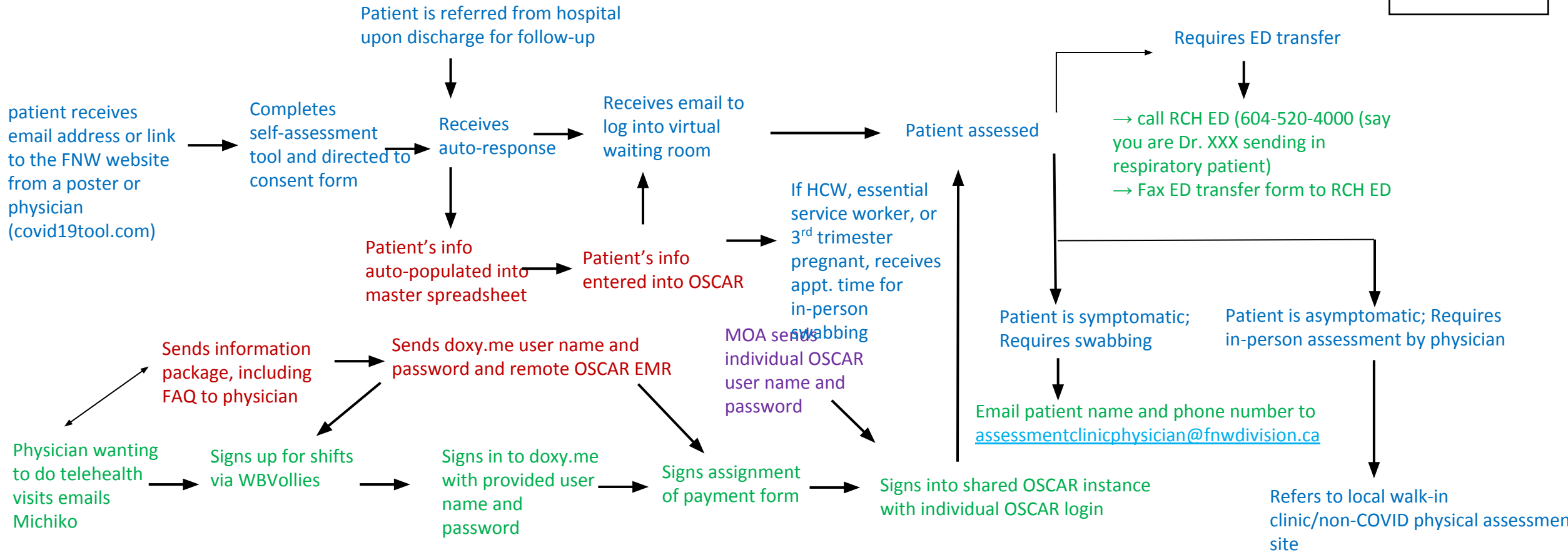


Workflow – Virtual Assessment Clinic (For all primary care needs, including COVID-19)

April 13, 2020

Patient
Division staff
Physician
MOA



Prescriptions:

- Create a prescription in OSCAR
- Generate PDF (select print it to pdf)
- Call in prescription directly to pharmacy for patient to pick up

- Physicians will write from own prescription pad
- Printing access is available at the clinic
- If prescription done from group login, they need to put their college ID and signature

Billing

Physicians will have the choice to be paid FFS or hourly sessional payment

- Indicate preference for payment on shift schedule and payment form at end of shift
- Contract must be signed prior to receiving sessional payment
- Signed payment form and shift stats to be sent to michiko.mazloun@fnwdivision.ca

Swab testing process:

Testing is available for all patients who need it, but not everyone requires a test. B.C. is currently testing those with respiratory symptoms who are:

- 1. Hospitalized, or likely to be hospitalized*
- 2. Health care workers*
- 3. Residents of long term care facilities*
- 4. Part of an investigation of a cluster or outbreak.*

Swabs are available in exam room → RN makes note in patient chart once swab is completed

- Simultaneously, chart is being reviewed with requisition ready → labels are printed - one label on paper req, one label on swab
- RN inside exam room opens the door, drops swab into bag with req (held by MOA outside the door), bag is sealed and put in fridge until delivery
- RN delivers swabs a few times per day

Results

- Patient calls BCCDC hotline (1-833-707-2792)
- Results sent to Royal Columbia Medical Clinic with referring physician's name

Resources

Virtual Health Physician Shift:

https://docs.google.com/document/d/19aXklY4ZNAQQWxeJin85oSS18F5gjZN_/edit#heading=h.i8f5qb2q00os

BC CDC COVID-19 Care

COVID-19 Guidance on Sample Collection and Testing

COVID-19 Self-Assessment Tool: www.covid19tool.com

List of BC Medical Health Officers (FRASER HEALTH AUTHORITY after hours on-call: 604-527-4806).

Influenza-Symptom Testing Center - FNW - Setup Document

Telehealth FAQ