

NEW
FEATURES

Community Services

- We are hoping to launch the new and improved Community Services section within the next few months. It will offer advanced search and filtering functions, including a new 'modality of services' filter (i.e. services provided by phone, online, in home, etc.).
- Areas currently being prioritized for data collection include Seniors' Health, Mental Health, and Addictions, although other types of community services are also welcome.
- Community Services content will now be administered centrally by the Provincial Pathways Team at no cost to Divisions. If you would like to submit content to be entered, please forward it to our new Community Services Coordinator, Hayley Pelletier, at hayleypelletier@pathwaysbc.ca.

Emailing Appointments

- Although you have always been able to print appointment information for patients in the past, you now have the ability to email this information directly to patients as well.

Associations

Hospital privileges: [Surrey Memorial Hospital](#)
 Clinic associations: [Cardiology Diagnostic Department - Jim Pattison Outpatient Care and Surgery Centre \(FHA\)](#)

 Print or Email Information for Patient  Incorrect Information? Let us know

- **Remember to obtain consent!** When emailing information of any type to patients (whether appointments or resources), as per recommendations by the CMPA, you should first obtain their consent to communicate electronically and keep a copy of this consent form in the patient's chart.
- Pathways will provide a helpful prompt when you attempt to email an appointment to a patient along with a link to a consent form recommended by the CMPA.

Important:
 Before proceeding, please ensure you have the patient's written permission to use electronic communication. The patient's signed consent form should be kept in the patient's record.
 Upon sending the email, you will see a message which you are encouraged to copy and paste into the patient's EMR. Pathways will not save this message.

A printable consent form is available here: [Electronic Communication Consent Form \(CMPA\)](#)

New Icon Created

A new red checkmark has been created to denote specialists/clinics that only accept referrals from other specialists (not directly from a GP).

Cardiology Diagnostic Department - RCH (FHA)	
Cardiology Diagnostic Services - Eagle Ridge Hospital (FHA)	
Chest Pain Clinic - RCH (FHA)	

You can find a list of all the icons and meanings at the bottom right of each specialist search page.

FAST FACT #1

There is a seat currently open on the Pathways Board, and Divisions are encouraged to nominate GPs to fill the position. Nominations can be sent to Ryan at ryanlammertsen@pathwaysbc.ca

FAST FACT #2

To date
25
 Divisions have launched Pathways, with another 7 expected by the end of 2017. At that point, we anticipate approximately
95%
 of physicians in BC will have access to Pathways!

BACK ISSUES

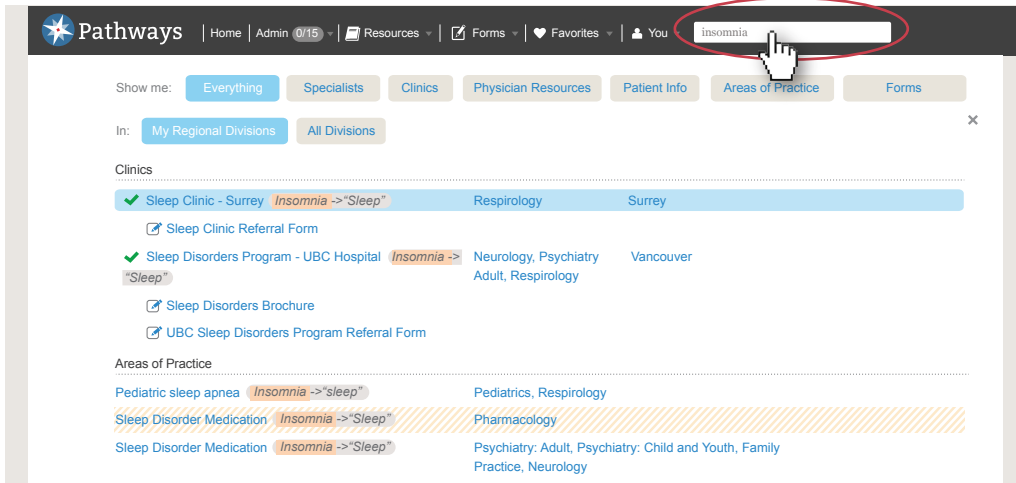
Back issues of *Getting the Most from Pathways* can be accessed from the Pathways [Home Page](#).

Improvements to Search Function



You can now search for words with as few as 2 letters (ie. 'GF' when searching GF Strong, or last names like Ng), as opposed to 3 letters previously.

Common synonyms will show up along with your search term. For instance, searching 'insomnia' will now return results that include 'sleep' in the title.



FOR YOUR INFORMATION



The number of resources on Pathways have been increasing markedly. Over

200

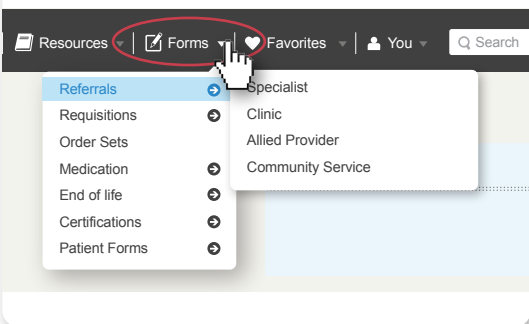
resources have been added over the last 3 months!

Thank you to Pathways Resource Committee for their continued work in curating this set of resources. If you have a resource you would like to see added, please email it to submissions@pathwaysbc.ca.

Forms Layout Has Changed

Please note that **Forms** have been recategorized to make them clearer and easier to sort through.

You also have the ability to select **Forms** when using the search bar for more targeted searches.



Reminder to Update Your Profile

If you currently have a profile on Pathways, either as a Family Practitioner, specialist, or clinic owner, remember that you don't have to wait for your local Pathways administrator to contact you in order to update your information. You can do this yourself at any time, by clicking the 'update' button at the bottom of your profile. Regular updates are necessary to keep Pathways data current and accurate, ensuring it remains a reliable tool for all physicians in the province!

