

CST Go-live will result in changes to electronic reports distribution from Forensic Psychiatric Hospital on Saturday, October 14th, 2023

Health care providers will notice that Clinical Documents from UBC Hospital will now be delivered via Excelleris.

- The format in which you receive reports will depend on the preferred method of delivery that you have registered with Excelleris.
- Reports from CST Cerner will be distributed to physicians by Excelleris via EMR, Launchpad, or fax.
- Reports from CST Cerner will be distributed to a ***single location per physician***.

Where do my reports go if I practice at multiple locations?

- Reports from the new clinical information system will be distributed to one location per physician. Please contact Excelleris at Excelleris-support@lifelabs.com to ensure that your **primary location and preferred method of delivery is up to date**.

These changes are part of the Clinical and Systems Transformation (CST) and Electronic Results Distribution projects. Please visit the CST website [here](#) for more information.

For help with distribution, please contact the department indicated on the report. For support with Excelleris registration, or to set up your report delivery preference, please contact Excelleris Support via email at Excelleris-support@lifelabs.com or by phone at 1-866-728-4777.