

## Communication Resources

CAMH Videos and presentations

1. Opioid tapering strategies: <https://www.porticonetwork.ca/learn/videos/opioid-medications>
2. Difficult patient conversations about opioid prescribing: <http://camhvideos.tumblr.com>
3. Powerpoint presentation on Flexibility and Refusal Skills:  
[http://www.cpso.on.ca/CPSO/media/documents/Methadone/Presentations/16Nov25\\_Selby-Peter.pdf](http://www.cpso.on.ca/CPSO/media/documents/Methadone/Presentations/16Nov25_Selby-Peter.pdf)

Motivational Interviewing and Conversation Skills

1. Helpful book for managing difficult patient encounters: Crucial Conversations: Tools for Talking When the Stakes Are High - Al Switzler, Joseph Grenny, Kerry Patterson, and Ron McMillan
2. Motivational Interviewing basics: <https://www.porticonetwork.ca/treatments/treatment-methods/motivational-interviewing>