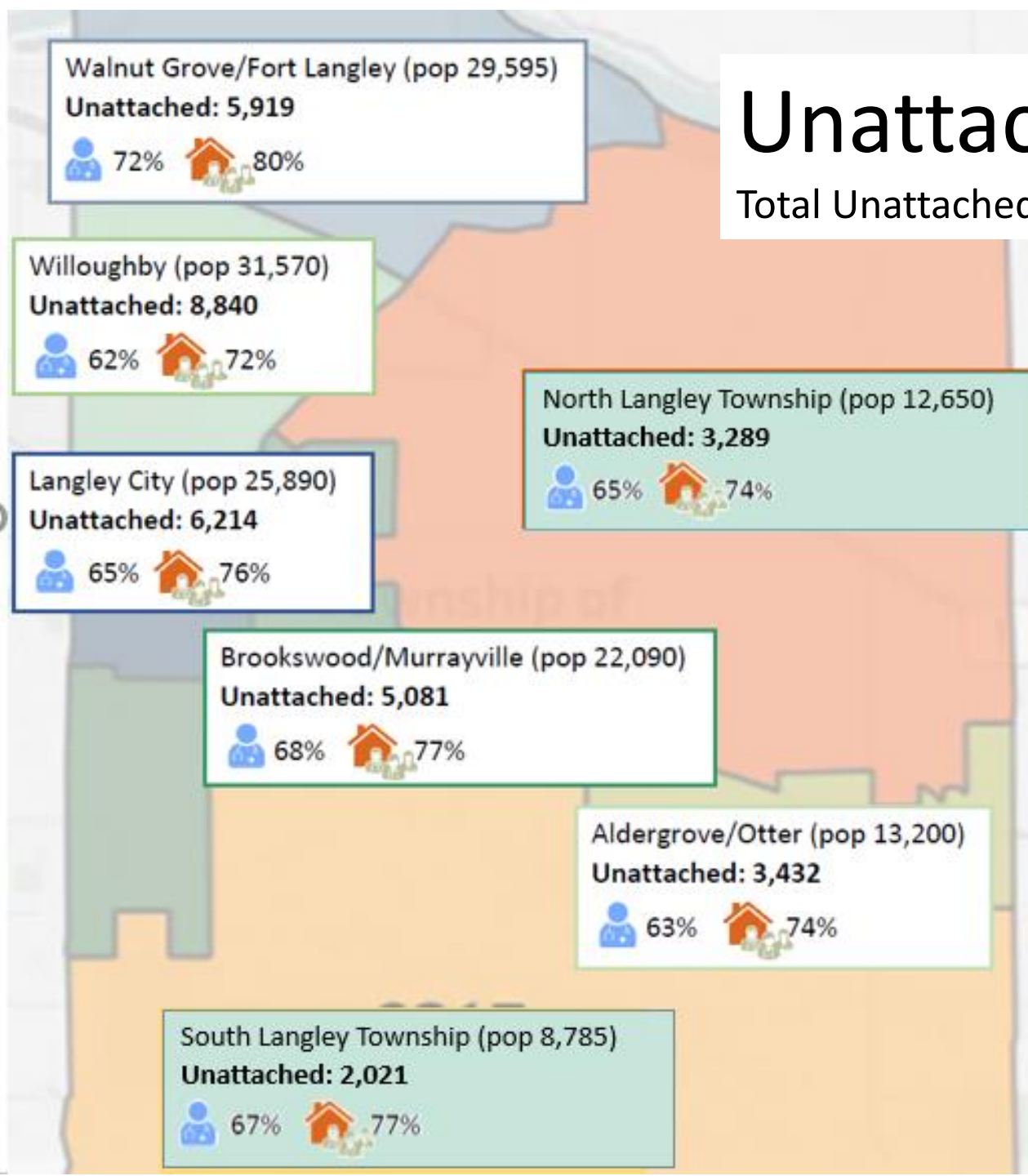
**12 New GPs to Langley**

**2 IMG ROS (Jul 2021)**

**1 IMG ROS (Jul 2022)**

# Unattached Population in Langley

Total Unattached: 34,796



Attached to a GP/NP



Attached to a Group Practice

## Legend:

Langley

Rest of Fraser South (HSDA 23)

2311 City of Langley

2312 Walnut Grove/Fort Langley

2313 Willoughby

2314 Brookswood/Murrayville

2315 Aldergrove/Otter

2316 North Langley Township (Currently no PMHs)

2317 South Langley Township (Currently no PMHs)

# Covid & Immunization Supports

- Covid & Flu Member support
- Community Education
  - Seniors – Vaccinations, Covid 101
  - Immigrants – Covid 101
- Childhood Immunizations
- Covid Immunizations
  - New Directions - New Immigrants
  - Kwantlen First Nations
- Support & Leadership at Covid Clinics – GPs & NPs
  - LEC, KPU, Cloverdale, Surrey, Abby





# New Directions Vaccine Clinic





# Indigenous Partnership & Engagement

## Indigenous Cultural Safety (Jun 2021)

- 111 guests

## Ask an Expert: Indigenous Miniseries (Aug 2021)

- Indigenous Cultural Safety – What's Next?
- The Medicine Wheel
- 7 Values, First Nations Teachings and Principles



# Reinforcing our Primary Care Networks (PCN)

- **Expanding Networks of Care**

- In-Patient
- Maternity
- Long Term Care
- Youth Hub & Foundry
- Teachers & Learners
- MOA Network

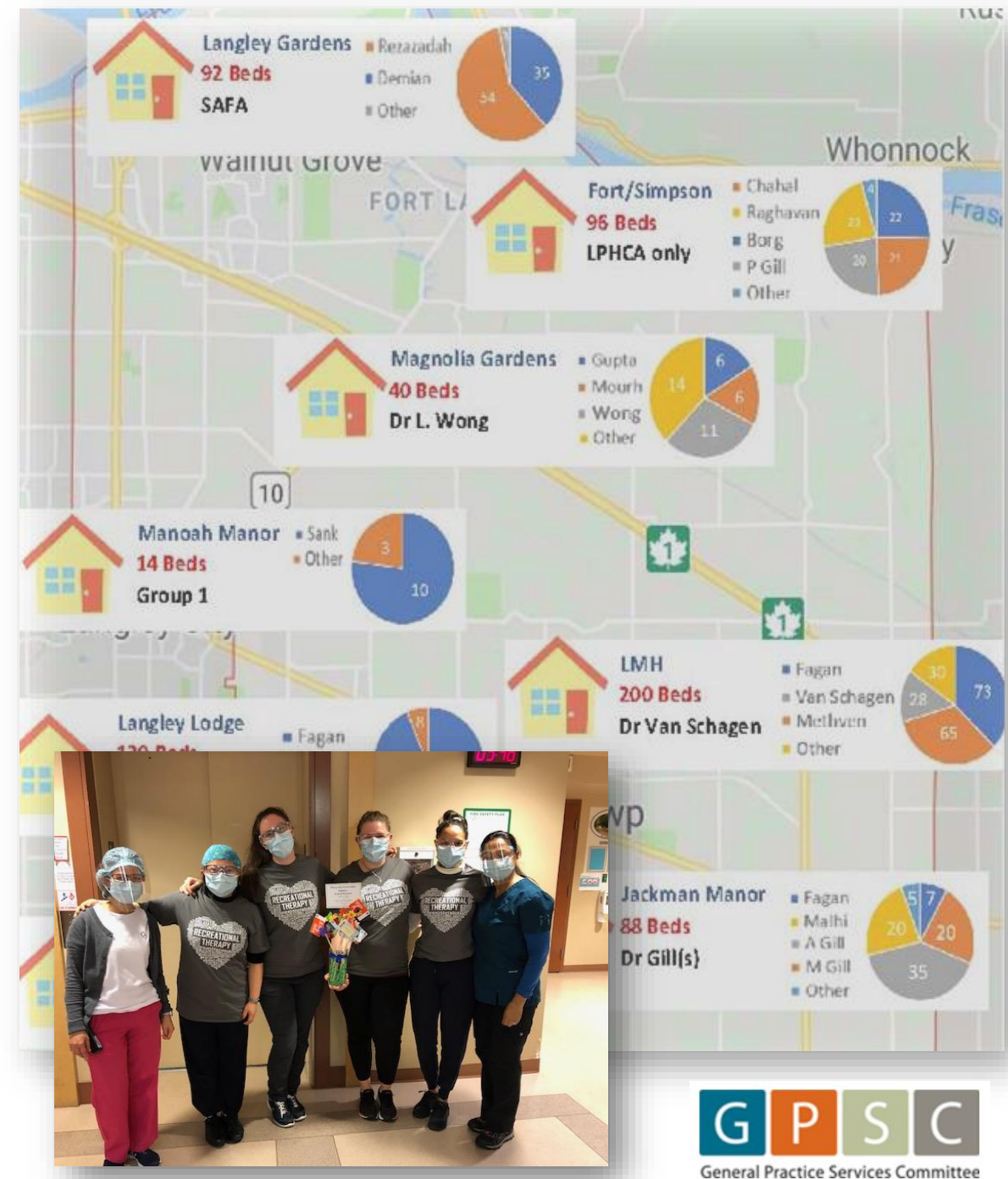
- **Mental Health Partnerships**

- Langley Mental Wellness Clinic
- Clinical Counsellors
- Langley Mental Health community partnerships



# Long Term Care Network

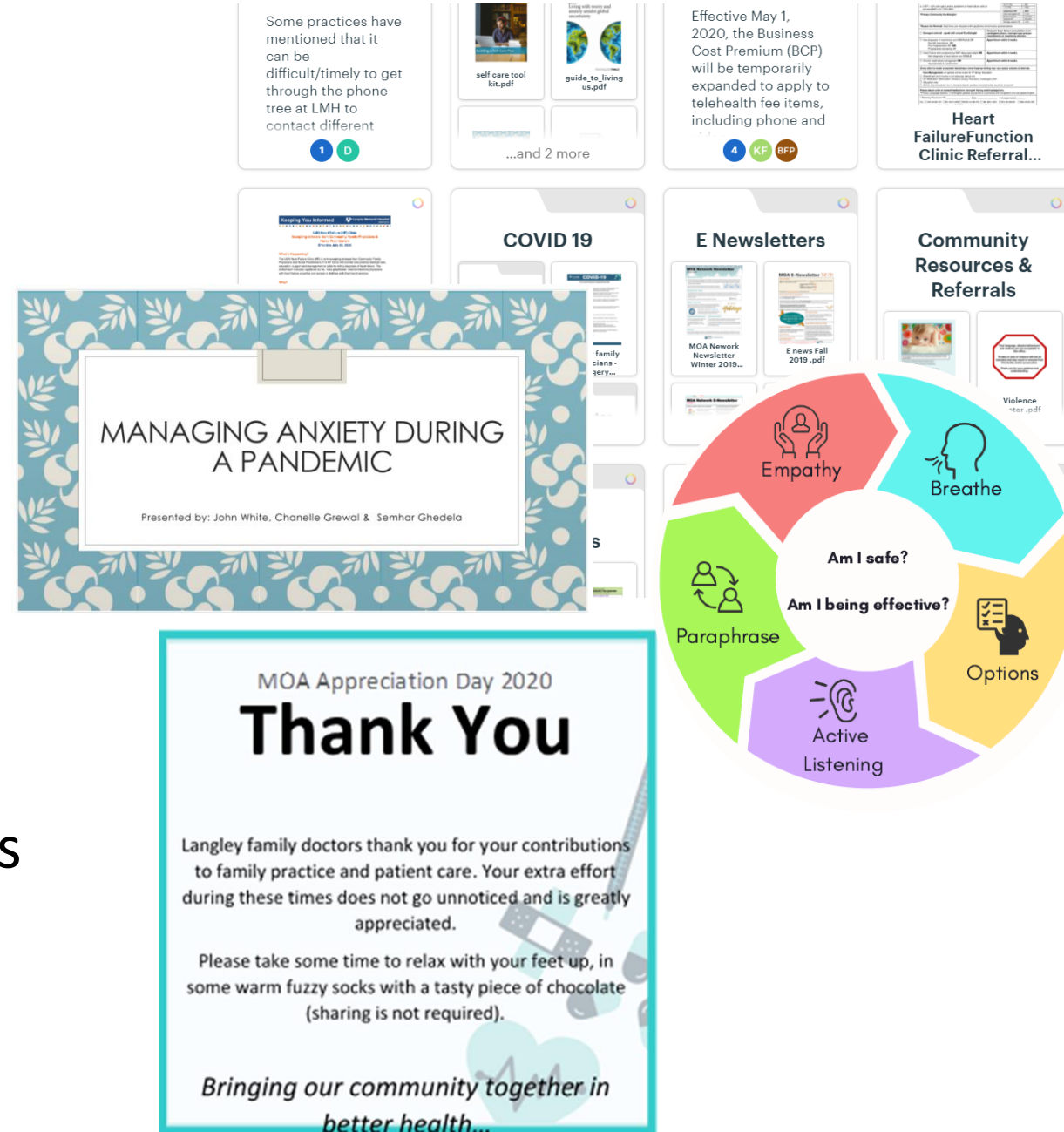
- Virtual Working Group Meetings
- Covid & vaccination support  
(Single site, mass vaccinations, PPE...)
- Recognition to LTC staff for all their work and care through challenging circumstances
- Support bed transfers and coverage





# MOA Network

- Communication
  - Bulletins & Basecamp
- Human Resources
  - Hiring & locum supports
- MOA Wellness Event
- Specialists' MOAs invited
- Referral Barriers - GP and SP MOAs
- De-escalating Training



# PCN Clinical Counsellors

(May 2021)

## 3 Clinical Counsellors

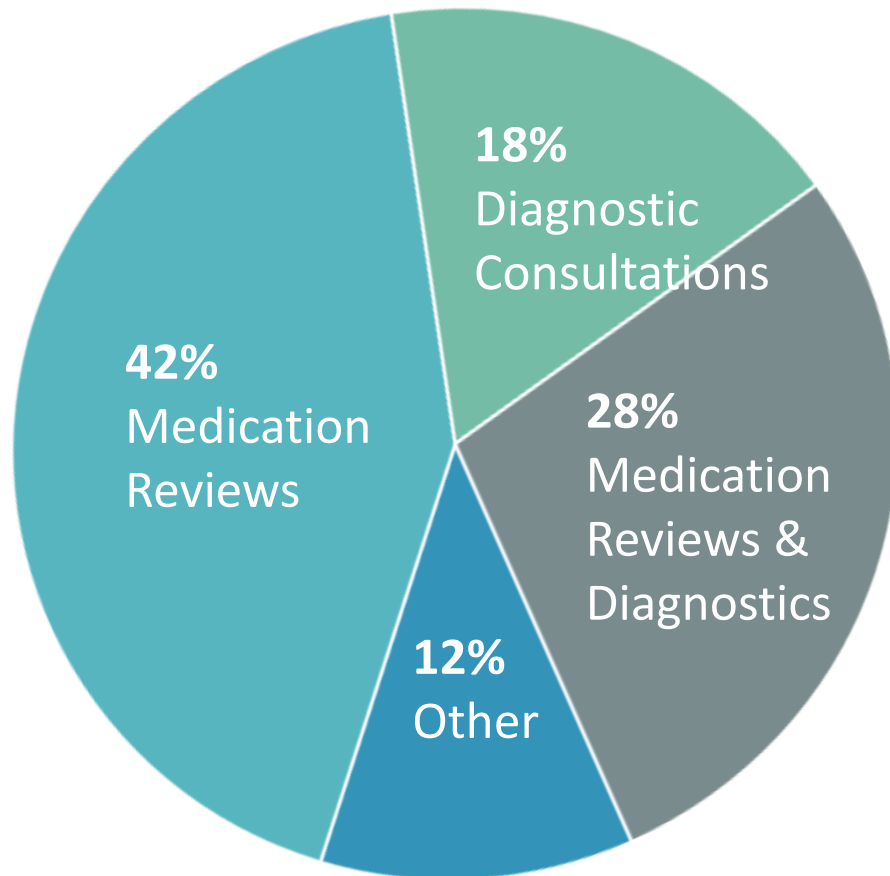
- Murals Medical, Langley City Family Practice & Willoughby Family Practice Group
- Mild to moderate mental health referrals & navigation
- Referrals from Langley GPs and NPs
- 250 referrals (May – Sep)



# Langley Mental Health Wellness Clinic

(Jun 2020 – 2021)

## Reasons for Referrals:



- **221 patients** have been referred
- **139 patients** have been seen at the LMWC
- **9 no shows**
- **49 GP/NPs** referred patients to clinic
- Psychiatric Consults reports were to GPs/NPs within **10 days**

# SharedCare



## Coordinating Complex Care

- MedWatch
- Ask an Expert (ortho, OAT, LMH ER, covid 101, psych...)
- Pharmacist engagement – Meaningful Medication Reviews
- Isolated Seniors Survey

## Transitions in Care

- Mental Health & Substance Use Community meetings
- Hospitalist Phone Number: **236-332-3930**



# Langley Learning Network

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A Community of Teachers & Learners

## 2021 Virtual Resident Scholarship Day Surrey South Fraser

Our UBC Family Practice Residents have been hard at work on their year end scholarly presentations. Please join us as we cheer them on through their final research presentations:

**Thursday, May 27th, 6-9pm**

**Zoom:**

<https://ubc.zoom.us/j/66155090046?pwd=ajdsZlV2Q3JFM2VTU1IDZVpkVjEvZz09>

**Meeting ID:** 661 5509 0046 **Passcode:** 570028

**6:00pm Opening Remarks**

Dr. Natalie Makhoul and Dr. Darryl Samoil

**6:15pm Guide to Deprescribing for Family Physicians**

Ada Lo, Jaeryong Jung, Jeffrey Wang and Cheuk F Chan

**6:35pm Mental Health Issues in Athletes: A Literature Review**

Jordan Querido and Gurpreet Sidhu

**6:55pm Coughing as a Side Effect of Deep Brain Stimulation due to Per Nerve: Case Report**

Tomas Hirmier

**7:15pm Visual Representations of South Asian Diet Portions for Diabetes**

Omar Shafi, Harkmal Bawa, Vlatka Vukojevic, Tanya Dhami

**7:35pm Data-Driven Outreach for Opioid Agonist Therapy Retention in Emergency Departments**

Daniel Raff and Lara Brewster

**7:55pm Patient Satisfaction with Telehealth Visits in Family Medicine Clinics During the COVID-19 Pandemic: A Survey**

Karima Jiwa, Manpreet Bajwa, Inderjeet Panesar and Matthew P

**8:15pm Pharmacologic Management of Obesity in Adults: From Guidelines to Clinical Practice**

Sunjit Parmar, Javad Ramezani and Joyce Ka Yee Ching



# Resident Scholarship Day

(May 2021)



**Langley**  
**Division of Family Practice**  
A GPSC initiative







# Resident Welcome

(July 2021)

*Let Your Career Take Flight with LDFP*





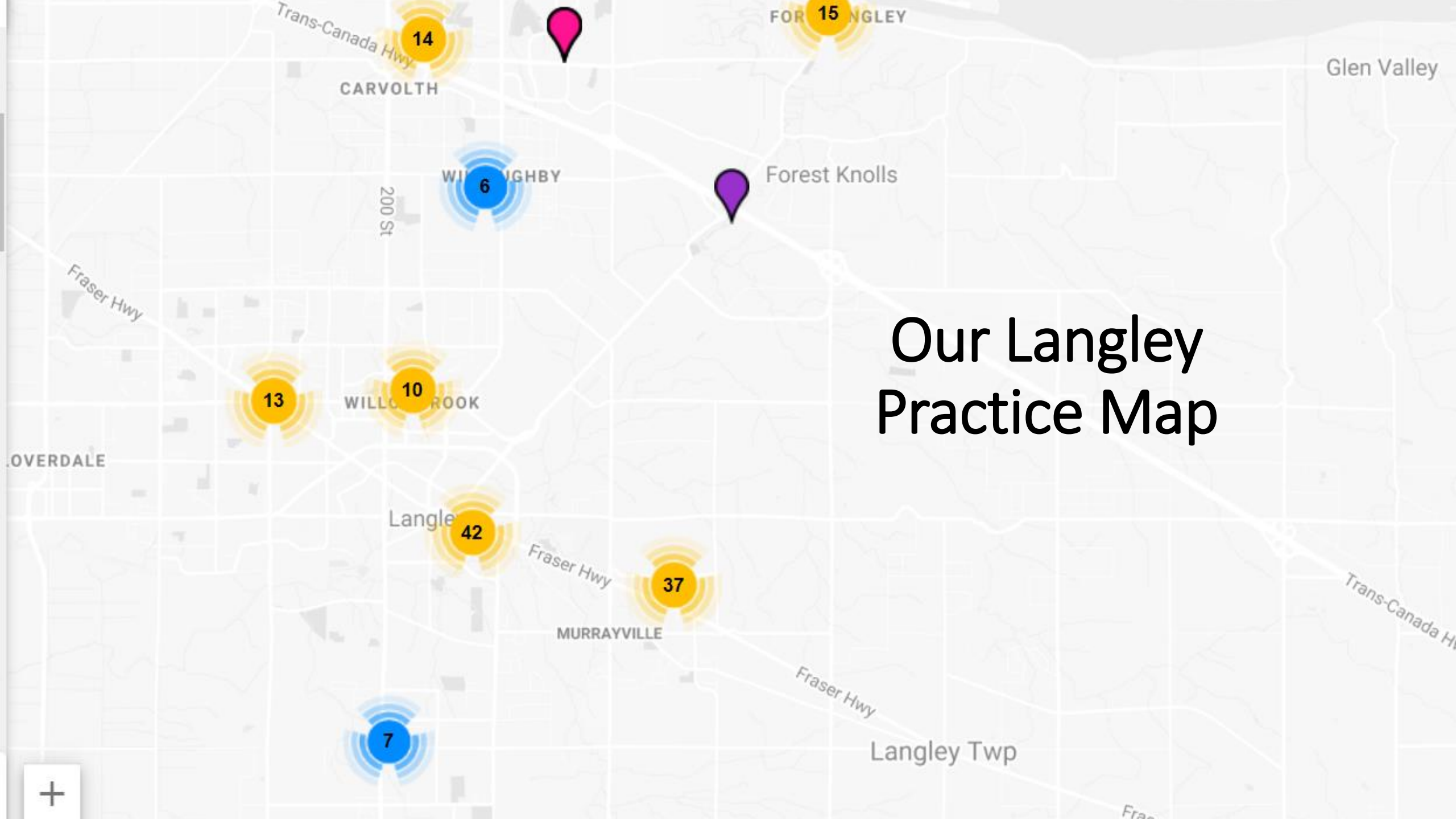
# What is your top priority for this year?

Please leave your comments and questions for us on your ballot cards and we will be in touch with you shortly.

If you are joining us virtually – please email or comment in chat



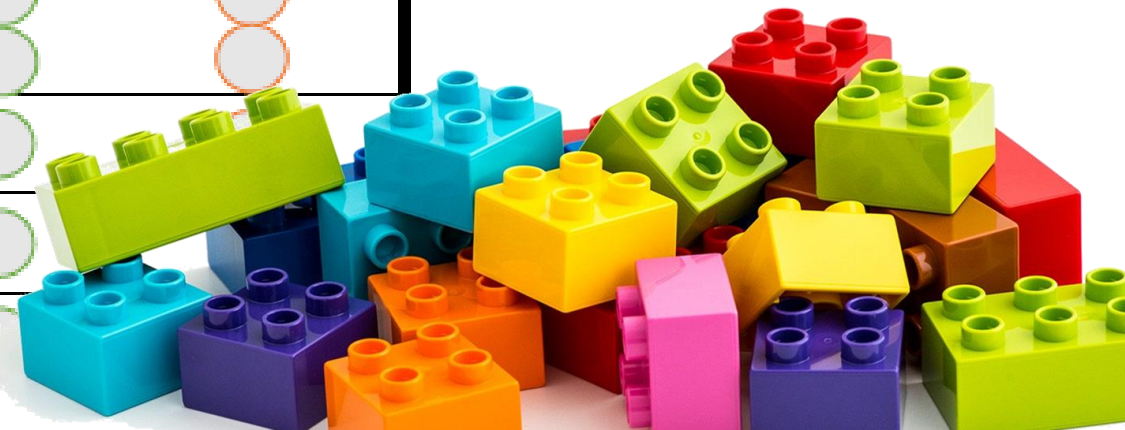
**\*\*Door prizes\*\***



# Our Langley Practice Map

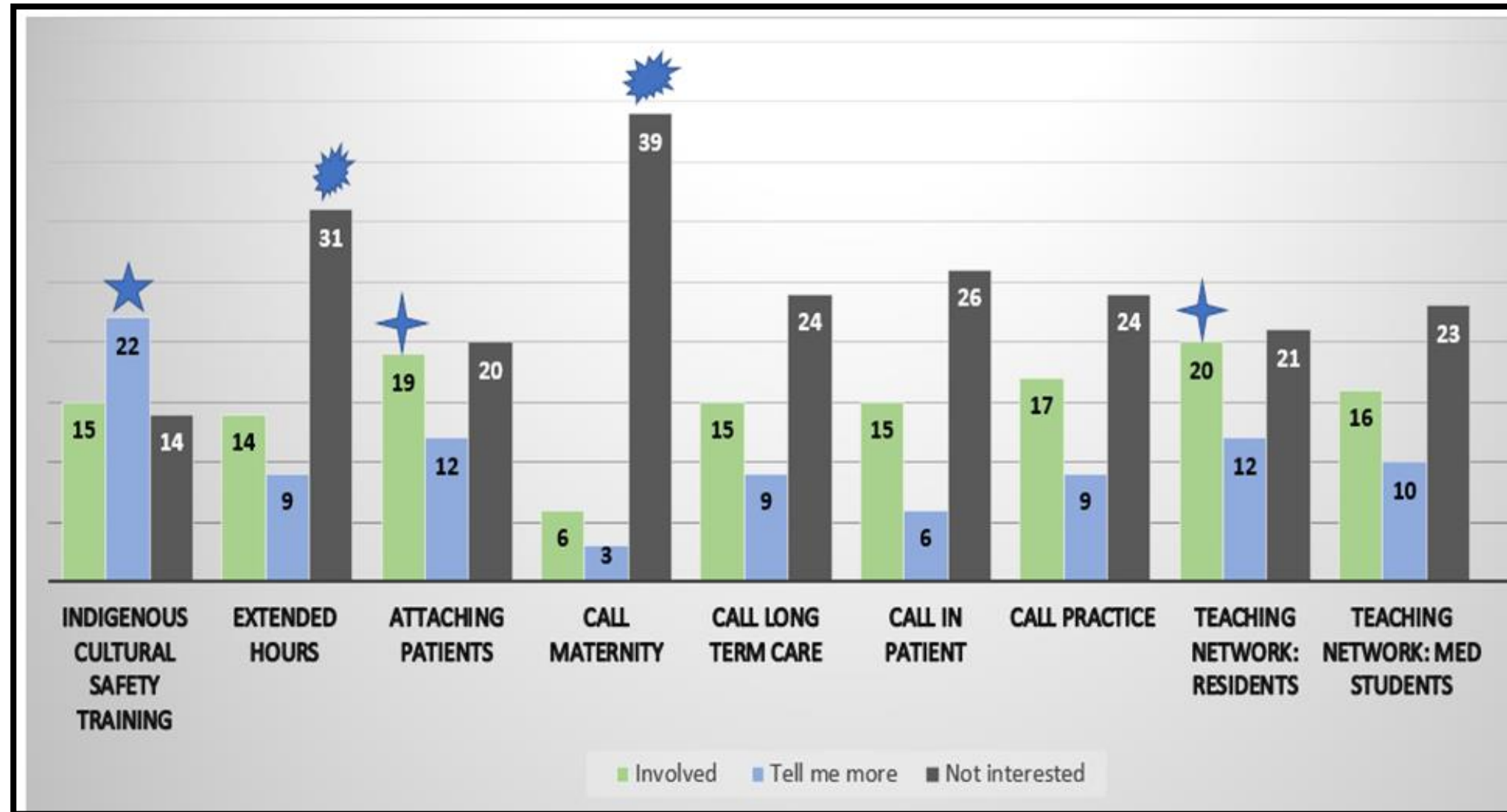
## LDFP Member Engagement – Shining a light on all that you do!

Name: Practice:	I am involved in:	Tell me more:	Not interested thanks:
Indigenous Cultural Safety Training	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Extended Hours (open after 5pm and/or weekends)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Attaching Patients	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Call:			
Maternity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Long Term Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In Patient	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Practice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Teaching Network: Residents	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Med. Students	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Long Term Care Network	<input type="radio"/>	<input type="radio"/>	
Maternity Network	<input type="radio"/>	<input type="radio"/>	
MOA Network	<input type="radio"/>	<input type="radio"/>	



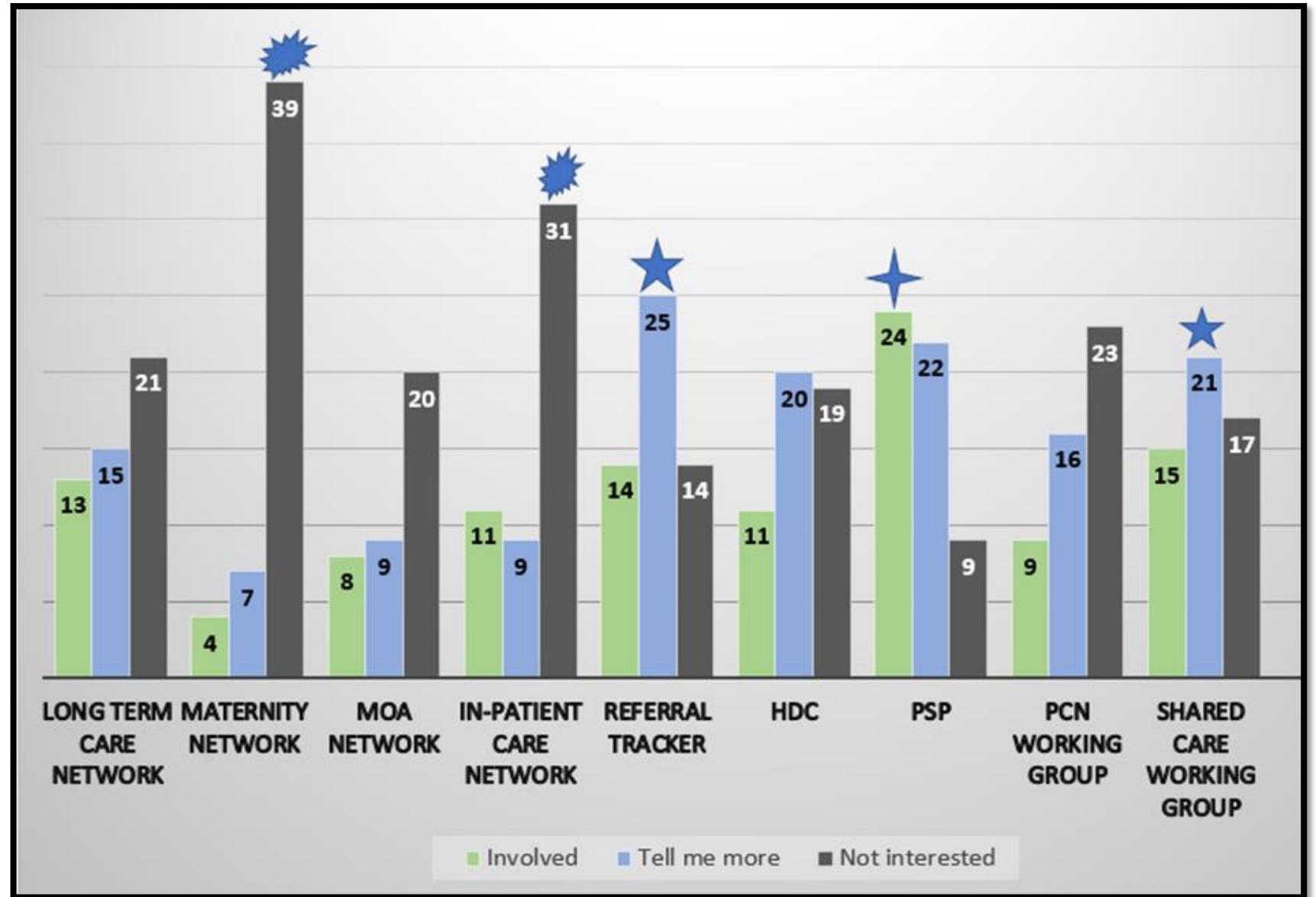
# LDFP Member Engagement & Input

(Sept 2021)



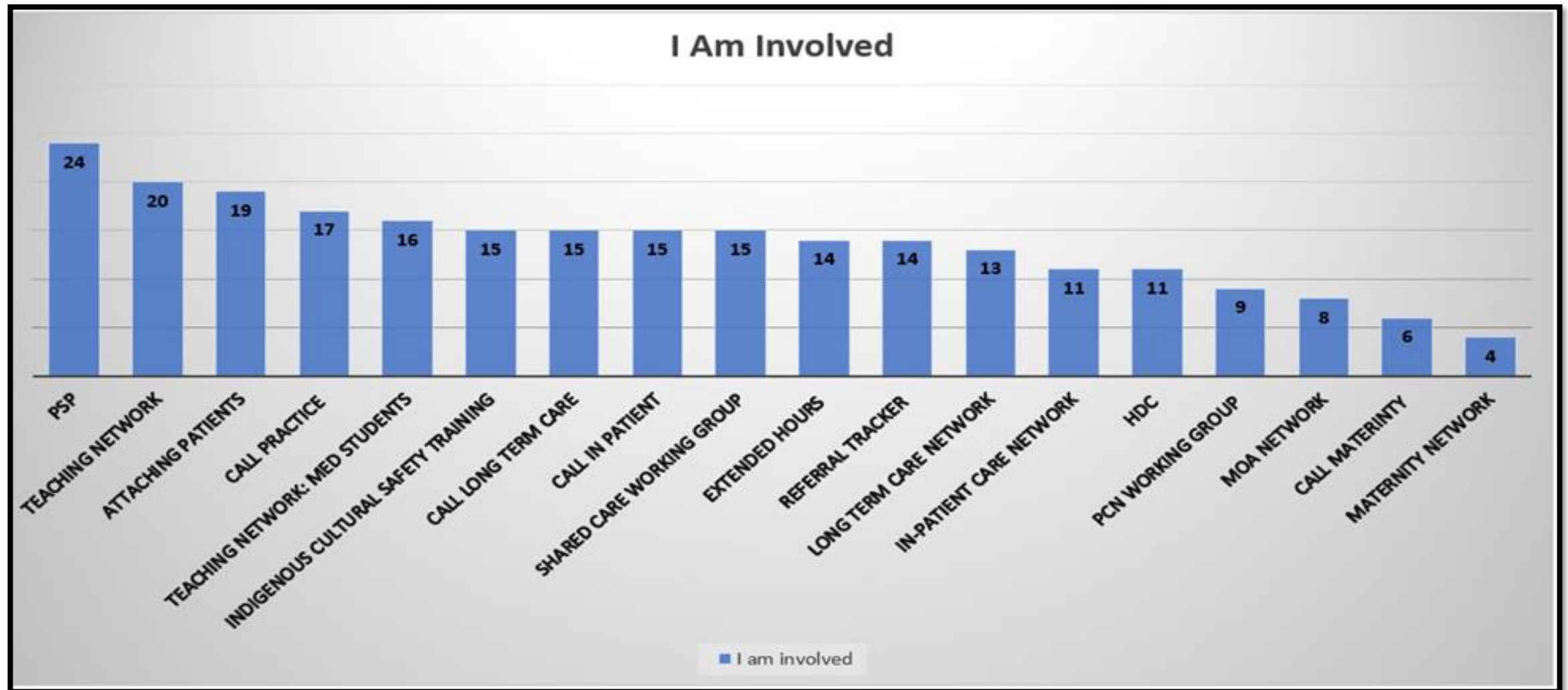
# LDFP Member Engagement & Input Cont'd

(Sept 2021)



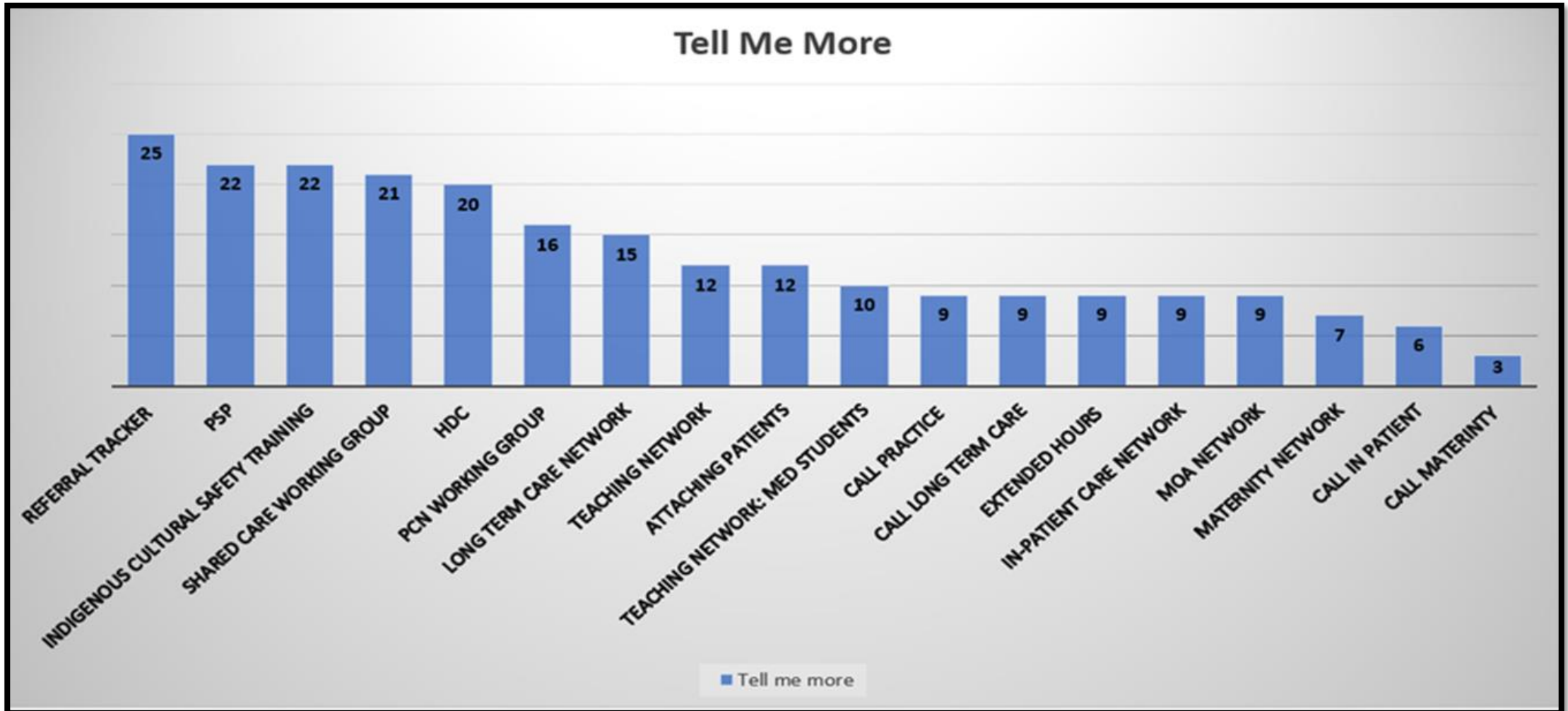
# LDFP Member Engagement – Celebrate All That You Do!

(Sept 2021)



# LDFP Members Want to Engage in their Community!

(Sept 2021)





Thank you for your time and input this evening.  
Have a good night.

*We acknowledge that we are conducting business on the unceded and traditionally shared territories of the Kwantlen, Matsqui and Katzie First Nations*

