

Provincial COVID 9-1-1 Long Term Care Transfer Algorithm

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Legend
 AMPDS: Advanced Medical Priority Dispatch System
 BCEHS: BC Emergency Health Service
 ED: Emergency Department
 EPOS: Emergency Physician Online Support
 HA: Health Authority
 LTC: Long Term Care
 MHO: Medical Health Officer
 MOST: Medical Orders for Scope of Treatment
 MRP: Most Responsible Physician

Definitions
¹ MRP includes on-call MRP group
² Actual or potential life threatening and urgent conditions (Purple, Red, Orange) per AMPDS
³ MHO Policy – memo 359

LTC Care Plan Assumption

MRP¹ consulted:

- Review resident's care plan, MOST status, advance directives
- Consider MHO policy³ directives
- Apply **Clinical Decision Pathway COVID-19 in LTC Residents**

LTC Facility

- Requests 9-1-1 ambulance transfer to ED

Guiding Principles

- LTC facilities are at high risk for spread of COVID-19 and related severe outcomes for residents
- LTC facilities are to take significant measures to minimize risk for exposure by minimizing inter-facility transfers
 - Consider alternative care delivery
 - Medically appropriate transfers
- Reduce demand on 9-1-1 ambulance and ED resources

BCEHS

- Does patient meet emergency response² criteria

BCEHS

- Immediately deploy emergency ambulance

BCEHS

- Paramedic assessment

Paramedic

- Clinical or disposition concern?

LTC

- Ensure MRP/On-Call Group is notified

Paramedic

- Consult EPOS

EPOS

- Requests consult with MRP/On-Call Group

EPOS-MRP Consultation

- Develop disposition plan

MRP/Facility requests ambulance

BCEHS

- Dispatch ambulance

BCEHS

- Pre-hospital notification
- Transfer to acute care

LTC Implement treat-in-place

