

## Longitudinal Case Manager Pilot Participants

### CALL FOR PHYSICIAN APPLICANTS

The Victoria Primary Care Network (PCN) is seeking member applicants across its four PCN geographies to join a team of six physicians, led by Dr. Lisa Veres, who will organize, pilot, and spread the integration of a Longitudinal Case Management Team (LCMT) of 2-4 Registered Nurses with Primary Care Practices in Urban Greater Victoria. Physician participants will be connected to the Longitudinal Case Managers (LCMs), who will provide longitudinal case management for a subset of complex patients.

The LCMT will support the Victoria PCN to enhance patient-centered care and prevent health crises by providing comprehensive upstream case management to senior clients flagged by their primary care providers as being at “risk”. Longitudinal Case Managers (LCMs) will function as Community Health Services (CHS) Case Managers, but clients will be those of physicians within the PCN, rather than being geographically based.

The LCMT will offer services in alignment with those offered by the Island Health CHS and home support services. Longitudinal care will be supported until a proven period of stability is established and after a period of stability, the LCMs will facilitate transitions of patients to the appropriate CHS Team

Physicians will be paid (up to 20 hours a month) at the current sessional rate for time spent organizing the integration and spread of the program across the PCN. The time spent working with patients and the LCM will be compensated as part of your usual payment method for patient care (i.e., Fee for Service). We envision the team to be fully functional by April/May 2022. If you are interested in innovative primary care delivery to our medically complex patients, we want to hear from you.

#### Key Points:

- The successful candidates will have a subset of patients who are greater than 75+ and are medically complex (i.e., people with two or more chronic health conditions who are living in community but deemed to be at risk).
- The physician leads will help to organize, develop, and pilot access to and help with navigating LCM services within the PCN.
- The physician leads will participate in working groups and meetings and refer patients to the program (up to 20 hrs. /month).
- Once the physician leads are satisfied with the LCM program and we have a clear understanding of the capacity to include other FP the program, we will spread to other physicians within the PCN.

### What we are looking for:

- Dedicated, hard-working and collaborative physicians.
- Ability to work as a team and build relationships with LCMs in a non-hierarchical manner is essential.
- Open to physicians currently practicing in community clinics within the Victoria PCN.
- Interest in innovation in primary care highly valued.

### Logistics:

- Apply via email to [Hwelch@victoriadivision.ca](mailto:Hwelch@victoriadivision.ca) to express your interest.
- Application deadline: March 15, 2022.
- Position start date immediately.
- Up to 20 hours a month.