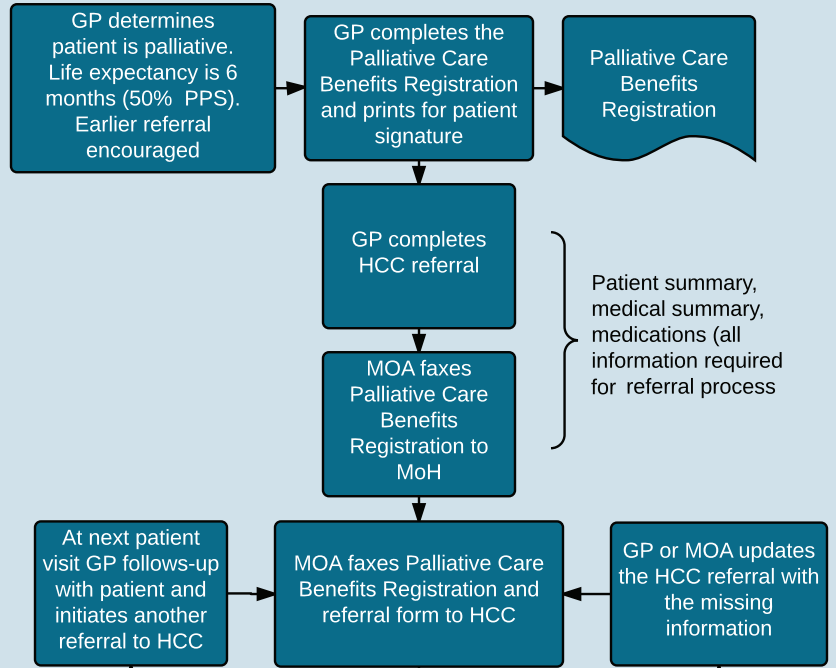


Palliative Care Referral Process – GP to Home and Community Care

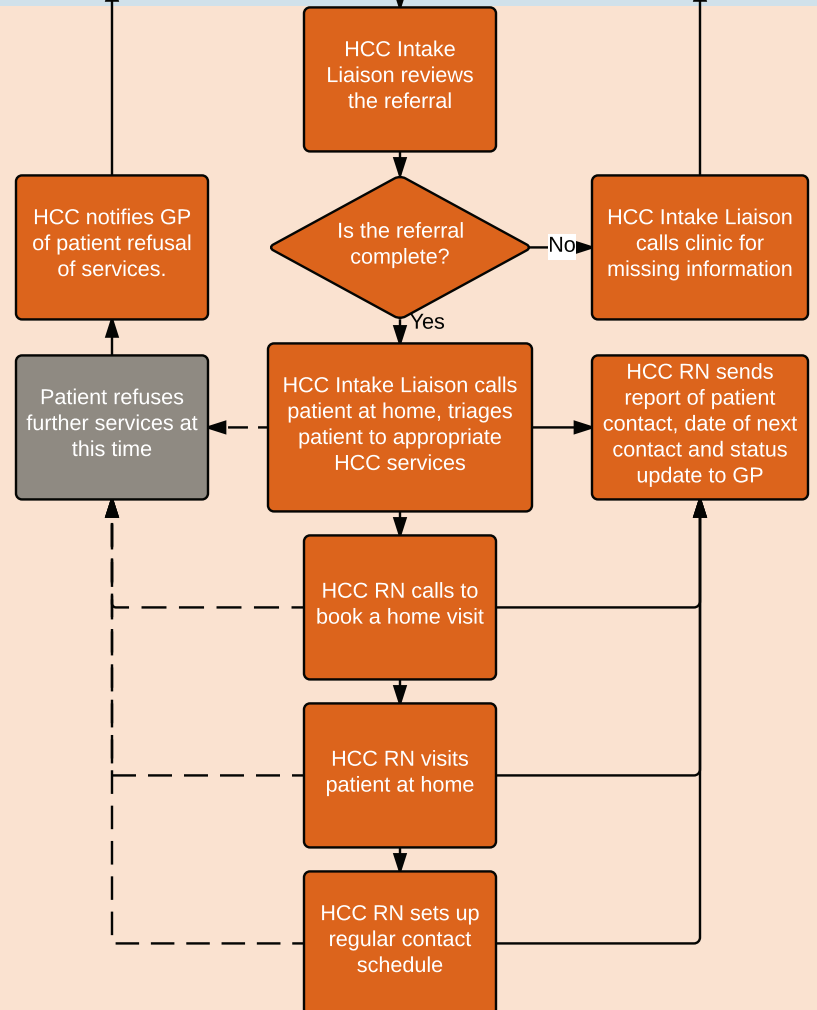
What we hope Family Physicians will do:

- Fill out and submit a Home & Community Care (HCC) referral form when your patient has a life expectancy of 6 months (or 50% PPS). Earlier referral is encouraged. The form is embedded in your EMR within the Palliative Care Benefits Registration.
- Inform your patient they will be referred to HCC and HCC will call to schedule a home visit.
- Explain to your patient the importance of an early home visit. It allows HCC to complete their intake and ensures everything is in place when support is needed. Refusal might make timely support in the future difficult.
- Follow up with your patient when they refuse a home visit to reemphasize the importance.



What HCC will do:

- Call the patient and schedule a home visit to complete the intake.
- Develop a Care Plan at the first home visit, which will include the frequency of nursing visits. Families/patients are able to choose either home or phone visits, or a combination of both.
- Notify physician when patient refuses service.
- Provide status updates to physician.



We aim for:

- 100% GP referral to Home and Community Care for patients with a 6 months life expectancy (or 50% PPS).
- 100% patient acceptance of a Home and Community Care early home visit.

PHYSICIAN'S PALLIATIVE HELP LINE
1-877- 711-5757