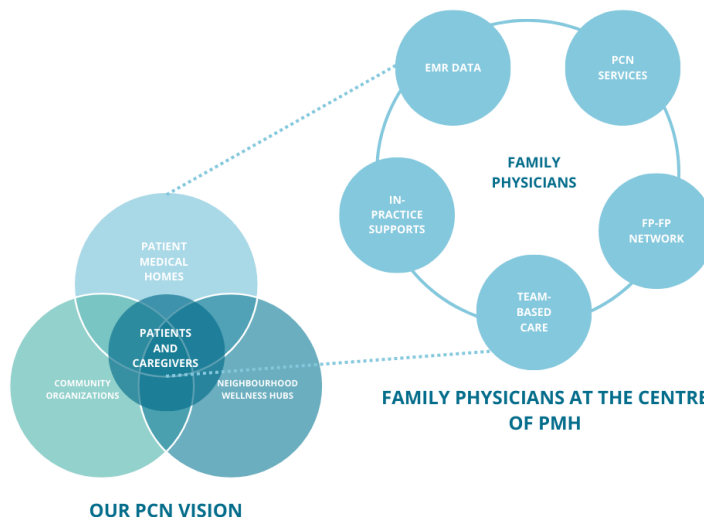


# PCN *and* YOU

## What is PCN?

The Surrey-North Delta **PCN** is a network of interconnected Family Physicians, Nurse Practitioners, nurses, allied health professionals and community organizations that we are actively building in our community.

## Your Role in Our PCN



Imagine a clinic operating as a Patient Medical Home with a team of FPs, NPs, clinical counsellors, and other allied health professionals, all working together to support each other and provide wrap-around primary care services to their patients.

Now, imagine that same clinic model, extended across an entire community. That is a Primary Care Network. The PCN we are building in Surrey-North Delta aims to provide the connectedness and support for Family Physicians and the access to care for patients that an individual PMH offers, but on a much larger scale.



In order to achieve this vision, we have entered into an agreement with the Ministry of Health that provides the funding we need in exchange for a commitment to meet our milestones. We have also partnered with Fraser Health and countless other organizations. But the centre of our PCN vision remains the same: Family Physicians and their patients.

Family Physicians form a cornerstone of our PCN, its commitments and its benefits. Your participation is pivotal to our collective success.

All Family Physicians and Nurse Practitioners practicing in Surrey-North Delta are considered part of the Surrey-North Delta PCN.

The ways in which you choose to support, interact with, and benefit from our PCN are up to you. Below are some of the PCN benefits you will be able to access, as well as the ways you can get involved.

## Refer Today to PCN Services

PCN services were designed in close consultation with Family Physicians to meet the needs that you see in your clinic every day. Right now, there are 3 PCN Services that Family Physicians and Nurse Practitioners practicing in Surrey-North Delta can access: social work, clinical counselling and a clinical pharmacist.

### Social Work



→ [Refer Today](#)

### Clinical Counselling



→ [Refer Today](#)

### Clinical Pharmacist



→ [Refer Today](#)

More services are being added regularly!

# Other PCN Benefits

The benefits of PCN are far-reaching and diverse. They include everything from access to new and enhanced programs and services to support your patients, to practice supports such as Pathways Referral Tracker and Cortico, to opportunities to connect with and support other Family Physicians in your neighbourhood.

## Featured Opportunity:

### PCN NEIGHBOURHOOD NETWORK LEAD

- have your say about decisions effecting your neighbourhood
- connect with nearby Family Physician colleagues

## Featured Practice Support:

### REFERRAL TRACKER

- easily see referral status
- connect with specialists
- communicate quickly with referred patients
- free training

## Coming Soon:

### FP-TO-FP NETWORK

- vacation, illness and after-hours coverage
- team-based approach
- wrap-around care for your patients

## Start Today

### HEALTH CONNECT REGISTRY

**Say goodbye to your waitlist!** Health Connect Registry (HCR) is a community-wide database where patients can self-register to be connected with a Family Doctor or Nurse Practitioner in Surrey-North Delta. HCR is administered by the SND Division in our community.

If you want to stop spending time and resources maintaining your own waitlist, **direct prospective patients to self-register on HCR**. When you want to add more patients to your panel, contact us at [attachment@snddivision.ca](mailto:attachment@snddivision.ca) and we can provide you with a customized list of patients who are actively looking for a local Family Physician.

For a complete list of PCN services and practice supports, visit <https://divisionsbc.ca/surrey-north-delta/pcn-practice-benefits-and-resources>



# Get Involved

If you have any questions about PCN, or if you would like to become more involved, reach out to your PES Lead: [Saira Abrar](#), [Alan Huang](#) or [Lape Ogunsulire](#).