



## Sample Measurement Plan In Patient Care Program

### What are we trying to accomplish? Our Aim Statement is:

*We aim to improve patient attachment to family physicians in the ----- region so that by 2015, all patients who want a family doctor will have one. By working on the process, we expect improved population health, improved outcomes for patients and for provider satisfaction, and decreased costs to the system.*

### How will we know that a change is an improvement?

#### Our measures:

| Name of Measure  | Description of Measure and Data Collection plan<br><i>Exactly how you will measure it (mathematical formula)</i> | Starting measure | Project end | Goal |
|------------------|--|------------------|-------------|------|
| <b>Process</b>   | # of unattached pts seen in walk-in clinics  |                  |             |      |
|                  | # of unattached pts seen in ED   |                  |             |      |
| <b>Outcome</b>   | # of unattached patients   |                  |             |      |
|                  | # of GPs taking unattached patients  |                  |             |      |
| <b>Balancing</b> | # of ED visits/yr (attached and unattached pts)  |                  |             |      |

### Team Members (Names and Roles):

#### Divisions of Family Practice

An initiative of the General Practice Services Committee  
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