



**Rapid Access to  
Consultative Expertise**

[RACEconnect.ca](http://RACEconnect.ca)  
Monday to Friday 0800-1700  
[RACE@providencehealth.bc.ca](mailto:RACE@providencehealth.bc.ca)

# Physicians, Nurse Practitioners, & Midwives

need advice from a specialist...  
consider connecting:



## Speak directly to a specialist:

**Local Calls: 604-696-2131**

**For a complete list of current specialty services visit [RACEconnect.ca](http://RACEconnect.ca)**



RACEapp+



## Billing codes:

### For Family Physicians

G14018 General Practice Urgent Telephone Conference with a Specialist Fee: \$40.00



### For Specialists

G10001 Specialist Telephone Advice - Response within 2 hours - \$60.00

G10002 Specialist Telephone Patient Management - Initiated by a Nurse Practitioner - per 15 minutes or portion thereof - \$40.00



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# Unanswered Request?

If your request is not answered within **2 hours**, please email [RACE@providencehealth.bc.ca](mailto:RACE@providencehealth.bc.ca)



## What users are saying:

"It is fantastic to be able to get answers immediately that I normally would either refer to a specialist and have to wait months for an appointment, try and look up online but not be confident of the answer, play telephone tag or fax back and forth with a specialist regarding the clinical situation or just take my best guess with the clinical situation."

Family Physician  
frequent user of RACE

It has given me a level of professional satisfaction, professional empowerment and improved patient care.



## ✓ RACE provides:

- An opportunity to speak directly with specialists
- Enhanced ability to manage the patient in your office
- Assistance with plan of care
- Timely guidance and advice
- Calls returned within 2 hours and commonly within an hour
- Learning Opportunity

## ✗ RACE does not provide:

- Appointment booking or full consultations
- Arranging transfer
- Informing the referring physician of results of diagnostic investigations
- Arranging a hospital bed
- Arranging for laboratory or diagnostic investigations