

PALLIATIVE CARE: Future State Vision

JANUARY 20, 2021



E D U C A T I O N

S E R V I C E S & S U P P O R T S

C A R E T E A M

COMMUNICATION

ACROSS HEALTH SECTORS

USE THE **SERIOUS ILLNESS CONVERSATION GUIDE** ACROSS ALL PROVIDERS, AND CLEARLY DOCUMENT RESPONSES

PROVIDER ↔ PROVIDER

PHYSICIAN

WE NEED A **HUB** FOR COMMUNICATION IN ONE PLACE

ONE PERSON?

HELP BUILD AWARENESS

NAVIGATOR TO TAKE TIME TO LISTEN WITH PERSON & FAMILY

PROVIDER ↔ PERSON/FAMILY

BOOK ON INFORMATION, RESOURCES
"WHAT TO EXPECT ON your Journey"

DEDICATED PALLIATIVE EDUCATION for PALLIATIVE TEAM

NORMALIZE the LANGUAGE and UNDERSTANDING of PALLIATIVE

THE PALLIATIVE Journey IS A Journey LIKE ANY OTHER ILLNESS: PROVIDERS NEED TRAINING to SUPPORT



SERVICES & SUPPORTS

Cultural

CONTACT NUMBERS for CULTURAL CARE & LANGUAGE

Mental

PERSON and FAMILY SUPPORT

DEATH DOULAS

PHYSICIANS ENGAGED and INVOLVED

Spiritual

ONE-STOP SHOP to UNDERSTAND all SERVICES AVAILABLE ACCESS THESE AREAS

Environment & Social

Physical

ESTABLISH A PALLIATIVE TEAM EARLY!



END OF LIFE
DEATH DOULAS
JOURNEY CAPTURE
HOSPICE SUPPORT

Holistic
NATIVE/HERB
DIETICIAN
MIDWIFE
MIDWIFE
MIDWIFE
MIDWIFE

CLINICAL
PHYSICIAN
PSYCHOLOGIST
PHYSIOLOGIST
PHYSIOLOGIST
PHYSIOLOGIST

TRANSPORTATION
CHILD CARE
CARE AIDS
CLEANING STAFF

Home

PHYSICIAN
PHYSIOLOGIST
PHYSIOLOGIST

COMMUNITY PHARMACEUTICALS
PHARMACEUTICALS
PHARMACEUTICALS

Community

PHYSICIAN
PHYSIOLOGIST
PHYSIOLOGIST

FINANCIAL PLANNER
VOLUNTEERS
MINISTER/PASTOR
ELDER'S COMPANION

Personal
PET THERAPY
MUSIC THERAPY
ART THERAPY

PHYSICIAN
PHYSIOLOGIST
PHYSIOLOGIST

LONG TERM CARE

HOSPITAL IN PATIENT

CANCER CENTRE (S.H. SUN)

ANOTHER COMMUNITY (WORKING TO/ FROM)

A RIGHT TO CONSENT FOR EVERY PERSON

CENTRAL HUB for ACCESS APPOINTMENTS, INFO (BUT NOT REPLACE IN-PERSON CARE)

SPECIALIST

ABILITY TO SELF REFER

INFO SHARING

PALLIATIVE CARE CLINIC

PERSON'S FAMILY VOICE IS CENTRAL

DEDICATED PALLIATIVE TEAM

CARE TEAM CAPABLE

SMOOTHER TRANSITIONS

Fewer SILOS

HOSPICE (GERMAN)

BRIDGE GAPS

COLLABORATE WITH HOSPICE to SHIFT CULTURE ON DEATH (for persons & clinicians)

URGENT PRIMARY CARE CLINIC

AMBUANCE BCESH

HOME BASED CARE

PHARMACY

PROACTIVE CARE

WE NEED TO THINK UPSTREAM for SERIOUS ILLNESS CONVERSATIONS

COORDINATED CARE & TRANSITIONS