



March 16, 2017

Dear Colleagues,

For many years, wait times for Diagnostic Imaging has been a serious concern in BC. To date, it has been difficult to get factual information on wait times, but recently, thanks to work done in partnership between Medical Imaging and the Divisions of Family Practice, we are now launching a web portal to show wait times for imaging studies. This is a first in BC.

The wait time reports show retrospective wait times, taking the difference in time between receipt of a request, and the time of completion of the study. While ideally one would like to know prospective wait times, to know how long it will be until the next available appointment, that is fraught with errors and technical difficulties, and the numbers are not reliable.

This data is available from your offices after a single login (PowerChart credentials required).

Use this [link](#) to access VIHA imaging wait times

Link: [https://services.viha.ca/sites/MIWaitTimes/SitePages/Medical\\_Imaging\\_Wait\\_Times.aspx](https://services.viha.ca/sites/MIWaitTimes/SitePages/Medical_Imaging_Wait_Times.aspx)

Example:

CURRENT AS OF PERIOD 03 May 20 - June 16, 2016

| CT SCAN        |                               | Urgency on Requisition                            |             |         |
|----------------|-------------------------------|---|-------------|---------|
|                |                               | Number of days to receive imaging 90% of the time |             |         |
| CITY           | SITE                          | URGENT  | SEMI-URGENT | ROUTINE |
| Campbell River | Campbell River Hospital       |   |             |         |
| Comox          | St. Joseph's General Hospital |   |             |         |
| Port Alberni   | West Coast General Hospital   |   |             |         |
| Nanaimo        | Nanaimo Regional Hospital     |   |             |         |
| Duncan         | Cowichan General Hospital     |   |             |         |
| Victoria       | Victoria General Hospital     |   |             |         |
| Victoria       | Royal Jubilee Hospital        |   |             |         |
| Saanichton     | Saanich Peninsula Hospital    |   |             |         |

We hope you find this data useful in your care of patients. If you have any questions please contact Dr. Ian Bekker [bekker.victoria.divisions@gmail.com](mailto:bekker.victoria.divisions@gmail.com) .

Sincerely,

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Department Head and Medical Director  
Medical Imaging Services, Island Health