

## High-Complexity Care Team

### CALL FOR PHYSICIAN LEADERSHIP APPLICANTS

The Victoria Primary Care Network (PCN) is seeking applicants for a Physician Lead to explore and develop the implementation of a High Complexity Care Team (HCCT) in Victoria. The HCCT is a physician-lead initiative in collaboration with the Victoria PCN, Ministry of Health, Island Health, Divisions of Family Practice, and Indigenous Health Collaborative. The Victoria HCCT will be modelled after the Eagle Creek HCCT which has been operating since January 2019, serving the medically and socially most complex patients in the Westshore, Sooke and Esquimalt Regions.

The Victoria HCCT will be a multidisciplinary team that will include Family Physicians, Nurse Practitioners, Social Workers, and a Registered Nurse. The Physician Lead will be compensated hourly at the current physician sessional rate to a maximum of 20 hours per month. We are looking for a physician lead to develop the Victoria HCCT and envision the team to be fully functional in the second quarter of 2022. If you are interested in innovative primary care delivery to our most complex patients, we want to hear from you.

#### Key Points:

- The HCCT will follow the model piloted in Westshore, attaching highly complex, resource intensive patients not otherwise served by the local system. Appointments are available within one business day, virtually and within one week in person when clinically indicated. The services of the clinic will reduce acute care utilization and provide a stable provider/team relationship with these patients.
- The successful candidate will need to review the Westshore HCCT model and adapt the model to work within the existing health care structures in Victoria.
- Will require strong stakeholder engagement activities, including liaising with Victoria/Saanich Health Unit, Privacy Officers, and Inpatient Leadership at the Royal Jubilee Hospital.
- Responsible for creating a base referral process using clear patient profiles.
- Responsible for creating a sustainability plan for the Victoria HCCT.
- Determines the linkages between Westshore HCCT where appropriate.

#### What we are looking for:

- Dedicated, hard-working and collaborative physicians.
- Ability to work as a team with Nursing, Nurse Practitioners, and Allied Health Professionals in a non-hierarchical manner essential.

- Open to physicians currently practicing as FPs, ERPs or Hospitalists, but hospital-based applicants must have recent community practice experience per CPSBC guidelines.
- Shared philosophy of trauma-informed, culturally safe care essential.
- Experience in hospitalist, rural or ER would also be considered assets but not required.
- Interest in innovation in primary care highly valued.
- Must have license/own vehicle.

#### **Logistics:**

- Applications will be open until December 20, 2021 and interviews to follow shortly.
- Position start date immediately.
- Up to 20 hours of planning per month until March 31, 2022.
- Location will be mobile with meetings online and at various island health clinical sites.

**Please contact via email only to [drspencercleave@gmail.com](mailto:drspencercleave@gmail.com) including a cover letter and CV.**