

# 2015 ANNUAL REPORT



**South Okanagan Similkameen**  
**Division of Family Practice**  
A GPSC initiative



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## Message from the Physician Lead



**Dr. Murali Venkataraman,  
Physician Lead**

*“Never doubt that a small group of thoughtful, concerned citizens can change the world. Indeed it is the only thing that ever has.”*

— Margaret Mead

This may be somewhat of a hyperbole when describing the work of physicians and staff within the South Okanagan Similkameen Division of Family Practice. However, when one considers all that has been accomplished in six years, our work could be seen to be worthy of hyperbole. The credit for this goes to our dedicated staff as well as to physician members who have become involved in various initiatives and projects. The successes that our Division has achieved in improving the quality of the provision of health care and the ways in which we work together with our partners in health is directly attributable to the work of our physician members.

Numerous physicians have stepped forward because of their personal passions or because there is a compelling need. They have exhibited tremendous leadership qualities. To recognize our physician leaders, we have hosted two dinner events over the past year. Physician leads were able to share their experiences and learnings from the projects and initiatives in which they were involved. They had an

opportunity to exchange ideas, vent some of their frustrations, and celebrate their successes. Similar to the manner in which our Shared Care CME events have facilitated the building of relationships between our specialist and family practice physicians, we recognize the value of building and supporting relationships between our physician project/initiative leads.

Furthermore, we are learning about the importance of supporting all of our physician members by doing some of the following: improving practice efficiency, supporting EMR proficiency, transitioning retiring physicians' practices, supporting physicians when they have personal health issues, and considering the families of new physicians when they move into one of our communities.

Looking forward to this coming year, we will be devoting some of our energy and resources to discussing and learning from small groups of thoughtful, concerned physicians about how we can support them to change their world for the better.

## Message from the Executive Director



**Terrie Crawford,**  
Executive Director

If I could pick three key words to describe this past year they would be *partnership, innovation, and sustainability*. Our projects: Residential Care, Inpatient Care, A GP for Me, Shared Care, and Rural Practice created opportunities for the South Okanagan Division of Family Practice to strengthen primary care in our communities. Our partnerships with family

physicians, specialists, GPSC, JSC, Ministry of Health, Interior Health, community non-profits, local municipalities, and aboriginal communities have created positive impacts on patients, physicians, communities, and the local health care system.

I'm proud to report that we continue to have strong physician engagement with 56/126 (44%) of family physicians who are SOS DoFP members, and 22/80 (28%) specialists actively participating in division activities. This leads to strong physician voices and expertise in all the work we do.

In addition to highlighting partnership, innovation, and sustainability, our work continues to support the SOS DoFP strategic direction's three main goals:

### **Physicians Supporting Physicians: *Fostering a strong and healthy community of physicians***

- Hosted 3 CMEs featuring presentations by local family and specialist physicians, which provided education, and strengthened the interconnectivity between primary care and specialist care.
- Developed a CME committee in partnership with the Penticton Medical Society to organize nine Tuesday rounds with presentations from specialist physicians.
- Developed A GP for Me small group learning sessions focused on office flow in collaboration with PSP and peer mentors.
- Raised the profile of recruitment and retention

through the establishment of a recruitment website, which features practice profiles and notices for permanent and locum positions

- Hosted two physician leadership meetings.

### **Physicians Influencing the System: *Improving the health of our communities***

- Board member Dr. Greg Selinger completed the SFU Leadership training.
- We developed a strategy for sustaining primary care in our rural communities in partnership with rural GPs, Interior Health, rural municipalities, and rural agencies—funded by the Joint Standing Committee.
- The Residential Care Program spread from the Penticton/Summerland Prototype to the communities of Oliver, Osoyoos, Princeton, and Keremeos. Each community developed a model that meets local needs while also looking for ways to share learnings.

### **Physicians working with other health providers: *Enhancing the quality of patient care and the primary care relationship***

- A GP for Me Initiative supported the development of the Martin Street Outreach Centre. Through collaborative design with GPs and several partners, this project demonstrated a new model of team-based care, compensation and governance.
- The Community Worker Project in Princeton, through the A GP for Me Initiative, ensures that primary care treatment is optimized and psychosocial issues are addressed, and that patients are receiving the right care from the right provider.
- The Shared Care Maternity Project brought together GPs, obstetricians, and midwives who are working together to redesign a sustainable local model of maternity care.

As you read this annual report, you will see additional highlights of activities and progress we made in 2015/16.

The success of the SOS DoFP could not have been achieved without our members and the support of the board, our staff and collaborative partners. I look forward to next year where we continue to develop our partnerships, sustain positive change and develop innovative ways that will continue to support our physicians and primary care excellence.

# Year in Review

## CONTINUING MEDICAL EDUCATION (CMES)

### CME & AGM

**September 16, 2015**  
(Penticton Lakeside Resort)

#### Speakers/Topics:

Dr. Alan Nixon:  
*Palliative Pearls*  
Gerrit Clements, JD:  
*Advanced Care Planning & the law*

**1.5 Mainpro-M1 credits**



### CME Fall Event

**November 19, 2015**  
(Okanagan College, Penticton)

#### Speakers/Topics:

Dr. Rusty Harris:  
*Dermatology Pearls*  
Dr. Paula Ryan:  
*Teledermatology*

**2 Mainpro – M1 credits**

### CME Winter Event

**March 12, 2015**  
(Penticton Ramada Inn)

#### Speakers/Topics:

Dr. Trevor Janz: *End of life care for the frail elderly*

**2 Mainpro – M1 credits**

### Physician Leads Meeting

**November 25, 2015**  
(Vanilla Pod Restaurant, Penticton)

### Physician Leads Meeting

**April 27, 2016**  
(Vanilla Pod Restaurant, Penticton)

Physician Leads Meeting: (back row from left): Dr. Cathy Rooke, Tracy St. Claire, Dr. Glen Burgoyne, Dr. Mark Lawrie, Dr. Tim Phillips, Dr. Brent Harrold, Dr. Bob Mack, Dr. Ron Gans, (front row) Dr. Zoe Ayling, Dr. Margaret Myslek, Dr. Marjorie Krabbe, Terrie Crawford, Dr. Greg Selinger and Dr. Murali Venkataraman.

### MOA Events:

**January 29, 2015**  
(Bufflehead Pasta & Tapas Room, Penticton)

**March 02, 2016**  
(Penticton Ramada Inn)

### Shared Care Event: Ask a Specialist – Tell a Specialist

**June 03, 2015**  
(Linden Gardens, Kaleden)

#### Speakers/Topics:

Dr. D. Kincade: *Cardiology*  
Dr. H. Wiesinger: *Gastroenterology*  
Dr. P. Allen: *General Surgery*  
Dr. N. Davidson: *Neurology*  
Dr. E. Statham: *Pediatrics*  
Dr. S. Jumaa: *Psychiatry*

**2 Mainpro-M1 credits**

### In conjunction with PSP & A GP for Me

### Small Group Learning Session

**December 3rd, 2015**  
(Penticton Ramada Inn)

Topic: Office Flow 101: CDM Focus Incorporating OE/EMR

#### Presenters:

Dr. Khati Hendry  
Dr. Paul Cobbin

Kelly Hawes, MOA  
Shelley DesRoches, MOA  
Vanessa Ysa Smith, MOA  
Wendy Boyer (PSP)  
Aarin Frigon  
Sheila Johnstone

### In conjunction with Penticton Medical Society

### Tuesday Rounds

**January–March 2016**



CME: Ask a Specialist Tell a Specialist World Café Event

## PRESENTATIONS

### February 2015

#### Presentation at the 2015 Medicine Sun Peaks CME: Navigating the Practice Maze (Sun Peaks Resort, BC)

Topic presented: *COPD Clinical Pearls: Navigating the Complexities of AECOPD*

Presenter:  
Dr. Shannon Walker

### February 2015

#### Shared Care Improving Access to Specialist Care in Rural Communities Rapid Fire Presentation Quality Forum (Vancouver)

Topics:

*Success of the outreach clinic model used to locate specialist care in Princeton*  
*Improving access to care and the capacity of Princeton physicians to provide quality care*

Presenters: Dr. Ella Monro, Dr. Brian Forzley, Lisa Needoba (Shared Care Project Coordinator)

### April 2015

#### Learning Session 5: Connecting with Schools (Vancouver)

Topic: *Connecting with Schools: 4 perspectives, 4 approaches*

A physician, youth, parent and school counsellor shared improvements to the experience of children, youth and families dealing with mental health and



Dr. Ella Monro (right) shares information about specialist outreach clinics in rural practice at the Family Medicine Forum in Toronto.

substance use issues. Examples were: production and screening of a youth video, MHSU literacy for educators, physician-counsellor shared care, GP roster attaching youth to doctors, business card resources

Presenters: Dr. Kyle Stevens (GP), Rylee McKinlay (FORCE Youth), Terri McKinlay (FORCE parent), Jenny Mitchell (SD67 School Counsellor), Tracy St. Claire (Shared Care Project Manager)

### October 2015

#### Learning Session 6: CYMHSU (Vancouver)

Storyboard Presentation: *Moving From Talk to Action*  
The story of how SOS physicians, service providers, parents, youth, and community partners organized around improving services for

children and youth with mental health and substance use following the tragic loss of three youth in less than two months.

Presenters: Dr. Kyle Stevens (GP), Terri McKinlay (FORCE parent), Tracy St. Claire (Shared Care Project Manager)

### November 2015

#### Family Medicine Forum presentation (Toronto, Ontario)

Topic:

Abstract – *Working Together for Rural Patients: Supporting sustainable rural practice through improved access to specialist care.*

Poster – *Specialist Outreach Contributes to Sustainability in Rural Practice – Problem, Finding Solutions Together & Results.*

Presenters: Dr. Ella Monro (Princeton GP) & Lisa Needoba (Shared Care)

### February 2016

#### Joint Collaborative Committee Presentations (Vancouver)

Topics:

1. *Collaboratively Reducing Rural Isolation: How specialist outreach contributes to sustainability in rural practice. Rural isolation and vulnerability for patients and healthcare providers.*

Presenters: Dr. Shannon Walker (respirologist), Cherie Whitaker (IH Nurse Manager Princeton General Hospital)

2. *Leveraging resources around Chronic Obstructive Pulmonary Disease (COPD) to create culture change, and reduce AECOPD admissions.*

Presenters: Dr. Shannon Walker (respirologist), Tracy St. Claire (Shared Care Project Manager), Wendy Boyer (Practice Support Coordinator)

3. *The Road to Grace: The story of an 18-year-old who died of an accidental heroin overdose in Penticton, which became a catalyst for action on CYMHSU issues.*

Presenters: Dr. Kyle Stevens (family physician), Dr. Elmine Statham (pediatrician), Tracy St. Claire (Shared Care Project Manager)

## Mission, Vision and Values

### MISSION

We use quality improvement, primary care best practices and collaboration to foster the best care for patients by the right provider at the right location at the right time

### VISION

Our Division works collaboratively with partners to develop practical and innovative solutions for excellent primary care

### VALUES AND GUIDING PRINCIPLES

**Physician Health and Wellness** as a cornerstone to physician satisfaction, retention and support for the health of patients and the health care system

**Collaboration and Partnership** within our Division, with other health services providers, the community and patients

**Patient-Centred Care** that is respectful and responsive to individual patient preferences, needs and values

**Physician Leadership and Best Practice** in the development, implementation and promotion of primary care

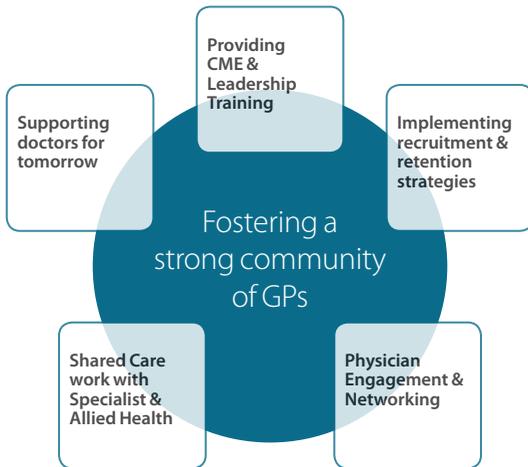
**Quality Improvement, Creativity and Innovation** in the delivery of patient care

**Integrity and Transparency** when conducting all activities and building relationships

**Supporting Rural and Urban Physicians** to create unique solutions to meet local community physician and primary care needs

# Strategic Priorities

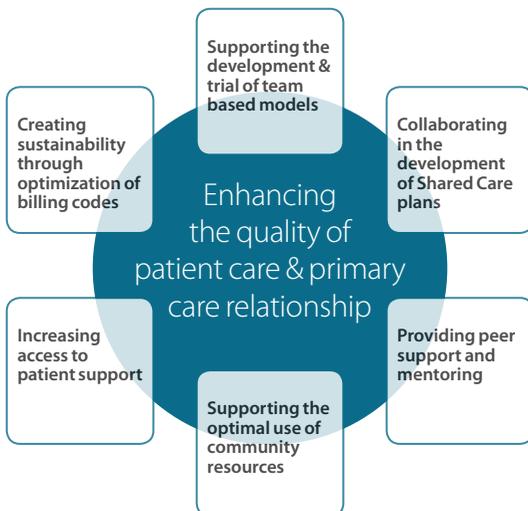
## Physicians supporting physicians



## Physicians influencing the system



## Physicians working with Health Providers



# Initiative Reports

## RESIDENTIAL CARE

Three years ago, seven care facilities in Penticton and Summerland were a part of a provincial Residential Care Prototype Project. One of only five in the province, the local Residential Care Prototype Project aimed to and was successful at providing proactive care, reducing barriers to good residential care, and decreasing avoidable visits to emergency departments.

In 2015, following the success of this prototype, the province started the GPSC Residential Care Initiative. This new initiative funds communities across BC so they can also design and implement local solutions to support residential care and the following best practices: 24/7 availability and onsite attendance when required, proactive visits to residents, meaningful medication reviews, completed documentation, and attendance at care conferences.

In addition to Penticton and Summerland, the SOS communities of Oliver/Osoyoos, Princeton, and Keremeos developed a plan, and have received funding to implement the Residential Care Initiative.

Each community is in various stages of development, and is addressing local needs of the area. All are locally designing solutions for the best practice expectations. Each area has one to two physician leads, and will be sharing learnings with each other.

Tools developed in the successful prototype in Penticton and Summerland (such as a Care Conference Model, the SBAR communication tool, and End-of-Life Quality Improvement) are serving as models for the Residential Care Initiative.



Dr. Bob Mack

*from the new work being done in other communities."*

— Dr. Bob Mack, Residential Care Medical Coordinator

*"We are seeing the development of residential care initiatives in all our communities. It's an opportunity to share what we developed in the prototype, but also to learn*

## IN-PATIENT CARE

In-patient Care program funding supports family physicians who provide in-hospital care to their own patients, and to those admitted to hospital without a family physician. The vast majority of our physicians continue to provide hospital coverage at Penticton Regional Hospital (PRH), South Okanagan General Hospital (SOGH), and Princeton General Hospital (PGH).

## A GP FOR ME

In 2015, five projects were carried out in the A GP for Me Implementation Phase. The projects helped build relationships within our Division and with local municipal and community partners. Furthermore, the A GP for Me projects helped attach more than 2,500 unattached patients to local family physicians and prevented the unattachment of more than 11,000 patients.

The five projects were:

1. Stabilization Clinic: Martin Street Outreach Clinic Project (MSOC)
2. Community Worker Project
3. Recruitment and Retention Project
4. GP-Patient Matching Project
5. Practice Efficiency Project

Each of the five projects enabled the SOS Division to achieve a high level of success in meeting its goals:

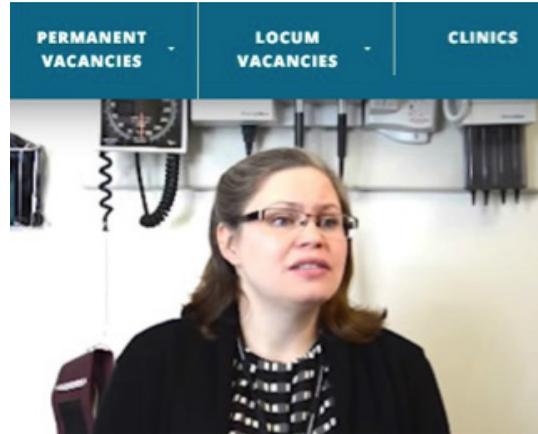
### **Enable patients who want a family physician to find one**

The GP-Patient Matching project, the Martin Street Outreach Clinic (MSOC), and the Recruitment and Retention project specifically enabled patients who wanted a family physician to find one. Combined, they resulted in the attachment of more than 2,000 patients.

### **Confirm and strengthen the continuous doctor-patient relationship, including better support for the needs of vulnerable patients**

The Community Worker project in Princeton was successful in supporting ongoing attachment for local patients by addressing non-medical psycho-social issues that were impacting patient health. This collaborative effort with GPs, the Princeton Family Services Society, and the Penticton & District Community Resource Society is now in partnership with United Way and the South Okanagan Community Foundation to provide funding for an additional year.

Furthermore, the MOSC has attached more than 530 vulnerable patients who are experiencing mental health and substance use issues. Many of the patients impacted by the Community Worker project and MSOC were previously cycling in and out of local emergency departments and walk-in clinics. These projects have been key to attaching these highly-barriered patients to a local physician.



Dr. Ella Monro is pictured on a video clip, which is just one of the many marketing tools on the SOS Division recruitment website that can be used to fill locum and permanent vacancies.



MP Richard Cannings, Tana Wyatt (patient), Wendy Hansson, Susan Brown, Joseph Savage (IH), Dr. Kyle Stevens and MLA Dan Ashton cut cake to celebrate the Martin Street Outreach Centre at an open house.

### **Improve efficiency of physician practices**

Physicians were supported to improve the efficiency of their practices through the Practice Efficiency Project and were provided access to Community/Social Work support through MSOC and the Community Worker Project, which increased capacity and helped to lower the risk of burnout. System capacity and efficiency were also increased through a comprehensive recruitment and retention strategy for new physicians and locums.

## JOINT STANDING COMMITTEE: DEVELOPING SUSTAINABLE RURAL PRACTICE COMMUNITIES

Together with Interior Health, Dr. Peter Entwistle successfully submitted a preliminary application to the Joint Standing Committee on Rural Issues (JSC). This enabled the SOS Division and their partners to have the opportunity to prepare and present a proposal to the JSC for \$500,000 to address healthcare sustainability in the South Okanagan Similkameen rural corridor (Keremeos, Oliver, Osoyoos, and Princeton).

In preparation for the proposal submission, the SOS Division has met with a variety of representatives from the four communities including: physicians; Interior Health; Osoyoos Indian Band; Upper and Lower Similkameen Indian Bands; Okanagan Nation Alliance; the towns of Keremeos, Oliver, and Osoyoos; the Regional District of the Okanagan Similkameen; BC Ambulance; and members of the Princeton Healthcare Steering Committee.

The proposal will focus on combining the existing strengths and resources of our communities to establish sustainable, patient-focused healthcare in the South Okanagan Similkameen rural corridor.

### Next Steps:

The proposal submission date is June 15, 2016

The proposal presentation to the JSC is June 27, 2016



Dr. Peter Entwistle

*“By working together and pooling resources, small rural communities can provide health care that our patients deserve and need.”*

— Dr. Peter Entwistle

## FAMILY PRACTICE RESIDENCY PROGRAM

This past year, Dr. Murali Venkataraman, Dr. Cathy Rooke (Co-Site Director and Lead Faculty Assessment and Evaluation), Dr. Marjorie Krabbe (Co-Site Director), Dr. Barb Main (Lead Faculty Curriculum), Dr. Mark Lawrie (Lead Faculty for Faculty Development) and David Northcott (Site Coordinator) worked with the University of British Columbia to develop a local residency program.

Starting in July 2016, four family practice residents will be participating in the newly created South Okanagan Similkameen family practice residency program. The residents will experience semi-urban (Penticton/Summerland), semi-rural (Oliver/Osoyoos) and rural (Princeton) sites, which will broaden their exposure to the diverse nature and richness of family practice.



Dr. Cathy Rooke

*“Our goal is to deliver high quality family medicine training, which will provide the skills and confidence needed to practice as a family physician in a community of any size.”*

— Dr. Cathy Rooke



Dr. David Paisley

*“With the help of Divisions, the CME rounds have been successful at planning good topics that are pertinent to our scope of practice. The talks have been high quality, well attended and well received with no industry*

*bias. The planning has been well done and the agenda has been clear with enough speakers and topics to ensure sustainability.”*

— Dr. David Paisley

## CME MODEL: TUESDAY ROUNDS

A new format for Tuesday Rounds was implemented in January 2016 at the Penticton Regional Hospital. The Rounds now feature local physicians presenting topics requested by their peers. Suggested topics were taken from physician surveys, while others were noted at previous CME events.

The CME planning committee, a partnership of the SOS Division of Family Practice and the Penticton Medical Society, working with the SOGH Medical Society and PRH administration, will continue to deliver physician-driven, needs-based education for family physicians and specialists.

Initial topics for Tuesday Rounds included:

- Dr. Jose Goncalves (genitourinary syndrome of menopause)
- Dr. Karen Papay (obscure GI bleeding)
- Dr. Majid Zolein (plasma cell neoplasms & multiple myeloma)
- Dr. Brian Forzley (end of life planning)
- Dr. Mark Sawatzky (benign upper GI disease)
- Dr. Sarah Broder (DVT & PE)
- Dr. Alexander McIntyre (DSM V bipolar depression in primary care settings)
- Dr. Elmine Statham (cow’s milk protein allergy in infants)

The turnout for the new Rounds has been excellent, and the committee is exploring the possibility of sharing Tuesday Rounds via videoconferencing with South Okanagan General Hospital, Keremeos and Princeton.



Shared Care initiatives enable family and specialist physicians to work together within their communities to improve patient care.

### SHARED CARE (PRIMARY MATERNITY CARE)

A primary maternity care working group (representative of family physicians, obstetricians, pediatricians, midwives, Interior Health maternity services, public health and Shared Care staff) is looking at sustainability issues around attracting and retaining maternity physicians in light of the South Okanagan Similkameen's decreasing birthrate and increase in midwife births.

The group has come together and started to explore a future model for delivering maternity care that is sustainable; keeps all providers practicing; provides appropriate patient care; is known to referring GPs, other care providers, and patients; supports patient choice and education; clarifies expectations; and provides continuity of care.

Over the course of 2015, members of the Primary Maternity Care project team met with all of the maternity care providers in the community in an effort to develop consensus on a new model of care.

The project team brought physicians and midwives together to meet with and learn from a family physician and midwife who work in a collaborative practice in Nelson, BC.

The project team has engaged with representatives from Perinatal Services of BC and GPSC Maternity Working Group to find out how their work can support a new model of care.

Penticton physicians and midwives journeyed to Princeton to look at maternity care in this community, and to better understand the needs of rural maternity patients.

*"Prior to this project, we never sat together in a group to discuss how we each do things. We have brought to light how important it is to support each other and have started to look at ways in which we can do it."*

— Dr. Greg Selinger



From left: Dr. Kevin Renaud (OBGYN), Dr. Jose Goncalves (OBGYN), Dr. Greg Selinger (Family Physician/Obstetrics), Alyson Jones (Willow Midwives), and Dr. Ella Monro (Princeton physician) tour Princeton General Hospital to assess rural maternity care needs.

## SHARED CARE (CHILD AND YOUTH MENTAL HEALTH AND SUBSTANCE USE COLLABORATIVE)

The CYMHSU collaborative brings together youth, families, clinicians, schools, and community professionals to improve mental health and substance use services for youth in our community.

In 2013/14, the first stage of the CYMHSU collaborative focused on awareness and eliminating stigma around mental health issues. This work, which is ongoing, included creating a roster of family physicians willing to take on unattached youth in crisis, and increasing the number of school counselors, educators, and physicians sharing information and care.

The second stage of the CYMHSU collaborative (2015 to March 2016) focused on three main issues:

*“There was an opportunity for many vested parties to discuss the recruitment of a child and adolescent psychiatrist. All were in agreement that having more direct access to a child and adolescent psychiatrist would be a valuable service to add to support the teams already caring for kids in the region.”*

— Dr. Ryan Drew-Scott



Local youth, community counselors, physicians, family members and Shared Care staff collaborated to create a 30-second outreach film featuring youth encouraging peers to share their struggles.

### 1. Recruiting a child/youth psychiatrist to the South Okanagan

A number of meetings occurred between local doctors, Interior Health, and the Ministry of Children and Family Development. Work continues toward recruiting a child/youth psychiatrist to the area. In the meantime, a new child/youth psychiatrist in Kelowna is taking referrals from South Okanagan Similkameen physicians.

### 2. Youth in Crisis

Physicians, frontline workers and managers from organizations that work with MHSU youth in crisis mapped the journey of this population, and started to identify improvements. Early in 2016, the work in this area shifted to focus on aboriginal youth, working with aboriginal communities.

### 3. Early Intervention

In June, following on the success of a 30-second outreach film featuring youth encouraging peers to share their struggles, the Shared Care team focused on planning a youth event that coincided with Mental Health Awareness week in 2016.

The Oliver/Osoyoos Local Action Team formed in the fall of 2015. Their first focus was on the Practice Support Program (PSP) CYMH module.

## SHARED CARE (PRINCETON ACCESS TO SPECIALIST CARE)

From January 2014 – 2015, 46 specialist outreach clinics and nine lunch hour CMEs were held in the rural community of Princeton. In 2015, this project successfully entered its sustainability phase.

In 2015, as agreed upon in the sustainability plan, Shared Care project management no longer provided regular support for these clinics. These roles were taken up by Interior Health and physicians.

Clinics continued to be delivered successfully, with a 10 per cent increase in appointments during the sustainability phase of the project. During this phase, there were approximately 500 appointments in 11 specialty areas: cardiology, general internal medicine, general surgery, methadone program, nephrology, orthopedics, pediatrics, psychiatry, respirology, rheumatology, and urology.

Also in 2015, Interior Health agreed to allow specialists to dictate on MediTech for Princeton outreach clinics. This decision resulted from two years of requests from multiple specialists, and will mean that specialist outreach consult notes will be available in patient hospital health records across the region.



Dr. Tim Bell

*“I understand that this is a very big change for Interior Health, and I’m glad they saw the merits of making outreach clinics work for specialists.”*

— Dr. Tim Bell, speaking about the ability to use MediTech.

## SHARED CARE (TELEMEDICINE)

The Shared Care Telemedicine project arose from engagement with Princeton physicians and patients, and has become another way to increase access to specialist care by rural patients. Specialists in maternity, respirology, rheumatology and psychiatry are also starting to experiment with using Telemedicine for follow-up appointments for some rural patients.

Teledermatology:

- In November, a dermatology CME included a focus on teledermatology. This was a proactive presentation as local dermatologist Dr. Rusty Harris was retiring, leaving the South Okanagan Similkameen region without a dermatologist.
- Dr. Paula Ryan, a Salt Spring family physician who pioneered the use of ConsultDerm for her patients, also presented at this CME.
- Following the CME, Dr. Rob Swan of Oliver started to actively engage SOS physicians, and support the adoption of ConsultDerm into their practices.



Dr. Michelle Teo

*“Telemedicine has significantly made it easier for my patients to follow up with me, especially those who live in Princeton. Patients are reassured that they will be able to keep their appointments,*

*no matter the weather, driving conditions, or their ability to get into town. As a result of these benefits, telemedicine is now an integral part of my rheumatology practice.”*

— Dr. Michelle Teo

## SHARED CARE (END OF LIFE AND ADVANCE CARE PLANNING)

A local family physician and Interior Health social worker collaboratively delivered two end-of-life information sessions in Summerland to more than 100 assisted living facility residents and their family members. The sessions were co-designed by a working group that included family and specialist physicians, IH staff and assisted living staff. These sessions were designed to catalyze family discussions around end-of-life wishes, and to encourage participants to book end-of-life planning appointments with their family physicians. Local family physicians were informed about the sessions, and provided feedback on end-of-life planning appointments with their patients.



Dr. Marjorie Krabbe

*“By giving end-of-life and advanced care planning presentations to assisted-living residents we were able to provide information and help them to initiate Advanced Care Planning with their*

*families and with their physicians. Most of these seniors were very appreciative of the opportunity to start this important, but at times difficult, conversation. Personally, I feel better prepared to guide my patients in their end-of-life decisions.”*

— Dr. Marjorie Krabbe

## SHARED CARE (PALLIATIVE SYMPTOM MANAGEMENT)

An oncology/palliative care working group identified the processes and resources required to develop a palliative symptom management clinic. This would give local family physicians the ability to refer their complex palliative patients to a weekly half-day palliative symptom management clinic.

At this clinic, a palliative physician would provide pain and symptom management, medication support, and education for the patient, family, and members of the interdisciplinary team. The consult would provide family physicians with an action plan to increase continuity of care, improve quality of life for patients, and reduce avoidable emergency department visits and hospital admissions.



Dr. Alan Nixon

*“The SOS Division of Family Practice has always been supportive of palliative care as an essential component of family medicine. From experience elsewhere, it appeared that to enhance care provided to*

*patients in the community with palliative needs a clinic devoted to symptom management was necessary. Given that much of the suffering in patients with cancer and chronic life limiting illnesses is due to unmet psychological/social/spiritual needs, a skilled social worker is an essential part of such a consultation team.”*

— Dr. Alan Nixon

## Division Board of Directors and Staff

### DIVISION BOARD OF DIRECTORS

Dr. Khati Hendry, Chair (April 2015 to September 2015)  
 Dr. Murali Venkataraman, Vice Chair and Physician Lead  
 Dr. Brent Harrold, Treasurer  
 Dr. Cathy Rooke, Director  
 Dr. Ron Gans, Director  
 Dr. Ella Monro, Director  
 Dr. Tim Phillips, Director (April 2015 to September 2015),  
 Chair (September 2015 to March 2016)  
 Dr. Greg Selinger, Director

### DIVISION STAFF

Terrie Crawford, Executive Director  
 Sheila Johnstone, Executive Assistant to the Executive Director  
 Julie Young, Members Services Coordinator / Office Manager  
 Anne Goedhart, Project Clerk  
 Arlene Herman, Project Lead Division Initiatives  
 (Residential Care)  
 Tracy St. Claire, Shared Care Initiatives Project Manager  
 Ida Keller, Shared Care Initiatives Project Assistant  
 Lisa Needoba, Shared Care Initiatives Project Coordinator  
 Riley Gettens, Project Coordinator for Shared Care  
 Amy Woodruffe, A GP for Me Project Lead  
 Aarin Frigon, A GP for Me Project Lead  
 Kate Harris, Project Evaluator

### Contractors:

Heather Allen, Communications Support  
 Connie Tweedie, Bookkeeper  
 Laura Smith, contract MOA (PRH, DoD and In-patient Care  
 Incentive billings)  
 Warren Helfrich, Evaluation & A GP for Me Support

## Welcome New Physicians

### The SOS DoFP would like to welcome the following physicians to the region:

Dr. Miranda Clark, Locum  
 Dr. Yves Thomas, Oliver Family Health Services  
 Dr. Tim Van Der Heide, Cascade Medical Clinic  
 Dr. Laura Hodgson, Heartline Medical  
 Dr. Tertius Walters, Primacy Medical Clinic  
 Dr. Elizabeth Allen, Rosedale Medical Clinic  
 Dr. Leslie Lappalainen, Martin Street Outreach Centre  
 Dr. Mahrous Mousa, Cascade Medical Clinic  
 Dr. Catherine Botting, Fairview Medical Clinic  
 Dr. Danielle Weisgarber, Rosedale Medical Clinic  
 Dr. Kevin Hill, Bridgeside Medical Clinic  
 Dr. Claire Kuzmochka, Long-term Locum at Main Street Medical Centre

## Working Groups and Committees

### COLLABORATIVE SERVICES COMMITTEE

#### *Division Representatives:*

Dr. Murali Venkataraman, GP  
 (co-chair—for part of the fiscal year)  
 Dr. Tim Phillips, GP (co-chair)

#### *IH Representatives:*

Susan Brown (co-chair)  
 Nancy Laramie  
 Lori Motluk  
 Maureen Thomson  
 Deb Runge  
 Greg Cutforth  
 Calum Hughes  
 Jamie Marshall  
 Cindy Regier  
 Karla Warkotsch  
 Kristine Larsen  
 Dr. Allan Gow  
 Donna Jansons  
**GPSC Representatives:**  
 Dr. Khati Hendry  
 Susan Climie/Andi Cuddington  
 (PEL)  
**Division Staff:**  
 Terrie Crawford  
 Sheila Johnstone

### IMIT COMMITTEE – INTERIOR HEALTH AND INTERIOR DIVISIONS

#### *SOS Division Representatives:*

Dr. Jeff Harries, GP  
 Terrie Crawford

### INTERDIVISION STRATEGIC COUNCIL (ISC)

#### *SOS Division Representatives:*

Dr. Murali Venkataraman, GP  
 Dr. Tim Phillips, GP  
 Terrie Crawford

### EMR WORKING GROUP

Dr. Alistair Bannerman, GP  
 Dr. Peter Entwistle, GP  
 Dr. Jeff Harries, GP  
 Dr. Khati Hendry, GP  
**MOA Representatives:**  
 Shelley DesRoches  
 Kelly Hawes  
 Heather Fleck  
 Trish Lyver

#### *PSP Representative:*

Wendy Boyer

#### **Division Staff:**

Aarin Frigon  
 Sheila Johnstone

**RESIDENTIAL CARE**

Penticton/Summerland  
Polypharmacy and Physician  
Champions

**RCP Medical Coordinator:**

Dr. Bob Mack, GP

**Polypharmacy Lead:**

Dr. Mark Lawrie, GP

**Physician Champions:**

Dr. Elizabeth Watters, GP

Dr. Lloyd Westby, GP

**IH Representative:**

Cindy Regier

**Division Staff:**

Arlene Herman

Julie Young

**Oliver/Osoyoos Care  
Conference Protocol****Physician Leads:**

Dr. Robert Calder, GP

Dr. Margaret Myslek, GP

**IH Representative:**

Cindy Regier

**Division Staff:**

Arlene Herman

Julie Young

**Princeton End-of-Life Care****Physician Lead:**

Dr. Colleen Black, GP

**IH Representative:**

Cindy Regier

**Division Staff:**

Arlene Herman

Julie Young

**Keremeos Care  
Conference Protocol****Physician Lead:**

Dr. Marina Louw, GP

**IH Representative:**

Cindy Regier

**Division Staff**

Arlene Herman

Julie Young

**A GP FOR ME ADVISORY  
COMMITTEE**

Dr. Ron Gans, GP

Dr. Driaan van der Vyver, GP

Dr. Peter Entwistle, GP

Dr. Brent Harrold, GP

Dr. Cathy Rooke, GP

**MOA Representatives:**

Kelly Hawes

Cindy Mikkelsen

**Community Representatives:**

Elmie Saaltink, Access Centre

Tanya Behardien, PDCRS

**IH Representatives:**

Susan Brown,

Joseph Savage

Wendy Boyer

Karla Warkotsch

**Division / A GP for Me Staff:**

Terrie Crawford

Amy Woodruffe

Aarin Frigon

Arlene Herman

Julie Young

**A GP for Me — GP Patient  
Matching Strategy**

Dr. Driaan van der Vyver, GP

Dr. Cathy Rooke, GP

Dr. Mark Hamilton, GP

Dr. Jacob Bellingan, GP

Dr. Robert Calder, GP

Dr. Peter Entwistle, GP

Dr. Steven Evans, GP

Dr. Garnett Tarr, GP

Dr. Lorraine Kane, GP

Dr. Margaret Myslek, GP

Dr. David Paisley, GP

Dr. David Stoll, GP

Dr. Elizabeth Watters, GP

Dr. Barb Main, GP

Dr. Christopher Toneff, GP

Dr. Perold Louw, GP

Dr. Alex Pugachev, GP

Dr. Johan De Kock, GP

Dr. Michael Surkan, GP

Dr. Sandra Pansegrouw, GP

**Division Staff:**

Amy Woodruffe / Aarin Frigon

Julie Young

**A GP for Me — Clinical  
Non-dispensing Pharmacy**

Dr. Peter Entwistle, GP

**Division / A GP for Me Staff:**

Aarin Frigon

Julie Young

**A GP for Me — Community  
Worker Project**

Dr. Peter Entwistle, GP

Dr. Ella Monro, GP

Dr. Colleen Black, GP

**Division / A GP for Me Staff:**

Amy Woodruffe/Aarin Frigon

Julie Young

**A GP for Me —  
Stabilization Clinic Project**

Dr. Driaan van der Vyver, GP

Dr. Kyle Stevens, GP

Dr. David Stoll, GP

Dr. Lisa Friesen, GP

Dr. Leslie Lappalainen, GP

Dr. Laura Hodgson, GP

**Division / A GP for Me Staff:**

Amy Woodruffe/Aarin Frigon

Julie Young

**A GP for Me—Practice  
Efficiency Strategy**

Dr. Garnett Tarr, GP

Dr. Perold Louw, GP

Dr. Matthys De Vries, GP

Dr. Elzaan de Witt, GP

Dr. Susan Severide, GP

Dr. Steve Evans, GP

Dr. Elizabeth Watters, GP

Dr. Driaan van der Vyver, GP

Dr. Kyle Stevens, GP

Dr. Daniel Kilian, GP

Dr. Derek Barkhuizen, GP

Dr. Cathy Rooke, GP

Dr. Margaret Myslek, GP

Dr. Peter Entwistle, GP

Dr. Jeff Harries, GP

Dr. Leona Harries, GP

Dr. Michael Biggs, GP

Dr. Johan Boshoff, GP

Dr. Marina Louw, GP

PSP Representative;

Wendy Boyer

**Division / A GP for Me Staff:**

Aarin Frigon

Julie Young

**A GP for Me—Recruitment  
and Retention**

Dr. Ron Gans, GP

Dr. Rob McIntosh, GP

Dr. Peter Entwistle, GP

**Division Staff / A GP for Me Staff:**

Aarin Frigon

Julie Young

**IN-PATIENT CARE  
PROGRAM**

Dr. Ron Gans, GP

Dr. Ella Monro, GP

Dr. Garnett Tarr, GP

Dr. Jan Venter, GP

**Division Staff:**

Julie Young

**JOINT STANDING  
COMMITTEE: DEVELOPING  
SUSTAINABLE RURAL  
PRACTICE COMMUNITIES**

Dr. Peter Entwistle, GP

Dr. Marina Louw, GP

Dr. Tim Van der Heide, GP

**Interior Health Representatives:**

Dr. Curtis Bell

Dr. Harsh Hundal

Susan Brown

Deborah Runge

**BC Ambulance Representative:**

Karen Reader

**Osoyoos Indian Band****Representative:**

Jackie McPherson

**Upper Similkameen Indian Band****Representative:**

Shauna Fox

**RDOS Representatives:**

George Bush

Walter Despot

**Village of Keremeos****Representative:**

Manfred Bauer

**Town of Oliver Representative:**

Petra Veintimilla

**Town of Osoyoos****Representative:**

Sue McKortoff

**Princeton Healthcare Steering****Committee Representatives:**

Ed Staples

Nienke Klaver

Division Staff:

Aarin Frigon

Julie Young

**SHARED CARE STEERING  
COMMITTEE**

Dr. Glen Burgoyne, GP

Dr. Brian Forzley, SP

Dr. Marius Snyman, GP

Dr. Michelle Teo, SP

Dr. Shannon Walker, SP

Dr. Elizabeth Watters, GP

**IH Representatives:**

Susan Brown

Lori Motluk

Deborah Runge

Maureen Thomson

**Doctors of BC Representative:**

Robin Watt

**Division/Shared Care Staff:**

Terrie Crawford

Tracy St. Claire

Lisa Needoba

Ilda Keller

**PRIMARY MATERNITY CARE ADVISORY COMMITTEE**

Dr. Armelie dela Cruz, SP  
 Dr. Jose Goncalves, SP  
 Dr. Manoj Parameshwar, SP  
 Dr. Kevin Renaud, SP  
 Dr. Julie Ryckman, SP  
 Dr. Greg Selinger, GP  
 Dr. Susan Severide, GP  
 Dr. Marius Snyman, GP  
 Dr. Danielle Weisgarber, GP  
 Dr. Murali Venkataraman, GP  
 Dr. Alicja Frasiniski, GP  
 Dr. Lisa Friesen, GP  
 Dr. Cara Wall, GP

**Midwives:**

Alyson Jones  
 Suzanne Lobb  
 Jennica Rawston  
 Christy Raynolds

**IH Representatives:**

Ruth Johnson  
 Lori Motluk  
 Patricia Park  
 Maureen Spinks  
**Shared Care Staff:**  
 Tracy St. Claire  
 Ida Keller  
 Kate Harris

**PALLIATIVE SYMPTOM MANAGEMENT**

Dr. William Caskey, GP  
 Dr. Alan Nixon, GP  
 Dr. David Paisley, GP  
 Dr. Elizabeth Watters, GP

**IH Representatives:**

Tanya Castillo  
 Jeff Dias  
 Tania Linning  
 Andrea Turner  
**Shared Care Staff:**  
 Tracy St. Claire  
 Kate Harris  
 Ida Keller

**PRINCETON ACCESS TO SPECIALIST CARE**

Dr. Vijender Balain, SP  
 Dr. Timothy Bell, SP  
 Dr. Colleen Black, GP  
 Dr. Neil Crofts, SP  
 Dr. Brian Forzley, SP  
 Dr. Jose Goncalves, SP  
 Dr. Tim van der Heide, GP  
 Dr. Ella Monroe, GP

Dr. Ryan Drew-Scott, SP  
 Dr. Manoj Parameshwar, SP  
 Dr. Kevin Renaud, SP  
 Dr. Elmine Statham, SP  
 Dr. Jacqueline Stewart, GP  
 Dr. Bryan Tighe, SP  
 Dr. Shannon Walker, SP  
 Dr. Lloyd Westby, GP

**IH Representatives:**

Darla Biagioni  
 Susan Brown  
 Viola Brown  
 Lori Motluk  
 Cherie Whittaker

**MOA Representative:**

Rachelle Sanderson

**Shared Care Staff:**

Tracy St. Claire  
 Lisa Needoba  
 Ida Keller  
 Kate Harris

**END-OF-LIFE ADVANCE CARE PLANNING**

Dr. Sarah Broder, SP  
 Dr. Bill Caskey, GP  
 Dr. Brian Forzley, SP  
 Dr. Marjorie Krabbe, GP  
 Dr. Mark Lawrie, GP  
 Dr. Marina Louw, GP  
 Dr. Bob Mack, GP

Dr. Margaret Mysle, GP  
 Dr. Alan Nixon, GP  
 Dr. David Paisley, GP  
 Dr. Elizabeth Watters, GP

**IH Representatives:**

Cindy Byrne  
 Maureen Detwiller  
 Jeffrey Dias  
 Esther Krahn  
 Judy Nicol

**Angus Place Representative:**

Wayne Cyback

**PSP Representative:**

Wendy Boyer

**Shared Care Staff:**

Tracy St. Claire  
 Lisa Needoba  
 Ida Keller  
 Kate Harris

**EMERGENCY**

Dr. Zoe Ayling, SP  
 Dr. Brent Harrold, GP  
 Dr. Heidi Ingram, GP  
 Dr. Jeff Plant, SP  
 Dr. Shannon Walker, SP

**IH Representatives:**

Susan Brown  
 Anne Morgenstern  
 Lori Motluk  
 Deborah Runge  
 Shared Care Staff:  
 Tracy St. Claire  
 Ida Keller  
 Kate Harris

**TELEMEDICINE WORKING GROUP**

Dr. Jose Goncalves, SP  
 Dr. Ella Monroe, GP  
 Dr. Kevin Renaud, SP  
 Dr. Rob Swan, SP  
 Dr. Michelle Teo, SP  
 Dr. Shannon Walker, SP

**IH Representatives:**

Susan Brown  
 Viola Brown  
 Chris Danby  
 Mark Mogan  
 Scott Frymire  
 Cherie Whittaker

**Shared Care Staff:**

Tracy St. Claire  
 Lisa Needoba  
 Ida Keller  
 Kate Harris

**TUESDAY ROUNDS PLANNING COMMITTEE**

Dr. Jack Kooy, GP  
 Dr. Perold Louw, GP  
 Dr. David Paisley, GP  
 Dr. Cathy Rooke, GP  
 Dr. Jacqueline Stewart, GP  
 Dr. Christopher Toneff, GP  
 Dr. Elizabeth Watters, GP

**Division / Shared Care Staff:**

Tracy St. Claire  
 Julie Young

**CHILD / YOUTH MENTAL SERVICES LOCAL ACTION TEAM**

Dr. Vijender Balain, SP  
 Dr. Manoj Parameshwar, SP  
 Dr. Kyle Stevens, GP  
 Dr. Ryan Drew-Scott, SP  
 Dr. Barbara Main, GP  
 Dr. Cathy Sheehan, GP  
 Dr. Elmine Statham, SP  
**PSP Representative:**  
 Wendy Boyer

**F.O.R.C.E. Representatives:**

Harry Holman  
 Rylee McKinlay  
 Terri McKinlay

**Parent Representatives:**

Tricia Highley  
 Jim Pearmain  
 Leslie Wilson

**Penticton Indian Band Representatives:**

Ted Cutbill  
 Lynn Kruger

**Boys & Girls Club Representative:**

Jennifer Anderson

**PDCRS Representatives:**

Tanya Behardien  
 Melissa Redfern

**School District #67 Representatives:**

Louise Ganton  
 Michelle Glibbery  
 Todd Manuel  
 Jenny Mitchell  
 Tracy Sorensen

**YES Project Representatives:**

Amberlee Erdmann  
 Brittini Miller

**IH Representatives:**

Ginger Challenger  
 Adelle Jones  
 Denise Kayto  
 Jamie Marshall  
 Anne Morgenstern  
 Deneen Ollis  
 Debra Salverda  
 Joseph Savage

**Rotary Representatives:**

Brian Hughes  
 Milton Orris

**RCMP Representative:**

Mark Provencal

**MCFD Representatives:**

Deb Hardman  
 Lars Larsen

Jason MacKenzie

Cindy Whitford

**Pathways Representative:**

Daryl Meyers

**City of Penticton Representative:**

Helena Konanz

**Impact BC Representative:**

Diane Goossens

**MLA Representative:**

Dick Knorr

**CMHA Representatives:**

Dennis Tottenham

Jessica Lutz

**BCSS Representatives:**

Jim Cleghorn

Robbie Shea

**Shared Care Staff:**

Tracy St. Claire

Riley Gettens

Ida Keller

**CYMHSU LAT Co-Chair Committee**

Dr. Manoj Parameshwar, SP

Dr. Elmine Statham, SP

Dr. Kyle Stevens, GP

**IH Representatives:**

Denise Kayto

Joseph Savage

**MCFD Representatives:**

Deb Hardman

Jason MacKenzie

**RCMP Representatives:**

Mark Provencal

**F.O.R.C.E Representative:**

Terri McKinlay

**SD #67 Representatives:**

Todd Manuel

**Shared Care Staff:**

Tracy St. Claire

Riley Gettens

Ida Keller

**CYMHSU Early Intervention Working Group**

**IH Representative:**

Adelle Jones

**Youth Representatives:**

Harry Holman

Rylee McKinlay

**Youth Engagement Strategy Representative:**

Amberlee Erdmann

**MCFD Representative:**

Deb Hardman

**Parent Representatives:**

Terri McKinlay

Tricia Highley

Jim Pearmain

**PDCRS Representatives:**

Tanya Behardien

Melissa Redfern

**SD #67 & 53 Representatives:**

Louise Ganton

Jenny Mitchell

Marieze Tarr

**City of Penticton Representative:**

Helena Konanz

**Rotary Representatives:**

Brian Hughes

Milton Orris

**CMHA Representatives:**

Jessica Lutz

Victoria Monkman

Dennis Tottenham

**Boys & Girls Club Representative:**

Jennifer Anderson

**BCSS Representative:**

Jim Cleghorn

Robbie Shea

**RCMP Representative:**

Mark Provencal

**Shared Care Staff:**

Tracy St. Claire

Riley Gettens

Ida Keller

**CYMHSU Youth in Crisis**

Dr. Manoj Parameshwar, SP

**PDCRS Representative:**

Tanya Behardien

**MCFD Representatives:**

Deb Hardman

Lars Larsen

Jason McKenzie

Deneen Ollis

Cindy Whitford

**IH Representatives:**

Ginger Challenger

Anne Morgenstern

Debra Salverda

Joseph Savage

**RCMP Representatives:**

Terri Kalaski

Mark Provencal

**SD #67 Representatives:**

Michelle Glibbery

Todd Manuel

**Pathways Representative:**

Daryl Meyers

**Boys & Girls Club Representative:**

Jennifer Anderson

**Shared Care Staff:**

Tracy St. Claire

Riley Gettens

Ida Keller

**CYMHSU Youth Psychiatrist Recruitment**

Dr. Vijender Balain, SP

Dr. Ryan Drew-Scott, SP

Dr. Susan Tebbutt, SP

Dr. Manoj Parameshwar, SP

Dr. Cathy Sheehan, GP

Dr. Elmine Statham, SP

Dr. Kyle Stevens, GP

**MCFD Representative:**

Barry Fulton

**IH Representatives:**

Dr. Paul Dagg

Dr. David Smith

Dave Harryh

Gina Sloan

Joseph Savage

**CYMH Collaborative Representatives:**

Michele Blais

Rachel Laird

Val Tregillus

**Shared Care Staff:**

Tracy St. Claire

Riley Gettens

Ida Keller

**CYMHSU OLIVER, OSOYOOS, OKANAGAN FALLS**

Dr. Steve Evans, GP

Dr. Garnett Tarr, GP

Dr. Jan Venter, GP

**MOA Representative:**

Jacinda Pownall

**IH Representatives:**

Dayle Drury

Stuart Johnston

Tanya Potts

Joseph Savage

Barbara Joy Taggart

**PSP Representative:**

Wendy Boyer

**SD #53 Representatives:**

Shendah Benoit

Terry Collis

Tammy Gendron

Diane Haddow

Sara Illingworth

Tina Lovett

Karin Maertins

Adrienne Mailey

Margie Nazaroff

Tuson Pearle

Ron Rachinski

Mike Safek

Marieze Tarr

Bev Young

**RCMP Representatives:**

Blaine Gervais

Susan Harper

Kirsten Marshall

Mark Provencal

Tina Walner

**Oliver Recreation Representative:**

Carol Sheridan

**MCFD Representatives:**

Staci Friesen

Chad Teigen

**SOICS Representatives:**

Corrine Janow

Gurtej Kang

**PDCRS Representatives:**

Kayla Drazdoff

Kathryn Smith

**Desert Sun Counselling Representatives:**

Tamara Adspell

Norma Jean-Schmidt

**OIB Representatives:**

Lindsay Anderson

Matthew Baran

Shelley Bolingbroke

Teresa Haberstock

Jackie McPherson

Sandra Shaw

**Impact BC Rep Representatives:**

Diane Goossens

**Access Centre Representatives:**

Donna Ashcroft

**Boys & Girls Club Representative:**

Laurene Sloboda

# Statement of Financial Position

(March 31, 2016)

## STATEMENT OF FINANCIAL POSITION: YEAR ENDING MARCH 31ST 2016 AUDITED

### ASSETS

Current Assets		
Cash	\$	432,782
GIC		350,000
Accounts Receivable		108,041
Prepaid Expenses		350
		<hr/>
		891,173
Capital Assets		23,348
		<hr/>
<b>TOTAL ASSETS</b>	<b>\$</b>	<b>914,521</b>

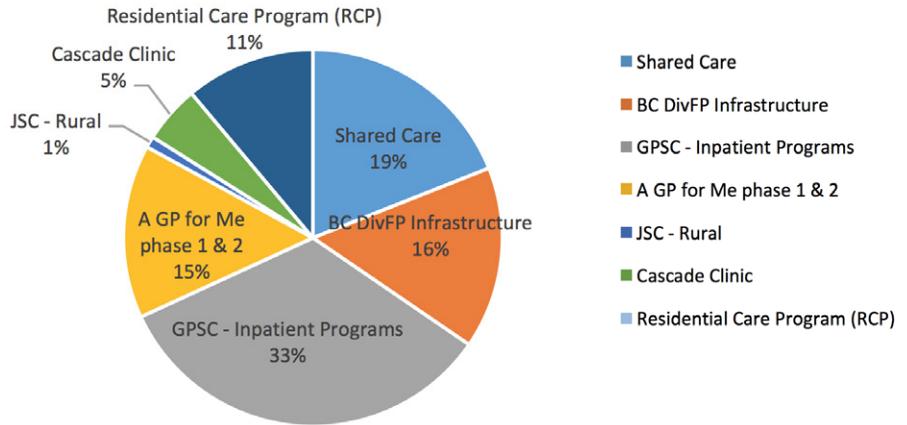
### LIABILITY AND NET ASSETS

Current Liabilities		
Accounts Payable	\$	303,379
Deferred Revenue		556,986
		<hr/>
		860,365
Deferred capital contributions		5,659
		<hr/>
		866,024
Net Assets		
Invested in capital assets		21,180
Unrestricted		27,317
		<hr/>
		48,497
		<hr/>
<b>TOTAL LIABILITIES AND NET ASSETS</b>	<b>\$</b>	<b>914,521</b>

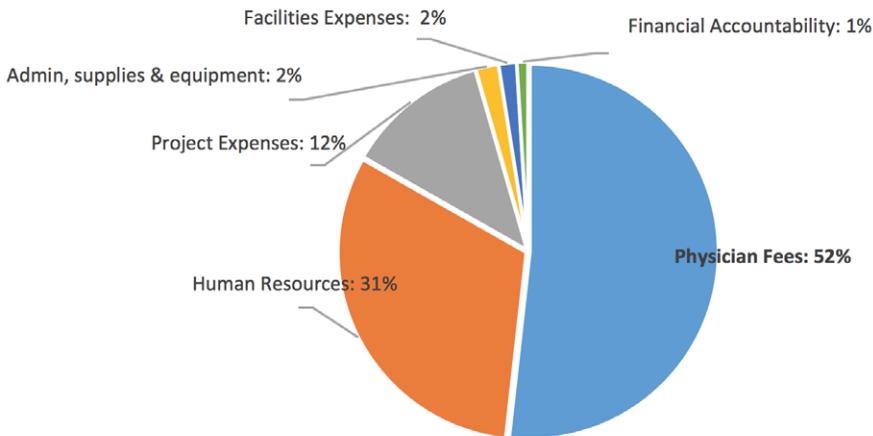
This consolidated statement of position is based on an audited financial statement for the fiscal year ending March 31, 2016. Full financial reports are available at the Division office.

# Revenue and Expenses

## 2015/2016 REVENUE



## 2015/2016 EXPENSES





Drs. David Surkan, David Stoll, Lorraine Kane, Steve Evans and Shannon Walker with Ken Hayter at Linden Gardens CME Event, June 2015.

**South Okanagan Similkameen  
Division of Family Practice**

Contact information:

Unit 106, 197 Warren Ave East,  
Penticton BC V2A 8N8

Phone: 778-476-5696

Email: [terrie.crawford@sosdivision.ca](mailto:terrie.crawford@sosdivision.ca)

Website: [www.divisionsbc.ca/sos](http://www.divisionsbc.ca/sos)

Photo credits: South Okanagan Similkameen DoFP

We gratefully acknowledge the funding of the General Practice Services Committee and Shared Care Committee, as well as the support of the Division of Family Practice provincial office.

The Divisions of Family Practice Initiative is sponsored by the General Practice Services Committee, a joint committee of the BC Ministry of Health and Doctors of BC.

[www.divisionsbc.ca/sos](http://www.divisionsbc.ca/sos)