

Pathways

What is Pathways?

Pathways is an online resource that allows GPs and their office staff to quickly access current and accurate referral information, including wait times and areas of expertise, for specialists and specialty clinics. In addition, Pathways makes available hundreds of patient and physician resources that are categorized and searchable.

The design, implementation, and governance of Pathways has been and will continue to be entirely physician driven, and data within Pathways is only available to the physician community (and their staff), so you can be assured that the tool will always remain reflective of the needs of physicians.

The Key Goals of Pathways include:



- Allow GPs to identify the most appropriate specialists for their patients.
- Better inform referrals by easily identifying specific areas of practice/ procedures offered by a given specialist or clinic.
- Providing GPs with the most up-to-date information possible to ensure appropriateness of referrals.
- Decreasing the incidence of re-referrals and need for multiple referrals, thereby increasing the efficiency of patient care.

PROVIDES ACCESS TO:



What does Pathways provide Division members?

- Access to referral information and wait times for specialists and clinics across the province
- A simple communication tool that allows Divisions to share pertinent messaging with their members (i.e. MHO updates, breaking news like natural disaster response, Division events, etc.)
- Access to a suite of resources for use by both physicians (i.e. decision aids, guidelines, risk table) and patients (i.e. handouts, articles, videos, community resources).
- Access to over 1500 forms (i.e. referral forms, special authorization forms, disability, medical legal, etc.), including a selection of EMR forms.

NEW!

Public facing version of **Pathways Community Services** that patients can access themselves.



Pathways Referral Tracker, providing GPs and Specialists a collaborative dashboard that tracks the status of patient referrals, allows for secure messaging between clinics, and provides electronic notifications to patients when they have been waitlisted or when an appointment is booked.



Save time by using Pathways to:



- Access current referral forms specific to the specialist or clinic you are referring to.
- Email pertinent resources and health information to your patients.
- Quickly find important health news and Division updates right on the Pathways homepage.

We have over...

5,400 specialists
1,300 clinics
2 million page views annually

MAKE BETTER REFERRALS

“ We find Pathways very helpful...especially when we're looking for a specific skill like an Orthopedic Surgeon who sees adult patients with scoliosis ”

—MOA

“ Pathways is an invaluable tool. I use it regularly to make my referrals. I'm from another region and I don't know how I would do my work without it. ”

—LOCUM

Where can I find Pathways?

Pathways is currently accessible across the entire province of BC, with the last two Divisions of Family Practice launching this year!

How can I access Pathways?

Pathways access is provided through your local Division of Family Practice. Please contact your Division for access, or email administration@pathwaysbc.ca for more information.