

# Quick Sheet for Serving Syrian Families

Island Health, Victoria Clinic (Refugee Health Hub)	Charlotte Brown, R.N., P: (250) 388-2200
Provincial Language Services Line	1(888) 603-5087 <a href="http://www.phsa.ca/health-professionals/professional-resources/interpreting-services">http://www.phsa.ca/health-professionals/professional-resources/interpreting-services</a> .
Arabic-Speaking Pharmacist	Amr Farghali P: (250) 818-3844 E: <a href="mailto:amrah78@hotmail.com">amrah78@hotmail.com</a>
BC HelpLink Hotline (available in Arabic)	8-1-1 For Arabic interpreter, state "Arabic"
Audiology Services	Connect Hearing 645 Fort Street., Contact: Mae P: (250) 385-3103 Speech & Hearing Clinic 1947 Cook Street, Contact: Niki Timar P: (250) 388-2250
Provincial Toll-Free Refugee Mental Health Line	P: 1 (888) 393-3133 Operated by Vancouver Association for Survivors of Torture
Counselling Centre for Immigrants and Refugees (CCIR)	P: (250) 999-8170 3939 St. Peter's Rd, Victoria, BC V8P 2J9
Interim Federal Health Program (IFHP) for how to register and questions regarding coverage	P: 1 (888) 614-1880 Medavie Blue Cross to field inquiries and process applicants <a href="http://www.cic.gc.ca/english/refugees/outside/arriving-healthcare.asp">http://www.cic.gc.ca/english/refugees/outside/arriving-healthcare.asp</a>
Victoria Immigrant and Refugee Centre Society (VIRCS)	P: (250) 361-9433 637 Bay St., 3 <sup>rd</sup> Floor Victoria, BC V8T 5L2
Intercultural Association of Greater Victoria	P: (250) 388-4728 930 Balmoral Road, Victoria, BC V8T 1A8