

Langley Division of Family Practice

11th Annual General Meeting

September 23, 2021

“A year like no other”



AGM Agenda

- Approve Agenda & 2020 AGM Minutes
- Elect Board
- Appoint Auditors
 - Financials
- Board Governance
- 2020-2021 Highlights
- Recognition
- Explore & Visit PMH/PCN Attributes and Networks
 - LDFP Members' priorities

Call the AGM to order



Motion:

Approve the minutes of the 2019-2020 AGM

Approved



Langley Division of Family Practice

Annual Report

2020 - 2021





Message from LDFFP:
Board Chair
Dr. Carolyn Van Schagen
Executive Director
Ellen Peterson

Your LDFP Board 2020-2021

Dr. Carolyn Van Schagen

Dr. Ron Matthews

Dr. David Chapman

Dr. Prab Chahal

Valerie Moshchenko, NP

Dr. Daniel Raff – Resident Representative

Dr. Jeff Plante – Dept Head of Family Practice

Dr. Leo Wong – PCN Lead



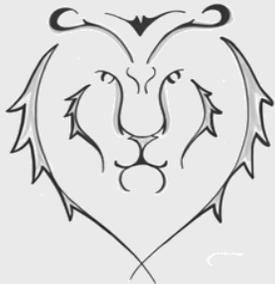
Governance:



Re-Elect LDFP Board

Dr. Carolyn Van Schagen – 1 year term

Valerie Moshchenko, NP – 2 year term



Elect LDFP Board

Dr. Randy Mourh – 2 year term

Dr. Anita Wong – 2 year term

Dr. Brian Morgan – 1 year term



Dr. Kanika Rai – 1 year term Resident Representative

Motion:

To elect nominations as a slate -

Approved



A hand holding a magnifying glass over a lightbulb with the text 'Financial Report' inside.

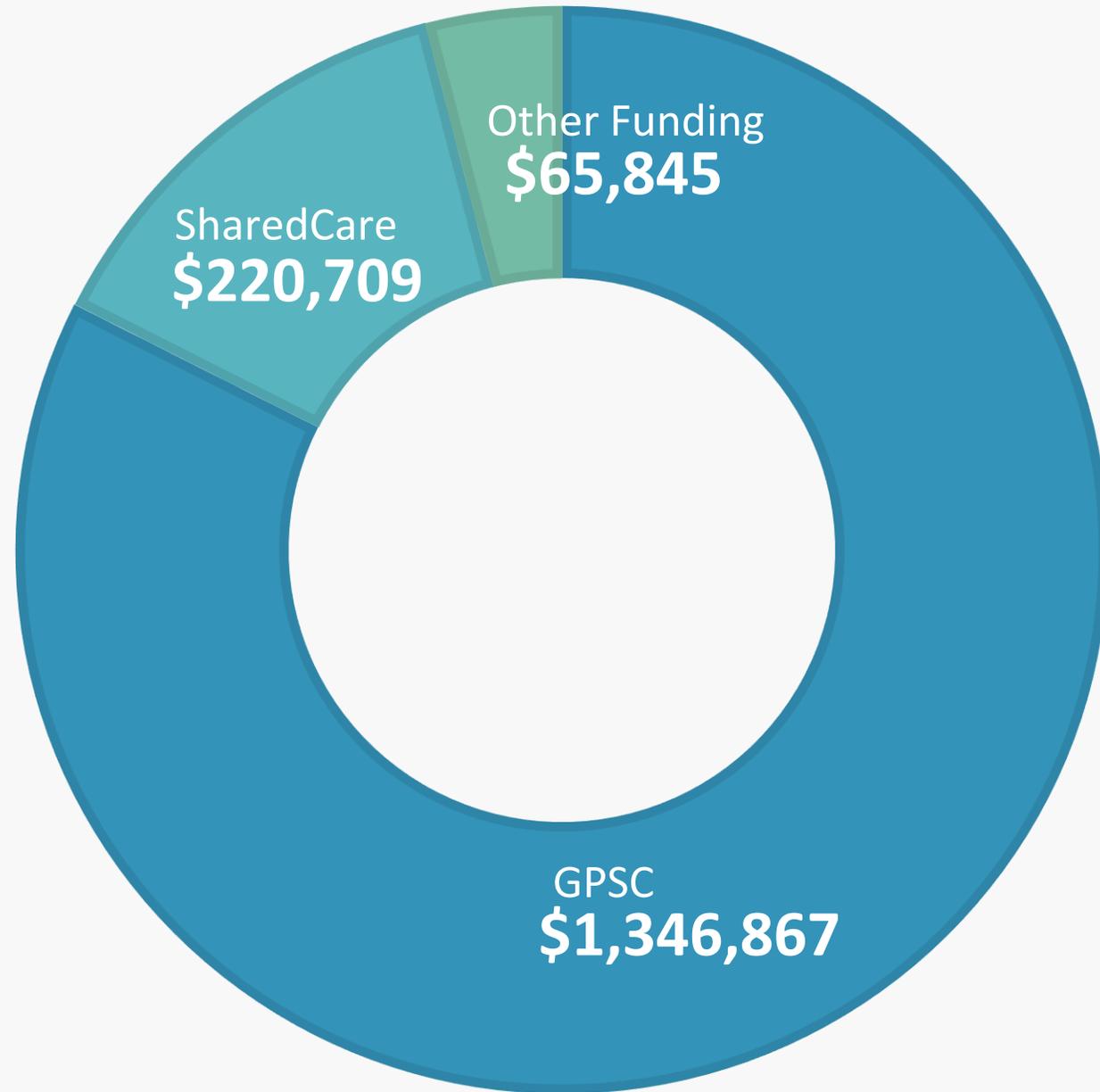
Financial Report

Statement of Operations

	2021	2020
Revenues	1,633,421	1,480,279
Expenses	1,549,294	1,502,885
NET	84,127	- 22,606
Other Income	22,317	21,623
NET Income	\$ 106,444	-\$ 983

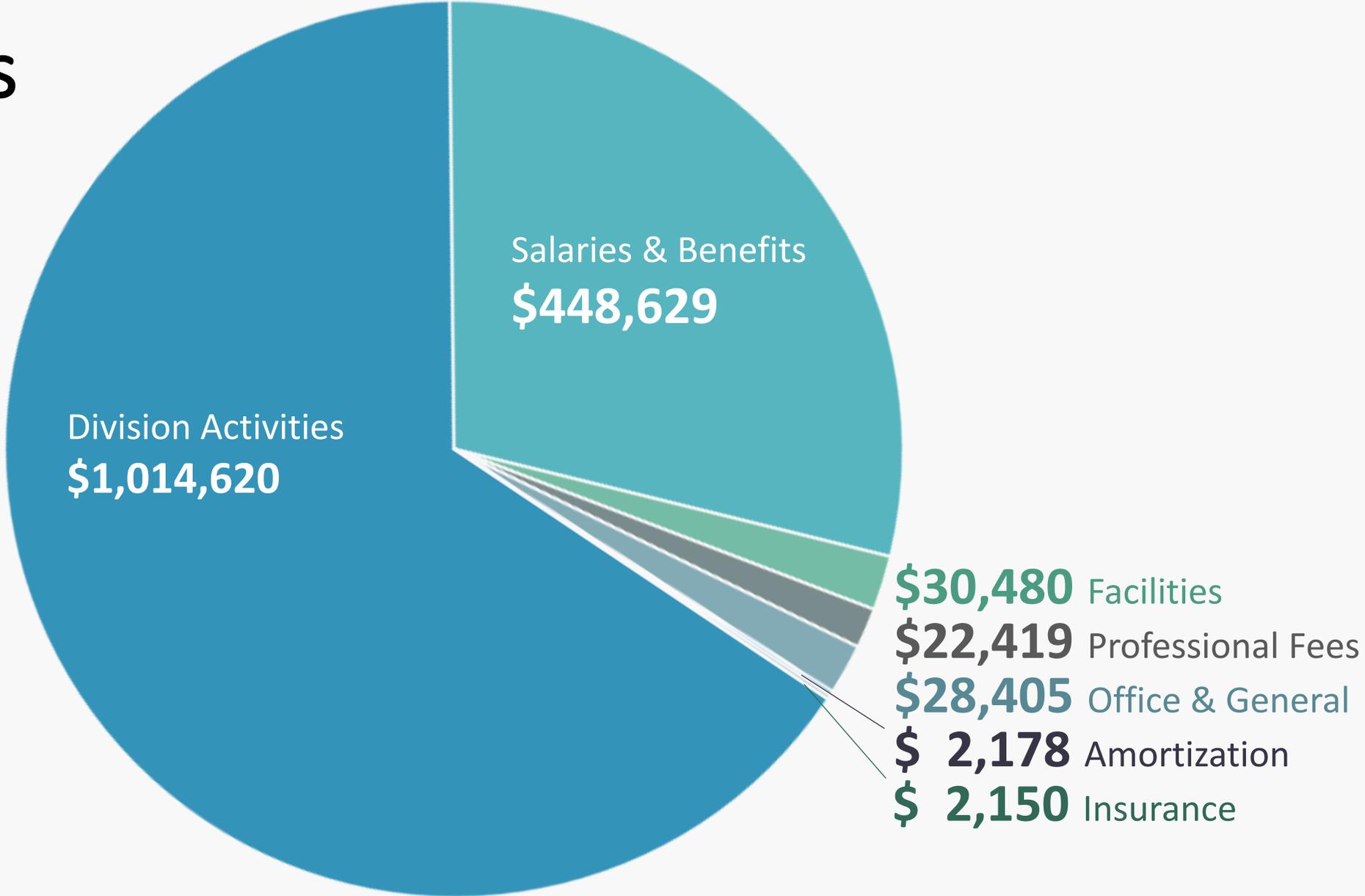
Revenues

\$1,633,421



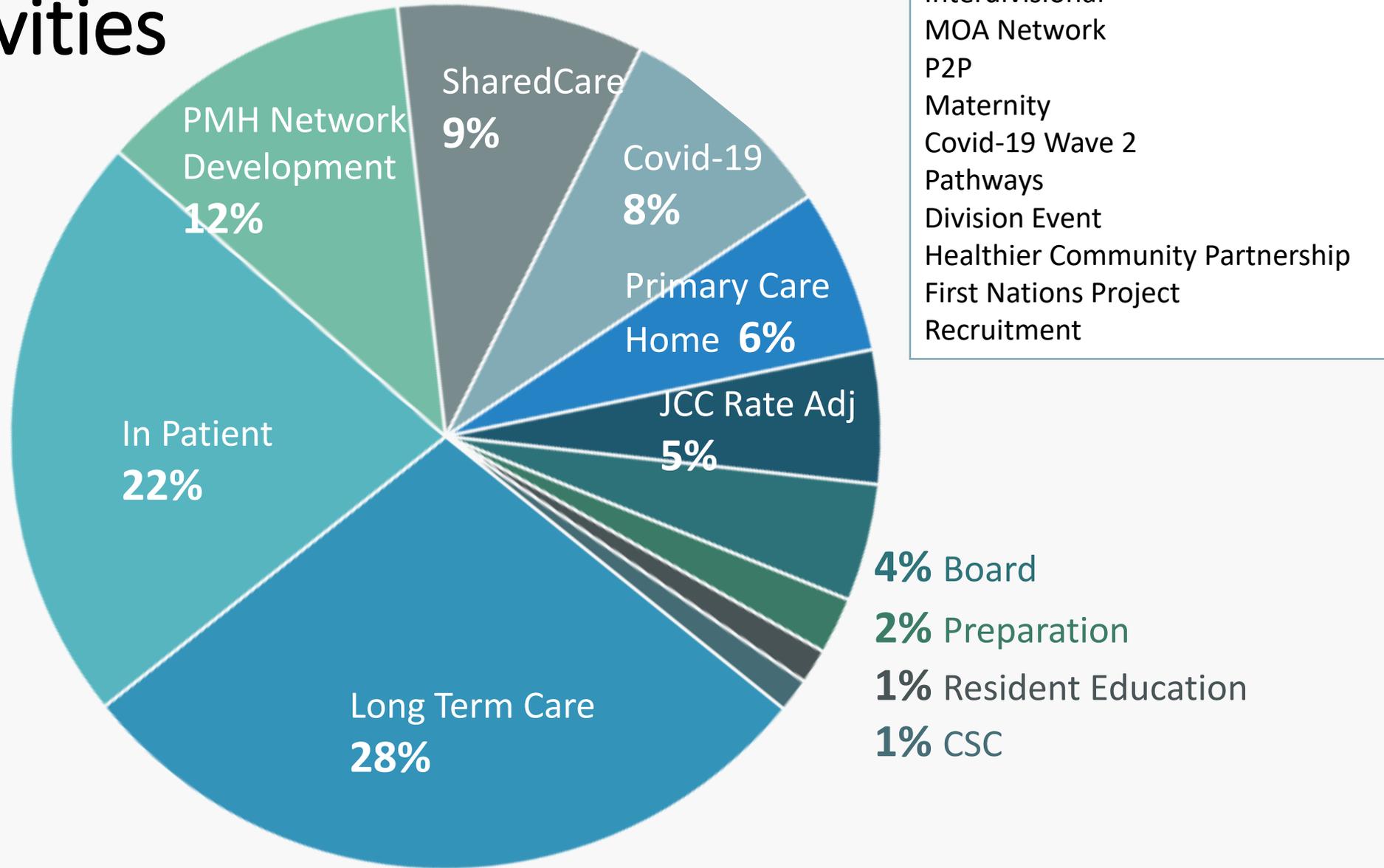
Expenditures

\$1,549,294



Division Activities

\$1,014,620



Motion:

Appoint D'Abadie Moody Chartered Accountants
as auditor for 2021-2022

Approved



Motion:

To adjourn the AGM

Approved



Highlights

Shining a light on

A year like no other

2020 - 2021



Dr. Ron Matthews

Vice Chair 2019-2020, Co Chair 2020-2021

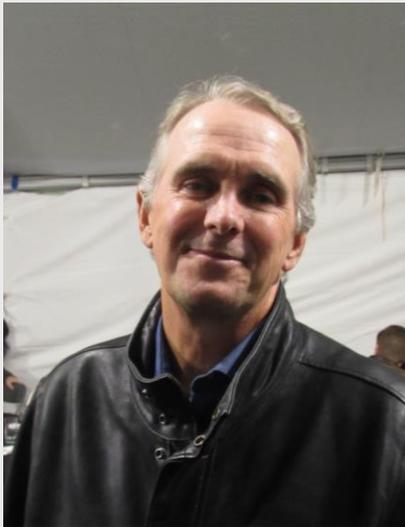
Dr. Daniel Raff

Resident Representative 2020-2021

Retirees 2021

Thank you

for all your contributions and dedication to patient care in Langley



Dr. Alister Frayne



Dr. Robin Wilson



Dr. Grace Brouwer



Carrie Murphy, NP

Langley Division of Family Practice

Welcomes our New Members

Manpreet Bajwa, GP
Mohit Bansal, GP
Yvonne Bone, NP
Brianna Cameron, Resident
LiHong Chen, Resident
Donald Cheng, Resident
Agnes Cheung, Resident
Robin Craven, Resident
Gurpal Dhanjal, GP
Ramneek Dhanoa, GP
Hermeen Dhillon, Resident

Oludare Samuel Fadeyi, SP
Edward Fang, Resident
Michelle Gerber, GP
Tanjit Ghag, GP
Lila Gottenbos, NP
Savannah Grodecki, Resident
Vahan Hakobyan, Resident
Lydia Hansma, GP
Jason Kliiger, GP
Alden Ling, GP
Simone Loch, GP
Stephanie Luongo, Resident

Grace MacEwan, Resident
Jay Martens, GP
Meadow McLaughlin, Locum
Richard Mithen, GP
Vishesh Oberoi, Resident
Ezinne Okpara, Resident
Jasdeep Pandher, Resident
Ashley Song, GP
Shiva Thillairajan, GP
Sanya Thobani, SP
Juan Valle-Rivera, Locum
Jeff Van Huizen, GP

Board Strategic Planning Priorities

(Oct 2020)

- Mental Health
- Covid & Flu 2020
- Prioritize FHA asks
- PMH – focus on the practices
- MOA Network support
- Recruitment
- Teachers and Learners



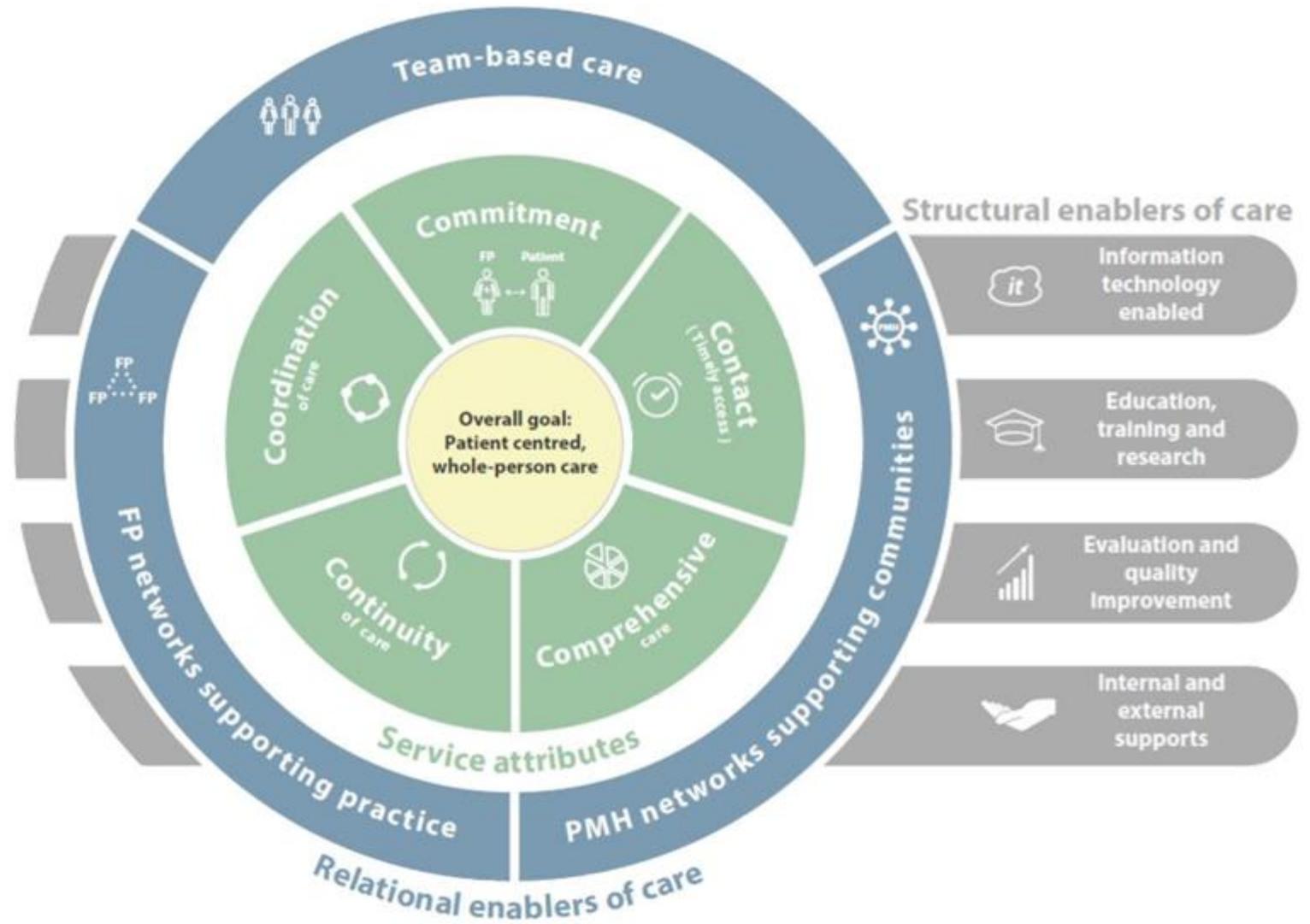
A hand holding a glowing lightbulb, symbolizing an idea or vision. The lightbulb is yellow and white, and the hand is purple. The background is a light blue gradient.

Primary Care Networks & Patient Medical Homes

lighting the way for the future of community practice

PCN Attributes

- Access & attachment to quality primary care
- Extended hours
- Same day access to urgent care
- Advice & information
- Comprehensive primary care
- Culturally safe care
- Coordinated care
- Clear communication



LDFP Member Priorities

- **GP/NP Recruitment**, locums & incentives
- **MHSU and Psychiatry**
- **EHR**

PMH/PCN Event – Jul 2018

Members felt that the attributes that Langley's PCN should focus on were;

- **Access** to primary care,
- **Extended hours** of care and
- **Comprehensive primary care services** through networking of PMH's.

UPCC Dialogue - Mar 2020



Strengthening the Patient Medical Home (PMH)

- Recruitment
- Attachment - Over **2,000** patients attached through LDFP
- Indigenous Engagement
 - Cultural Safety & Humility, Kwantlen vaccination support/PPE, Ask an Expert Miniseries
- Team Based Care Expansion
 - Teachers & Learners Network
 - MOA Network expansion to include SP MOAs
 - LMWC Mental Health – Virtual
 - 3 Clinical Counsellors





Recruitment

15 New Candidates Toured

12 New GPs to Langley

2 IMG ROS (Jul 2021)

1 IMG ROS (Jul 2022)

Unattached Population in Langley

Total Unattached: 34,796

Walnut Grove/Fort Langley (pop 29,595)

Unattached: 5,919



Willoughby (pop 31,570)

Unattached: 8,840



North Langley Township (pop 12,650)

Unattached: 3,289



Langley City (pop 25,890)

Unattached: 6,214



Brookwood/Murrayville (pop 22,090)

Unattached: 5,081



Aldergrove/Otter (pop 13,200)

Unattached: 3,432



South Langley Township (pop 8,785)

Unattached: 2,021



Attached to a GP/NP



Attached to a Group Practice

Legend:

Langley

Rest of Fraser South (HSDA 23)

2311 City of Langley

2312 Walnut Grove/Fort Langley

2313 Willoughby

2314 Brookwood/Murrayville

2315 Aldergrove/Otter

2316 North Langley Township (Currently no PMHs)

2317 South Langley Township (Currently no PMHs)

Covid & Immunization Supports

- Covid & Flu Member support
- Community Education
 - Seniors – Vaccinations, Covid 101
 - Immigrants – Covid 101
- Childhood Immunizations
- Covid Immunizations
 - New Directions - New Immigrants
 - Kwantlen First Nations
- Support & Leadership at Covid Clinics – GPs & NPs
 - LEC, KPU, Cloverdale, Surrey, Abby



New Directions Vaccine Clinic



Indigenous Partnership & Engagement

Indigenous Cultural Safety (Jun 2021)

- 111 guests

Ask an Expert: Indigenous Miniseries (Aug 2021)

- Indigenous Cultural Safety – What's Next?
- The Medicine Wheel
- 7 Values, First Nations Teachings and Principles



Reinforcing our Primary Care Networks (PCN)

- **Expanding Networks of Care**

- In-Patient
- Maternity
- Long Term Care
- Youth Hub & Foundry
- Teachers & Learners
- MOA Network

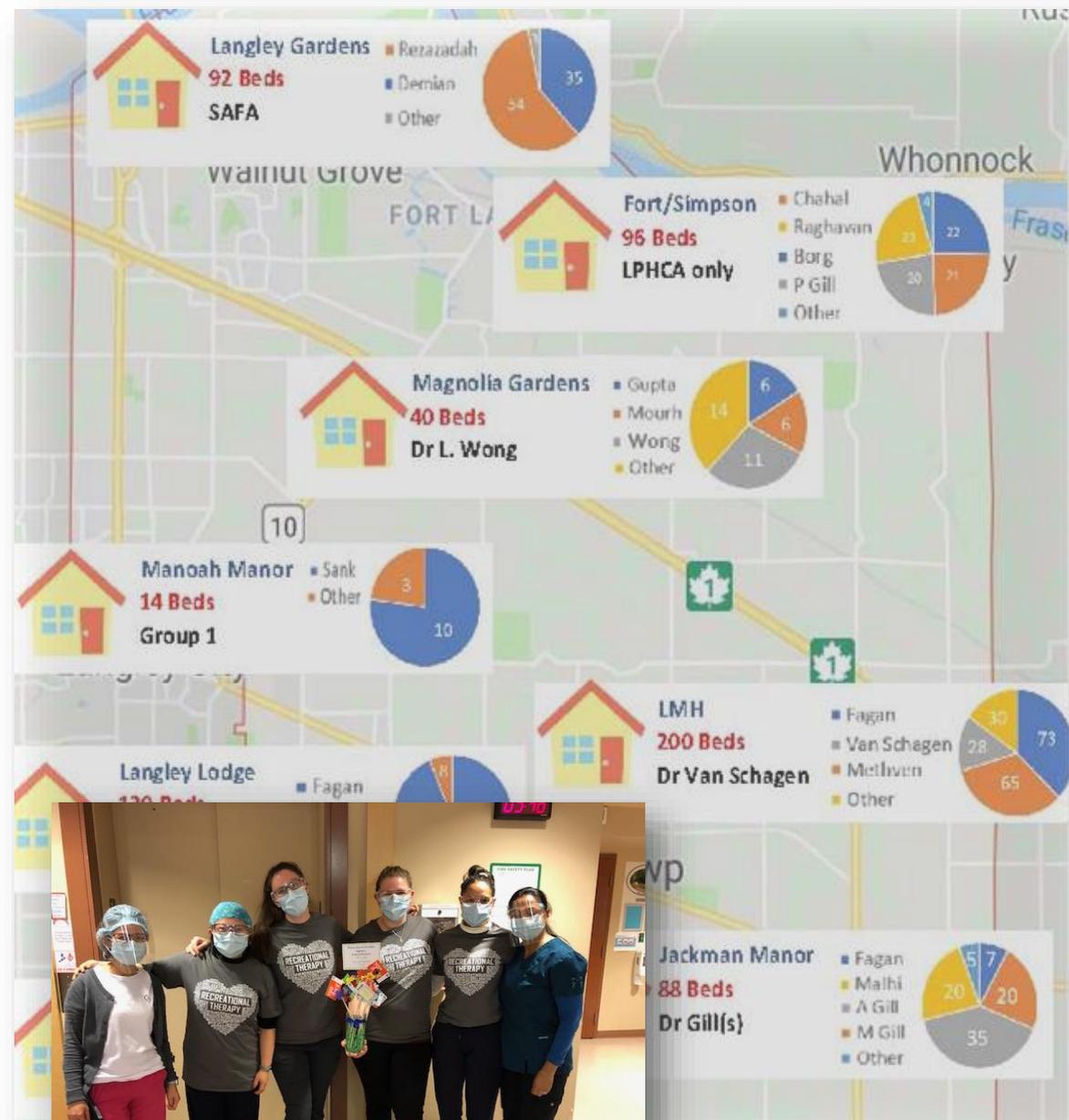
- **Mental Health Partnerships**

- Langley Mental Wellness Clinic
- Clinical Counsellors
- Langley Mental Health community partnerships



Long Term Care Network

- Virtual Working Group Meetings
- Covid & vaccination support
(Single site, mass vaccinations, PPE...)
- Recognition to LTC staff for all their work and care through challenging circumstances
- Support bed transfers and coverage



MOA Network

- Communication
 - Bulletins & Basecamp
- Human Resources
 - Hiring & locum supports
- MOA Wellness Event
- Specialists' MOAs invited
- Referral Barriers - GP and SP MOAs
- De-escalating Training

The collage features several key elements:

- MANAGING ANXIETY DURING A PANDEMIC**: A central graphic with a blue floral border, presented by John White, Channele Grewal, and Semhar Ghedela.
- Thank You**: A message for MOA Appreciation Day 2020, thanking Langley family doctors for their contributions and encouraging relaxation with warm socks and chocolate.
- Communication Skills Diagram**: A circular diagram with six segments: Empathy (red), Breathe (cyan), Options (yellow), Active Listening (purple), Paraphrase (green), and Am I safe? / Am I being effective? (white center).
- COVID 19**: A section with various documents, including a self-care tool kit and a guide to living us.pdf.
- E Newsletters**: A section with newsletters from Winter 2019 and Fall 2019.
- Community Resources & Referrals**: A section with resources for violence and other community needs.
- Heart FailureFunction Clinic Referral...**: A document related to heart failure referrals.
- Effective May 1, 2020, the Business Cost Premium (BCP) will be temporarily expanded to apply to telehealth fee items, including phone and...**: A notice regarding business cost premium changes.

PCN Clinical Counsellors

(May 2021)

3 Clinical Counsellors

- Murals Medical, Langley City Family Practice & Willoughby Family Practice Group
- Mild to moderate mental health referrals & navigation
- Referrals from Langley GPs and NPs
- 250 referrals (May – Sep)

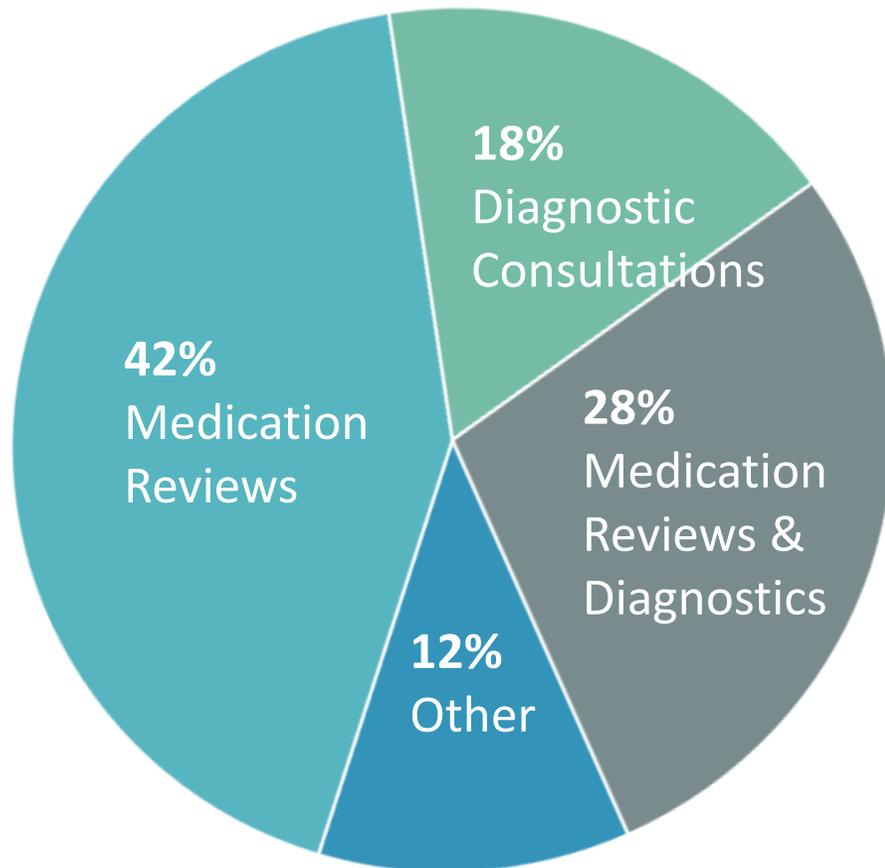


Langley
Division of Family Practice
A GPSC initiative

Langley Mental Health Wellness Clinic

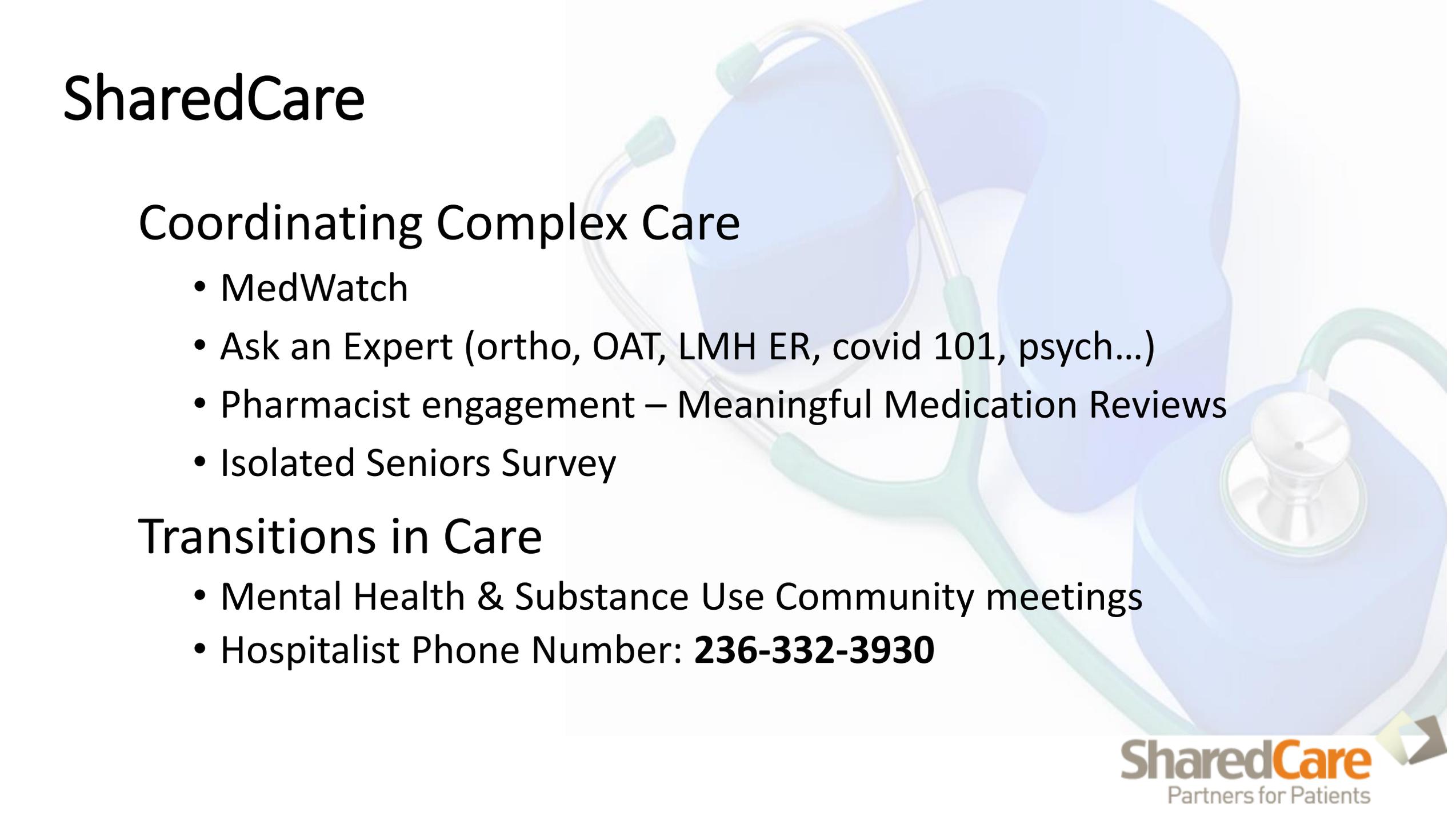
(Jun 2020 – 2021)

Reasons for Referrals:



- **221 patients** have been referred
- **139 patients** have been seen at the LMWC
- **9 no shows**
- **49 GP/NPs** referred patients to clinic
- Psychiatric Consults reports were to GPs/NPs within **10 days**

SharedCare



Coordinating Complex Care

- MedWatch
- Ask an Expert (ortho, OAT, LMH ER, covid 101, psych...)
- Pharmacist engagement – Meaningful Medication Reviews
- Isolated Seniors Survey

Transitions in Care

- Mental Health & Substance Use Community meetings
- Hospitalist Phone Number: **236-332-3930**



Langley Learning Network

A Community of Teachers & Learners

2021 Virtual Resident Scholarship Day Surrey South Fraser

Our UBC Family Practice Residents have been hard at work on their year end scholarly presentations. Please join us as we cheer them on through their final research presentations:

Thursday, May 27th, 6-9pm

Zoom:

<https://ubc.zoom.us/j/66155090046?pwd=ajdsZlV2Q3JFM2VTU1IDZVpkVjEvZz09>

Meeting ID: 661 5509 0046 **Passcode:** 570028

- 6:00pm **Opening Remarks**
Dr. Natalie Makhouljian and Dr. Darryl Samoil
- 6:15pm **Guide to Deprescribing for Family Physicians**
Ada Lo, Jaeryong Jung, Jeffrey Wang and Cheuk F Chan
- 6:35pm **Mental Health Issues in Athletes: A Literature Review**
Jordan Querido and Gurpreet Sidhu
- 6:55pm **Coughing as a Side Effect of Deep Brain Stimulation due to Per Nerve: Case Report**
Tomas Hirmier
- 7:15pm **Visual Representations of South Asian Diet Portions for Diabetes**
Omar Shafi, Harkmal Bawa, Vlatka Vukojevic, Tanya Dhami
- 7:35pm **Data-Driven Outreach for Opioid Agonist Therapy Retention during Emergencies**
Daniel Raff and Lara Brewster
- 7:55pm **Patient Satisfaction with Telehealth Visits in Family Medicine during the Pandemic: A Survey**
Karima Jiwa, Manpreet Bajwa, Inderjeet Panesar and Matthew P...
- 8:15pm **Pharmacologic Management of Obesity in Adults: From Guidelines to Clinical Practice**
Sunjit Parmar, Javad Ramezani and Joyce Ka Yee Ching



Resident Scholarship Day (May 2021)



Langley
Division of Family Practice
A GPSC initiative



Resident Graduation (June 2021)



Resident Welcome

(July 2021)

Let Your Career Take Flight with LDFP



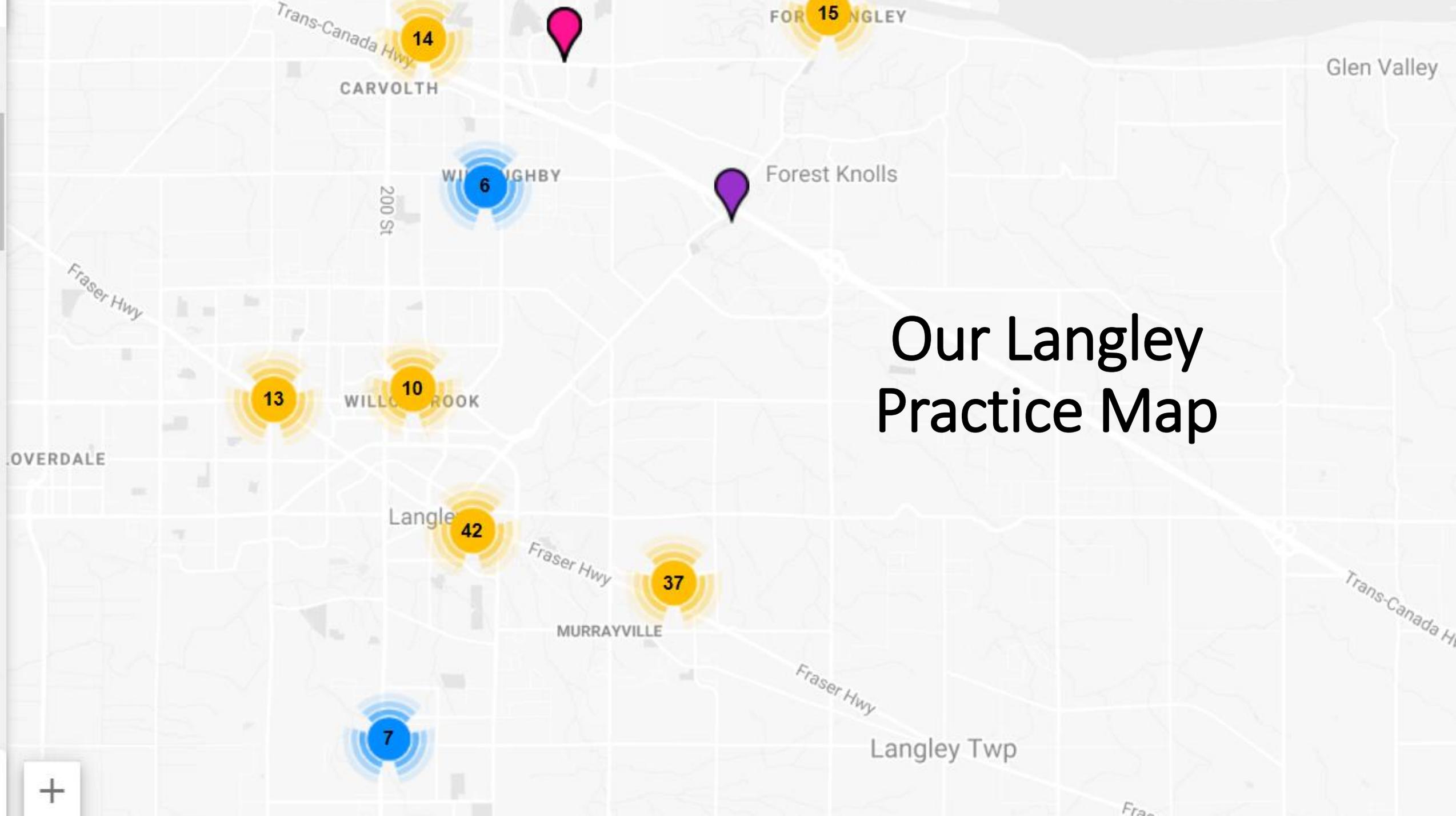
What is your top priority for this year?

Please leave your comments and questions for us on your ballot cards and we will be in touch with you shortly.

If you are joining us virtually – please email or comment in chat



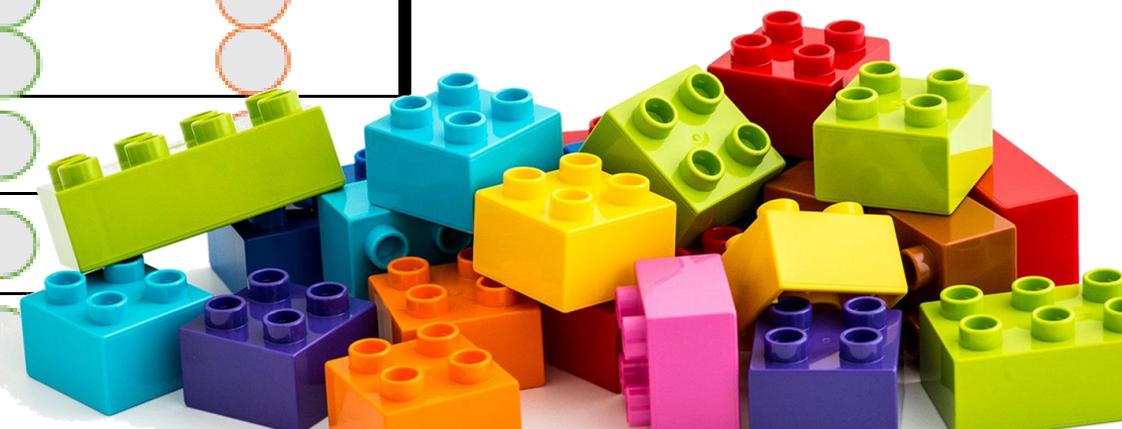
****Door prizes****



Our Langley Practice Map

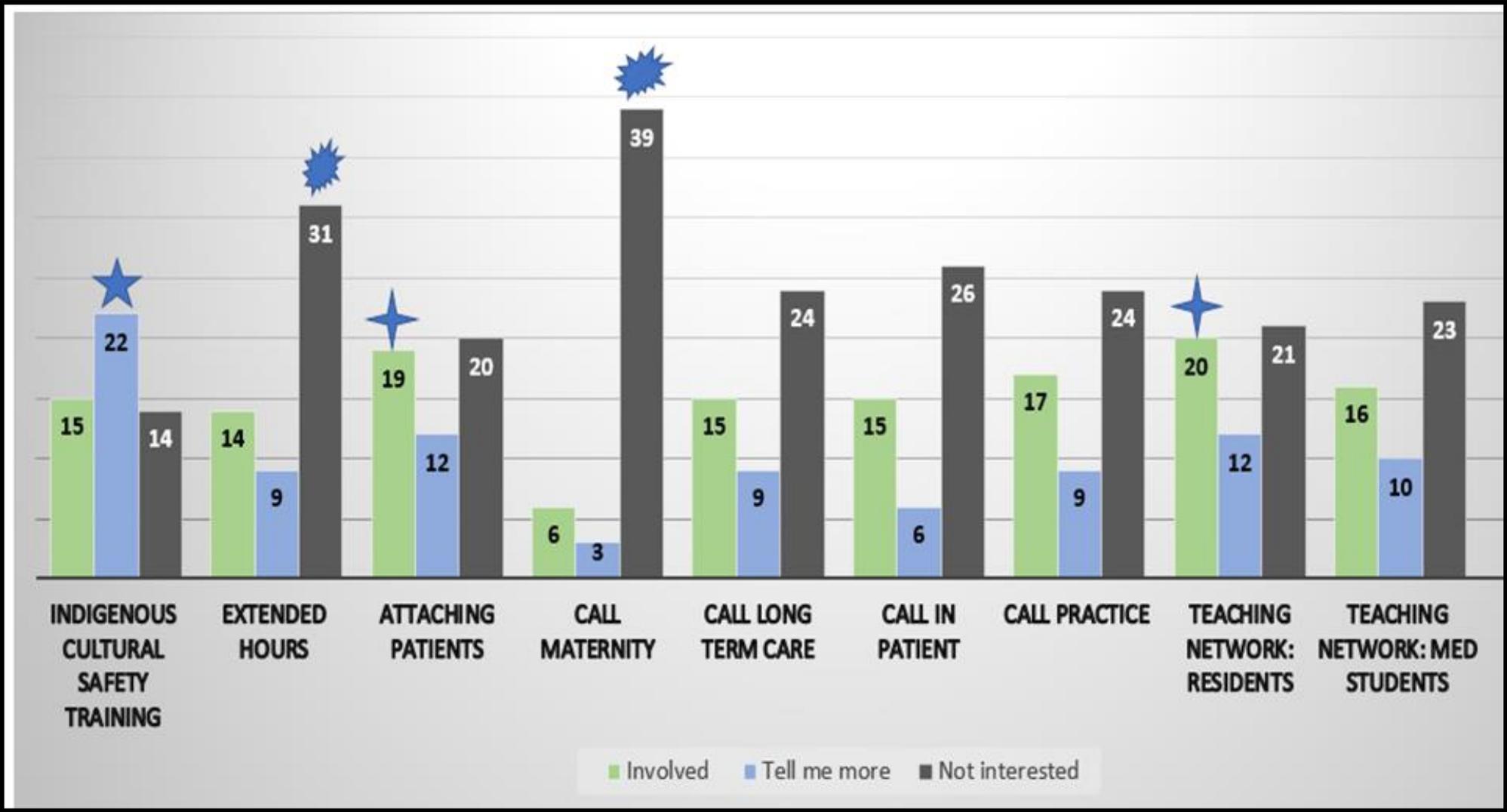
LDFP Member Engagement – Shining a light on all that you do!

Name: Practice:	I am involved in:	Tell me more:	Not interested thanks:
Indigenous Cultural Safety Training	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Extended Hours (open after 5pm and/or weekends)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Attaching Patients	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Call:			
Maternity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Long Term Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In Patient	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Practice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Teaching Network: Residents	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Med. Students	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Long Term Care Network	<input type="radio"/>	<input type="radio"/>	
Maternity Network	<input type="radio"/>	<input type="radio"/>	
MOA Network	<input type="radio"/>	<input type="radio"/>	



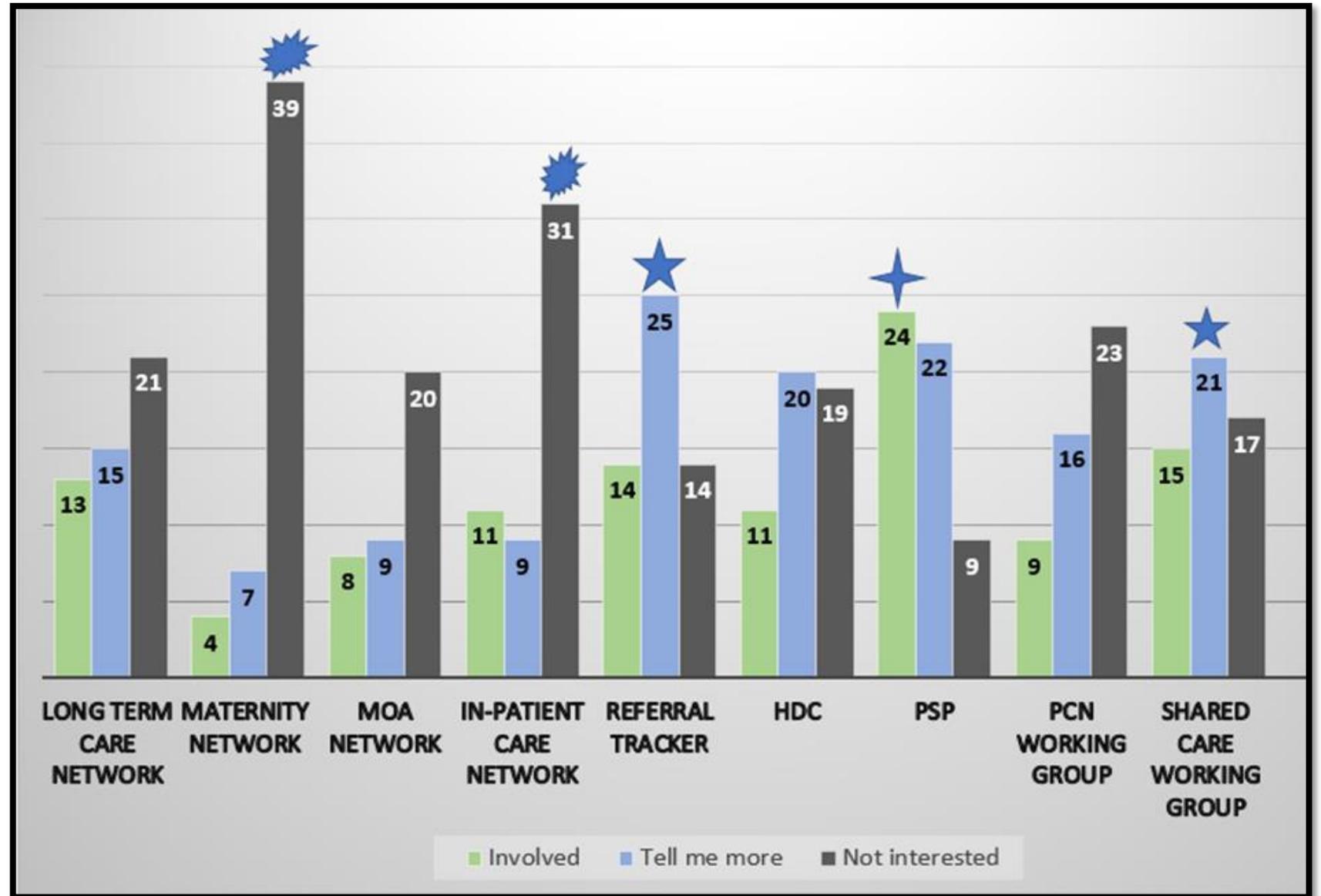
LDFP Member Engagement & Input

(Sept 2021)



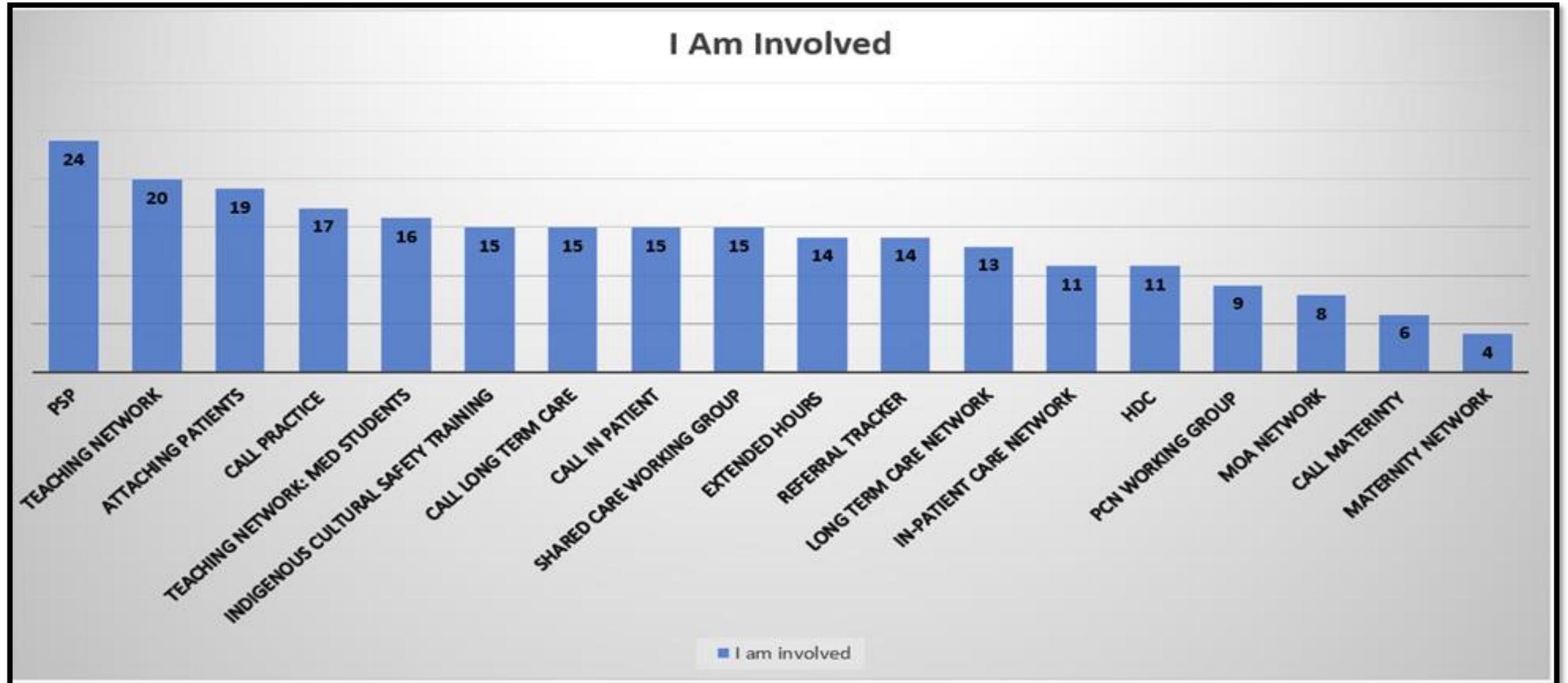
LDFP Member Engagement & Input Cont'd

(Sept 2021)



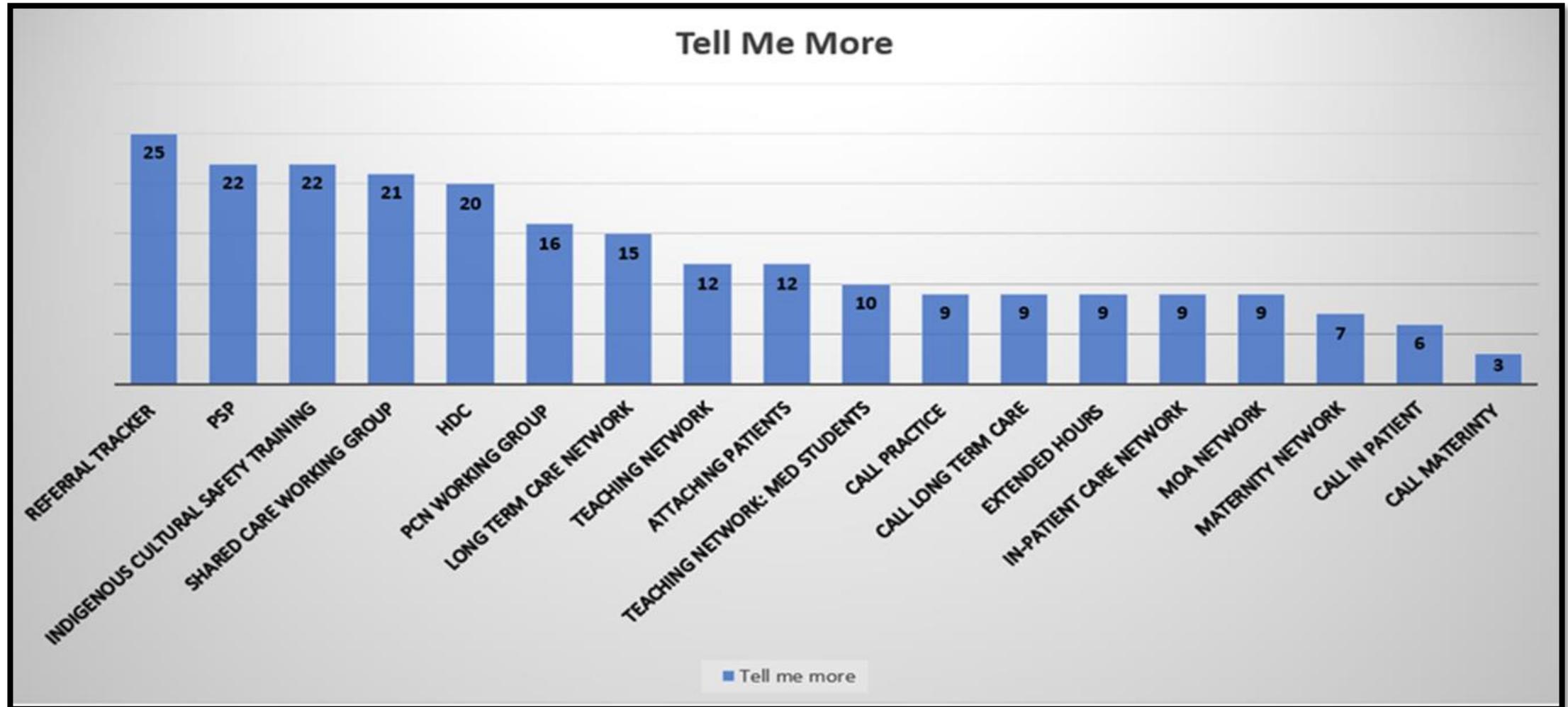
LDFP Member Engagement – Celebrate All That You Do!

(Sept 2021)



LDFP Members Want to Engage in their Community!

(Sept 2021)



Thank you for your time and input this evening.
Have a good night.

We acknowledge that we are conducting business on the unceded and traditionally shared territories of the Kwantlen, Matsqui and Katzie First Nations

