

Highlights

Zoom into Pathways Virtual Care

Tuesday September 15, 2020, 7:00 pm – 8:30 pm

Part 1: Pathways Tips and Tricks Dr Tracy Monk

- **Emailing multiple Resources at one time**

You now have the ability to email more than 1 resource at a time to patients. This can be done via any Specialty Category, tab menu item - Patient Info. Click the envelope of the resources you want to email and then click email selected items. Enter your patients' email.

SPECIALTIES AND COMMUNITY SERVICES ▾ ALLERGY AND IMMUNOLOGY

Specialists	Clinics & Pooled Referrals	Physician Resources	Patient Info	Pearls	Forms
<input type="button" value="Email selected items"/>					
Title ↓	Categories				
Allergy - Hives or Urticaria (British Assoc. of Derm) (#1635)	Handouts ♥ ✓ 🗨				
Allergy - Reading Food Labels (Food Allergy Canada) (#1634)	Handouts ♥ ✓ 🗨				
Atopic Dermatitis "Eczema" Skin Care Guide (Dr Scott Cameron Inc, Pediatric Allergy and Immunology) (#2995)	Handouts ♥ ✓ 🗨				
Atopic Dermatitis - Eczema Patient Handout (Healthlink BC) (#1951)	Handouts ♥ ✉ 🗨				

Email these items

You are about to email a link to:

- Allergy - Hives or Urticaria (British Assoc. of Derm)
- Allergy - Reading Food Labels (Food Allergy Canada)
- Atopic Dermatitis "Eczema" Skin Care Guide (Dr Scott Cameron Inc, Pediatric Allergy and Immunology)

Please note that the recipient's email address is not stored by Pathways, nor will it be used again for any purpose. The email will not expose your email address to the recipient. Note that anyone with access to this recipient's email will be able to view it.

Recipient's Email Address

- **New copy and paste Note after emailing item to patient**

Once you have emailed items to patients there is a new copy and paste note for you. Click Copy to Clipboard. Below is the text you will see after you Copy and what you will now paste into your patients' chart.

The email you have sent to cgolighly@divisionsbc.ca will not be stored by Pathways. To ensure you have a record, you may wish to paste the note below into your record:

On Wednesday, September 23, 2020: The recipient provided their email address and consent for cgolighly@divisionsbc.ca to receive the following items - 'Allergy - Hives or Urticaria (British Assoc. of Derm)', 'Allergy - Reading Food Labels (Food Allergy Canada)', 'Atopic Dermatitis "Eczema" Skin Care Guide (Dr Scott Cameron Inc, Pediatric Allergy and Immunology)'.

The following text was copied to your clipboard:

On Wednesday, September 23, 2020: The recipient provided their email address and consent for cgolighly@divisionsbc.ca to receive the following items - 'Allergy - Hives or Urticaria (British Assoc. of Derm)', 'Allergy - Reading Food Labels (Food Allergy Canada)', 'Atopic Dermatitis "Eczema" Skin Care Guide (Dr Scott Cameron Inc, Pediatric Allergy and Immunology)'.

- **Email patient CS link from homepage**

At the bottom right under Featured Content on the home page, there is now a Community Services public page link you can email directly to your patients.



Part 2: Pathways Public Virtual Care Directory (VCD) Dr Tracy Monk

- **If you have a VCD Listing:**
 - Go to the VCD
 - URL for the VCD is <https://pathwaysbcvirtualcare.ca/>
 - Search for yourself
 - Open and review listing
 - If you would like to request changes, click on the 'click here to make change' link at the bottom of your listing
- **If they do not have a VCD listing:**
 - Complete the VCD survey
 - URL for the VCD survey <https://www.surveymonkey.com/r/FPvirtualcare>

Part 3: Claim your Google Business Dr Tracy Monk, Dr Anna Mason

- There was an onscreen demo of Dr Monk guiding Dr Mason through claiming her google business (Dr Mason's screen shared)
- For those who were unable to attend the Pathways Zoom and Learn Webinar, a document outlining these steps has been created. (See attached document)

If you have any questions please contact victoria@pathwaysbc.ca