



Rapid Access to Consultative Expertise Fraser Valley Region

HOW RACE APP WORKS

FAMILY PHYSICIAN/RESIDENT/NP NEEDS SPECIALIST ADVICE

CARE PROVIDER LOGS INTO RACE APP, SELECTS SPECIALTY, ENTERS PATIENT INFO

APP DIRECTS REQUEST TO CLOSEST AVAILABLE SPECIALIST, BASED ON POSTAL CODE

SPECIALIST ON CALL RECEIVES CONSULT REQUEST VIA CALL, TEXT, EMAIL, OR COMBO

SPECIALIST PHONES CARE PROVIDER WITHIN 2 HOURS TO DISCUSS PATIENT

BOTH SPECIALIST AND PROVIDER CAN BILL FOR CALL (**G10001**); PATIENT INFO STORED IN APP

SPECIALIST OR PROVIDER MARK CALL AS COMPLETE IN THE APP

SPECIALIST'S ROLE IS COMPLETE

RACE App Provides...

- An opportunity to speak directly with specialists
- Timely guidance and advice
- Assistance with plan of care
- Learning opportunity
- Enhanced ability to manage the patient in your office
- Calls returned within 2 hours, often within 1 hour
- CME credit for "Linking Learning to Practice"

RACE App Doesn't Provide...

- Appointment booking
- Arranging transfer
- Arranging for laboratory or diagnostic investigations
- Informing the referring physician of results of diagnostic tests
- Arranging a hospital bed

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Number of specialities available locally (27 provincially)

62

Number of specialists on call

1,171

Number of FP, NP and Resident users

Questions? Contact race@providencehealth.bc.ca