



**Sunshine Coast**

**Division of Family Practice**

A GPSC initiative

# ANNUAL 2020- 2021 REPORT



**APRIL 2020 – MARCH 2021**

## **Divisions of Family Practice**

An initiative of the General Practice Services Committee  
[divisionsbc.ca/sunshine-coast](https://divisionsbc.ca/sunshine-coast)

## OVERVIEW // APRIL 2020 - MARCH 2021

The Sunshine Coast Division of Family Practice represents physicians who support the communities along the lower Sunshine Coast, including Earl's Cove, Langdale, Madeira Park, Pender Harbour, Sechelt, Robert's Creek, and Gibsons. Together, the members work to improve local primary care, increase local physicians' influence on health care delivery

and policy, and provide professional support for physicians. Membership is open to all physicians practising or recently retired on the Lower Sunshine Coast, including specialists and locums. Incorporated in November 2011, the Division currently has 74 members, including 43 family physicians who practice in six medical clinics.

## MESSAGE FROM THE CHAIR & EXECUTIVE DIRECTOR // A YEAR OF COVID-19 – A YEAR OF RESILIENCE

When COVID-19 struck our province, our dedicated physicians joined together to ensure we had a plan in place for medical staff, clinics, hospital and residents. The COVID-19 Task Force was formed mid-March 2020 and was supported by the Facilities Engagement and Divisions of Family Practice who joined together to fund physician's time dedicated to COVID-19. As of March 2021, we are still in pandemic mode, albeit with hope that our increasing vaccination numbers will have an impact.

A year later, we are mindful that we will look back upon this historic, transformative and tragic year, and wonder how we did it. In ten, twenty years – what story will we share with family, friends, children, grandchildren? How we overcame adversity? How others did not? Will we dwell on the risks and fatalities? Or of the many lives saved? How we missed loved ones and felt the deprivation of the simple act of hugging a friend or colleague.

We know we will be sharing our story here on the Sunshine Coast. How our Physician Task Force came together to create a plan to ensure safety and medical resources. Many years into the future, people will recall "The RAC" as a symbol of local resilience and fortitude. A story of how we shared the burden of prevention with few tools and limited knowledge. A story of the entire community coming together in unimaginable ways. Oh, and definitely a story of the multitude of videos, skits, comedies, plays and occasionally totally awesome harmonies – all to keep us going, to remind us of our humanity.

### VISION //

All citizens of the Sunshine Coast community will have access to quality, timely, sustainable local healthcare.

### MISSION //

As skilled physicians, we will deliver quality, sustainable, full spectrum local health care that is responsive to and reflective of our community, and supportive of our care providers.

### VALUES //

**Patient centered** as we seek ways to identify, and develop initiatives to improve the system of care and to meet the health needs of the Sunshine Coast.

**Supportive relationships** with members, patients, the community and the health authority fostered through respect and collaboration.

**Quality, innovation and efficiency** through continued education and by encouraging sustainable ways of carrying out our work in our clinics, in the hospital and in the community.

**Influential** voice as physician leaders in shaping how sustainable, coordinated, health services are designed and delivered on the Sunshine Coast.

### Sunshine Coast Division of Family Practice Team

Susan Papadionissiou, MSW  
Executive Director

Sonja Sorensen,  
Administrative Coordinator

Sarah Garner,  
Primary Care Network  
Project Manager

Michelle Bruecker  
Primary Care Network  
Project Coordinator

Kathy Copeman-Stewart,  
BSCN, MPA  
Shared Care Project Manager

At our virtual AGM in October 2020, we recorded a number of “firsts” – first Joint Division/MSA AGM; first virtual AGM; first honorary visit from Mayor Darnelda Segers, who commended the COVID-19 Physician Task Force and all physicians for their efforts to ensure the health and safety of Sunshine Coast residents; and first visit (virtual) from the Doctors of BC President, Dr. Kathleen Ross.

Throughout this year, all of our programs, staff, physicians and partnerships made a sharp pivot in response to COVID-19 as a priority. And yet, inspiring and foundational projects were initiated. The Primary Care Network (PCN) Steering Committee was successful in acquisition of a new primary care social worker. In response to the growing Opioid epidemic, the Addictions Working Group partnered with VCH to provide mobile outreach services and a virtual Opioid Clinic.

The Shared Care projects – Palliative and Seniors-Dementia Coordinated Care Working Groups both continued active engagement in specific projects. The Palliative WG hosted a series of educational workshops and partnered with community to identify gaps in services; the Seniors Working Group engaged with community partners to conduct a provider journey map and gap analysis. The Data Integration Working Group provided support for virtual care delivery in clinics. With leadership from Dr. Doris Fogarty, we were active at the interdivisional council to ensure our interests were represented to the GPSC. As well, our CSC (Collaborative Services Committee) launched a Primary Care Network Steering Committee, which hosted a “Family Feud” event to identify clinic priorities.

In January, the Executive Director announced her semi-retirement and the Board launched a recruitment process for the position.

At the writing of this report in October 2021, this community is still battling COVID-19 and the Overdose epidemics.

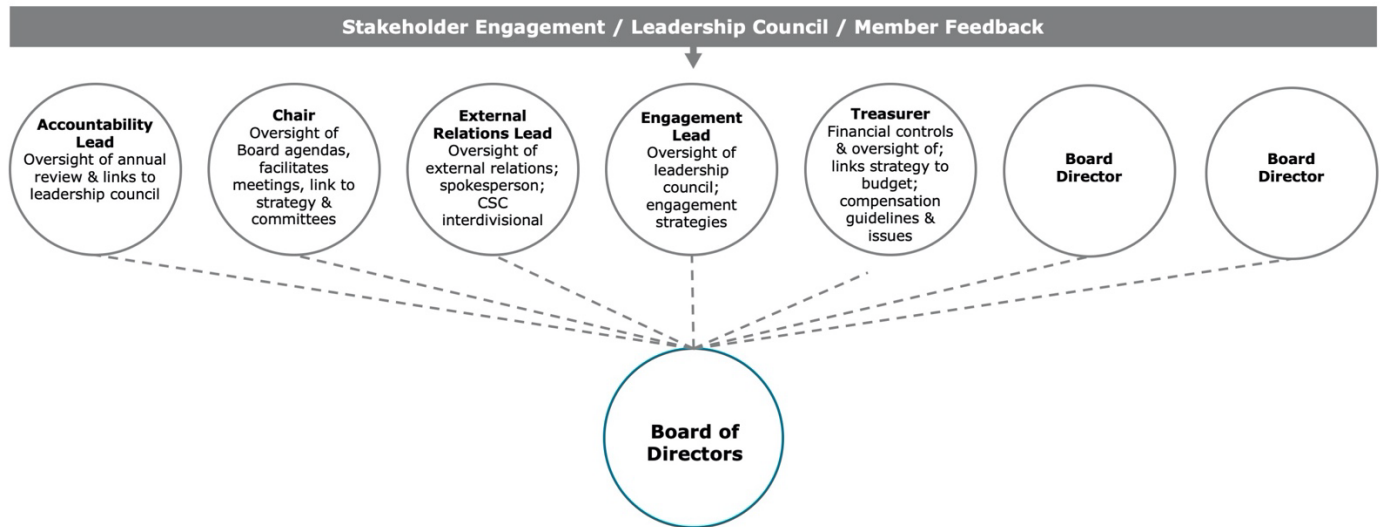
Respectfully Submitted,

Dr. Chinmay Dalal  
*Chair*

Susan Papadionissiou, MSW  
*Executive Director*

March 2021

## BOARD GOVERNANCE STRUCTURE // MARCH 2021



### Board of Directors // March - December 2020

**Chair/ Treasurer**  
 Dr. Chinmay Dalal

**External Relations Lead**  
 Dr. Doris Fogarty

**Engagement Lead**  
 Dr. Suzanne Walter

**Accountability Lead**  
 Dr. Rob Lehman

**Directors**  
 Dr. Adetunji Oremakinde  
 Dr. Geoff McKee  
 Dr. Ted Krickan

### Board of Directors // January - March 2021

**Chair**  
 Dr. Chinmay Dalal

**External Relations Lead**  
 Dr. Rob Lehman

**Engagement Lead**  
 Dr. Edward Krickan

**Accountability Lead**  
 Dr. Annette McCall

**Treasurer**  
 Mark Wentzell

**Directors**  
 Dr. Adetunji Oremakinde  
 Dr. Geoff McKee

### Collaborative Services Committee (CSC) //

Dr. Doris Fogarty/Rob Lehman  
 Gerry Latham/ Marie Duperreault

Dr. Karen Forgie – MSA  
 Dr. Edward Krickan – Division  
 Dr. Marius Welgemoed - LMD  
 Sean Parr - VCH  
 Carole Gillam – VCH  
 Bree Beveridge – FN VCH  
 Dr. Nardia Strydom – VCH  
 Dr. Yasmin Jetha – VCH  
 Patrick Curley - MoH  
 Rochelle Le Sueur – MoH  
 Marina McBride – GPSC  
 Meghan Burrows – GPSC  
 Susann Richter – PHHC  
 Dr. John Harding – MHO  
 Shilo Joe – shíshálh Nation  
 Nick Gaskin – shíshálh Nation  
 Dr. Tracy Monk – GPSC  
 Pathways

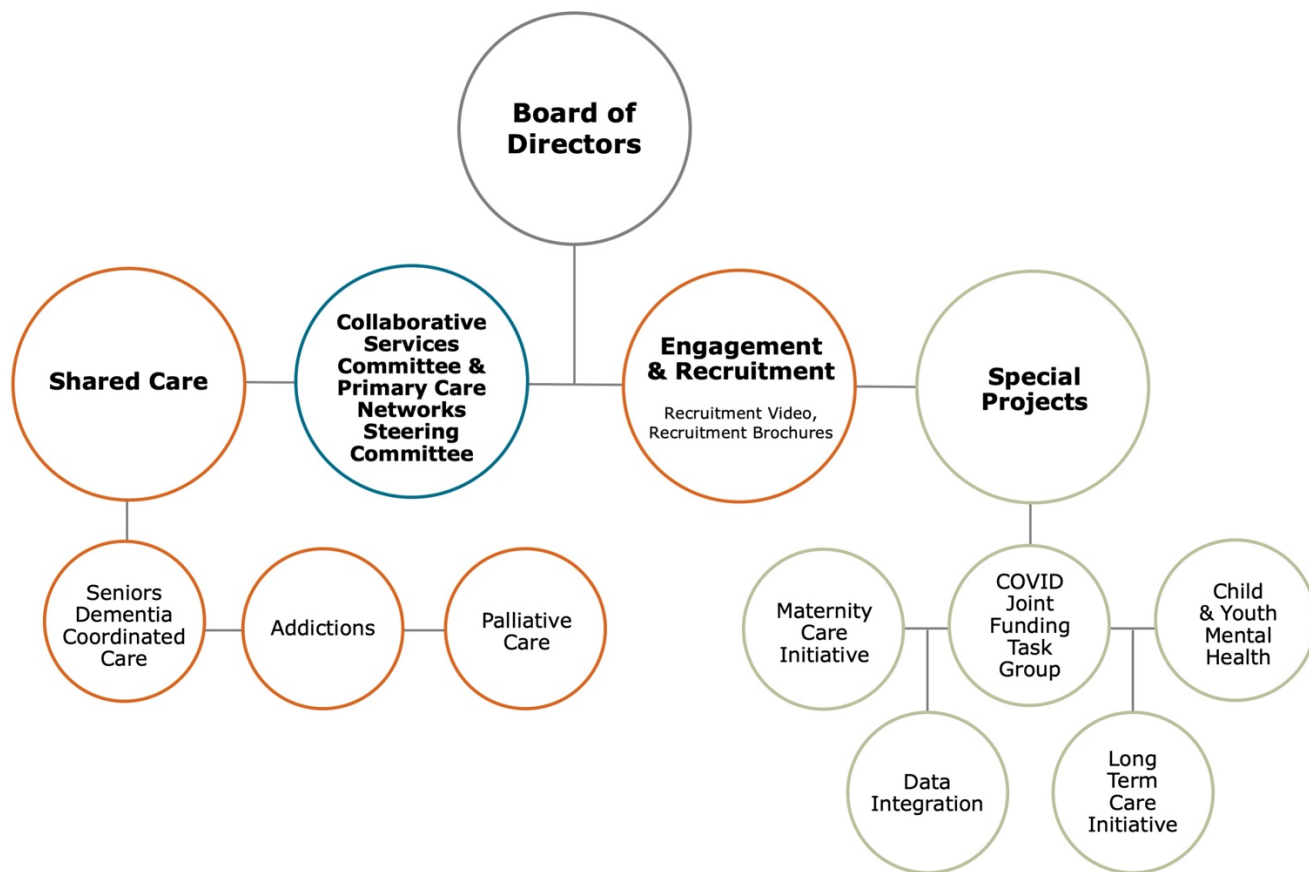
### Primary Care Network (PCN) Steering Committee Members //

**Co-Chair**  
 Dr. Rob Lehman

**Co-Chair**  
 Marie Duperreault, VCH

**Members**  
 Dr. Sara Wadge  
 Dr. Tim McDowell  
 Dr. Carmen Goojha  
 Carol Gillam, VCH  
 Jennifer Gough, MoH  
 Rochelle Le Sueur – MoH  
 Marina McBride, Doctors BC

## OUR BOARD AND WORKING GROUPS //



## PROGRAM HIGHLIGHTS // SHARED CARE

### Addictions Strategy

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| <p>Dr. Simon Reznick, Lead</p> <p>Dr. Joerg Jaschinski</p> <p>Dr. Ron Mundy</p> <p>Dr. Anthony Barale</p> <p>Dr. Suzanne Walter</p> <p>Kendrah Rose, VCH</p> | <ul style="list-style-type: none"> <li>• COVID-19 related supports for substance use patients</li> <li>• Collaboration with VCH for mobile outreach to vulnerable populations</li> <li>• Launched video and social media education series for physicians, health authority staff and community</li> <li>• Shift to virtual care for Clinic patients</li> </ul> |
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### Seniors – Dementia Coordinated Care Working Group

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| <p>Dr. Rob Lehman, Co-chair</p> <p>Dr. Marius Welgemoed, Co-chair</p> <p>Dr. Anthony Barale</p> <p>Dr. Brian Myhill-Jones</p> <p>Dr. Andrea Stinson</p> <p>Dr. Carmen Goojha</p> <p>Dr. Annette McCall</p> <p>Dr. Ron Mundy</p> <p>Sheri Myhill-Jones, VCH</p> <p>Michelle Stanton, VCH</p> <p>Pauline Giquel, VCH</p> | <ul style="list-style-type: none"> <li>• Completed caregiver and provider <b>journey and team mapping</b> regarding coordinated seniors with dementia care on the Sunshine Coast</li> <li>• The process will inform the assets and gaps for dementia patients and their caregivers</li> <li>• Invited community guests from the Seniors Planning Table and Hospice Society to provide input on assets, gaps and what would make a difference for patients with Dementia and their caregivers</li> <li>• Suggestion to develop a “Circle of Care” model on the Coast; to be explored</li> </ul> |
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### Palliative Working Group

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| <p>Dr. Carmen Goojha, Chair</p> <p>Dr. Annette McCall</p> <p>Dr. Sara Wadge</p> <p>Dr. Bruce Robinson</p> <p>Dr. Jennifer Phillips</p> <p>Petrina Wing, VCH</p> <p>Stephanie Monkman, VCH</p> | <ul style="list-style-type: none"> <li>• Formed palliative care COVID-19 response team to support patients with COVID-19 who are choosing to die at home</li> <li>• LEAP training offered in January</li> <li>• Live Facebook webinar, in collaboration with Sunshine Coast Hospice Society, took place on May 19, 2020             <ul style="list-style-type: none"> <li>◦ Title: ACP in the times of COVID-19</li> <li>◦ Co-facilitators: Dr. Carmen Goojha and Joan Hibbard</li> </ul> </li> <li>• Webinar on June 3, 2020 for Goals of Care Made Easy</li> <li>• Working with Hospice Society and VCH to implement Green Sleeve initiative</li> <li>• Webinar on June 17, 2020 for palliative home care nurses on MOST form</li> <li>• Next up: Provide LEAP training for physicians, VCH and PHHC (Pender Health Care Centre) staff             <ul style="list-style-type: none"> <li>◦ Physician and community Resources and forms, etc. posted on Division website</li> </ul> </li> <li>• Work on collaboration with shíshálh Nation to develop culturally-safe palliative practices</li> </ul> |
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## PROGRAM HIGHLIGHTS // ADVOCACY & ENGAGEMENT

### Data Integration Working Group

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Dr. Ruby Yee, Co-Lead  
Dr. Chinmay Dalal, Co-Lead

Dr. Simon Reznick  
Dr. Jane Bishop  
Dr. Ben Bauer  
Brigitte Mettler, DoBC, DTO

- Funding through GPSC Innovation Projects to merge patient information from each of the 5 Clinic EMR databases into one EMR
- COVID-19 pivot to support virtual care technology enablers thus some of the activities were put “on hold”
- This data merger will enable physicians to access their patient’s information regardless of where they are seen (ED, after hours, etc.)
- This project would support consistent seamless care for patients by creating one community chart per patient for patients receiving primary or complex care
- Working with TELUS to develop a “sandbox” test for data merge
- Supports the panel management process with PSP team via peer mentoring
- Pathways initiated with webinar

### Collaborative Services Committee (CSC)

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Dr. Doris Fogarty, Co-Chair  
External Relations Lead

Gerry Latham, Co-Chair  
Director, Sechelt Hospital

Dr. Karen Forgie – MSA  
Dr. Edward Krickan – Div.  
Dr. Marius Welgemoed - LMD  
Sean Parr - VCH  
Carole Gillam – VCH  
Dr. Nardia Strydom – VCH  
Dr. Yasmin Jetha – VCH  
Bree Beveridge – FN VCH  
Patrick Curley - MoH  
Rochelle Le Sueur – MoH  
Marina McBride – GPSC  
Meghan Burrows – GPSC  
Susann Richter – PHHC  
Dr. John Harding – MHO  
Shilo Joe – shíshálh Nation  
Nick Gaskin – shíshálh Nation  
Dr. Tracy Monk – Pathways

- Co-chaired by Dr. Doris Fogarty and Gerry Latham/(later Dr. Rob Lehman and Marie Dupperault)
- Expanded to include Facility Engagement representative, Local Medical Director, shíshálh Nation
- Focus on alignment of PMH with PCN priorities
- Established a PCN Steering Committee
- PCN Dialogue with physicians and VCH senior staff
- Research and analysis of health care gaps and assets on the Sunshine Coast

## PCN Steering Committee

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Dr. Doris Fogarty, Co-Chair  
 Gerry Latham, Co-Chair

Dr. Rob Lehman, Co-Chair  
 Marie Dupperault, Co-Chair

### Members

Dr. Sara Wadge  
 Dr. Tim McDowell  
 Dr. Carmen Goojha  
 Carol Gillam, VCH  
 Jennifer Gough, MoH  
 Rochelle Le Sueur – MoH  
 Marina McBride, Doctors BC

- Community profile compiled
- Early draw Primary Care Social Worker hired and in clinics
- Attachment gaps identified with clinic engagement process; Patient Attachment mechanism - First phase: identified how many of the unattached patients discharged from ER become attached
- Attachment data has been reviewed and compiled
- PAI integrated within PCN
- Patient Advisory designed, planned and implemented
- Family Feud event sponsored
- Clinic engagement with Drs. Doris Fogarty and Rayna Sivakova
- Indigenous Relations Outreach TF established with shíshálh Nation staff, Drs. Rayna Sivakova, Rob Lehman, and Rahul Gupta
- Submission of EOI for PCN Service Plan

## Advocacy

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- Advocate for rural issues and rural considerations at the Regional Divisions and VCH meetings (ICSC)
- Advocate for rural approach to PCN (Primary Care Networks)
- Advocacy for COVID-19 funding to support COVID-19 Physician Task Force and related activities
- Advocacy for child and youth mental health resources, such as a Foundry, for the Sunshine Coast

## Engagement & Recruitment

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Dr. Suzanne Walter, Lead  
 Dr. Ted Krickan, Lead

- Fundraising with MSA to support Bursaries of \$1,500 (\$500 each) awarded to three secondary school students
- Walk for Your Health Care Provider
- 'Be Active Every Day' in schools
- AGM in October 2020
- Coordinated Recruitment efforts for IMG's & PRA's
- Plan for coordinated Locum pool
- Recognition of Canadian Women Physicians Day
- Holiday celebration – gifts to Food bank, Salvation Army
- Monthly Clinic Leads meetings to identify issue of concern – such as COVID-19, PPE, Walk-in clinic status



## PROGRAM HIGHLIGHTS // SPECIAL PROJECTS

### COVID-19 Joint Funding Task Force

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| <p>Dr. Chinmay Dalal<br/>Dr. Karen Forgie</p> | <ul style="list-style-type: none"> <li>MSA and Division established a joint funding task force to develop and implement a funding decision making framework for support of the COVID-19 Physician Task Force and other COVID-19 related activities on the Sunshine Coast</li> </ul> |
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### Long Term Care Initiative

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| <p>Dr. Brian Myhill-Jones<br/>Dr. Annette McCall</p> | <ul style="list-style-type: none"> <li>Developed and implemented model for local GPSC Long-term Care initiative (QI focus)</li> <li>Applied for and received funding to support the Long Term Care Initiative</li> </ul> |
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### Child and Youth Mental Health & Substance Use Working Group

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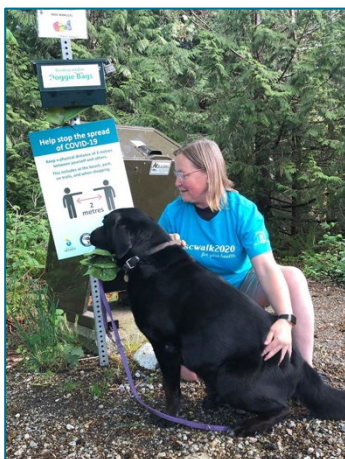
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| <p>Rob Lehman<br/>Jenny Phillips<br/>Anthony Barale<br/>Jane Bishop<br/>Doris Fogarty<br/>Annette McCall<br/>Suzanne Walter<br/>Helen Rosenauer</p> | <ul style="list-style-type: none"> <li>Developed a “current state” gaps report</li> <li>Designed model of an ICM team for children and youth</li> <li>Obtained input from patients / families, CYMH/MCFD, SCCS, SD, RCMP, Hospital, shíshálh Nation, COR physicians, Family Smart-Ridge Meadows experience, CAT, MLA</li> <li>Plan developed for Patient and Provider Journey mapping to identify/ build on design of a local team-based care model</li> </ul> |
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### Maternity Initiative

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| <p>Dr. Julie Baxter<br/>Dr. Karen Scott<br/>Dr. Jack Bryson<br/>Dr. Rayna Sivakova<br/>Lehe Spiegelman, Midwife<br/>Amanda Reid, Midwife</p> | <ul style="list-style-type: none"> <li>Developed a sustainable obstetric practice by building a collaborative obstetric working group of physicians and midwives</li> <li>Developed short and long-term plans of a hard-call obstetric practice</li> <li>This includes patient education, billing, schedules, website, public communication, team-based care education, and supports</li> <li>Funding was accessed from Shared Care, RCCbc and GPSC Maternity Projects</li> </ul> |
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## PHOTO HIGHLIGHTS // WALK FOR YOUR HEALTH CARE PROVIDER



View more event photos in the 'Doctors Only' portal on [divisionsbc.ca/sunshine-coast](https://divisionsbc.ca/sunshine-coast)