

Contract Expectations

- Quality Improvement Activities
 - Panel Management and Maintenance
 - Patient Experience
 - QI Cycles
 - San'yas Indigenous Cultural Safety Training*
- Third Next Available Appointment

Quality Improvement Activities

Year One:

- For Physicians contract at >0.75 FTE, expected QI Activities include:
 - Implement the GPSC Patient Experience Tool
 - Complete the three Phases of Panel Management (or Panel Maintenance)
 - Complete at least two (2) QI activities* as listed (next slide)

**Physicians contracted for <0.75FTE must engage in at least one (1) QI activity*

- Participate in facilitated QI cycles offered through the Practice Support Program – tailored support focused on defining and implementing improvements based

on practice needs. A QI cycle may focus on the following:

- Practice improvements stemming from a PSP learning opportunity
 - office workflow processes
 - results from assessments such as the GPSC PMH Assessment
 - patient experience survey data
 - activities related to optimizing your EMR or Virtual Care platform
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- Participate in San'yas Indigenous Cultural Safety Training**