



Thompson Region
Primary Care
Network

PCN NEWSLETTER

**Thompson
Region**

UPDATES, SUCCESS STORIES AND INFORMATION TO SUPPORT YOUR PCN JOURNEY.

We acknowledge that the land upon which we live, work and play is located within the unceded traditional lands of the Secwépemc Nation.

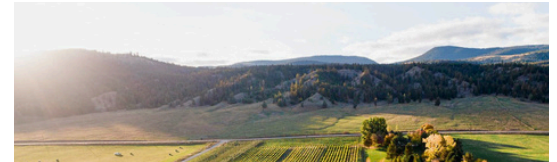


Photo: Tourism Kamloops/Royce Shills

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Our Bi-Monthly PCN Newsletter Continues!

Welcome to the latest edition of the Thompson Region PCN Newsletter! This bi-monthly update is designed to keep you informed and engaged as we implement new clinical resources and strengthen the primary care network across the Kamloops and Lower Thompson regions. Through this newsletter, we'll share key updates, highlight success stories, and provide important information to support your work within the PCN framework.

What is a PCN Hub?

PCN hubs or health hubs, are established models of care which bring together various health-care providers, such as **social workers, nurses, and pharmacists**, in centralized locations. These hubs serve as access points for patients, offering direct services while also extending outreach to rural communities. By facilitating coordinated referrals, PCN hubs ensure patients can connect with the right resources, whether on site or through outreach services.



UPCOMING EVENTS



**Lunch
-and-
Learn**

PCN HEALTH HUBS

March 18, 12-1 p.m.

Join us for an interactive discussion on the Thompson Region Primary Care Network. This session will focus on the upcoming implementation of PCN Health Hubs as one strategy in supporting primary care providers.

Register [here](#).

RAPID FIRES – COMING SOON!

Short, 15-minute sessions with key takeaways for your practice.

Why Hubs, Why Now?

In the Thompson Region, health hubs have been identified as one of the key models of care to address specific health care challenges. With limited available clinical space and the need to enhance patient access to PCN resources beyond traditional clinics, hubs are one of several solutions. They promote equitable access to care, foster a collaborative community of practice among health-care providers, and streamline referral pathways, communication, and information-sharing. As more resources become available, hubs will allow for scalable, integrated care that better serves patients across the Thompson Region.

We want to hear from you!

[Complete the PCN Priorities Input Form](#)
– help shape your Thompson Region PCN

Let us know your priorities, how you would prefer to access health team members, and any interest in hosting a health resource at your clinic.

You can now also email us directly at pcn@thompsondivision.ca or call at 250-709-0860

| SUCCESS STORIES

Stay Connected with Our Revamped PCN Web Page!

We're excited to share that our [PCN web page](#) has been revamped to better serve and inform you! Now, you can easily access:

- ✓ Timely implementation and status updates
- ✓ PCN resource inventory, including previous PCN Lunch & Learns
- ✓ Dedicated contact information, including our new PCN email and phone number
- ✓ A fresh look for our PCN, with more visual updates rolling out over time

Coming soon...our very own **PCN Dashboard!**

But that's not all—watch your mailbox! A brand-new **PCN postcard** is on its way, ensuring you can stay connected.

Stay tuned for more exciting updates as we continue strengthening primary care in our region!

Implementation by Strategy				
Strategy	Total	Hired	Implementing	Next Up
Attachment & Access - PCP	17.0	4.5	4.0	
Attachment & Access - RN	12.0	1.0		2.0
CHCs & Foundry	5.0		1.0	4.0
First Nation Communities	8.5			8.5
First Steps	2.0	2.0		
Mental Health	13.0			7.0
Rehabilitation & Social	20.5			
Total	78.0	7.5	5.0	21.5

Excerpt from PCN Dashboard

TRANSFORMING PRIMARY CARE,
One Connection at a Time.

Introducing Thompson Region PCN

PCN Postcard
Watch your mailbox!

Modernizing Referrals and Streamlining Collaboration

Your PCN team is exploring new technologies and other opportunities to enhance communication, streamline referral processes, and ensure information is easily accessible across the entire care team. This work includes collaborations with Interior Health, PHSA's Digital Referrals and Orders (DRO) team, and other Divisions and PCNs across the province.

Watch for an upcoming Lunch & Learn!

Health Connect Registry (HCR)

Thompson Region Patient Attachment System Stats:

301

People were attached to an FP/NP practice in the Region

555

In the last 30 days, 555 people joined the provincial HCR waitlist for the Thompson Region

84,057

Cumulative regional panels reported in PAS



FUN FACT

Our PCN Funding Schedule identified **78 FTE net new** clinical positions, in addition to dedicated PCN Operational funding to support the hiring of a new **PCN Administrative Team** through the Thompson Region Division of Family Practice.

| MYTH BUSTER

Myth

PCN funding is reducing funding available to Division members and initiatives.



Fact

PCN funding flows outside the PMA from the Ministry of Health to the Division for PCN.

| YOUR PCN TEAM

Please Welcome Tom and Kelli to the Team!



Tom Skinner

PROGRAM INNOVATION LEAD

Tom is thrilled to join the Division, bringing with him a strong commitment to advancing equitable, patient-centric care through building robust relationships. In his most recent role, Tom worked towards establishing a new primary care teaching clinic. Read more [here](#).



Kelli Thompson

LEARNING LAB & CHANGE LEAD

Kelli comes to our team with several years of experience working within a Lower Mainland Primary Care Network. Her career to date has also focused on disease prevention and management where she has seen the value in team-based care. Read more [here](#).



Sarah Graham
PCN MANAGER



Makenzi Irwin
ATTACHMENT
COORDINATOR



Dr. Phil Sigalet
PCN STEERING
COMMITTEE CO-CHAIR



Mary Pickering, NP
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