

# SOS Division in our Community

## DIVISION MEMBER SERVICES

## ...AND WHO IS INVOLVED

### Inpatient Care Program

Coordinating physician inpatient care in the South Okanagan Similkameen

Drs. Andrew Dargie, Ron Gans, Jeff Harries, Sheena Manning, Ella Monro, Tom Oliver, Tim Phillips, Jan Venter, Elizabeth Watters, Danielle Weisgarber, Murali Venkataraman

Division project contacts: [tracy.stclaire@sosdivision.ca](mailto:tracy.stclaire@sosdivision.ca) and [Julie.Young.member.services@sosdivision.ca](mailto:Julie.Young.member.services@sosdivision.ca)  
tel: 778 476 5696

### Recruitment and Retention

Helping attract and retain physicians in the South Okanagan Similkameen

Division project contact: [aarin.frigon@sosdivision.ca](mailto:aarin.frigon@sosdivision.ca) tel: 778 476 1878

### Martin Street Outreach Centre

Primary care for the most complex MHSU patients in Penticton

Drs. Lisa Friesen, Leslie Lappalainen, Kyle Stevens, David Stoll; (IH) Kevin Fraser, Deb Salverda, John Yarschenko, (MOA) Kelly Hawes

Division project contact: [aarin.frigon@sosdivision.ca](mailto:aarin.frigon@sosdivision.ca), tel: 778 476 1878

## DIVISION PROJECTS

## ...AND WHO IS INVOLVED

### Residential Care

Providing proactive care, polypharmacy risk reduction, reducing barriers and decreasing avoidable visits to the ED

Drs. Colleen Black, Robert Calder, Mark Lawrie, Marina Louw, Bob Mack, Margaret Myslek, Peter Bennett, Richard Tatham, Elizabeth Watters; (IH) Connie Hattum, Dr. Doug Smith; all South Okanagan Similkameen residential care facilities

Division project contact: [lisa.needoba@sosdivision.ca](mailto:lisa.needoba@sosdivision.ca), tel: 778 476 5696

### Patient Medical Home and Primary Care Network

Optimizing team-based care at the family physician office and in the community

Drs. Tim Phillips, Murali Venkataraman

Division project contact: [suzanne.moccia@sosdivision.ca](mailto:suzanne.moccia@sosdivision.ca), 778 476 5896

### Developing Sustainable Rural Practice Communities (JSC)

Working to establish sustainable and patient-focused healthcare in the South Okanagan Similkameen Rural Corridor

Drs. Peter Entwistle, Marina Louw, Tim Van Der Heide, Yves Thomas; Interior Health, BC Ambulance, Osoyoos Indian Band, Lower Similkameen Indian Band, Okanagan Nation Alliance, RDOS, PDCRS, Princeton Family Services, Lower Similkameen Community Services Society, Support our Health Care, Village of Keremeos, Towns of Oliver, Osoyoos, and Princeton;  
Division project contact: [aarin.frigon@sosdivision.ca](mailto:aarin.frigon@sosdivision.ca), tel: 778 476 1878

## SHARED CARE PROJECTS

## ...AND WHO IS INVOLVED

### Steering Committee

Partnering with specialists, IH and PPMS to improve patient and provider satisfaction

Drs. Jeff Harries, Robin Masson, Marius Snyman, Michelle Teo, Jacqueline Stewart, Rob Swan, Shannon Walker; (IH) Susan Brown, Karen Leach-MacLeod, Carl Meadows, Deb Runge, John Yarschenko; (PPMS) Amy Woodruffe; (Shared Care) Tracy St. Claire, Kathleen Jagger, Ida Keller, Robin Watt

### Primary Maternity Care

Bringing together primary maternity care providers to co-design a sustainable model of maternity care for the community

Drs. Jennifer Begin, Catherine Botting, Lisa Friesen, Jose Goncalves, Sheena Manning, Greg Selinger, Marius Snyman; (midwives) Tiffany Holdsworth-Taylor, Alyson Jones, Suzanne Lobb, Christy Raynolds, (IH) Ruth Johnson, Carl Meadows, Patricia Park, Maureen Spinks, Shannon Taylor; (RN) Sally Bouchard; Shared Care project contact: [kathleen.jagger@sosdivision.ca](mailto:kathleen.jagger@sosdivision.ca), 778 476 5896

### Telemedicine

Using technology to connect rural patients to Penticton specialists

Drs. Robert Swan, Ella Monro, Michelle Teo, Shannon Walker; (IH) Susan Brown, Scott Frymire, Mark Mogan, Deborah Runge, Cherie Whittaker; Shared Care project contact: [kathleen.jagger@sosdivision.ca](mailto:kathleen.jagger@sosdivision.ca), 778 476 5896

### Vulnerable Frail Elderly Discharge from Emergency

Optimizing a care pathway for vulnerable frail elderly from the ED back to the community

Drs. Zoe Ayling, Brent Harrold, Robin Masson, Shannon Walker; (IH) Susan Brown, Lisa Danby, Karen Leach-MacLeod, Carl Meadows, Anne Morgenstern, Deborah Runge, Darlene Russell, Shelley Smillie; Shared Care project contact: [suzanne.moccia@sosdivision.ca](mailto:suzanne.moccia@sosdivision.ca), 778 476 5896

### Acute Polypharmacy

Polypharmacy risk reduction in an acute care setting

Drs. Chad Dyck, Mark Lawrie, Marius Snyman, Shannon Walker; (Pharmacists) Christine Rutherford, Karen Lapointe, Patrick Edwards; (IH) Sharon Fekete, Jessica Nattress, Lois Neufeld; Shared Care project contact: [kathleen.jagger@sosdivision.ca](mailto:kathleen.jagger@sosdivision.ca), 778 476 5896

Executive Director

Tracy St. Claire

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Operations Coordinator

Julie Young

778 476 5696 [member.services@sosdivision.ca](mailto:member.services@sosdivision.ca)

### SOS Division of Family Practice Board of Directors

Drs. Tim Phillips (Physician Lead), Colleen Black, Ron Gans, Alan Gow, Brent Harrold, Margie Krabbe, Cathy Rooke, Greg Selinger; Viola Brown