

### Care Conference % MRP in Attendance

- **Baseline Sept - Dec 2016 = 42.3%**
- **Jan – Mar 2017 = 73.9%**

*\* As of April 1, 2017, incentive to attend Care Conference was raised to \$100/per patient/per fiscal year*

### Meaningful Medication Reviews

- 2 polypharmacy CMEs delivered
- Subsequent facility & pharmacy meeting
- Two facilities working on a revised scheduling process; one facility not clear yet on how they will schedule; and at on facility physicians attend currently attend medication reviews

### Breakdown of Incentives

- **\$100 Basic Best Practice<sup>1</sup>**
- **\$150 New MRP<sup>2</sup>**
- **\$100 Care Conference<sup>1</sup>**
- **\$50 Meaningful Medication Review<sup>1</sup>**

<sup>1</sup> Per fiscal year/per patient

<sup>2</sup> One per patient/per physician

### 24 x 7 Coverage

- Sept–Dec 2016 three Medical Directors provided coverage approximately 4 times
- Facilities reported Improved Facility Working with Providers Experience
- Working Group decided additional pay for ongoing monitoring not needed

### Emergency Department Transfer Rates

	<i>Funded Beds</i>	<i>%(#) of RC Clients With ED Visit Oct-Dec 2016</i>	<i># of ED Visits Admitted</i>	<i>%(#) of RC Clients With ED Visit Jan-Mar 2017</i>	<i># of ED Visits Admitted</i>
<b>CV Senior Village</b>	<b>121</b>	<b>9%(11)</b>	<b>46%</b>	<b>12%(16)</b>	<b>67%</b>
<b>The Views</b>	<b>116</b>	<b>2%(3)</b>	<b>100%</b>	<b>4%(5)</b>	<b>60%</b>
<b>Cumberland Lodge</b>	<b>65</b>	<b>8%(6)</b>	<b>17%</b>	<b>4%(3)</b>	<b>33%</b>
<b>Glacier View Lodge</b>	<b>101</b>	<b>4%(4)</b>	<b>25%</b>	<b>5%(6)</b>	<b>33%</b>

### Financial Results

- Surplus of \$26,000 after first 9 months of RCI; majority of money is clinical funding
- Surplus rolled over into 2017-2018 fiscal year
- Surplus will be applied to improvement projects and/or future incentives

### Quality Improvement Initiatives (In progress)

- Standardize approach to scheduling care conferences & medication reviews (facilities and clinics)
- Work towards more physicians documenting electronically at facilities
- Starting to work on accessible and common Care Plan Goals

## Physician Engagement

	<u>Sept 2016<sup>1</sup></u>	<u>June 2017</u>
<b># Physicians signed up:</b>	<b>35</b>	<b>34<sup>2</sup></b>
<b># Physicians with patients in res care &amp; not signed up:</b>	<b>17</b>	<b>11<sup>4</sup></b>
<b># Total physicians with patients in res care:</b>	<b>52</b>	<b>45</b>
# Physicians with 1-2 patients:	14	14
# Physicians with 3-6 patients:	14	15
# Physicians with 7-10 patients:	11	5
# Physicians with 11-20 patients:	10	8
# Physicians with 21+ patients:	3 <sup>3</sup>	3 <sup>3</sup>
<b>Physicians with 21+ patients represent:</b>	<u># of Patients</u>	<u>% of Total Patients</u>
June 2017	161	38.8%
March 2017	173	40.3%

### NOTES:

<sup>1</sup> Taken from Sept 16 data file

<sup>2</sup> Includes 1 who joined but never invoiced and 1 who joined and invoiced only once

<sup>3</sup> Does not include NP for either date. June 2017: NP is PCP for 23 patients on behalf of 5 physicians

<sup>4</sup> Comprised of (June 2017):

4 – Responded that they were not signing up

2 – Never responded

3 – Indicated they wanted to transfer patients; still have patients and have not signed up

1 – Transferred all but 1 patient – has not signed up

1 – Transferred all patients – has respite patient

RCI Quality Improvement Report\*

*Oct-Dec 2016*

*Jan-Mar 2017*

24 x 7 Availability

RED

YELLOW

- 1 facility

GREEN

GREEN

- 2 facilities

YELLOW

GREEN

- 1 facility

Proactive Visits

YELLOW

GREEN

- 1 facility

GREEN

GREEN

- 1 facility

YELLOW

YELLOW

- 2 facilities

Participation in  
Care Conferences

YELLOW

GREEN

- 1 facility

GREEN

GREEN

- 1 facility

YELLOW

YELLOW

- 2 facilities

Improved Experience

GREEN

GREEN

- 3 facilities

GREEN

YELLOW

- 1 facilities

Completed Documentation

3 facilities scored as "USUALLY", 1 facility scored "SOMETIMES"

\*Report provided by Central RCI, May 15, 2017