

# RICHMOND COVID-19 SUPPORT SERVICES



If you have COVID-19 related concerns, follow the steps below for support and information, and to help prevent the spread of the disease.

In a pandemic, it's important that we all take steps to lessen the burden on our health care system. Accurate information and a self-assessment tool are available online and by phone at any of the following health resources:

PLEASE HAVE PATIENCE DUE TO HIGH CALL VOLUMES

1

call the  
Richmond PCN  
Phone Triage  
Service

2

visit  
HealthLinkBC  
healthlinkbc.ca

3

call 811 for  
advice and to  
be connected  
to resources

4

visit the  
B.C. Centre for  
Disease Control  
bccdc.ca

The Richmond Primary Care Network (PCN) Phone Triage Service provides health information and resources, Monday to Friday, 9am–6pm, dependent on staff availability. THIS SERVICE IS OPEN TO ALL RESIDENTS OF RICHMOND.

Available  
in many  
languages

\*dependent on  
staff availability

ENGLISH

CANTONESE

MANDARIN

HINDI\*

PUNJABI\*

Call 604.278.9711 ext 4153