



Powell River

Division of Family Practice

A GPSC initiative

Strategic Priorities 2017 – 2018

Our Strategic Direction

Our Vision:

A healthy and resilient community

Our Mission:

Create opportunities for our healthcare providers to improve patient care

Our Core Values:

- **Transparency:** We build trust and respect through a culture of openness and accountability
- **Continuous improvement:** We are committed to getting better everyday in all we do
- **Collaboration:** We engage with our partners to co-create and achieve a collective vision
- **Excellence:** We strive for excellence in everything we do

Our Strategic Focus (areas of work)

Area of Work #1: Healthcare Providers in their Practice

Physician capacity within their practice, which includes reflective practice, practice efficiency and competence to support patients in their journey through the health system.

To support this area, projects and initiatives include:

- Providing complimentary access to UptoDate
- Coordinating locum opportunities
- Making available resources such as succession planning and clinic brochures
- Coordinating sharps disposal for the clinics
- Linking our healthcare providers with Practice Support Program (PSP)
- Organizing educational events

Area of Work #2: Robust Community of Healthcare Providers

Collegiality that supports professional satisfaction, health and wellness as well as resource planning to meet community primary care needs.

To support this area, projects and initiatives include:

- Maintaining the Physicians' lounge at the Powell River General Hospital (PRGH)
- Providing the Powell River Medical Society (PRMS) with administrative assistance
- Organizing peer-to-peer support sessions
- Providing welcome baskets to visiting locums, residents, Nurse Practitioners (NPs) and physicians
- Working with the Medical Director to review resourcing of healthcare providers in our community

Area of Work #3: Patient Access to Coordinated Care

The ease with which health services are reached in a timely matter and the extent to which patient care is seamless and coordinated.

To support this area, projects and initiatives include:

- Coordinating incentives such as in-patient care and residential care
- Recruiting potential healthcare providers
- Supporting the Powell River Hospice Society (PRHS)
- Improving palliative care
- Improving chronic pain
- Supporting the implementation of Patient Medical Home (PMH) attributes

Area of Work #4: Community Health

Improvement of local social determinants of health through partnership, innovation and patient empowerment.

To support this area, projects and initiatives include:

- PR Wellness
- Healthy Community partnership
- Online community health resources (FETCH)

Our Strategic Enablers

#1: Learning

The Powell River Division of Family Practice (PRDoFP) coordinates educational events and provides PRDoFP staff, contractors, members and directors with professional development opportunities.

#2: Collaborating

The PRDoFP builds and reinforces partnerships based on a collective vision. The PRDoFP engages patients and the community to be active participants in healthcare improvement.

#3: Innovating

The PRDoFP challenges the status quo and embraces new ways of thinking by researching best practices to inform future improvements as well as applying innovation principles.

#4: Communicating

The PRDoFP informs members and partners about the impact of ongoing projects to engage them in being a voice of influence and an agent of change in healthcare improvement.