



Medical Pathways

- **Directory of Specialists, Clinics & Pooled Referral**, profiles include:
 - Type of referrals accepted
 - Areas of special interest
 - Telehealth options
 - Referral requirements
 - Wait times
- **Forms:** Pathways is recognized as the provincial forms repository
- **Patient resources:** a curated collection of patient resources from trusted sources, available to patients from a Pathways no-reply email
- **Physician resources:** a curated collection of physician resources and clinical tools for use at point of care
- **Care Pathways:** condition-based clinical algorithms with embedded Pathways links to streamline care.
- **Directory of Community and Health Authority Services:** helps physicians link patients to services that support patient wellness.



Medical Care Directory

- **Public facing [directory](#) of family physicians:**
 - One-stop online directory of British Columbians to easily find information about how their doctor is providing virtual and in-person care
 - 75% of physicians providing longitudinal care have a listing
- **Find a primary care provider:**
 - Info on how to access primary care for unattached patients
- **COVID testing & Immunization:**
 - Links to the most up to date information about locations and services



Community Services Directory

- Public facing directories in a [number of communities](#)
- Provides variety of both health and social services
- Highly filterable & searchable content allows specific services to be found quickly
- Helps navigators link patients to services that support patient wellness



Referral Tracker

- E-referral system that allows referrals to be sent and received including:
 - **Collaborative FP & SP dashboard:** allows FPS and SPs to view the status of referrals in real time
 - **Office to office communication:** Clinics can securely message each other though the Referral Tracker dashboard
 - **Electronic patient communication:** Patients are notified when waitlisted, booked and reminded 1 week and 48 hours before their specialist appointment