

**KOOTENAY BOUNDARY
HOME HEALTH REFERRAL PROCESS**

Physician Identifies need for a referral to Home Health



Physician or MOA to contact Intake number:

Nelson/Kaslo/East Shore/New Denver/Nakusp/Salmo	250-352-1401
	fax 250-352-1405
Castlegar	250-365-4332
	fax 250-365-4303
Trail	250-364-6224
	fax 250-364-6237
Boundary	250-443-2152
	fax 250-442-8331



Intake nurse requires:

- Name of Patient
- PHN
- Reason for Referral *see reverse for services
- May require physician orders depending on service



Within 48 to 72 hours contact with the client will be made. Intake Nurse will:

- Determine if eligible for home health services and refer to appropriate clinician.
- Screen for urgency of next contact.
- May call physician for more information



refused

accepted

Services offered
Timing dependent on level of urgency and risk

Physician informed

Physician contact as necessary

Kootenay Boundary Home Health Services

COMMUNITY NURSING SERVICES:

TIME LIMITED (< 3 MONTHS)

- ▶ Wound Care
- ▶ IV Therapy
- ▶ Short-term (2 weeks) home support
- ▶ Suspected Abuse or Neglect

CONTINUOUS (> 3 MONTHS)

- ▶ LTC Assessment/Case Management
- ▶ Access to subsidized Residential Care
- ▶ Access to subsidized Assisted Living
- ▶ Adult Day Program
- ▶ Meal program
- ▶ Access to Short Stay Bed (respite/convalescent)
- ▶ Home support (>2 weeks)
- ▶ Suspected Abuse or Neglect

HHSC (HEALTHY SUPPORTS FOR COMMUNITY LIVING – FOR THE DEVELOPMENTALLY DELAYED)

- ▶ Nursing
- ▶ Rehab

COMMUNITY REHAB SERVICES:

- ▶ PT
- ▶ OT
- ▶ Short-term (2 weeks) home support
- ▶ Community rehab assistance

COMMUNITY NUTRITION SERVICES

- ▶ Home Tube Feeding
- ▶ Dietary consult

MENTAL HEALTH SERVICES

- ▶ System Navigation/Transition
- ▶ Suspected Abuse or Neglect

PALLIATIVE/END OF LIFE

- ▶ After hours nursing service
- ▶ Death at home
- ▶ Facility end of life/respite
- ▶ BC Palliative Care Benefits Program (medical equipment and supplies)