

Helpful Contacts

Aboriginal Affairs and Development Canada (formerly INAC)

1-800-665-9320

Accent Inn

(250) 475-7500

BC Aboriginal Network on Disability Society

(250) 381-7303

Blue Ridge

(250) 388-4345

Burn House

(250) 370-2876

Cancer Lodge

(250) 592-2662

Easter Seal House

(250) 595-6060

First Nations Health Council

1-866-417-1139

Heart House

(250) 595-1931

Human Services

1-888-407-4888

Inter Tribal Health Authority (ITHA)

1-877-777-4842

Non-Insured Health Benefits (NIHB)

1-800-317-7878

Nuu-chah-nulth Community & Sh'ulh-etun Health Society

(250) 246-2729

Ts'ewulhtun Health Centre

(250) 746-6184

Victoria Native Friendship Centre

(250) 384-3211

VIHA Complaints and Concerns

1-877-370-8699

Wheels for Wellness

(250) 338-0196

Royal Jubilee Hospital

(250) 370-8000

RJH - Parking - 7:45 - 3:30pm

Patient Information: (250) 370-8244

Victoria General Hospital

(250) 727-4212

VGH - Parking - 7:45 - 3:30pm

Patient Information: (250) 727-4157

Saanich Peninsula Hospital

(250) 544-7676

Aboriginal Liaison Nurse locations on Vancouver Island

Alert Bay / Port McNeill

(250) 974-5522 Ext. 2184

Campbell River

(250) 830-8865

Comox

(250) 890-3810

Cowichan

(250) 709-8204

Nanaimo

(250) 741-4234

Port Alberni

(250) 735-0438

Port Hardy

(250) 230-0335

Tofino

(250) 725-4010 Ext. 64143

Aboriginal Health Liaison Nurse

Saanich Peninsula Hospital



Jane Fox RN, BScN

Office: (250) 652-7590

Cell: (778) 677-0774

Fax: (250) 652-7547

Email: jane.fox@viha.ca

Ways we can help

- Working with staff, patients, families and community service to support discharge planning.
- Providing emotional support and advocating for Aboriginal patients during a hospital stay.
- Explaining health care issues to patients and their families.
- Addressing and providing support around Cultural Safety issues in collaboration with the Cultural Safety Coordinator.
- Accessing Non-Insured Health Benefits as appropriate and as needed.
- Assisting with compassionate parking passes as financial need indicates for one family member.
- Referring patients to other support services as requested (Volunteer, Spiritual Care, etc.)
- Following up with patients after discharge from hospital.
- Participating in community events to share information about SPH and ALN services.

What to expect while escorting or visiting family members in hospital

- If you are willing - please identify your self as “Aboriginal or First Nation” for hospital staff to notify the liaison nurse.
- Bring your BC Care Card & Status Card.
- Check with your Band and/or patient travel clerk prior to hospitalization for medical coverage, travel assistance, meals, and accommodation guidelines.
- Meals will not be provided to family members.
- Aboriginal Health does not provide any financial assistance.

Office Hours:

Mon-Fri

10:00 am—6:00 pm

Referrals Welcome

Hy'chka

Kleco-Kleco

Gilakas'la

Thank you



WEBSITE:

http://www.viha.ca/aboriginal_health/