



Surrey-North Delta
Primary Care Networks

PCN SOCIAL WORK

Know the signs of a
patient in need.

SEE THESE SIGNS? A PCN SOCIAL WORKER CAN HELP.

FINANCIAL HARDSHIP

- ⚠ Often late or no-show
- ⚠ Suddenly available for daytime appointments
- ⚠ Expresses stress over cost of medications
- ⚠ Wears weather-inappropriate clothing

HOUSING ISSUES

- ⚠ Frequent change of address
- ⚠ No fixed address
- ⚠ Skips follow-up work

OTHER CHALLENGES

- ⚠ Language barrier/newcomer to Canada
- ⚠ Recent chronic health diagnosis
- ⚠ Over 65 years old
- ⚠ Appears overwhelmed or distressed
- ⚠ More or fewer visits than usual

1
Notify the
Family
Physician

2
Speak
with the
patient

3
Refer to the PCN
Social Work
Program on
Pathways RT

