

Critical Incident Response (CIR) Program

Providing critical incident intervention to workers and employers in B.C.

- A workplace critical incident is an unexpected traumatic event that arises out of and within the context of one's work and is outside the realm of normal workplace events.
- The CIR Program offers workers and employers the opportunity to process their experiences and responses following such an incident.
- Early intervention is intended to mitigate the psychological impact on workers who have experienced a critical incident in their workplace.
- Services can be provided up to three weeks from the date of the critical incident.
- The CIR Program is a free, confidential, and voluntary service that contracts with a qualified mental health professional to provide the appropriate intervention to workers and employers across B.C.
- The CIR Program doesn't address labour relations issues or concerns regarding safety at the worksite. These concerns are redirected to the appropriate external or internal resource, including the Labour Relations Board of BC, WorkSafeBC prevention officers, employer management, unions, or employee assistance programs, where available.

To access the CIR program:

Call our toll-free answering service in B.C.

and Alberta at 1.888.922.3700

Hours: 9:00 a.m. to 11:00 p.m. | 7 days a week